



IAPD Report

STEPHEN SERCHEOW KOH

CRD# 1553631

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

STEPHEN SERCHEOW KOH (CRD# 1553631)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/04/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MML INVESTORS SERVICES, LLC	CRD# 10409	05/21/2007
IA	MML INVESTORS SERVICES, LLC	CRD# 10409	07/05/2007

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **21** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	METLIFE SECURITIES INC.	14251	FREMONT, CA	10/05/2006 - 03/27/2007
B	METLIFE SECURITIES INC.	14251	FREMONT, CA	05/02/2005 - 03/27/2007
B	METROPOLITAN LIFE INSURANCE COMPANY 4095		FREMONT, CA	05/02/2005 - 03/27/2007

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **21** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MML INVESTORS SERVICES, LLC**
Main Address: 1295 STATE STREET
SPRINGFIELD, MA 01111-0001
Firm ID#: 10409

	Regulator	Registration	Status	Date
B	FINRA	General Securities Principal	Approved	05/21/2007
B	FINRA	General Securities Representative	Approved	05/21/2007
B	FINRA	Invest. Co and Variable Contracts	Approved	05/21/2007
B	FINRA	Investment Co./Variable Contracts Prin	Approved	05/21/2007
B	Arkansas	Agent	Approved	02/03/2022
B	California	Agent	Approved	05/21/2007
IA	California	Investment Adviser Representative	Approved	07/05/2007
B	Florida	Agent	Approved	02/03/2022
B	Illinois	Agent	Approved	02/08/2022
B	Indiana	Agent	Approved	02/04/2022
B	Massachusetts	Agent	Approved	09/30/2020
B	Minnesota	Agent	Approved	02/03/2022
B	Mississippi	Agent	Approved	02/02/2022



Qualifications

Regulator	Registration	Status	Date
B Missouri	Agent	Approved	02/04/2022
B New York	Agent	Approved	02/03/2022
B North Carolina	Agent	Approved	02/03/2022
B North Dakota	Agent	Approved	02/07/2022
B Ohio	Agent	Approved	02/02/2022
B Puerto Rico	Agent	Approved	02/10/2022
B Rhode Island	Agent	Approved	02/11/2022
B South Carolina	Agent	Approved	02/04/2022
B Texas	Agent	Approved	02/03/2022
IA Texas	Investment Adviser Representative	Restricted Approval	02/04/2022
B Utah	Agent	Approved	02/03/2022
B Virginia	Agent	Approved	02/03/2022
B Washington	Agent	Approved	02/02/2022
B Wisconsin	Agent	Approved	02/02/2022

Branch Office Locations

MML INVESTORS SERVICES, LLC
Hayward, CA

MML INVESTORS SERVICES, LLC
6701 Koll Center Parkway
Ste 140
Pleasanton, CA 94566

MML INVESTORS SERVICES, LLC
1676 N California Blvd
Ste 430
Walnut Creek, CA 94596





Qualifications

PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 2 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.



Principal/Supervisory Exams

Exam	Category	Date
 General Securities Principal Examination (S24)	Series 24	08/08/2000
 Investment Company Products/Variable Contracts Principal Examination (S26)	Series 26	07/07/1998

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	05/25/2000
 Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	07/01/1987

State Securities Law Exams

Exam	Category	Date
 Uniform Securities Agent State Law Examination (S63)	Series 63	08/29/2005
 Uniform Investment Adviser Law Examination (S65)	Series 65	06/09/1999

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	10/05/2006 - 03/27/2007	METLIFE SECURITIES INC.	CRD# 14251	FREMONT, CA
B	05/02/2005 - 03/27/2007	METLIFE SECURITIES INC.	CRD# 14251	FREMONT, CA
B	05/02/2005 - 03/27/2007	METROPOLITAN LIFE INSURANCE COMPANY	CRD# 4095	FREMONT, CA
IA	06/10/2002 - 04/26/2005	PRUDENTIAL FINANCIAL PLANNING SERVICES	CRD# 5685	SAN JOSE , CA
B	04/03/2002 - 04/26/2005	PRUCO SECURITIES, LLC.	CRD# 5685	NEWARK, NJ
B	07/07/1987 - 03/15/2002	AXA ADVISORS, LLC	CRD# 6627	NEW YORK, NY
B	07/07/1987 - 01/05/2000	THE EQUITABLE LIFE ASSURANCE SOCIETY OF THE UNITED STATES	CRD# 4039	NEW YORK, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2007 - Present	MML INVESTORS SERVICES INC	REGISTERED REP	Y	PLEASANTON, CA, United States
04/2007 - Present	MASS MUTUAL LIFE	AGENT	Y	PLEASANTON, CA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- (1) NAME: STEPHEN KOH INV REL: Y ADD: RESIDENTIAL ADD NATURE: INSURANCE POSITION: AGENT START DATE: 1987 NO. HR/MO: 2 NO. HR/MO DURING SEC TRADING: 0
- (2) NAME: STEPHEN KOH INV REL: Y ADD: 1601 103RD AVE OAKLAND CA 94603 NATURE: RENTAL PROPERTY POSITION: OWNER START DATE:5/6/19 NO HRS/MO: 2 NO HRS/MO DUR TRADING: 0
- (3) NAME: STEPHEN KOH INV REL: Y ADD: OAKLAND, CA 94605 NATURE: SIMPLE RENTAL PROPERTY POSITION: LANDLORD START DATE:05/01/2024 NO HRS/MO: 4 NO HRS/MO DUR TRADING: 0
- (4) NAME: STEPHEN KOH - RELIGIOUS POSITION INV REL: N ADD: 4333 HANSEN AVE., FREMONT, CA 94536 NATURE: RELIGIOUS POSITION: PASTOR START DATE: 05/01/2024 NO HRS/MO: 40 NO HRS/MO DUR TRADING: 0 DUTIES: PREACHING AND PASTORING



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 3

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	MML INVESTORS SERVICES, LLC
Allegations:	The complainant alleged that the representative misrepresented the annuity and sold her an unsuitable product in order to make a sale when soliciting the purchase in and around April of 2017.
Product Type:	Insurance
Alleged Damages:	\$5,000.01
Alleged Damages Amount Explanation (if amount not exact):	The Firm has been unable to make a good faith determination that potential damages from the alleged conduct would be less than \$5,000.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	09/30/2019
Complaint Pending?	No
Status:	Denied
Status Date:	11/08/2019

**Settlement Amount:****Individual Contribution Amount:****Broker Statement** Internal Case #201935679**Disclosure 2 of 3****Reporting Source:** Firm**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS**Allegations:** CLIENT ALLEGES THE AGENT MADE MISREPRESENTATIONS DURING THE SALE OF VARIABLE LIFE INSURANCE POLICIES AND FAILED TO DISCLOSE SURRENDER CHARGES. CLIENT REQUESTED THE REINSTATEMENT OF HIS ORIGINAL TRADITIONAL LIFE INSURANCE POLICIES AND THE RETURN OF ALL CASH VALUES TO THE LEVEL PRIOR TO THEIR EXCHANGE INTO VARIABLE LIFE INSURANCE POLICIES. CLIENT ALSO REQUESTED THAT ALL PREMIUMS PAID INTO THE NEW POLICIES BE APPLIED TO THE ORIGINAL POLICIES AND THAT SURRENDER CHARGES BE WAIVED. DAMAGES ARE UNSPECIFIED.**Product Type:** Insurance**Alleged Damages:** \$0.00**Customer Complaint Information****Date Complaint Received:** 08/14/2003**Complaint Pending?** No**Status:** Settled**Status Date:** 04/13/2004**Settlement Amount:** \$98,287.11**Individual Contribution Amount:** \$0.00**Firm Statement** THE FIRM AGREED TO CANCEL THE CURRENT POLICIES AS IF THEY WERE NEVER ISSUED AND RESTORE THE ORIGINAL POLICIES. THIS RESULTED IN A LOSS OF \$98,287.11.**Reporting Source:** Individual**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS**Allegations:** CLIENT ALLEGES THE AGENT MADE MISREPRESENTATIONS DURING THE SALE OF VARIABLE LIFE INSURANCE POLICES AND FAILED TO DISCLOSE SURRENDER CHARGES. CLIENT REQUESTED THE REINSTATEMENT OF HIS ORIGINAL TRADITIONAL LIFE INSURANCE POLICES AND THE RETURN OF ALL CASH VALUES TO THE LEVEL PRIOR TO THEIR EXCHANGE INTO VARIABLE LIFE INSURANCE POLICIES. CLIENT ALSO REQUESTED THAT ALL PREMIUMS PAID INTO THE NEW POLICIES BE APPLIED TO THE ORIGINAL POLICIES AND THAT SURRENDER CHARGES BE WAIVED. DAMAGES ARE UNSPECIFIED.



Product Type: Insurance

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 08/14/2003

Complaint Pending? No

Status: Settled

Status Date: 04/13/2004

Settlement Amount: \$98,287.11

Individual Contribution Amount: \$0.00

Broker Statement THE FIRM AGREED TO CANCEL THE CURRENT POLICIES AS IF THEY WERE NEVER ISSUED AND RESTORE THE ORIGINAL POLICIES. THIS RESULTED IN A LOSS OF \$98,287.11.

Disclosure 3 of 3

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: AXA ADVISORS

Allegations: CLIENT ALLEGES THE AGENT ADVISED HER TO EXCHANGE FOUR TRADITIONAL LIFE INSURANCE POLICIES FOR VARIABLE LIFE INSURANCE POLICIES BASED ON THE REPRESENTATIONS THAT ADDITIONAL PREMIUM PAYMENTS WOULD BE NECESSARY IF THE CLIENT MADE A LUMP SUM PAYMENT OF \$14,529.95. CLIENT FURTHER ALLEGES HER FAMILY DID NOT NEED THE INCREASED INSURANCE COVERAGE. CLIENT REQUESTED THAT HER POLICIES BE REVERTED BACK TO TRADITIONAL INSURANCE POLICIES. DAMAGES ARE UNSPECIFIED.

Product Type: Insurance

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 01/09/2003

Complaint Pending? No

Status: Closed/No Action

Status Date: 01/31/2003

Settlement Amount:

Individual Contribution Amount:

Firm Statement EQUITABLE FOUND NO BASIS TO THE CUSTOMER COMPLAINT.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: AXA ADVISORS



Allegations: CLIENT ALLEGES THE AGENT ADVISED HER TO EXCHANGE FOUR TRADITIONAL LIFE INSURANCE POLICIES FOR VARIABLE LIFE INSURANCE POLICIES BASED ON THE REPRESENTATIONS THAT ADDITIONAL PREMIUM PAYMENTS WOULD BE NECESSARY IF THE CLIENT MADE A LUMP SUM PAYMENT OF \$14,529.95. CLIENT FURTHER ALLEGES HER FAMILY DID NOT NEED THE INCREASED INSURANCE COVERAGE. CLIENT REQUESTED THAT HER POLICIES BE REVERTED BACK TO TRADITIONAL INSURANCE POLICIES. DAMAGES ARE UNSPECIFIED.

Product Type: Insurance

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 01/09/2003

Complaint Pending? No

Status: Closed/No Action

Status Date: 01/31/2003

Settlement Amount:

Individual Contribution Amount:

Broker Statement EQUITABLE FOUND NO BASIS TO THE CUSTOMER COMPLAINT.



End of Report

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