



IAPD Report

RICK ALAN WILLOUGHBY

CRD# 1238458

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

RICK ALAN WILLOUGHBY (CRD# 1238458)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/22/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	INDEPENDENT FINANCIAL GROUP, LLC	CRD# 7717	06/24/2004
IA	INDEPENDENT FINANCIAL GROUP, LLC	CRD# 7717	10/21/2005

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **21** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	INDEPENDENT FINANCIAL GROUP, LLC	125953	PHOENIX, AZ	09/08/2004 - 10/21/2005
B	NEWBRIDGE SECURITIES CORPORATION	104065	BOCA RATON, FL	01/29/2004 - 06/17/2004
B	INTERSECURITIES, INC.	16164	PHILADELPHIA, PA	09/28/2000 - 02/03/2004

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **21** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **INDEPENDENT FINANCIAL GROUP, LLC**
Main Address: 12671 HIGH BLUFF DR
SUITE 200
SAN DIEGO, CA 92130
Firm ID#: 7717

	Regulator	Registration	Status	Date
B	FINRA	Direct Participation Programs	Approved	06/24/2004
B	FINRA	General Securities Representative	Approved	06/24/2004
B	FINRA	Invest. Co and Variable Contracts	Approved	06/24/2004
B	FINRA	General Securities Principal	Approved	08/17/2004
B	Alabama	Agent	Approved	04/09/2024
B	Arizona	Agent	Approved	06/24/2004
IA	Arizona	Investment Adviser Representative	Approved	10/21/2005
B	California	Agent	Approved	08/23/2005
B	Colorado	Agent	Approved	10/13/2015
B	Florida	Agent	Approved	07/25/2013
B	Georgia	Agent	Approved	06/15/2010
B	Kansas	Agent	Approved	04/30/2018
B	Michigan	Agent	Approved	08/06/2020



Qualifications

Regulator	Registration	Status	Date
B Minnesota	Agent	Approved	12/11/2025
B Missouri	Agent	Approved	09/15/2015
B Nebraska	Agent	Approved	01/16/2025
B Nevada	Agent	Approved	02/05/2024
B New York	Agent	Approved	09/24/2012
B North Carolina	Agent	Approved	08/05/2020
B Oklahoma	Agent	Approved	11/18/2014
B Oregon	Agent	Approved	02/19/2025
B Pennsylvania	Agent	Approved	05/27/2016
B South Carolina	Agent	Approved	12/23/2025
B Texas	Agent	Approved	11/29/2012
IA Texas	Investment Adviser Representative	Restricted Approval	04/21/2014
B Virginia	Agent	Approved	11/01/2023
B Washington	Agent	Approved	01/03/2006

Branch Office Locations

INDEPENDENT FINANCIAL GROUP, LLC
15022 S 40TH PL
PHOENIX, AZ 85044



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 5 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

	Exam	Category	Date
	General Securities Principal Examination (S24)	Series 24	08/16/2004

General Industry/Product Exams

	Exam	Category	Date
	Direct Participation Programs Representative Examination (S22TO)	Series 22TO	01/02/2023
	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
	General Securities Representative Examination (S7)	Series 7	08/01/2001
	Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	05/11/2000
	Direct Participation Programs Representative Examination (S22)	Series 22	04/03/1984

State Securities Law Exams

	Exam	Category	Date
	Uniform Investment Adviser Law Examination (S65)	Series 65	09/07/2004
	Uniform Securities Agent State Law Examination (S63)	Series 63	05/11/2000

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	09/08/2004 - 10/21/2005	INDEPENDENT FINANCIAL GROUP, LLC	CRD# 125953	PHOENIX, AZ
B	01/29/2004 - 06/17/2004	NEWBRIDGE SECURITIES CORPORATION	CRD# 104065	BOCA RATON, FL
B	09/28/2000 - 02/03/2004	INTERSECURITIES, INC.	CRD# 16164	PHILADELPHIA, PA
B	09/08/2000 - 10/09/2000	FARMERS FINANCIAL SOLUTIONS, LLC	CRD# 103863	WESTLAKE VILLAGE, C
B	05/15/2000 - 09/08/2000	INVESTORS BROKERAGE SERVICES, INC.	CRD# 4257	ELGIN, IL
B	04/04/1984 - 12/05/1984	CENTURY 21 SECURITIES CORPORATION	CRD# 13090	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
07/2004 - Present	INDEPENDENT FINANCIAL GROUP, INC.	INVESTMENT ADVISOR REPRESENTATIVE	Y	PHOENIX, AZ, United States
06/2004 - Present	INDEPENDENT FINANCIAL GROUP, LLC	REGISTERED REPRESENTATIVE	Y	PHOENIX, AZ, United States
12/1999 - Present	SYMPHONY FINANCIAL SERVICES LLC	OWNER/INSURANCE AGENT	Y	CHANDLER, AZ, United States
12/1986 - Present	SELF-EMPLOYED	REAL ESTATE AGENT	Y	PHOENIX, AZ, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1) SYMPHONY FINANCIAL SERVICES

POSITION: Owner NATURE: DBA Name for Marketing Purposes Only INVESTMENT RELATED: Yes NUMBER OF HOURS: 0
SECURITIES TRADING HOURS: 0 START DATE: 04/01/2004
ADDRESS: 15022 S 40th Pl, Phoenix AZ 85044, United States



Registration & Employment History



OTHER BUSINESS ACTIVITIES

DESCRIPTION: 50% OWNER OF DBA USED TO MARKET SECURITIES, ADVISORY, AND INSURANCE SERVICES.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	INDEPENDENT FINANCIAL GROUP LLC
Allegations:	NEGLIGENCE, MISREPRESENTATION, OMISSION OF MATERIAL FACTS, FAILURE TO SUPERVISE, BREACH OF FIDUCIARY DUTY AND BREACH OF CONTRACT RELATED TO 1031/TIC INVESTMENT MADE IN 2006.
Product Type:	Other: TENANT IN COMMON
Alleged Damages:	\$170,000.00
Arbitration Information	
Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):	FINRA ARBITRATION
Docket/Case #:	11-01067
Date Notice/Process Served:	04/08/2011
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	05/28/2012
Monetary Compensation Amount:	\$20,000.00
Individual Contribution Amount:	\$0.00



Broker Statement FIRM AND REPRESENTATIVE DENY EACH ALLEGATION IN STATEMENT OF CLAIM. THE CLIENTS WERE ACCREDITED, SOPHISTICATED AND EXPERIENCED REAL ESTATE INVESTORS. THE INVESTMENT AND THE RISKS/REWARDS WERE PROPERLY PRESENTED TO THE CLIENTS TO FACILITATE THEIR 1031 EXCHANGE. IN ADDITION THE INVESTMENT IS NOT UNDER DISTRESS GIVING NO BASIS FOR CLAIMS THAT THE CLIENTS HAVE SUFFERED REALIZED LOSSES. ON MAY 28, 2012, WITHOUT ADMITTING TO THE ALLEGATIONS STATED IN THE CLAIM, THE MATTER WAS SETTLED IN ORDER TO AVOID FURTHER TIME AND RESOURCES SPENT ON THE DISPUTE. REGISTRANT DID NOT CONTRIBUTE TO SETTLEMENT.

Disclosure 2 of 2

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: INDEPENDENT FINANCIAL GROUP, LLC

Allegations: CLAIM ALLEGES UNSUITABILITY, FAILURE TO SUPERVISE, LACK OF DUE DILIGENCE IN RELATION TO DPP'S.

Product Type: Direct Investment-DPP & LP Interests

Alleged Damages: \$350,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA ARBITRATION

Docket/Case #: 10-03150

Filing date of arbitration/CFTC reparation or civil litigation: 07/07/2010

Customer Complaint Information

Date Complaint Received: 07/19/2010

Complaint Pending? No

Status: Settled

Status Date: 05/06/2011

Settlement Amount: \$95,000.00

Individual Contribution Amount: \$0.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): FINRA ARBITRATION

Docket/Case #: 10-003150

Date Notice/Process Served: 07/19/2010



Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	05/06/2011
Monetary Compensation Amount:	\$95,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	WITHOUT ADMITTING/DENYING ANY LIABILITY AND TO AVOID THE TIME AND COST OF A LENGTHY DISPUTE, THIS CASE WAS SETTLED. REGISTRANT WAS NOT ASKED TO CONTRIBUTE TO THE SETTLEMENT NOR WAS HE A NAMED PARTY TO THE ARBITRATION CASE.



End of Report

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