



IAPD Report

CHARLOTTE ANNE MCCONNELL

CRD# 1161160

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CHARLOTTE ANNE MCCONNELL (CRD# 1161160)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/12/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	RAYMOND JAMES FINANCIAL SERVICES, INC.	CRD# 6694	11/11/2015
IA	RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC	CRD# 149018	11/19/2015

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **18** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CETERA INVESTMENT ADVISERS LLC	105644	FT COLLINS, CO	01/21/2014 - 11/10/2015
B	CETERA INVESTMENT SERVICES LLC	15340	FORT COLLINS, CO	10/12/2012 - 11/10/2015
IA	CETERA INVESTMENT SERVICES LLC	15340	FORT COLLINS, CO	10/12/2012 - 01/21/2014

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **18** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES, INC.**
Main Address: 880 CARILLON PARKWAY
ST. PETERSBURG, FL 33716
Firm ID#: 6694

	Regulator	Registration	Status	Date
B	FINRA	General Securities Principal	Approved	11/11/2015
B	FINRA	General Securities Representative	Approved	11/11/2015
B	Arizona	Agent	Approved	05/08/2025
B	California	Agent	Approved	12/03/2021
B	Colorado	Agent	Approved	11/11/2015
B	Florida	Agent	Approved	04/24/2024
B	Hawaii	Agent	Approved	12/03/2021
B	Idaho	Agent	Approved	04/28/2025
B	Mississippi	Agent	Approved	07/12/2024
B	Missouri	Agent	Approved	08/19/2021
B	Nebraska	Agent	Approved	11/11/2015
B	Nevada	Agent	Approved	03/04/2025
B	New Mexico	Agent	Approved	04/04/2025



Qualifications

Regulator	Registration	Status	Date
B North Carolina	Agent	Approved	02/11/2022
B Pennsylvania	Agent	Approved	01/22/2019
B South Carolina	Agent	Approved	06/16/2020
B South Dakota	Agent	Approved	02/19/2019
B Texas	Agent	Approved	11/11/2015
B Virginia	Agent	Approved	11/11/2015
B Wyoming	Agent	Approved	11/11/2015

Branch Office Locations

RAYMOND JAMES FINANCIAL SERVICES
 1025 EAST SWALLOW DRIVE
 FORT COLLINS, CO 80525

RAYMOND JAMES FINANCIAL SERVICES
 1275 S Federal Blvd.
 Denver, CO 80219

RAYMOND JAMES FINANCIAL SERVICES
 1 Garden Center
 Broomfield, CO 80020

Employment 2 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC**
 Main Address: 880 CARILLON PARKWAY
 SAINT PETERSBURG, FL 33716
 Firm ID#: 149018

Regulator	Registration	Status	Date
IA Colorado	Investment Adviser Representative	Approved	11/19/2015

Branch Office Locations

RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC
 1025 EAST SWALLOW DRIVE
 FORT COLLINS, CO 80525




Qualifications

PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.




Principal/Supervisory Exams

	Exam	Category	Date
	General Securities Principal Examination (S24)	Series 24	07/28/2005

General Industry/Product Exams

	Exam	Category	Date
	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
	General Securities Representative Examination (S7)	Series 7	04/21/2005

State Securities Law Exams

	Exam	Category	Date
	 Uniform Combined State Law Examination (S66)	Series 66	02/15/2006
	Uniform Securities Agent State Law Examination (S63)	Series 63	12/18/1987

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	01/21/2014 - 11/10/2015	CETERA INVESTMENT ADVISERS LLC	CRD# 105644	FT COLLINS, CO
B	10/12/2012 - 11/10/2015	CETERA INVESTMENT SERVICES LLC	CRD# 15340	FORT COLLINS, CO
IA	10/12/2012 - 01/21/2014	CETERA INVESTMENT SERVICES LLC	CRD# 15340	FORT COLLINS, CO
B	04/22/2005 - 08/15/2012	THE O.N. EQUITY SALES COMPANY	CRD# 2936	FT. COLLINS, CO
IA	06/05/2006 - 06/14/2012	REA CAPITAL MANAGEMENT, LLC	CRD# 127485	FORT COLLINS, CO
B	04/26/1993 - 06/08/1994	JOHN G. KINNARD AND COMPANY, INCORPORATED	CRD# 466	
B	11/02/1992 - 05/04/1993	SUMMITVIEW CAPITAL, INC.	CRD# 29706	
B	09/04/1990 - 05/30/1991	KEMPER SECURITIES GROUP, INC.	CRD# 19616	
B	07/20/1983 - 09/04/1990	BOETTCHER & COMPANY, INC.	CRD# 101	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2015 - Present	RAYMOND JAMES FINANCIAL SERVICES	FINANCIAL ADVISOR	Y	FORT COLLINS, CO, United States
11/2015 - Present	RAYMOND JAMES FINANCIAL SERVICES ADVISORS INC.	INVESTMENT ADVISER REP	Y	FORT COLLINS, CO, United States
11/2015 - Present	Security Service Federal Credit Union	Associate/Employee	Y	FORT COLLINS, CO, United States



Registration & Employment History



OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1)Name of Business: Security Service Investment Group Address: 1025 E Swallow Rd, Fort Collins, CO, 80525, United States Activity Type: Support Company - Non Owner Position/Title: Associate/Employee Investment Related: No Start Date: 08/27/2020 Hours per month devoted to this business: 81+ Hours per month devoted to this business during trading hours: 81+ Description of duties: One of the Financial Advisors at Security Service Federal Credit Union, part of the Security Service Investment Group



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	CETERA INVESTMENT SERVICES LLC
Allegations:	Claimants allege unsuitable investment recommendations which resulted in losses.
Product Type:	Real Estate Security
Alleged Damages:	\$300,000.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):	FINRA
Docket/Case #:	23-03258
Date Notice/Process Served:	11/13/2023
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	12/27/2024
Monetary Compensation Amount:	\$125,000.00
Individual Contribution Amount:	\$31,250.00



Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	CETERA INVESTMENT SERVICES LLC
Allegations:	Claimants allege unsuitable investment recommendations which resulted in losses.
Product Type:	Real Estate Security
Alleged Damages:	\$300,000.00
Arbitration Information	
Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):	FINRA
Docket/Case #:	23-03258
Date Notice/Process Served:	11/13/2023
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	12/27/2024
Monetary Compensation Amount:	\$125,000.00
Individual Contribution Amount:	\$31,250.00
Broker Statement	Clients understood it was not a guaranteed investment and we verbally discussed the risks of the investment before the purchase. The clients and I reviewed and signed additional required disclosures, that outlined specifically the risks and illiquidity of a REIT investment. These additional disclosures were required for each REIT purchase. Clients were given a prospectus for the REIT prior to purchase, and we met to review any concerns and/or questions they had.



End of Report

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