



IAPD Report

WILLIAM CHARLES STONHAUS

CRD# 1031651

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

WILLIAM CHARLES STONHAUS (CRD# 1031651)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/20/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	UBS FINANCIAL SERVICES INC.	CRD# 8174	10/22/2008
IA	UBS FINANCIAL SERVICES INC.	CRD# 8174	10/22/2008

QUALIFICATIONS

This representative is currently registered in **10** SRO(s) and **17** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	WACHOVIA SECURITIES, LLC	19616	FRESNO, CA	07/01/2003 - 10/23/2008
IA	WACHOVIA SECURITIES, LLC	19616	FRESNO, CA	07/01/2003 - 10/23/2008
IA	PRUDENTIAL SECURITIES INCORPORATED	7471	FRESNO, CA	04/20/2000 - 07/01/2003

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	9



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **17** jurisdiction(s) and **10** SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **UBS FINANCIAL SERVICES INC.**

Main Address: 1200 HARBOR BOULEVARD
WEEHAWKEN, NJ 07086

Firm ID#: 8174

	Regulator	Registration	Status	Date
B	BOX Exchange LLC	General Securities Representative	Approved	05/16/2012
B	Cboe Exchange, Inc.	General Securities Representative	Approved	10/22/2008
B	FINRA	General Securities Representative	Approved	10/22/2008
B	NYSE American LLC	General Securities Representative	Approved	10/22/2008
B	NYSE Arca, Inc.	General Securities Representative	Approved	10/22/2008
B	NYSE Texas, Inc.	General Securities Representative	Approved	07/20/2022
B	Nasdaq ISE, LLC	General Securities Representative	Approved	10/22/2008
B	Nasdaq PHLX LLC	General Securities Representative	Approved	10/22/2008
B	Nasdaq Stock Market	General Securities Representative	Approved	10/22/2008
B	New York Stock Exchange	General Securities Representative	Approved	10/22/2008
B	Arizona	Agent	Approved	06/04/2020
B	California	Agent	Approved	10/22/2008
IA	California	Investment Adviser Representative	Approved	10/22/2008



Qualifications

Regulator	Registration	Status	Date
B Colorado	Agent	Approved	12/20/2021
B Florida	Agent	Approved	01/31/2020
B Idaho	Agent	Approved	03/18/2024
B Illinois	Agent	Approved	08/12/2020
B Michigan	Agent	Approved	09/28/2016
B Montana	Agent	Approved	06/22/2022
B Nevada	Agent	Approved	09/24/2021
B New York	Agent	Approved	10/22/2008
B Ohio	Agent	Approved	11/25/2024
B Oklahoma	Agent	Approved	11/26/2018
B Oregon	Agent	Approved	10/16/2024
B Tennessee	Agent	Approved	09/25/2024
B Texas	Agent	Approved	10/14/2024
IA Texas	Investment Adviser Representative	Restricted Approval	01/20/2025
B Washington	Agent	Approved	09/16/2019
B Wyoming	Agent	Approved	09/30/2024

Branch Office Locations

UBS FINANCIAL SERVICES INC.
 FIG GARDEN FINANCIAL CENTER
 5200 NORTH PALM SUITE 101
 FRESNO, CA 93704-9874

UBS FINANCIAL SERVICES INC.
 355 Santana Row
 Suite 2050
 SAN JOSE, CA 95128



Qualifications

UBS FINANCIAL SERVICES INC.
305 Lytton Avenue
Palo Alto, CA 94301

UBS FINANCIAL SERVICES INC.
San Jose, CA



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
National Commodity Futures Examination (S3)	Series 3	02/01/1984
General Securities Representative Examination (S7)	Series 7	02/20/1982

State Securities Law Exams

Exam	Category	Date
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Uniform Investment Adviser Law Examination (S65)	Series 65	11/21/2000
Uniform Securities Agent State Law Examination (S63)	Series 63	03/04/1982

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	07/01/2003 - 10/23/2008	WACHOVIA SECURITIES, LLC	CRD# 19616	FRESNO, CA
IA	07/01/2003 - 10/23/2008	WACHOVIA SECURITIES, LLC	CRD# 19616	FRESNO, CA
IA	04/20/2000 - 07/01/2003	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	FRESNO, CA
B	06/17/1999 - 07/01/2003	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY
B	06/17/1992 - 05/27/1999	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	NEW YORK, NY
B	07/29/1985 - 06/17/1992	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY
B	03/08/1982 - 08/28/1985	E. F. HUTTON & COMPANY INC	CRD# 235	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
10/2008 - Present	UBS FINANCIAL SERVICES INC	FINANCIAL ADVISOR	Y	FRESNO, CA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	9

Criminal

This disclosure event involves a criminal charge against the Investment Adviser Representative that has resulted in a dismissal, plea, acquittal or conviction. The criminal matter may relate to any felony or certain misdemeanor offenses (e.g., bribery, perjury, forgery, counterfeiting, extortion, fraud, wrongful taking of property).

Disclosure 1 of 1

Reporting Source:	Individual
Court Details:	NOT PROVIDED
Charge Date:	01/01/1981
Charge Details:	NOT PROVIDED
Felony?	
Current Status:	Final
Status Date:	01/31/1981
Disposition Details:	CONVICTED FOR OPEN CONTAINER AND DRUNK DRIVING.
Broker Statement	IN 1981, STONHAUS WAS CONVICTED FOR OPEN CONTAINER AND DRUNK DRIVING.



Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 9

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: PRUDENTIAL SECURITIES INCORPORATED

Allegations: CUSTOMER ALLEGES THAT MR. STONHAUS FAILED TO DISCLOSE THE VOLATILITY ASSOCIATED WITH EQUITY MANAGED ACCOUNTS DURING THE PERIOD MAY 2000 THROUGH JANUARY 2001.

Product Type: Options

Alleged Damages: \$114,797.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/16/2000

Complaint Pending? No

Status: Denied

Status Date: 01/16/2002

Settlement Amount:

Individual Contribution Amount:

Broker Statement PLEASE ARCHIVE. COMPLAINT IS OVER 24 MONTH. COMPLAINT DENIED AS NON-MERITORIOUS.

Disclosure 2 of 9

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: ORAL COMPLAINT. CLIENT QUESTIONED SUITABILITY OF RECOMMENDATIONS REGARDING "B" SHARES VERSUS "A" SHARES.

Product Type: Mutual Fund(s)

Alleged Damages: \$180,000.00

Customer Complaint Information



Date Complaint Received: 08/04/2000
Complaint Pending? No
Status: Settled
Status Date: 09/05/2000
Settlement Amount: \$88,439.87
Individual Contribution Amount: \$0.00
Firm Statement THIS CASE WAS SETTLED TO AVOID THE EXPENSE AND UNCERTAINTY OF LITIGATION.

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER AND SMITH INC.
Allegations: ORAL COMPLAINT. CLIENT QUESTIONED SUITABILITY OF RECOMMENDATIONS REGARDING "B" SHARES VERSUS "A" SHARES.
Product Type: Mutual Fund
Alleged Damages: \$180,000.00
Is this an oral complaint? Yes
Is this a written complaint? No
Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 08/04/2000
Complaint Pending? No
Status: Settled
Status Date: 09/05/2000
Settlement Amount: \$88,439.87
Individual Contribution Amount: \$0.00
Broker Statement THIS CASE WAS SETTLED TO AVOID THE EXPENSE AND UNCERTAINTY OF LITIGATION. MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO

Disclosure 3 of 9

Reporting Source: Firm
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.
Allegations: ORAL COMPLAINT. CLIENT QUESTIONED SUITABILITY OF



RECOMMENDATIONS REGARDING "B" SHARES VERSUS "A" SHARES.

Product Type: Mutual Fund(s)

Alleged Damages: \$180,000.00

Customer Complaint Information

Date Complaint Received: 08/04/1999

Complaint Pending? No

Status: Settled

Status Date: 09/05/2000

Settlement Amount: \$40,632.96

Individual Contribution Amount: \$0.00

Firm Statement THIS CASE WAS SETTLED TO AVOID THE EXPENSE AND UNCERTAINTY OF LITIGATION.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: ORAL COMPLAINT. CLIENT QUESTIONED SUITABILITY OF RECOMMENDATIONS REGARDING "B" SHARES VERSUS "A" SHARES.

Product Type: Mutual Fund

Alleged Damages: \$180,000.00

Is this an oral complaint? Yes

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 08/04/1999

Complaint Pending? No

Status: Settled

Status Date: 09/05/2000

Settlement Amount: \$40,632.96

Individual Contribution Amount: \$0.00

Broker Statement THIS CASE WAS SETTLED TO AVOID THE EXPENSE AND UNCERTAINTY OF LITIGATION. MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO



Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: CUSTOMER'S ATTORNEY RAISES ALLEGATIONS OF FAILURE TO PROPERLY MANAGE CUSTOMER'S ACCOUNTS, FAILURE TO DISCLOSE MATERIAL FACTS AND UNAUTHORIZED TRADING IN CUSTOMER'S ACCOUNTS.

Product Type: Debt-Government
Mutual Fund
Other: EQUITIES

Alleged Damages: \$240,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 07/13/2000

Complaint Pending? No

Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date: 10/03/2000

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): NASD

Docket/Case #: 00-04072

Date Notice/Process Served: 10/03/2000

Arbitration Pending? No

Disposition: Settled

Disposition Date: 11/15/2001

Monetary Compensation Amount: \$30,000.00

Individual Contribution Amount: \$0.00

Firm Statement THE CASE WAS SETTLED SOLELY TO AVOID DEFENSE COSTS, TRAVEL COSTS AND VAGARIES OF LITIGATION.

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Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.



Allegations: THE CLAIM ALLEGEDLY "IS BASED UPON RESPONDENTS' FAILURE TO PROPERLY MANAGE CLAIMANT'S ACCOUNTS FAILURE TO DISCLOSE MATERIAL FACTS, AND UNAUTHORIZED TRADING IN CLAIMANT'S ACCOUNT(S)..."

Product Type: Mutual Fund
Other: QUITIES, DEBT-U.S. GOVERNMENT

Alleged Damages: \$240,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 10/03/2000

Complaint Pending? No

Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date: 10/03/2000

Settlement Amount: \$0.00

**Individual Contribution
Amount:** \$0.00

Arbitration Information

**Arbitration/CFTC reparation
claim filed with (FINRA, AAA,
CFTC, etc.):** NASD

Docket/Case #: 00-04072

Date Notice/Process Served: 10/03/2000

Arbitration Pending? No

Disposition: Settled

Disposition Date: 11/15/2001

**Monetary Compensation
Amount:** \$30,000.00

**Individual Contribution
Amount:** \$0.00

Broker Statement THE CASE WAS SETTLED SOLELY TO AVOID DEFENSE COSTS. TRAVEL COSTS AND VAGARIES OF LITIGATION. MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO.

Disclosure 5 of 9

Reporting Source: Firm

**Employing firm when
activities occurred which led
to the complaint:** MERRILL LYNCH, PIERCE, FENNER & SMITH INC.



Allegations: CUSTOMER MADE AN ORAL COMPLAINT STATING THAT THE INVESTMENTS IN TWO CLASS B MUTUAL FUNDS (AGGREGATE VALUE OF APPROXIMATELY \$1 MILLION) WERE INAPPROPRIATE. CUSTOMER INDICATES THAT PLACING THE MONEY IN A SINGLE CLASS A MUTUAL FUND WOULD HAVE BEEN ADVANTAGEOUS AND ENTITLED THEM TO A PURCHASE AT NET ASSET VALUE.

Product Type: Mutual Fund(s)

Alleged Damages: \$30,000.00

Customer Complaint Information

Date Complaint Received: 09/08/1999

Complaint Pending? No

Status: Settled

Status Date: 10/15/1999

Settlement Amount: \$27,404.96

Individual Contribution Amount: \$0.00

Firm Statement AS A BUSINESS DECISION AND TO AVOID THE COSTS AND UNCERTAINTIES INVOLVED WITH LITIGATION, MERRILL LYNCH SETTLED THIS MATTER.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER , SMITH INC

Allegations: CUSTOMER MADE AN ORAL COMPLAINT THAT HE INVESTMENTS IN TWO CLASS B MUTUAL FUNDS (AGGREGATE VALUE OF APPROXIMATELY 1 MILLION) WERE INAPPROPRIATE. CUSTOMER INDICATES THAT PALCING THE MONEY IN A SINGLE CLASS A MUTUAL FUND WOULD HAVE BEEN ADVANTAGEOUS AND ENTITLED THEM TO A PURCHASE AT NET ASSET VALUE.

Product Type: Mutual Fund

Alleged Damages: \$30,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 09/08/1999

Complaint Pending? No

Status: Settled

Status Date: 10/15/1999

Settlement Amount: \$27,404.96

Individual Contribution Amount: \$0.00



Broker Statement AS A BUSINESS DECISION AND TO AVOID THE COST AND UNCERTAINTIES INVOLVED WITH LITIGATION , MERRILL LYNCH SETTLED THIS MATTER. MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO

Disclosure 6 of 9

Reporting Source: Firm
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: THIS CUSTOMER MADE AN ORAL COMPLAINT THAT MR. FOLLAND DID NOT ADEQUATELY REPRESENT THE COSTS AND FEES ASSOCIATED WITH THEIR INVESTMENTS IN SHARES OF CERTAIN MUTUAL FUNDS.

Product Type: Mutual Fund(s)

Alleged Damages: \$30,000.00

Customer Complaint Information

Date Complaint Received: 07/29/1999

Complaint Pending? No

Status: Settled

Status Date: 09/24/1999

Settlement Amount: \$29,480.00

Individual Contribution Amount: \$0.00

Firm Statement AS A BUSINESS DECISION, MERRILL LYNCH AGREED TO REIMBURSE THE CUSTOMER FOR THE AMOUNT OF THE COSTS THEY INCURRED AS A RESULT OF THE LIQUIDATION OF SHARES OF CERTAIN MUTUAL FUNDS.

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: PRUDENTIAL SECURITIES INCORPORATED

Allegations: THIS CUSTOMER MADE AN ORAL COMPLAINT THAT MR. FOLLAND DID NOT ADEQUATELY REPRESENT THE COST AND FEES ASSOCIATED WITH THEIR INVESTMENTS IN SHARES OF CERTAIN MUTUAL FUNDS.

Product Type: Mutual Fund

Alleged Damages: \$30,000.00

Is this an oral complaint? Yes

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information



Date Complaint Received: 07/29/1999

Complaint Pending? No

Status: Settled

Status Date: 09/24/1999

Settlement Amount: \$29,480.00

Individual Contribution Amount: \$0.00

Broker Statement MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO AS BUSINESS DECISION, MERRILL LYNCH AGREED TO REIMBURSE THE CUSTOMER FOR THE AMOUNT OF THE COSTS THEY INCURRED AS A RESULT OF THE LIQUIDATION OF SHARES OF CERTAIN MUTUAL FUNDS.

Disclosure 7 of 9

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED

Allegations: CUSTOMERS ALLEGE UNSUITABLE INVESTMENT RECOMMENDATIONS AND EXCESSIVE COMMISSIONS AND MARK UP.

Product Type: Equity-OTC
Mutual Fund

Alleged Damages: \$8,000,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 07/19/1999

Complaint Pending? No

Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date: 01/14/2002

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): NASD

Docket/Case #: 01-06777

Date Notice/Process Served: 01/14/2002



Arbitration Pending? No
Disposition: Settled
Disposition Date: 01/08/2003
Monetary Compensation Amount: \$900,000.00
Individual Contribution Amount: \$0.00
Firm Statement WE SETTLED THIS MATTER FOR BUSINESS REASONS.

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MERRIL LYNCH
Allegations: CUSTOMERS ALLEGE UNSUITABLE INVESTMENT RECOMMENDATIONS AND EXCESSIVE COMMISSIONS AND MARK-UP.
Product Type: Mutual Fund
Alleged Damages: \$8,000,000.00
Is this an oral complaint? No
Is this a written complaint? Yes
Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 07/19/1999
Complaint Pending? No
Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)
Status Date: 01/14/2002
Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): NASD
Docket/Case #: 01-06777
Date Notice/Process Served: 01/14/2002
Arbitration Pending? No
Disposition: Settled
Disposition Date: 01/08/2003
Monetary Compensation Amount: \$900,000.00



Individual Contribution Amount: \$0.00

Broker Statement THIS MATTER WAS SETTLED FOR BUSINESS REASONS. MERRILL LYNCH SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO

Disclosure 8 of 9

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH

Allegations: FINANCIAL ADVISOR ALLEGEDLY AIDED AND ABETTED PRINCIPALS OF NALICO IN DEFRAUDING PLAINTIFFS IN A CLAS ACTION SUIT FILED AGAINSY NALICO.

Product Type: Other

Other Product Type(s): BONDS

Alleged Damages: \$3,000,000.00

Customer Complaint Information

Date Complaint Received: 03/17/1997

Complaint Pending? No

Status: Litigation

Status Date: 03/17/1997

Settlement Amount:

Individual Contribution Amount:

Civil Litigation Information

Court Details: SUPERIOR; SAN DIEGO COUNTY, CA; 696798

Date Notice/Process Served: 03/17/1997

Litigation Pending? No

Disposition: Settled

Disposition Date: 03/11/2003

Monetary Compensation Amount: \$500,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH

Allegations: ALLEGEDLY AIDED AND ABETTED PRINCIPALS OF NALICO IN DEFRAUDING PLANTIFFS IN A CLASS ACTION SUIT FILED



Product Type: AGAINST NALICO.
Other
Other Product Type(s): FIXED INCOME - BONDS

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 03/17/1997
Complaint Pending? No
Status: Litigation
Status Date: 03/17/1997

Settlement Amount:

Individual Contribution Amount:

Civil Litigation Information

Court Details: SUPERIOR; SAN DIEGO COUNTY, CA; 696798
Date Notice/Process Served: 03/17/1997
Litigation Pending? No
Disposition: Settled
Disposition Date: 03/11/2003
Monetary Compensation Amount: \$500,000.00
Individual Contribution Amount: \$0.00

Disclosure 9 of 9

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: PRUDENTIAL SECURITIES INC.

Allegations: CLIENT ALLEGES DAMAGES OF \$386,582 BASED UPON IMPROPER HEDGING STRATEGY WHICH LOST MONEY. THIS OCCURRED WHILE I WAS A PRUDENTIAL EMPLOYEE.

Product Type: No Product
Alleged Damages: \$386,582.00

Customer Complaint Information

Date Complaint Received: 01/01/1988
Complaint Pending? No
Status: Settled
Status Date: 06/17/1990
Settlement Amount: \$100,000.00
Individual Contribution Amount: \$0.00



Civil Litigation Information

Type of Court:	UNKNOWN (OLD MATTER)
Name of Court:	UKNOWN
Location of Court:	UKNOWN
Docket/Case #:	CV-89-2718 WDK (KX)
Date Notice/Process Served:	05/18/1989
Litigation Pending?	No
Disposition:	Settled
Disposition Date:	06/17/1990
Monetary Compensation Amount:	\$100,000.00
Individual Contribution Amount:	\$0.00

Broker Statement MY FORMER PARTNER AT THE TIME WAS THE PRIMARY BROKER ON THE ACCOUNT. THE CLIENT LOST MONEY ON A HEDGING STRATEGY ON WHICH THEY WERE FULLY INFORMED ABOUT ALL RISKS. WE DID NOT WANT TO SETTLE, BUT PRUDENTIAL SETTLED FOR COST OF LITIGATION PURPOSES. PRUDENTIAL SETTLED THIS DISPUTE FOR THEIR OWN BUSINESS PURPOSES, THERE WAS NO FINDING OF ANY WRONG DOING ON MY PART. I DID NOT PARTICIPATE OR CONTRIBUTE IN THIS SETTLEMENT NOR WAS I ASKED TO



End of Report

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