



## IAPD Report

# SUSAN E ARNOLD

CRD# 1723578

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### SUSAN E ARNOLD (CRD# 1723578)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **08/08/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
IA	WELLS FARGO ADVISORS	CRD# 19616	06/13/2008
B	WELLS FARGO CLEARING SERVICES, LLC	CRD# 19616	06/13/2008

### QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **21** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	UBS FINANCIAL SERVICES INC.	8174	NEWPORT BEACH, CA	08/28/2000 - 06/26/2008
B	UBS FINANCIAL SERVICES INC.	8174	NEWPORT BEACH, CA	06/30/2000 - 06/26/2008
B	DEAN WITTER REYNOLDS INC.	7556	PURCHASE, NY	11/21/1991 - 07/05/2000

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	2
Customer Dispute	2



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **21** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **WELLS FARGO ADVISORS**  
Main Address: ONE NORTH JEFFERSON AVENUE  
MAIL CODE: H0004-05E  
ST. LOUIS, MO 63103-2205  
Firm ID#: 19616

Regulator	Registration	Status	Date
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	11/30/2021
<b>B</b> FINRA	General Securities Representative	Approved	06/13/2008
<b>B</b> NYSE American LLC	General Securities Representative	Approved	07/29/2011
<b>B</b> Nasdaq PHLX LLC	General Securities Representative	Approved	09/30/2011
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	06/13/2008
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	06/13/2008
<b>B</b> Arizona	Agent	Approved	03/26/2021
<b>B</b> California	Agent	Approved	06/13/2008
<b>IA</b> California	Investment Adviser Representative	Approved	06/13/2008
<b>B</b> Colorado	Agent	Approved	11/13/2018
<b>B</b> Florida	Agent	Approved	06/13/2008
<b>B</b> Georgia	Agent	Approved	12/17/2020
<b>B</b> Idaho	Agent	Approved	10/10/2017



### Qualifications

Regulator	Registration	Status	Date
B Illinois	Agent	Approved	01/22/2025
B Kentucky	Agent	Approved	06/29/2016
B Minnesota	Agent	Approved	01/02/2020
B Missouri	Agent	Approved	01/02/2020
B Nevada	Agent	Approved	06/26/2018
B New Jersey	Agent	Approved	01/20/2012
B New Mexico	Agent	Approved	08/11/2025
B New York	Agent	Approved	11/13/2018
B North Carolina	Agent	Approved	04/15/2021
B Oregon	Agent	Approved	04/04/2018
B Tennessee	Agent	Approved	02/10/2023
B Texas	Agent	Approved	11/13/2018
IA Texas	Investment Adviser Representative	Approved	11/13/2018
B Utah	Agent	Approved	02/01/2024
B Washington	Agent	Approved	06/13/2008
B Wisconsin	Agent	Approved	03/15/2023

#### Branch Office Locations

**WELLS FARGO ADVISORS**  
 520 NEWPORT CENTER DR STE 1700  
 NEWPORT BEACH, CA 92660

**WELLS FARGO ADVISORS**  
 Newport Beach, CA



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams


Exam	Category	Date
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No information reported.

#### General Industry/Product Exams


Exam	Category	Date
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 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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 General Securities Representative Examination (S7)	Series 7	04/21/1990
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#### State Securities Law Exams

Exam	Category	Date
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 Uniform Investment Adviser Law Examination (S65)	Series 65	08/15/1998
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 Uniform Securities Agent State Law Examination (S63)	Series 63	10/23/1991
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/28/2000 - 06/26/2008	UBS FINANCIAL SERVICES INC.	CRD# 8174	NEWPORT BEACH, CA
B	06/30/2000 - 06/26/2008	UBS FINANCIAL SERVICES INC.	CRD# 8174	NEWPORT BEACH, CA
B	11/21/1991 - 07/05/2000	DEAN WITTER REYNOLDS INC.	CRD# 7556	PURCHASE, NY
B	02/21/1991 - 11/06/1991	LEHMAN BROTHERS INC.	CRD# 7506	NEW YORK, NY
B	04/24/1990 - 03/01/1991	OPPENHEIMER & CO., INC.	CRD# 630	NEW YORK, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2016 - Present	WELLS FARGO CLEARING SERVICES, LLC	REGISTERED REP	Y	NEWPORT BEACH, CA, United States
05/2009 - 11/2016	WELLS FARGO ADVISORS LLC	REGISTERED REP	Y	NEWPORT BEACH, CA, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	2
Customer Dispute	2

### Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

#### Disclosure 1 of 2

<b>Reporting Source:</b>	Individual
<b>Regulatory Action Initiated By:</b>	New York Division of Insurance
<b>Sanction(s) Sought:</b>	Civil and Administrative Penalty(ies)/Fine(s)
<b>Date Initiated:</b>	02/18/2025
<b>Docket/Case Number:</b>	2025-0182-S
<b>Employing firm when activity occurred which led to the regulatory action:</b>	Wells Fargo Clearing Services, LLC.
<b>Product Type:</b>	No Product
<b>Allegations:</b>	Failure to timely disclose a prior consent order entered into with the Nevada Department of Insurance and a prior arbitration.
<b>Current Status:</b>	Final
<b>Resolution:</b>	Stipulation and Consent
<b>Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?</b>	No
<b>Resolution Date:</b>	06/12/2025
<b>Sanctions Ordered:</b>	Civil and Administrative Penalty(ies)/Fine(s)



**Monetary Sanction 1 of 1**

**Monetary Related Sanction:** Civil and Administrative Penalty(ies)/Fine(s)  
**Total Amount:** \$1,000.00  
**Portion Levied against individual:** \$1,000.00  
**Payment Plan:** No  
**Is Payment Plan Current:**  
**Date Paid by individual:** 06/09/2025  
**Was any portion of penalty waived?** No  
**Amount Waived:**

**Broker Statement** Advisor consented to a stipulation with the NYDFS and a \$1,000 fine on the basis that she failed to timely disclose a prior consent order entered into with the Nevada Department of Insurance on February 3, 2022, as required by New York Insurance law Section 2110(i).

**Disclosure 2 of 2**

**Reporting Source:** Individual  
**Regulatory Action Initiated By:** Nevada Division of Insurance  
**Sanction(s) Sought:** Denial  
**Date Initiated:** 10/25/2021  
**Docket/Case Number:** 21.0333  
**Employing firm when activity occurred which led to the regulatory action:** Wells Fargo Clearing Services, LLC.  
**Product Type:** No Product  
**Allegations:** Failure to disclose administrative action and/or disclosure(s) on insurance license application  
**Current Status:** Final  
**Resolution:** Consent Order and Agreement  
**Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?** No

**Resolution Date:** 02/03/2022  
**Sanctions Ordered:** Denial

**Broker Statement** The appeal was withdrawn and I entered into a Consent Order and Agreement with the Nevada Division of Insurance that approved my 10/26/2021 non-resident insurance producer application (ApplicationNo.745131) and upheld the 10/25/2021 denial of my non-resident insurance producer application (Application No. 733220).



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### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 2

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** UBS FINANCIAL SERVICES INC

**Allegations:** CLAIMANT ALLEGES THAT THE RISKS ASSOCIATED WITH THE STOCKS PURCHASED IN HER HUSBAND'S IRA ACCOUNT IN 2000 WERE NOT ADEQUATELY DISCLOSED TO HER AND THAT THE RECOMMENDATIONS WERE UNSUITABLE FOR HER. SHE CLAIMS THAT NO PROTECTIVE MEASURES WERE TAKEN. TIME FRAME: AUGUST 2000 - JUNE 2008.

**Product Type:** Other: OTC

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** UNSPECIFIED

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 12-03983

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/11/2013

#### Customer Complaint Information

**Date Complaint Received:** 09/11/2013

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 12/02/2013

**Settlement Amount:** \$13,500.00

**Individual Contribution Amount:** \$0.00

**Reporting Source:** Individual



<b>Employing firm when activities occurred which led to the complaint:</b>	WELLS FARGO ADVISORS, LLC AND UBS FINANCIAL SERVICES, INC.
<b>Allegations:</b>	ALLEGATIONS RECEIVED AT WELLS FARGO ADVISORS: CLAIMANT ALLEGED THAT UNSUITABLE INVESTMENT RECOMMENDATIONS WERE MADE IN ACCOUNT OPENED IN OR AROUND FEBRUARY 1, 2011. *ALLEGATIONS RECEIVED AT UBS FINANCIAL SERVICES INC.: CLAIMANT ALLEGED THAT THE RISKS ASSOCIATED WITH THE STOCKS PURCHASED IN HER HUSBAND'S IRA ACCOUNT IN 2000 WERE NOT ADEQUATELY DISCLOSED TO HER AND THAT THE RECOMMENDATIONS WERE UNSUITABLE FOR HER. SHE CLAIMED THAT NO PROTECTIVE MEASURES WERE TAKEN. (AUGUST 2000-JUNE 2008)
<b>Product Type:</b>	Mutual Fund Other: OTC
<b>Alleged Damages:</b>	\$0.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	WELLS FARGO ADVISORS: DAMAGES WERE UNSPECIFIED BUT LOSSES WERE CLAIMED TO BE IN EXCESS OF \$100,000 PLUS FEES AND COSTS. *UBS FINANCIAL SERVICES INC.: UNSPECIFIED.
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	12-03983
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	03/21/2013
<b>Customer Complaint Information</b>	
<b>Date Complaint Received:</b>	09/11/2013
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	12/02/2013
<b>Settlement Amount:</b>	\$13,500.00
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	CLAIMANT'S COUNSEL AMENDED STATEMENT OF CLAIM TO SUBSTITUTE UBS FOR WFA WITHOUT FIRST FORMALLY DISMISSING WFA AND UBS HAS NOW SETTLED THE CLAIM WITHOUT ANY CONTRIBUTION FROM FA OR FROM WFA.
<b>Disclosure 2 of 2</b>	
<b>Reporting Source:</b>	Regulator

**Employing firm when activities occurred which led to the complaint:**

UBS PAINWEBBER, INC.,

**Allegations:**

UNSUITABILITY, BREACH OF FIDUCIARY DUTY, NEGLIGENCE, BREACH OF CONTRACT, COMMON LAW FRAUD

**Product Type:**

Equity Listed (Common &amp; Preferred Stock)

**Alleged Damages:**

\$40,329.46

**Arbitration Information****Arbitration/Reparation Claim filed with and Docket/Case No.:**[NASD - CASE #04-03781](#)**Date Notice/Process Served:**

05/21/2004

**Arbitration Pending?**

No

**Disposition:**

Other

**Disposition Date:**

10/14/2005

**Disposition Detail:**

STIPULATED AWARD ISSUED; ON OR ABOUT JUNE 23, 2005, CLAIMANTS FILED A NOTICE OF SETTLEMENT; CLAIMANTS' CLAIMS ARE DISMISSED WITH PREJUDICE.

**Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

UBS FINANCIAL SERVICES INC.

**Allegations:**

CLAIMANTS ALLEGE THAT THEIR INVESTMENTS IN TECHNOLOGY STOCKS WERE NOT SUITABLE.

**Product Type:**

Equity - OTC

**Alleged Damages:**

\$40,329.46

**Customer Complaint Information****Date Complaint Received:****Complaint Pending?****Status:**

Arbitration/Reparation

**Status Date:****Settlement Amount:****Individual Contribution Amount:****Arbitration Information****Arbitration/Reparation Claim filed with and Docket/Case No.:**[NASD; CASE# 04-03781](#)**Date Notice/Process Served:**

06/01/2004

**Arbitration Pending?**

No

**Disposition:**

Settled



<b>Disposition Date:</b>	06/23/2005
<b>Monetary Compensation Amount:</b>	\$5,000.00
<b>Individual Contribution Amount:</b>	\$0.00



## End of Report

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