## The Jentner Corporation ("Jentner") FORM CRS – CUSTOMER RELATIONSHIP SUMMARY 3/31/2021

### Item 1. Introduction

The Jentner Corporation ("Jentner") is registered with the Securities and Exchange Commission (SEC) as an investment adviser. Brokerage and investment advisory services and fees differ, and it is important for you to understand these differences. Free and simple tools are available to research firms and financial professionals at Investor.gov/CRS, which also provides educational materials about broker-dealers, investment advisers, and investing.

## Item 2. Relationships and Services

#### What investment services and advice can you provide me?

We offer investment advisory services to retail investors, including high-net-worth individuals and associated trusts, estates, pension and profit sharing plans, and other legal entities such as endowments and foundations. Jentner generally invests client assets in domestic and international mutual funds, and exchange traded funds ("ETFs").

#### Monitoring

Accounts under our management are monitored on an ongoing basis by the Investment Committee members and the Chief Compliance Officer. The Investment Committee members review each account on at least a quarterly basis, as well as in connection with each client meeting. On at least a quarterly basis the Investment Committee members and the Chief Compliance Officer review a number of reports that are designed to identify accounts that are outside the expected ranges for returns and exposure to asset classes. Reviews of client accounts will also be triggered if a client changes his or her investment objectives.

#### **Investment Authority**

We have investment discretion over a majority of client accounts. Clients grant Jentner trading discretion through the execution of a limited power of attorney included in our advisory contract.

Clients can place reasonable restrictions on our investment discretion. For example, some clients have asked us not to buy securities issued by companies in certain industries, or not to sell certain securities where the client has a particularly low tax basis.

#### **Limited Investment Offering**

We do not limit our investment offerings.

#### **Account Minimums and Other Requirements**

We generally impose a minimum annual fee of \$15,000 for new accounts.

Additional information about Jentner services is available on Part 2 of our Form ADV, which is available here.

Conversation Starters. Ask your financial professional—

- Given my financial situation, should I choose an investment advisory service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?

# Item 3. Fees, Costs, Conflicts, and Standard of Conduct

#### What fees will I pay?

We charge clients an investment management fee that is based on the value of each client's assets under management. Fees generally range between 0.40% and 1.00% annually, but can be higher for small accounts. Under a separate service offering, Jentner Portfolio Management, we will provide clients investment management services using Schwab's Institutional Intelligent Portfolios investment platform, applying the fee structure detailed above, but for a reduced annual minimum, subject to the client's approval. Fees are charged quarterly in arrears, based on account values at the end of the prior quarter. Additional information about our firm's fees are included in Item 5 of Part 2 of Form ADV, available here.

In addition to our investment management fees, clients bear trading costs and custodial fees. To the extent that clients' accounts are invested in mutual funds, these funds pay a separate layer of management, trading, and administrative expenses.

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.

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	<ul> <li>Conversation Starter. Ask your financial professional—</li> <li>Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will goto fees and costs, and how much will be invested for me?</li> </ul>
Item 3. Fees, Costs, Conflicts, and Standard of Conduct	What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?
	When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide to you. Here are some examples to help you understand what this means.
	• Schwab offers services intended to help us manage and further develop our business enterprise. They may provide some of these services itself, or will arrange for third-party vendors to provide the services to us. We have received a benefit from discounted or waived fees for some of these services and also from Schwab paying all or a part of a third party's fees on our behalf.
	We would not receive these products and services if client accounts were not held in custody and traded by Schwab. Also, some of the products and services listed above benefit clients whose accounts are held by other custodians, which could create a conflict of interest between the clients at Schwab, who are indirectly paying for the products and services, and the clients at other custodians who may benefit from the products and services.
	<ul> <li>When accepting new clients, we will generally request that clients move their assets to Schwab. Clients may be charged fees from their previous custodians in order to affect the transfer assets to another custodian. We have, on occasion, negotiated an agreement with Schwab in which they will reimburse client accounts for a portion or potentially all of the transfer fees charged by other firms. The reimbursement of these fees is also based on the fact that we will maintain a specified amount in client assets at Schwab.</li> </ul>
	<ul> <li>Conversation Starter. Ask your financial professional—</li> <li>How might your conflicts of interest affect me, and how willyou address them?</li> </ul>
	<b>Additional information</b> about conflicts of interest between Jentner and its clients is available on Part 2 of our Form ADV, which is available <a href="https://example.com/here.">here.</a>
	How do your financial professionals make money?  Our financial professionals receive a salary and may receive a discretionary bonus. Compensation is set with the intention of attracting and retaining highly qualified professionals. Compensation is based on a variety of factors, including the number, value and complexity of accounts under management, the performance of those accounts, and client satisfaction and retention.
Item 4. <u>Disciplinary</u> <u>History</u>	Do you or your financial professionals have legal or disciplinary history?  Yes □ No ⊠
	Visit Investor.gov/CRS for a free and simple search tool to research us and our financial professionals.  Conversation Starter. Ask your financial professional—  As a financial professional, do you have any disciplinaryhistory? For what type of conduct?
Item 5.  Additional Information	Additional information about our services can be found here. If you have any questions about the contents of this brochure or would like to request a copy of this relationship summary, please contact Seth Jentner at 330-668-1000.
	<ul> <li>Conversation Starter. Ask your financial professional—</li> <li>Who is my primary contact person? Is he or she a representative of an investment-adviser or a broker-dealer?</li> <li>Who can I talk to if I have concerns about how this person is treating me?</li> </ul>