



IAPD Report

ALLAN GORDON THIESSEN

CRD# 1107823

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

ALLAN GORDON THIESSEN (CRD# 1107823)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **11/07/2024**.

CURRENT EMPLOYERS

| | Firm | CRD# | Registered Since |
|-----------|--|-----------|------------------|
| B | MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED | CRD# 7691 | 03/23/1983 |
| IA | MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED | CRD# 7691 | 05/09/1983 |

QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **41** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

| FIRM | CRD# | LOCATION | REGISTRATION DATES |
|------|------|----------|--------------------|
|------|------|----------|--------------------|

No information reported.

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

| Type | Count |
|------------------|-------|
| Customer Dispute | 8 |



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **41** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**
Main Address: ONE BRYANT PARK
NEW YORK, NY 10036
Firm ID#: 7691

| Regulator | Registration | Status | Date |
|----------------------------------|-----------------------------------|----------|------------|
| B Cboe BYX Exchange, Inc. | General Securities Representative | Approved | 05/14/2014 |
| B Cboe BZX Exchange, Inc. | General Securities Representative | Approved | 05/14/2014 |
| B Cboe Exchange, Inc. | General Securities Representative | Approved | 03/03/1991 |
| B FINRA | General Securities Representative | Approved | 03/23/1983 |
| B Nasdaq Stock Market | General Securities Representative | Approved | 07/12/2006 |
| B New York Stock Exchange | General Securities Representative | Approved | 05/10/1983 |
| B Arizona | Agent | Approved | 06/01/1998 |
| B Arkansas | Agent | Approved | 01/02/2009 |
| B California | Agent | Approved | 01/21/1988 |
| B Colorado | Agent | Approved | 09/24/1987 |
| B Connecticut | Agent | Approved | 05/24/1988 |
| B District of Columbia | Agent | Approved | 01/13/2017 |
| B Florida | Agent | Approved | 05/09/1983 |



Qualifications

| Regulator | Registration | Status | Date |
|-----------------|-----------------------------------|----------|------------|
| IA Florida | Investment Adviser Representative | Approved | 05/09/1983 |
| B Georgia | Agent | Approved | 03/27/1986 |
| B Illinois | Agent | Approved | 05/21/2001 |
| B Indiana | Agent | Approved | 01/13/2017 |
| B Iowa | Agent | Approved | 04/01/2019 |
| B Kansas | Agent | Approved | 02/22/2001 |
| B Kentucky | Agent | Approved | 12/13/1999 |
| B Maine | Agent | Approved | 04/19/2023 |
| B Maryland | Agent | Approved | 10/14/1998 |
| B Massachusetts | Agent | Approved | 07/30/1993 |
| B Michigan | Agent | Approved | 06/23/1988 |
| B Minnesota | Agent | Approved | 01/25/2017 |
| B Mississippi | Agent | Approved | 02/02/2022 |
| B Missouri | Agent | Approved | 05/29/2013 |
| B Montana | Agent | Approved | 07/31/2024 |
| B Nevada | Agent | Approved | 03/17/2017 |
| B New Jersey | Agent | Approved | 05/12/1998 |
| B New Mexico | Agent | Approved | 07/02/2020 |
| B New York | Agent | Approved | 08/01/1994 |



Qualifications

| Regulator | Registration | Status | Date |
|------------------|-----------------------------------|---------------------|------------|
| B North Carolina | Agent | Approved | 06/09/1993 |
| B North Dakota | Agent | Approved | 01/23/2023 |
| B Ohio | Agent | Approved | 05/19/1986 |
| B Oklahoma | Agent | Approved | 02/16/2022 |
| B Oregon | Agent | Approved | 08/28/2014 |
| B Pennsylvania | Agent | Approved | 06/09/1988 |
| B Rhode Island | Agent | Approved | 03/03/2014 |
| B South Carolina | Agent | Approved | 09/16/2020 |
| B Tennessee | Agent | Approved | 02/20/1992 |
| B Texas | Agent | Approved | 05/27/1988 |
| IA Texas | Investment Adviser Representative | Restricted Approval | 05/27/1988 |
| B Vermont | Agent | Approved | 01/19/2017 |
| B Virginia | Agent | Approved | 01/07/1994 |
| B Washington | Agent | Approved | 05/11/1988 |
| B West Virginia | Agent | Approved | 02/14/2013 |
| B Wisconsin | Agent | Approved | 04/28/1993 |
| B Wyoming | Agent | Approved | 01/13/2017 |

Branch Office Locations

MERRILL LYNCH, PIERCE, FENNER & SMITH



Qualifications

INCORPORATED
871 VENETIA BAY BLVD
VENICE, FL 34285

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
Sarasota, FL



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

No information reported.

General Industry/Product Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

| | | |
|--|-----|------------|
| Securities Industry Essentials Examination (SIE) | SIE | 10/01/2018 |
|--|-----|------------|

| | | |
|--|----------|------------|
| General Securities Representative Examination (S7) | Series 7 | 03/19/1983 |
|--|----------|------------|

State Securities Law Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

| | | |
|--|-----------|------------|
| Uniform Investment Adviser Law Examination (S65) | Series 65 | 10/05/1994 |
|--|-----------|------------|

| | | |
|--|-----------|------------|
| Uniform Securities Agent State Law Examination (S63) | Series 63 | 04/13/1983 |
|--|-----------|------------|

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

No information reported.

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

| Employment Dates | Employer Name | Position | Investment Related | Employer Location |
|-------------------|--|---------------------------|--------------------|---------------------------|
| 09/2009 - Present | BANK OF AMERICA,NA | WEALTH MANAGEMENT ADVISOR | Y | VENICE, FL, United States |
| 01/1983 - Present | MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED | OTHER - ACCT EXEC | Y | VENICE, FL, United States |

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

| Type | Count |
|------------------|-------|
| Customer Dispute | 8 |

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 8

| | |
|--|---|
| Reporting Source: | Individual |
| Employing firm when activities occurred which led to the complaint: | MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED |
| Allegations: | THE CUSTOMERS ALLEGE UNSUITABLE INVESTMENT RECOMMENDATIONS FROM APRIL 2011 TO JANUARY 2012. |
| Product Type: | Equity Listed (Common & Preferred Stock) |
| Alleged Damages: | \$64,931.00 |
| Is this an oral complaint? | No |
| Is this a written complaint? | Yes |
| Is this an arbitration/CFTC reparation or civil litigation? | No |

Customer Complaint Information

| | |
|--|------------|
| Date Complaint Received: | 11/27/2012 |
| Complaint Pending? | No |
| Status: | Denied |
| Status Date: | 12/21/2012 |
| Settlement Amount: | |
| Individual Contribution Amount: | |

**Disclosure 2 of 8**

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH, INC.

Allegations: IN AN ORAL COMPLAINT CLIENT ALLEGED TAHT FUNDS WERE INAPPROPRIATELY INVESTED IN INTERNATIONAL GROWTH MUTUAL FUNDS.

Product Type: Mutual Fund(s)

Alleged Damages: \$19,000.00

Customer Complaint Information

Date Complaint Received: 06/08/2001

Complaint Pending? No

Status: Settled

Status Date: 12/26/2001

Settlement Amount: \$14,800.00

Individual Contribution Amount: \$7,400.00

Broker Statement INVESTMENTS WERE IN LINE WITH CLIENT'S STATED INVESTMENT PREFERENCE. CLIENT WAS REQUIRED TO COMPLETE A PROFILING AQUESTIONAIRE AND HAD INDICATED A DESIRE FOR A MODERATE TO HIGH LEVEL OF OF FOREIGN HOLDINGS AND THE HIGHEST LEVEL OF RISK/RETURN EXPECTATIONS. NEVERTHELESS, IN ORDER TO AVOID THE COSTS AND UNCERTAINTIES OF LITIGATION A BUSINESS DECISION WAS MADE TO SETTLE THIS MATTER.

Disclosure 3 of 8

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH PIERCE FENNER & SMITH INC

Allegations: CLAIMANTS ASSERT THAT ML AND MR. THIESSEN MISREPRESENTED THE RISKS AND EXPENSES ASSOCIATED WITH ANNUITIES FROM SUN AMERICA, SUN LIFE (TWO ANNUITIES), TRANSAMERICA, MERRILL LYNCH RETIREMENT PLUS AND EQUITABLE (TWO ANNUITIES) AND THEREBY CONVINCED CLAIMANTS TO INVEST \$1.2 MILLION INTO THESE PURPORTED "HIGH RISK ANNUITIES." ESSENTIALLY, CLAIMANTS ARE ALLEGING THAT RESPONDENTS TALKED CLAIMANTS INTO THE SUBJECT ANNUITIES IN DISREGARD OF THEIR STATED OBJECTIVES AND IN ORDER TO GENERATE COMMISSIONS AND FEES.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$1,000,000.00

Customer Complaint Information

Date Complaint Received: 02/29/2004

Complaint Pending? No



Status: Arbitration/Reparation

Status Date: 02/29/2004

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD DISPUTE RESOLUTION CASE NO. 04-00641

Date Notice/Process Served: 02/29/2004

Arbitration Pending? No

Disposition: Settled

Disposition Date: 06/09/2006

Monetary Compensation Amount: \$250,000.00

Individual Contribution Amount: \$0.00

Broker Statement MERRILL LYNCH ULTIMATELY SETTLED THIS MATTER TO AVOID THE COSTS AND VAGARIES OF ARBITRATION.

Disclosure 4 of 8

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: CLAIMANTS ALLEGE UNSUITABLE INVESTMENTS AND UNAUTHORIZED TRADING BY THEIR FA.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$100,000.00

Customer Complaint Information

Date Complaint Received: 08/05/2003

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 08/05/2003

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD DISPUTE RESOLUTION CASE NO. 03-05370

Date Notice/Process Served: 08/05/2003



Arbitration Pending? No
Disposition: Settled
Disposition Date: 10/05/2005
Monetary Compensation Amount: \$8,000.00
Individual Contribution Amount: \$0.00
Broker Statement AS A BUSINESS DECISION, THIS MATTER WAS SETTLED FOR NUISANCE VALUE BELOW THE REPORTABLE AMOUNT.

Disclosure 5 of 8

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH
Allegations: CLIENT ALLEGES MR. THIESSEN MADE UNSUITABLE INVESTMENT RECOMMENDATIONS. DAMAGES UNSPECIFIED.
Product Type: Mutual Fund(s)
Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 02/27/2003
Complaint Pending? No
Status: Closed/No Action
Status Date: 09/07/2004
Settlement Amount:
Individual Contribution Amount:

Disclosure 6 of 8

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH
Allegations: CUSTOMERS ALLEGE THEY WERE ENCOURAGED TO BUY SHARES OF "CMM" AT A TIME WHEN THEY SHOULD HAVE BEEN ADVISED TO SELL.
Product Type: Equity - OTC
Alleged Damages: \$62,000.00

Customer Complaint Information

Date Complaint Received: 08/24/2001
Complaint Pending? No
Status: Closed/No Action
Status Date: 11/28/2006

**Settlement Amount:****Individual Contribution Amount:****Broker Statement**

THE CLIENTS WERE INVESTORS OF CRIMMI MAE FROM 1987 AND RECEIVED IN EXCESS OF \$51,000. IN INCOME FROM THEIR HOLDINGS OF "CMM" MERRILL LYNCH HAD NO REASON TO ANTICIPATE THE EVENTUAL BANKRUPTCY AND FIND NO EVIDENCE OF WRONG DOING ON THE PART OF MR. THEISSEN. THIS ALLEGATION HAD NO MERIT AND THE COMPLAINT IS CLOSED.

Disclosure 7 of 8**Reporting Source:**

Regulator

Employing firm when activities occurred which led to the complaint:

MERRILL LYNCH, PIERCE, FENNER & SMITH, INC.

Allegations:

BREACH OF FIDUCIARY DUTY, NEGLIGENCE, FRAUD, MISREPRESENTATIONS

Product Type:

Other

Other Product Type(s):

STOCKS

Alleged Damages:

\$200,000.00

Arbitration Information**Arbitration/Reparation Claim filed with and Docket/Case No.:**[NASD - CASE #01-06013](#)**Date Notice/Process Served:**

11/08/2001

Arbitration Pending?

No

Disposition:

Award

Disposition Date:

07/17/2003

Disposition Detail:

STIPULATED AWARD: ON OR ABOUT FEBRUARY 14, 2003, THE PARTIES FILED THEIR STIPULATION TO DISMISS RESPONDENT WHICH ADVISED THAT THE PARTIES HAD SETTLED ALL CLAIMS.

.....

Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

MERRILL LYNCH

Allegations:

CUSTOMER ALLEGES UNSUITABLE INVESTMENTS AND THAT CERTAIN TRANSACTIONS WERE UNAUTHORIZED BY ONE [THIRD PARTY] ON HER BEHALF.

Product Type:

Equity - OTC

Other Product Type(s):

EQUITY-LISTED

Alleged Damages:

\$200,000.00

Customer Complaint Information**Date Complaint Received:**

05/11/2001



Complaint Pending? No
Status: Arbitration/Reparation
Status Date: 11/21/2001

Settlement Amount:
Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD 01-06013](#)

Date Notice/Process Served: 11/21/2001

Arbitration Pending? No

Disposition: Settled

Disposition Date: 12/16/2002

Monetary Compensation Amount: \$92,000.00

Individual Contribution Amount: \$50,000.00

Broker Statement THIS MATTER WAS SETTLED TO AVOID THE TIME, EXPENSE AND UNCERTAINTY INHERENT IN LITIGATION.

Disclosure 8 of 8

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH

Allegations: F/C ENGAGED IN UNREASONABLE HIGH RISK, EXCESSIVE, AND UNSUITABLE TRADING IN THE ACCOUNT, IN LIGHT OF THE NATURE AND CHARACTER OF THE ACCOUNT, CUSTOMER'S FINANCIAL STATUS, AND CUSTOMER'S INVESTMENT OBJECTIVES, RESULTING IN LOSSES OF \$120,000.

Product Type:

Alleged Damages: \$120,000.00

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:



Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NATIONAL ASSOC. OF SECURITIES DEALERS; 89-01148

Date Notice/Process Served: 08/18/1988

Arbitration Pending? No

Disposition: Settled

Disposition Date: 02/25/1991

Monetary Compensation Amount: \$78,506.34

Individual Contribution Amount:

Broker Statement

MERRILL LYNCH AGREED TO RESCIND THE CUSTOMER'S PURCHASE OF TWO VALUABLE LIMITED PARTNERSHIPS. MERRILL LYNCH PAID THE CUSTOMER THE AMOUNT SHE INVESTED IN THE TWO PARTNERSHIPS LESS THE INCOME PAID TO HER DURING THE TIME SHE HELD THESE INVESTMENTS. IN EXCHANGE, THE CUSTOMER ASSIGNED THE PARTNERSHIPS TO ML, WHICH VALUE MAY EXCEED THE AMOUNT PAID TO THE CUSTOMER.

MERRILL LYNCH DETERMINED CUSTOMER CONSENTED AND APPROVED ALL OF THE SECURITIES TRANSACTIONS WHICH ARE THE SUBJECT OF THE STATEMENT OF CLAIM. IN ADDITION, THE SECURITIES WHICH WERE PURCHASED FOR CUSTOMER'S INVESTMENT PORTFOLIO WERE SELECTED ONLY AFTER CAREFUL REVIEW AND CONSIDERATION OF HER INVESTMENT NEEDS AND OBJECTIVES; HOWEVER, THE CUSTOMER IS A WIDOW. SHE INVESTED IN THREE MUTUAL FUNDS AND TWO LIMITED PARTNERSHIPS. THE CUSTOMER CLAIMED THAT SHE NEEDED MORE LIQUIDITY THAN THE PARTNERSHIPS OFFERED. ACCORDINGLY, ML AGREED TO A SETTLEMENT WHEREBY THE CUSTOMER ASSIGNED HER INTERESTS TO THE PARTNERSHIPS LESS THE VALUE SHE ALREADY RECEIVED, TOTALLING \$78,506.34



End of Report

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