



## IAPD Report

# RAGAN EARL DEFREESE

CRD# 1723407

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### RAGAN EARL DEFREESE (CRD# 1723407)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **10/13/2023**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	UBS FINANCIAL SERVICES INC.	CRD# 8174	03/14/1988
<b>IA</b>	UBS FINANCIAL SERVICES INC.	CRD# 8174	01/17/2003

### QUALIFICATIONS

This representative is currently registered in **10** SRO(s) and **22** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	LOCATION	08/20/1987 - 03/19/1988

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **22** jurisdiction(s) and **10** SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **UBS FINANCIAL SERVICES INC.**

Main Address: 1200 HARBOR BOULEVARD  
WEEHAWKEN, NJ 07086

Firm ID#: 8174

Regulator	Registration	Status	Date
<b>B</b> BOX Exchange LLC	General Securities Representative	Approved	05/16/2012
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	03/03/1991
<b>B</b> FINRA	General Securities Representative	Approved	03/14/1988
<b>B</b> NYSE American LLC	General Securities Representative	Approved	04/03/1988
<b>B</b> NYSE Arca, Inc.	General Securities Representative	Approved	10/11/1992
<b>B</b> NYSE Texas, Inc.	General Securities Representative	Approved	07/13/2022
<b>B</b> Nasdaq ISE, LLC	General Securities Representative	Approved	01/25/2008
<b>B</b> Nasdaq PHLX LLC	General Securities Representative	Approved	10/16/1993
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	03/14/1988
<b>B</b> Alabama	Agent	Approved	04/15/2004
<b>B</b> California	Agent	Approved	04/01/2004
<b>B</b> Colorado	Agent	Approved	02/08/2021



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Connecticut	Agent	Approved	08/06/1997
<b>B</b> Florida	Agent	Approved	04/08/2004
<b>B</b> Georgia	Agent	Approved	03/14/1988
<b>IA</b> Georgia	Investment Adviser Representative	Approved	01/17/2003
<b>B</b> Indiana	Agent	Approved	05/07/2015
<b>B</b> Louisiana	Agent	Approved	03/09/2011
<b>B</b> Maine	Agent	Approved	05/10/2023
<b>B</b> Maryland	Agent	Approved	03/16/2006
<b>B</b> Massachusetts	Agent	Approved	07/17/2023
<b>B</b> Michigan	Agent	Approved	12/08/2005
<b>IA</b> Michigan	Investment Adviser Representative	Approved	02/22/2022
<b>B</b> Montana	Agent	Approved	07/16/2007
<b>B</b> New Jersey	Agent	Approved	03/11/2022
<b>B</b> New York	Agent	Approved	04/03/2004
<b>B</b> North Carolina	Agent	Approved	04/05/2004
<b>B</b> Ohio	Agent	Approved	04/16/2020
<b>B</b> Pennsylvania	Agent	Approved	07/30/2021
<b>B</b> South Carolina	Agent	Approved	01/18/2006
<b>B</b> Tennessee	Agent	Approved	01/28/2016



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Texas	Agent	Approved	11/06/2015
<b>IA</b> Texas	Investment Adviser Representative	Restricted Approval	10/08/2004
<b>B</b> Virginia	Agent	Approved	04/01/2004

### Branch Office Locations

**UBS FINANCIAL SERVICES INC.**  
600 NORTHPARK TOWN CENTER  
1200 ABERNATHY ROAD SUITE 1850  
ATLANTA, GA 30328



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**




#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.



#### General Industry/Product Exams

Exam	Category	Date
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 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 National Commodity Futures Examination (S3)	Series 3	05/18/1989
 General Securities Representative Examination (S7)	Series 7	08/15/1987

#### State Securities Law Exams

Exam	Category	Date
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 Uniform Investment Adviser Law Examination (S65)	Series 65	10/06/1993
 Uniform Securities Agent State Law Examination (S63)	Series 63	10/22/1987

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
<b>B</b>	08/20/1987 - 03/19/1988	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/1988 - Present	UBS FINANCIAL SERVICES INC.	REGISTERED TRAINEE	Y	ATLANTA, GA, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1) Name of Business: Aaron Holland Henderson Trust./ Address: 6595 Scott Valley Road Sandy SpringsGA United States30328./ Investment Related: No./ Nature: Trust for Aaron Henderson./ Role: Overseeing the Trust./ Start Date:3/24/2023./ Time Required: N/A.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 5

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** UBS FINANCIAL SERVICES INC.

**Allegations:** CUSTOMER ALLEGES THAT FINANCIAL ADVISOR DID NOT TO FOLLOW HIS DIRECTIVE AND TRANSFER FUNDS FROM ANOTHER ACCOUNT TO COVER HIS PREMATURE IRA DISTRIBUTION WITHIN A 60-DAY WINDOW. THE CUSTOMER SPECIFICALLY REQUESTS, "MITIGATION OF PENALTIES AND TAXES ON THE PREMATURE DISTRIBUTION THAT WOULD HAVE BEEN REPLACED IF MY DIRECTIONS HAD BEEN EXECUTED, AND REIMBURSING ANY SUCH TAXES AND PENALTIES AS MAY EVENTUALLY BE LEVIED." ALLEGED DAMAGE: ESTIMATED TO EXCEED \$5000

**Product Type:** Other

**Other Product Type(s):** IRA

**Alleged Damages:**

### Customer Complaint Information

**Date Complaint Received:** 10/14/2005

**Complaint Pending?** No

**Status:** Closed/No Action

**Status Date:** 06/02/2006

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement**

CLIENT EVIDENTLY INTENDED TO REPAY HIS IRA DISTRIBUTION AND HAD DISCUSSIONS WITH OUR ADMINISTRATIVE ASSISTANT BUT DID NOT GIVE WRITTEN INSTRUCTIONS TO MOVE THE DISTRIBUTION BACK INTO HIS IRA WITHIN SIXTY DAYS. HE DID NOT BRING IT TO OUR ATTENTION FOR SEVEN MONTHS AFTER IT WAS DUE BACK.

CLIENT REJECT SETTLEMENT OFFER. CLOSED PENDING FURTHER CONTACT FROM CLIENT.

**Disclosure 2 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

UBS FINANCIAL SERVICES INC.

**Allegations:**

CUSTOMER COMPLAINS ABOUT THE SUITABILITY OF LIQUIDATING A PORTION OF HER BOND POSITIONS AND PURCHASING EQUITIES. ADDITIONALLY, SHE ALSO COMPLAINS ABOUT THE SUITABILITY OF AN OUTSIDE MONEY MANAGER WHO CONTROLLED HER ACCOUNT. SHE CLAIMS THAT THE LOSSES WERE MORE THAN SHE WAS COMFORTABLE IN SUSTAINING. CLIENT'S LETTER DID NOT CONTAIN A CLAIM FOR COMPENSATORY DAMAGES.

**Product Type:**

Equity - OTC

**Other Product Type(s):**

MUTUAL FUNDS &amp; BONDS.

**Alleged Damages:****Customer Complaint Information****Date Complaint Received:** 11/22/2002**Complaint Pending?** No**Status:** Settled**Status Date:** 06/06/2003**Settlement Amount:** \$35,000.00**Individual Contribution Amount:** \$0.00**Broker Statement**

ALTHOUGH WE BELIEVE THE CASE HAD NO MERIT, WE AGREED WITH THE FIRM TO MAKE A BUSINESS DECISION AND SETTLE THIS MATTER TO AVOID FURTHER COST.

**Disclosure 3 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

UBS PAINWEBBER INC.

**Allegations:**

CUSTOMER CLAIMS THAT IN EARLY 2001, SHE TOLD THE BROKER TO SELL ALL OF A MANAGED ACCOUNT. HOWEVER, SHE CLAIMS THAT THIS ORDER WAS NEVER EXECUTED. DAMAGES ESTIMATED TO EXCEED \$5000. TIME PERIOD: 2001 - 2002.

**Product Type:**

Equity - OTC

**Alleged Damages:****Customer Complaint Information****Date Complaint Received:** 10/01/2002**Complaint Pending?** No**Status:** Withdrawn**Status Date:** 01/23/2003**Settlement Amount:****Individual Contribution Amount:****Disclosure 4 of 5****Reporting Source:** Individual**Employing firm when activities occurred which led to the complaint:** UBS PAINWEBBER INC**Allegations:** CLIENT ALLEGES THAT FA FAILED TO FOLLOW APRIL 2001 INSTRUCTIONS TO "SELL HALF OF ALL HIS ACCOUNTS AND PLACE THE MONEY IN BONDS AND CASH"**Product Type:** Equity Listed (Common & Preferred Stock)**Alleged Damages:** \$350,000.00**Customer Complaint Information****Date Complaint Received:** 04/28/2002**Complaint Pending?** No**Status:** Settled**Status Date:** 05/30/2002**Settlement Amount:** \$24,105.38**Individual Contribution Amount:** \$0.00**Broker Statement** CONCERNING CLIENTS CUSTOMERS, I ACTED AT ALL TIMES IN THE APPROPRIATE MANNER. AT NO TIME DID EITHER CLIENT INSTRUCT ME TO SELL HALF OF THEIR MANAGED ACCOUNTS AND PLACE THE PROCEEDS IN A BOND PORTOFOLIO. THEIR ALLEGED COMPLAINT WAS SETTLED IN THE INTEREST OF CLIENT RELATIONS.**Disclosure 5 of 5****Reporting Source:** Individual**Employing firm when activities occurred which led to the complaint:** PAINWEBBER**Allegations:** CLIENT INITIALLY ALLEGED THAT TWO STOCKS PURCHASED HAD BEEN PURCHASED WITHOUT THE AUTHORIZATION OF THE APPROPRIATE PARTY. ALTHOUGH CLIENT DID NOT INITIALLY SPECIFY WHICH TWO PRODUCTS, OUR REVIEW INDICATED CLIENT REFERRED TO 9/99 PURCHASE OF EOTT AND 10/99 PURCHASE OF HERITAGE PROPANE. DURING SUBSEQUENT



CONVERSATIONS, CLIENT ADMITTED HE HAD AGREED TO THE EOTT PURCHASE. DAMAGES UNSPECIFIED

**Product Type:** Equity - OTC

**Alleged Damages:**

**Customer Complaint Information**

**Date Complaint Received:** 11/23/1999

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 12/03/1999

**Settlement Amount:** \$70,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** MATTER HAS BEEN RESOLVED.

CLIENT AUTHORIZED BOTH PAINWEBBER SECONDARY OFFERINGS AND THEN RENEGED ON BOTH TRADES WEEKS AND MONTHS LATER WHEN THEY DECREASED IN VALUE. PAINWEBBER RATED BOTH STOCKS #1 BUYS. CLIENT LATER VERBALLY RECANTED THE UNAUTHORIZED ALLEGATION ON ONE TRADE WITH THE OFFICE MANAGER.



## End of Report

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