



## IAPD Report

# DONNA MARIA SEYMOUR

CRD# 1714302

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## **IAPD Information About Representatives**

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### **What is included in a IAPD report?**

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### **Where did this information come from?**

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### **How current is this information?**

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### **Need help interpreting this report?**

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### **What if I want to check the background of an Individual Broker or Brokerage Firm?**

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### **Are there other resources I can use to check the background of investment professionals?**

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### DONNA MARIA SEYMOUR (CRD# 1714302)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **10/10/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
IA	INGRAM ADVISORY SERVICES, LLC	CRD# 123508	09/15/2009
B	CENTAURUS FINANCIAL, INC.	CRD# 30833	07/27/2016

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **22** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CENTAURUS FINANCIAL, INC.	30833	Winter Haven, FL	08/19/2019 - 12/31/2020
B	INVESTORS CAPITAL CORP.	30613	WINTER HAVEN, FL	08/07/2009 - 07/29/2016
IA	INVESTORS CAPITAL ADVISORY	30613	WINTER HAVEN, FL	08/13/2009 - 12/31/2010

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **22** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 2

Firm Name: **CENTAURUS FINANCIAL, INC.**

Main Address: 2300 EAST KATELLA AVE  
SUITE 200  
ANAHEIM, CA 92806

Firm ID#: 30833

	Regulator	Registration	Status	Date
<b>B</b>	FINRA	General Securities Representative	Approved	07/27/2016
<b>B</b>	FINRA	Invest. Co and Variable Contracts	Approved	07/27/2016
<b>B</b>	Arizona	Agent	Approved	04/10/2019
<b>B</b>	Arkansas	Agent	Approved	10/21/2025
<b>B</b>	California	Agent	Approved	07/27/2016
<b>B</b>	Colorado	Agent	Approved	02/07/2020
<b>B</b>	Florida	Agent	Approved	08/12/2016
<b>B</b>	Georgia	Agent	Approved	07/27/2016
<b>B</b>	Hawaii	Agent	Approved	09/19/2016
<b>B</b>	Indiana	Agent	Approved	07/05/2019
<b>B</b>	Kansas	Agent	Approved	01/04/2023
<b>B</b>	Kentucky	Agent	Approved	06/18/2021
<b>B</b>	Maine	Agent	Approved	07/28/2016



## Qualifications

	Regulator	Registration	Status	Date
B	Michigan	Agent	Approved	07/27/2016
B	New Jersey	Agent	Approved	07/31/2024
B	New York	Agent	Approved	01/03/2019
B	Ohio	Agent	Approved	01/03/2019
B	Oklahoma	Agent	Approved	01/08/2019
B	Pennsylvania	Agent	Approved	01/10/2024
B	South Carolina	Agent	Approved	07/27/2016
B	Texas	Agent	Approved	04/13/2017
B	Utah	Agent	Approved	07/27/2016
B	Virginia	Agent	Approved	04/09/2020
B	Washington	Agent	Approved	01/02/2024

## Branch Office Locations

**CENTAURUS FINANCIAL, INC.**  
799 OVERLOOK DRIVE  
WINTER HAVEN, FL 33884

## Employment 2 of 2

Firm Name: **INGRAM ADVISORY SERVICES, LLC**  
Main Address: 799 OVERLOOK DRIVE  
WINTER HAVEN, FL 33884  
Firm ID#: 123508

	Regulator	Registration	Status	Date
IA	Florida	Investment Adviser Representative	Approved	09/15/2009
IA	Texas	Investment Adviser Representative	Restricted Approval	07/23/2018



Qualifications

Regulator	Registration	Status	Date
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Branch Office Locations

INGRAM ADVISORY SERVICES, LLC  
799 OVERLOOK DRIVE  
WINTER HAVEN, FL 33884



## Qualifications



### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
<b>B</b> Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
<b>B</b> General Securities Representative Examination (S7)	Series 7	04/16/1988
<b>B</b> Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	11/13/1987

#### State Securities Law Exams

Exam	Category	Date
<b>IA</b> Uniform Investment Adviser Law Examination (S65)	Series 65	09/20/2001
<b>B</b> Uniform Securities Agent State Law Examination (S63)	Series 63	08/28/1987



### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/19/2019 - 12/31/2020	CENTAURUS FINANCIAL, INC.	CRD# 30833	Winter Haven, FL
B	08/07/2009 - 07/29/2016	INVESTORS CAPITAL CORP.	CRD# 30613	WINTER HAVEN, FL
IA	08/13/2009 - 12/31/2010	INVESTORS CAPITAL ADVISORY	CRD# 30613	WINTER HAVEN, FL
IA	05/01/2008 - 08/06/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	WINTER HAVEN, FL
B	04/29/2008 - 08/06/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	WINTER HAVEN, FL
IA	12/07/2005 - 05/07/2008	METLIFE SECURITIES INC.	CRD# 14251	WINTER HAVEN, FL
B	12/06/2005 - 05/07/2008	METLIFE SECURITIES INC.	CRD# 14251	LAKELAND, FL
B	12/06/2005 - 07/09/2007	METROPOLITAN LIFE INSURANCE COMPANY	CRD# 4095	LAKELAND, FL
IA	10/09/2001 - 01/12/2006	CITISTREET FINANCIAL SERVICES LLC	CRD# 107311	ALPHARETTA, GA
B	09/06/2001 - 12/31/2005	CITISTREET EQUITIES LLC	CRD# 7447	SOMERSET, NJ
B	01/21/2000 - 08/28/2001	ALLEN & COMPANY OF FLORIDA, INC.	CRD# 25	LAKELAND, FL
B	02/11/1997 - 12/09/1999	WMA SECURITIES, INC.	CRD# 32625	DULUTH, GA
B	09/23/1999 - 12/02/1999	JEFFERSON PILOT SECURITIES CORPORATION	CRD# 3870	FORT WAYNE, IN
B	05/10/1994 - 02/28/1995	FIDELITY BROKERAGE SERVICES, INC.	CRD# 7784	SMITHFIELD, RI
B	09/19/1991 - 05/04/1994	FIDELITY INVESTMENTS INSTITUTIONAL SERVICES COMPANY, INC.	CRD# 17507	SMITHFIELD, RI
B	03/28/1991 - 09/17/1991	FIDELITY BROKERAGE SERVICES, INC.	CRD# 7784	SMITHFIELD, RI
B	11/16/1987 - 02/14/1991	FIDELITY BROKERAGE SERVICES, INC.	CRD# 7784	SMITHFIELD, RI





## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

Registration Dates	Firm Name	ID#	Branch Location
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### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
10/2018 - Present	INGRAM FINANCIAL GROUP, INC.	OWNER/CHIEF OPERATIONAL OFFICER/INSURANCE AGENT	Y	WINTER HAVEN, FL, United States
07/2016 - Present	Centaurus Financial Inc.	Registered Representative	Y	Anaheim, CA, United States
08/2009 - Present	INGRAM ADVISORY SERVICES, LLC	INVESTMENT ADVISER REPRESENTATIVE	Y	WINTER HAVEN, FL, United States
08/2019 - 12/2020	Centaurus Financial Inc.	Investment Adviser Representative	Y	Winter Haven, FL, United States
08/2009 - 10/2018	INGRAM FINANCIAL GROUP, INC.	INSURANCE AGENT	Y	WINTER HAVEN, FL, United States
08/2009 - 07/2016	INVESTORS CAPITAL CORPORATION	REGISTERED REPRESENTATIVE	Y	LYNNFIELD, MA, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1) Ingram Advisory Services, investment related, 799 Overlook Drive, Winter Haven, FL 33884, , RIA, Investment Adviser Rep 08/15/2009, devoted time is 80 hours a month, manage client investments.

2) Ingram Financial Group, Inc. investment related, 799 Overlook Drive, Winter Have, FL 33884, DBA for investment and insurance related business, Owner/Chief Operational Officer/Insurance Agent 10/2018, Insurance Agent 8/15/2009 - 10/2018, devoted time is 10 hours a month, fixed annuities to diversify client assets.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 5

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	CENTAURUS FINANCIAL, INC.
<b>Allegations:</b>	In early 2021, the customer alleges that the Registered Representative recommended an unsuitable, high-risk, and illiquid investment and breached her fiduciary duty.
<b>Product Type:</b>	Debt-Corporate
<b>Alleged Damages:</b>	\$50,000.00

### Arbitration Information

<b>Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):</b>	FINRA
<b>Docket/Case #:</b>	24-00841
<b>Date Notice/Process Served:</b>	04/18/2024
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	12/27/2024
<b>Monetary Compensation Amount:</b>	\$27,000.00
<b>Individual Contribution Amount:</b>	\$0.00

**Broker Statement**

I vehemently denied any wrongdoing and assert that the customer's allegations were completely without merit. Notwithstanding, in an effort to avoid protracted proceedings, and the time and financial resources required, and in an effort to reach an expedited resolution with the customer, my broker/dealer unilaterally and without my agreement, settled with the customer, to which I made no monetary contribution.

**Disclosure 2 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

CENTAURUS FINANCIAL, INC.

**Allegations:**

The customer alleges that in June of 2020, the Registered Representative recommended an unsuitable, high-risk, speculative and illiquid investment and breached her fiduciary duty.

**Product Type:**

Debt-Corporate

**Alleged Damages:**

\$150,000.00

**Is this an oral complaint?**

No

**Is this a written complaint?**

No

**Is this an arbitration/CFTC reparation or civil litigation?**

Yes

**Arbitration/Reparation forum or court name and location:**

FINRA

**Docket/Case #:**

23-02694

**Filing date of arbitration/CFTC reparation or civil litigation:**

10/03/2023

**Customer Complaint Information****Date Complaint Received:**

10/11/2023

**Complaint Pending?**

No

**Status:**

Settled

**Status Date:**

09/16/2024

**Settlement Amount:**

\$65,000.00

**Individual Contribution Amount:**

\$0.00

**Broker Statement**

I vehemently denied any wrongdoing and assert that the customer's allegations were completely without merit. Notwithstanding, in an effort to avoid protracted proceedings, and the time and financial resources required, and in an effort to reach an expedited resolution with the customer, my broker/dealer unilaterally and without my agreement, settled with the customer, to which I made no monetary contribution.

**Disclosure 3 of 5****Reporting Source:**

Individual

**Employing firm when**

CENTAURUS FINANCIAL, INC.

**activities occurred which led to the complaint:**

<b>Allegations:</b>	The customers allege that the Registered Representative recommended a unsuitable, complex, high-risk, illiquid, high yield investment. No specific dates for the alleged activity were identified in the Statement of Claim.
<b>Product Type:</b>	Debt-Corporate
<b>Alleged Damages:</b>	\$100,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	23-01953
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	07/12/2023

**Customer Complaint Information**

<b>Date Complaint Received:</b>	07/20/2023
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	09/07/2023
<b>Settlement Amount:</b>	

**Individual Contribution Amount:**

<b>Broker Statement</b>	I vehemently deny any wrongdoing and assert that the allegations are completely without merit. The investments about which the customers complained were suitable and were recommended based on the customer's objectives, goals and financial circumstances and were offered only after their review of all material documentation related to the investment. The customers confirmed in writing that they not only received the requisite investment documentation/disclosures, but that they fully understood the characteristics and risks of the investments. At all times, I put the customer's interest first and I will vigorously defend this matter to the fullest extent of the law.
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**Disclosure 4 of 5**

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	CENTAURUS FINANCIAL, INC.

<b>Allegations:</b>	The customer alleges that the Registered Representative misrepresented an unsuitable investment. No dates of alleged activity were disclosed in the Statement of Claim.
<b>Product Type:</b>	Debt-Corporate
<b>Alleged Damages:</b>	\$0.00

**Alleged Damages Amount Explanation (if amount not exact):**

Claimant does not allege a specific compensatory damage amount but rather seeks "Compensatory damages in an unspecified amount or alternatively, well managed portfolio damages." As such, the Firm has made a good faith determination that the compensatory damages potentially exceed \$5,000.

**Is this an oral complaint?**

No

**Is this a written complaint?**

No

**Is this an arbitration/CFTC reparation or civil litigation?**

Yes

**Arbitration/Reparation forum or court name and location:**

FINRA

**Docket/Case #:**

23-00007

**Filing date of arbitration/CFTC reparation or civil litigation:**

01/06/2023

**Customer Complaint Information****Date Complaint Received:**

01/10/2023

**Complaint Pending?**

No

**Status:**

Settled

**Status Date:**

11/28/2023

**Settlement Amount:**

\$54,500.00

**Individual Contribution Amount:**

\$0.00

**Broker Statement**

I vehemently denied any wrongdoing and assert that the customer's allegations were completely without merit. Notwithstanding, in an effort to avoid protracted proceedings, and the time and financial resources required, and in an effort to reach an expedited resolution with the customer, my broker/dealer unilaterally and without my agreement, settled with the customer, to which I made no monetary contribution.

**Disclosure 5 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

CENTAURUS FINANCIAL, INC.

**Allegations:**

The customers allege that the Registered Representative recommended an illiquid and high commission investment. No dates of alleged activity were disclosed in the Statement of Claim.

**Product Type:**

Debt-Corporate

**Alleged Damages:**

\$50,000.00

**Is this an oral complaint?**

No

**Is this a written complaint?**

No

**Is this an arbitration/CFTC reparation or civil litigation?**

Yes



**Arbitration/Reparation forum  
or court name and location:** FINRA

**Docket/Case #:** 22-01308

**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 06/13/2022

### **Customer Complaint Information**

**Date Complaint Received:** 06/21/2022

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 10/19/2023

**Settlement Amount:** \$17,700.00

**Individual Contribution  
Amount:** \$0.00

**Broker Statement** I vehemently denied any wrongdoing and assert that the customer's allegations were completely without merit. Notwithstanding, in an effort to avoid protracted proceedings, and the time and financial resources required, and in an effort to reach an expedited resolution with the customers, my broker/dealer unilaterally and without my agreement, settled with the customers, to which I made no monetary contribution.



## End of Report

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