



## IAPD Report

# SHEILA DIANE SCHALDACH MILLER

CRD# 1271044

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### SHEILA DIANE SCHALDACH MILLER (CRD# 1271044)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **08/03/2020**.

### CURRENT EMPLOYERS

Firm	CRD#	Registered Since
<b>IA</b> OUTLOOK FINANCIAL SERVICES	CRD# 133179	08/01/2019

### QUALIFICATIONS

This representative is currently registered in **0** SRO(s) and **1** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration. Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b> OUTLOOK FINANCIAL SERVICES	133179	ANCHORAGE, AK	11/02/2005 - 12/31/2018
<b>B</b> FIRST SECURITIES USA, INC.	39986	IRVINE, CA	11/05/1999 - 06/07/2002
<b>B</b> FIRST ASSOCIATED SECURITIES GROUP, INC.	20597	CHICO, CA	03/27/1995 - 11/05/1999

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Investigation	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **1** jurisdiction(s) and **0** SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **OUTLOOK FINANCIAL SERVICES**  
Main Address: 2525 BLUEBERRY ROAD, SUITE 103  
ANCHORAGE, AK 99503  
Firm ID#: 133179

Regulator	Registration	Status	Date
<b>IA</b> Alaska	Investment Adviser Representative	Approved	08/01/2019

#### Branch Office Locations

**OUTLOOK FINANCIAL SERVICES**  
2525 BLUEBERRY ROAD, SUITE 103  
ANCHORAGE, AK 99503



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 1 principal/supervisory exam, 1 general industry/product exam, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
General Securities Principal Examination (S24)	Series 24	07/24/1985

#### General Industry/Product Exams

Exam	Category	Date
General Securities Representative Examination (S7)	Series 7	05/19/1984

#### State Securities Law Exams

Exam	Category	Date
Uniform Investment Adviser Law Examination (S65)	Series 65	01/26/2005

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	11/02/2005 - 12/31/2018	OUTLOOK FINANCIAL SERVICES	CRD# 133179	ANCHORAGE, AK
B	11/05/1999 - 06/07/2002	FIRST SECURITIES USA, INC.	CRD# 39986	IRVINE, CA
B	03/27/1995 - 11/05/1999	FIRST ASSOCIATED SECURITIES GROUP, INC.	CRD# 20597	CHICO, CA
B	02/09/1995 - 03/03/1995	FIRST ASSOCIATED SECURITIES GROUP, INC.	CRD# 20597	
B	06/17/1985 - 02/13/1995	CONSOLIDATED INVESTMENT SERVICES, INC.	CRD# 7929	LITTLETON, CO
B	05/30/1984 - 06/28/1985	FINANCIAL PLANNERS EQUITY CORPORATION	CRD# 7420	

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
09/1986 - Present	OUTLOOK FINANCIAL SERVICES	OTHER - FINANCIAL PLANNER	Y	ANCHORAGE, AK, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

Individually appointed as personal representative for the Estate of LuAnne Dowling and trustee for the Susan Demos Trust. As trustee, I may purchase or sell securities in the Susan Demos trust account. Business began upon LuAnne Dowling's death in March 2018. Estate of LuAnne Dowling is scheduled to be closed prior to 12/31/2020 and business will cease to exist at that time. Susan Demos Trust is ongoing and requires approximately 5 hours per month, all outside of normal business hours.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Investigation	1

### Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

#### Disclosure 1 of 1

**Reporting Source:** Regulator

**Regulatory Action Initiated By:** ALASKA DIVISION OF BANKING, SECURITIES & CORPS.

**Sanction(s) Sought:**

**Other Sanction(s) Sought:**

**Date Initiated:** 05/23/1995

**Docket/Case Number:** 95-06S

**Employing firm when activity occurred which led to the regulatory action:**

**Product Type:**

**Other Product Type(s):**

**Allegations:** ONE CUSTOMER COMPLAINED ABOUT MILLER NOT RETURNING HER CALLS AND THAT SHE WAS NOT AWARE OF THE COSTS OF AN INVESTMENT PROGRAM EXECUTED BY MILLER. MILLER HAD CUSTOMER SIGN BLANK NEW ACCT FORM; DELAYED EXECUTING ORDER FOR 3 WEEKS; CHANGED DATE ON FORM TO COVER DELAY.

**Current Status:** Final

**Resolution:** Decision

**Resolution Date:** 05/23/1995



<b>Sanctions Ordered:</b>	Monetary/Fine \$500.00
<b>Other Sanctions Ordered:</b>	
<b>Sanction Details:</b>	ORDER 95-06S IMPOSING \$500 CIVIL FINE; LETTER OF REPRIMAND
<b>Regulator Statement</b>	VIOLATION OF NASD ARTICLE III, RULES OF FAIR PRACTICE. CONTACT: FRANKLIN TERRY ELDER
.....	
<b>Reporting Source:</b>	Individual
<b>Regulatory Action Initiated By:</b>	DIVISION OF BANKING, SECURITIES, & CORPORATIONS
<b>Sanction(s) Sought:</b>	Civil and Administrative Penalt(ies) /Fine(s)
<b>Other Sanction(s) Sought:</b>	
<b>Date Initiated:</b>	03/22/1995
<b>Docket/Case Number:</b>	95-06S
<b>Employing firm when activity occurred which led to the regulatory action:</b>	FIRST ASSOCIATED SECURITIES GROUP, INC.
<b>Product Type:</b>	Annuity(ies) - Variable
<b>Other Product Type(s):</b>	MUTUAL FUNDS
<b>Allegations:</b>	APPLICANT ENGAGED IN DISHONEST & UNETHICAL PRACTICES IN THE SECURITIES BUSINESS.
<b>Current Status:</b>	Final
<b>Resolution:</b>	Order
<b>Resolution Date:</b>	05/23/1995
<b>Sanctions Ordered:</b>	Monetary/Fine \$500.00
<b>Other Sanctions Ordered:</b>	
<b>Sanction Details:</b>	FINE OF \$500, PAID BY APPLICANT ON 6/12/1995
<b>Broker Statement</b>	CUSTOMER COMPLAINT LEADING TO THE INVESTIGATION WAS SETTLED BY APPLICANT.



## Investigation

This disclosure event involves any ongoing formal investigation such as a grand jury investigation, a Securities and Exchange Commission investigation, a formal investigation by a self-regulatory organization (e.g., FINRA), or an action or procedure designated as an investigation by a state or other regulator. Subpoenas, preliminary or routine regulatory inquiries, and general requests by these regulatory bodies for information are not considered investigations and therefore are not required to be reported.

### Disclosure 1 of 1

<b>Reporting Source:</b>	Individual
<b>Initiated By:</b>	STATE OF ALASKA
<b>Notice Date:</b>	09/08/2004
<b>Details:</b>	PROVIDING ADVISORY SERVICES WITHOUT LICENSING



## End of Report

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