



IAPD Report

CAROLYN ANN THOMPSON

CRD# 1637885

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CAROLYN ANN THOMPSON (CRD# 1637885)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **11/18/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	FIDELITY BROKERAGE SERVICES LLC	CRD# 7784	07/29/2022
IA	STRATEGIC ADVISERS LLC	CRD# 104555	03/31/2025

QUALIFICATIONS

This representative is currently registered in **2** SRO(s) and **38** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	FIDELITY PERSONAL AND WORKPLACE ADVISORS	288590	CRANBERRY TOWNSHIP, PA	08/29/2022 - 03/31/2025
IA	PMA ASSET MANAGEMENT, LLC	301973	NAPERVILLE, IL	02/02/2021 - 05/17/2021
B	PMA SECURITIES, LLC	30397	Lancaster, PA	02/01/2021 - 05/17/2021

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Criminal	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **38** jurisdiction(s) and 2 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **STRATEGIC ADVISERS LLC**
Main Address: 155 SEAPORT BLVD
BOSTON, MA 02210-2698
Firm ID#: 104555

Regulator	Registration	Status	Date
IA Pennsylvania	Investment Adviser Representative	Approved	03/31/2025
IA Texas	Investment Adviser Representative	Restricted Approval	03/31/2025

Branch Office Locations

STRATEGIC ADVISERS LLC
2060 MACKENZIE WAY
CRANBERRY TWP, PA 16066-5333

STRATEGIC ADVISERS LLC
ALLISON PARK, PA

Employment 2 of 2

Firm Name: **FIDELITY BROKERAGE SERVICES LLC**
Main Address: 900 SALEM STREET
SMITHFIELD, RI 02917
Firm ID#: 7784

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	07/29/2022
B New York Stock Exchange	General Securities Representative	Approved	07/29/2022
B Arizona	Agent	Approved	01/19/2023
B California	Agent	Approved	01/09/2023
B Colorado	Agent	Approved	08/05/2022



Qualifications

Regulator	Registration	Status	Date
B Connecticut	Agent	Approved	01/09/2023
B Delaware	Agent	Approved	01/22/2024
B District of Columbia	Agent	Approved	01/12/2023
B Florida	Agent	Approved	08/01/2022
B Georgia	Agent	Approved	01/10/2023
B Hawaii	Agent	Approved	01/15/2025
B Illinois	Agent	Approved	01/18/2023
B Indiana	Agent	Approved	01/11/2023
B Iowa	Agent	Approved	01/09/2023
B Kansas	Agent	Approved	01/09/2023
B Louisiana	Agent	Approved	01/09/2023
B Maine	Agent	Approved	01/09/2024
B Maryland	Agent	Approved	08/02/2022
B Massachusetts	Agent	Approved	01/09/2023
B Michigan	Agent	Approved	01/10/2023
B Minnesota	Agent	Approved	01/06/2025
B Missouri	Agent	Approved	01/09/2023
B Montana	Agent	Approved	01/06/2023
B Nevada	Agent	Approved	01/20/2023



Qualifications

Regulator	Registration	Status	Date
B New Hampshire	Agent	Approved	01/11/2023
B New Jersey	Agent	Approved	08/05/2022
B New York	Agent	Approved	08/02/2022
B North Carolina	Agent	Approved	01/09/2023
B Ohio	Agent	Approved	07/29/2022
B Oregon	Agent	Approved	01/07/2023
B Pennsylvania	Agent	Approved	08/02/2022
B South Carolina	Agent	Approved	01/11/2023
B Tennessee	Agent	Approved	01/10/2023
B Texas	Agent	Approved	01/09/2023
B Utah	Agent	Approved	01/09/2023
B Vermont	Agent	Approved	01/09/2023
B Virginia	Agent	Approved	01/10/2023
B Washington	Agent	Approved	01/10/2023
B West Virginia	Agent	Approved	08/02/2022
B Wisconsin	Agent	Approved	01/09/2023

Branch Office Locations

FIDELITY BROKERAGE SERVICES, LLC
2060 MACKENZIE WAY
CRANBERRY TOWNSHIP, PA 16066

FIDELITY BROKERAGE SERVICES, LLC
ALLISON PARK, PA



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 4 general industry/product exams, and 3 state securities law exams.





Principal/Supervisory Exams

Exam	Category	Date
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No information reported.





General Industry/Product Exams

Exam	Category	Date
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 Municipal Advisor Representative Qualification Exam (S50)	Series 50	03/15/2021
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	03/14/2017
 Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	09/14/1987

State Securities Law Exams

Exam	Category	Date
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  Uniform Combined State Law Examination (S66)	Series 66	05/24/2017
 Uniform Investment Adviser Law Examination (S65)	Series 65	09/02/1993
 Uniform Securities Agent State Law Examination (S63)	Series 63	12/02/1988

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/29/2022 - 03/31/2025	FIDELITY PERSONAL AND WORKPLACE ADVISORS	CRD# 288590	CRANBERRY TOWNSHI
IA	02/02/2021 - 05/17/2021	PMA ASSET MANAGEMENT, LLC	CRD# 301973	NAPERVILLE, IL
B	02/01/2021 - 05/17/2021	PMA SECURITIES, LLC	CRD# 30397	Lancaster, PA
IA	05/24/2017 - 01/29/2021	RBC CAPITAL MARKETS, LLC	CRD# 31194	LANCASTER, PA
B	03/14/2017 - 01/29/2021	RBC CAPITAL MARKETS, LLC	CRD# 31194	LANCASTER, PA
B	12/20/2001 - 01/31/2002	GRANT STREET SECURITIES, INC.	CRD# 38765	PITTSBURGH, PA
B	05/03/1996 - 04/18/2000	FIDELITY INVESTMENTS INSTITUTIONAL SERVICES COMPANY, INC.	CRD# 17507	SMITHFIELD, RI
B	09/16/1993 - 03/21/1996	FEDERATED SECURITIES CORP.	CRD# 5009	PITTSBURGH, PA
B	09/15/1987 - 08/02/1993	JOHN NUVEEN & CO., INCORPORATED	CRD# 469	CHICAGO, IL

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/2025 - Present	Fidelity Investments	Mass Transfer	Y	BOSTON, MA, United States
05/2022 - Present	FIDELITY INVESTMENTS	RELATIONSHIP MANAGER	Y	CRANBERRY TOWNSHIP, PA, United States
06/2021 - 04/2022	Unemployed	Unemployed	N	Allison Park, PA, United States
02/2021 - 05/2021	PMA Securities, LLC	Institutional Sales	Y	Naperville, IL, United States
12/2016 - 01/2021	RBC Capital Markets, LLC	Registered Representative	Y	Lancaster, PA, United States



Registration & Employment History

EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
12/2016 - 01/2021	RBC Global Asset Management (U.S.) Inc.	Relationship Mgr, Business Development	Y	Lancaster, PA, United States
06/2012 - 12/2016	Unemployed	unemployed	N	Allison Park, PA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

OBA-68794|OrgNm:Howard Alter Trust|Org Addr:Plum Borou,Pennsylvan,US|OBA Nature:Trust account for local church|Invst Rel:N|Title:Trustee|Duties:Distribution of funds|StrtDt:01-01-15|TotHrs/mon:2|TrdHrs/mon:0|



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
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Criminal	1
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Criminal

This disclosure event involves a criminal charge against the Investment Adviser Representative that has resulted in a dismissal, plea, acquittal or conviction. The criminal matter may relate to any felony or certain misdemeanor offenses (e.g., bribery, perjury, forgery, counterfeiting, extortion, fraud, wrongful taking of property).

Disclosure 1 of 1

Reporting Source:	Individual
Court Details:	AMES DEPARTMENT STORE IN CANTON, NY N/A
Charge Date:	12/16/1985
Charge Details:	PRESENTING A CHECK IN THE AMOUNT OF \$14.00 TO THE AMES DEPARTMENT STORE IN CANTON, NY. THE CHECK WAS WRITTEN ON AN ACCOUNT WITH INSUFFICIENT FUNDS. I WAS REQUIRED TO PROVIDE FUNDS TO COVER THE CHECK AMOUNT PLUS A \$25.00 FEE.
Felony?	No
Current Status:	Final
Status Date:	09/14/1987
Disposition Details:	I WAS REQUIRED TO PRESENT PAYMENT FOR THE CHECK (14.00) PLUS AN ADDITIONAL \$25.00 PENALTY. THERE WERE NO OTHER ACTIONS TAKEN, AS I RECALL.
Broker Statement	I ACCIDENTALLY PRESENTED A \$14.00 CHECK TO AMES DEPARTMENT STORE FROM A BANK ACCOUNT WHICH HAD BEEN CLOSED, AND THEREFORE HAD A ZERO BALANCE. WHEN THEY ATTEMPTED TO CONTACT ME THEY WERE UNABLE TO DO SO BECAUSE THE ADDRESS AND THE TELEPHONE NUMBER ON THE CHECK WERE OUTDATED. AS THEY WERE UNABLE TO LOCATE ME THE STORE NOTIFIED THE CANTON POLICE FOR ASSISTANCE. THE POLICE LOCATED ME AND BROUGHT ME IN TO CLEAR UP THE INCIDENT. I MADE PAYMENT FOR THE BAD CHECK PLUS A \$25.00 FEE TO THE STORE. UPON THIS PAYMENT THE ISSUE WAS CLOSED.



End of Report

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