Form CRS: Front Financial, Inc. Form CRS Client Relationship Summary 06.01.22

Item 1: Introduction

Front Financial ("Front," "we," "our," "us") is registered with the Securities and Exchange Commission (SEC) as an investment adviser. Brokerage and investment advisory services and fees differ, and it is important for retail customers ("you") to understand these differences. Free and simple tools are available to research firms and financial professionals at Investor.gov/CRS, which also provides educational materials about broker-dealers, investment advisers, and investing.

Item 2: Relationships and Services

What investment services and advice can you provide me?

We are an investment adviser that provides limited, algorithm-based, investment advisory services to retail clients via a proprietary application ("the Front App"). We do not currently have any assets under management. Front collects information from each client when they sign up for the app, including specific information about a client's financial situation, investment experience and overall investment objectives. In addition, clients grant Front access to view their brokerage account information via secure connections that are linked to the app. The Firm provides a Front Score for individual stocks and also gives retail clients the option to link their brokerage account(s) in order to receive an algorithm-based aggregated Front Score of their portfolio(s). We offer clients the option to facilitate trades in their linked third-party brokerage accounts within in the app on a non-discretionary basis. We also offer rebalancing programs based off of the optimization of the aggregate Front Score of the portfolio. We do not have account minimums at this time, nor do we accept discretionary authority over client assets, which means that you make the final investment decisions with respect to any Front Score provided by Front. We do not accept custody of client assets; client assets for which we provide scores are held with their own custodian. Any investment decisions made based on the viewing of Front Scores provided by the Firm are made at the retail client's discretion. Our investment advice is limited to investments for which we can produce a proprietary Front Score. As a result of our limited offerings and services, our services do not include any account monitoring on a contractual basis.

For more detailed information about our advisory business and the types of clients we generally service, please see Items 4 and 7, respectively in our <u>Form ADV Part 2A.</u>

Conversation starter. Questions to ask your Financial Professional:

- Given my financial situation, should I choose an investment advisory service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?

Item 3: Fees, Costs, Conflicts, and Standards of Conduct

What fees will I pay?

We do not charge fees for basic services offered on the Front App. Such services include establishing a user account via the Front App, linking outside brokerage accounts, facilitation of trades in third-party brokerage accounts, and viewing single stock or aggregated Front Score relative to linked brokerage accounts. For certain other services not covered under the basic services offering, we will charge a monthly subscription fee. Such actions which are subject to this subscription fee would include rebalancing of an outside brokerage account based upon Front Score-driven optimization. Subscription fees are assessed on a monthly basis, in advance of services rendered.

Other Fees and Costs

When you facilitate trades in your third-party brokerage account(s), you be will charged transactional fees, including commissions, by your broker. Front does not receive a portion of these fees, and they are separate from any subscription fee paid to Front. If applicable to your account, the custodian will charge you directly for other fees in addition to brokerage commissions and advisory fees, including: (1) account maintenance fees such as custody, trade confirmation processing, corporate actions, and transfer fees; (2) cash management fees such as cash sweep, checking, and wire fees; and (3) investment specific fees such as those for administration of alternative investments or for foreign securities. See the Fee Schedule for your custodian for more information. You should understand that these fees are not charged by us if your investment is in an account. You may also incur fees charged by the particular investment product in which you are invested, including mutual funds, ETFs, and other pooled funds, in addition to advisory fees charged by us. You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.

For additional information, please see Form ADV Part 2A.

Conversation starter. Ouestions to ask your Financial Professional:

- -Help me understand how these fees and costs might affect my investments.
- If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what that means. The more frequently you elect to rebalance your portfolio, the more fees we will collect. As such, this presents a conflict of interest that would incentivize us to recommend rebalancing to you. Additionally, we participate in cross-promotion of third-parties and individuals who in turn recommend our services. We engage in revenue sharing and third-party payments with such individuals and third-parties as well. This presents a conflict of interest due to the fact that we are incentivized to recommend the services of third-parties where we stand to gain financially and reputationally.

Our representatives may buy or sell equities for themselves that are also recommended to you, providing an opportunity to invest personal money in the same securities around the same time. However, our representatives do not profit off of the recommendations made to you, as these are generated through our proprietary, automated algorithms and customized to you based upon information you provided. Additionally, our proprietary app may pose a conflict of interest due to the fact that we are able to modify content. However, we have controls in place to ensure that all information on the social platform is displayed in a fair and balanced manner.

Conversation starter. Questions to ask your Financial Professional:

How might your conflicts of interest affect me, and how will you address them? **For additional information**, please review our <u>Form ADV Part 2A.</u>

How do your financial professionals make money?

Our financial professionals are compensated by salary and such compensation is not based on any other factors pertaining to the performance of Front. We are an investment adviser providing only non-discretionary investment advice. Neither Front nor any of our employees receives compensation for the purchase or sale of any securities transactions recommended to our clients on a transactional basis.

Item 4: Disciplinary History

Do you or your financial professionals have legal or disciplinary history?No; neither our firm nor our financial professionals have any legal or disciplinary history to disclose.
Visit Investor.gov/CRS for a free and simple search tool to research us and our financial professionals.

Conversation starter. Questions to ask your Financial Professional:

As a financial professional, do you have any disciplinary history? For what type of conduct?

Item 5: Additional Information

For additional information about our services can be found on our website, www.getfront.com. You may find additional information about Front and our financial professionals by searching CRD# 310702 on the SEC's Investment Adviser Public Disclosure website at www.adviserinfo.sec.gov. If you would like to request up-to-date information and a copy of the CRS, please call us at (415) 816-9815.

Conversation Starter. Ouestions to Ask your Broker:

- Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer?
- Who can I talk to if I have concerns about how this person is treating me?