



## IAPD Report

# MARTIN A KLEIN III

CRD# 1778613

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### MARTIN A KLEIN III (CRD# 1778613)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/08/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	RBC CAPITAL MARKETS, LLC	CRD# 31194	06/25/2014
<b>IA</b>	RBC CAPITAL MARKETS, LLC	CRD# 31194	06/25/2014

### QUALIFICATIONS

This representative is currently registered in **22** SRO(s) and **40** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	J.P. MORGAN SECURITIES LLC	79	NEWPORT BEACH, CA	11/16/2007 - 07/11/2014
<b>IA</b>	J.P. MORGAN SECURITIES LLC	79	NEWPORT BEACH, CA	11/16/2007 - 07/11/2014
<b>B</b>	MORGAN STANLEY & CO., INCORPORATED	8209	NEWPORT BEACH, CA	04/02/2007 - 11/19/2007

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **40** jurisdiction(s) and 22 SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **RBC CAPITAL MARKETS, LLC**  
Main Address: 200 VESEY ST.  
NEW YORK, NY 10281  
Firm ID#: 31194

Regulator	Registration	Status	Date
<b>B</b> BOX Exchange LLC	General Securities Representative	Approved	06/25/2014
<b>B</b> Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe C2 Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	06/25/2014
<b>B</b> FINRA	General Securities Representative	Approved	06/25/2014
<b>B</b> Investors' Exchange LLC	General Securities Representative	Approved	11/18/2020
<b>B</b> Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	11/01/2020
<b>B</b> MEMX LLC	General Securities Representative	Approved	11/01/2020
<b>B</b> MIAX PEARL, LLC	General Securities Representative	Approved	11/02/2020
<b>B</b> NYSE American LLC	General Securities Representative	Approved	06/25/2014



## Qualifications

Regulator	Registration	Status	Date
<b>B</b> NYSE Arca, Inc.	General Securities Representative	Approved	06/25/2014
<b>B</b> NYSE National, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> NYSE Texas, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Nasdaq GEMX, LLC	General Securities Representative	Approved	11/18/2020
<b>B</b> Nasdaq ISE, LLC	General Securities Representative	Approved	06/25/2014
<b>B</b> Nasdaq PHLX LLC	General Securities Representative	Approved	06/25/2014
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	06/25/2014
<b>B</b> Nasdaq Texas, LLC	General Securities Representative	Approved	06/25/2014
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	06/25/2014
<b>B</b> Alaska	Agent	Approved	09/08/2025
<b>B</b> Arizona	Agent	Approved	06/25/2014
<b>B</b> California	Agent	Approved	06/25/2014
<b>IA</b> California	Investment Adviser Representative	Approved	06/25/2014
<b>B</b> Colorado	Agent	Approved	06/25/2014
<b>B</b> Connecticut	Agent	Approved	07/03/2014
<b>B</b> Delaware	Agent	Approved	06/30/2014
<b>B</b> District of Columbia	Agent	Approved	09/29/2025
<b>B</b> Florida	Agent	Approved	06/25/2014
<b>B</b> Georgia	Agent	Approved	06/25/2014



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Hawaii	Agent	Approved	07/08/2014
<b>B</b> Idaho	Agent	Approved	06/26/2014
<b>B</b> Illinois	Agent	Approved	06/26/2014
<b>B</b> Indiana	Agent	Approved	07/10/2014
<b>B</b> Kansas	Agent	Approved	09/26/2025
<b>B</b> Louisiana	Agent	Approved	06/25/2014
<b>B</b> Maryland	Agent	Approved	06/25/2014
<b>B</b> Massachusetts	Agent	Approved	06/06/2018
<b>B</b> Michigan	Agent	Approved	06/25/2014
<b>B</b> Minnesota	Agent	Approved	06/25/2014
<b>B</b> Mississippi	Agent	Approved	01/20/2015
<b>B</b> Missouri	Agent	Approved	06/25/2014
<b>B</b> Montana	Agent	Approved	05/16/2023
<b>B</b> Nebraska	Agent	Approved	06/25/2014
<b>B</b> Nevada	Agent	Approved	06/25/2014
<b>B</b> New Jersey	Agent	Approved	06/25/2014
<b>B</b> New Mexico	Agent	Approved	06/25/2014
<b>B</b> New York	Agent	Approved	06/25/2014
<b>B</b> North Carolina	Agent	Approved	06/25/2014



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Ohio	Agent	Approved	06/25/2014
<b>B</b> Oregon	Agent	Approved	06/26/2014
<b>B</b> Pennsylvania	Agent	Approved	06/25/2014
<b>B</b> South Carolina	Agent	Approved	09/30/2025
<b>B</b> South Dakota	Agent	Approved	06/25/2014
<b>B</b> Tennessee	Agent	Approved	11/06/2020
<b>B</b> Texas	Agent	Approved	06/25/2014
<b>IA</b> Texas	Investment Adviser Representative	Approved	06/25/2014
<b>B</b> Utah	Agent	Approved	06/25/2014
<b>B</b> Virginia	Agent	Approved	06/25/2014
<b>B</b> Washington	Agent	Approved	06/25/2014
<b>B</b> Wisconsin	Agent	Approved	06/21/2022
<b>B</b> Wyoming	Agent	Approved	11/24/2015

#### Branch Office Locations

**RBC CAPITAL MARKETS, LLC**  
610 NEWPORT CENTER DRIVE  
SUITE 900  
NEWPORT BEACH, CA 92660-6448

**RBC CAPITAL MARKETS, LLC**  
NEWPORT BEACH, CA



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**




#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.



#### General Industry/Product Exams

Exam	Category	Date
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 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 National Commodity Futures Examination (S3)	Series 3	02/01/1988
 General Securities Representative Examination (S7)	Series 7	12/19/1987

#### State Securities Law Exams

Exam	Category	Date
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 Uniform Investment Adviser Law Examination (S65)	Series 65	02/10/1994
 Uniform Securities Agent State Law Examination (S63)	Series 63	12/30/1987

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	11/16/2007 - 07/11/2014	J.P. MORGAN SECURITIES LLC	CRD# 79	NEWPORT BEACH, CA
IA	11/16/2007 - 07/11/2014	J.P. MORGAN SECURITIES LLC	CRD# 79	NEWPORT BEACH, CA
B	04/02/2007 - 11/19/2007	MORGAN STANLEY & CO., INCORPORATED	CRD# 8209	NEWPORT BEACH, CA
IA	04/02/2007 - 11/19/2007	MORGAN STANLEY & CO., INCORPORATED	CRD# 8209	NEWPORT BEACH, CA
IA	05/18/2000 - 04/02/2007	MORGAN STANLEY	CRD# 7556	NEWPORT BEACH, CA
B	04/25/2000 - 04/02/2007	MORGAN STANLEY DW INC.	CRD# 7556	NEWPORT BEACH, CA
B	12/22/1987 - 05/10/2000	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2016 - Present	City National Bank	Employee of an affiliate	Y	Newport Beach, CA, United States
06/2014 - Present	RBC CAPITAL MARKETS, LLC	Registered Representative	Y	NEWPORT BEACH, CA, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1) THE PACIFIC CLUB; ADDRESS: 4110 MACARTHUR BLVD NEWPORT BEACH, CA 92660; BUSINESS DESCRIPTION: PRIVATE CLUB; NOT INVESTMENT RELATED; START DATE: 06/25/2014; CAPACITY: BOARD OF DIRECTORS; DUTIES: REVIEW ISSUES TYPICAL TO PRIVATE CLUBS; HOURS DEVOTED PER WEEK: 1; HOURS DEVOTED DURING SECURITIES HOURS PER WEEK: 0

(2 )NAME OF ENTITY: China-US Business Summit;  
ADDRESS: 17700 Castleton St., Suite 305, City of Industry, CA 91748;  
NOT INVESTMENT RELATED;  
BUSINESS DESCRIPTION: Promote business opportunities between US and China;  
CAPACITY: Board of Directors;  
START DATE: 02/08/2021;



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

DUTIES: Advise on promoting the summit to businesses;  
HOURS DEVOTED PER MONTH: 01hr/month;  
HOURS DEVOTED DURING SECURITIES HOURS PER MONTH: None;

(3) NAME OF ENTITY: Lott IMPACT Trophy Board  
ADDRESS: 4110 MacArthur Blvd. Newport Beach, CA 92660  
INVESTMENT/NOT INVESTMENT RELATED: No  
BUSINESS DESCRIPTION: Charity--raises money for various children's groups and colleges.  
CAPACITY: Board of Directors \*  
START DATE: 12/01/2022  
DUTIES: Help choose the college player most worthy each year of the Trophy  
HOURS DEVOTED PER MONTH: ½ hour  
HOURS DEVOTED DURING SECURITIES HOURS PER MONTH: 0



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 5

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	RBC CAPITAL MARKETS, LLC
<b>Allegations:</b>	The clients alleged the advisor made unsuitable recommendations to purchase governmental agency bonds for his portfolio between September 2016 and June 2022, and misinformed him of their potential risk related to rising interest rates.
<b>Product Type:</b>	Debt-Government
<b>Alleged Damages:</b>	\$8,400,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	10/14/2022
<b>Complaint Pending?</b>	No
<b>Status:</b>	Evolved into Arbitration/CFTC reparation (the individual is a named party)
<b>Status Date:</b>	02/06/2023
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	



## Arbitration Information

**Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):** FINRA

**Docket/Case #:** 23-00302

**Date Notice/Process Served:** 02/06/2023

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 11/26/2024

**Monetary Compensation Amount:** \$5,000,000.00

**Individual Contribution Amount:** \$0.00

### Broker Statement

Sophisticated ultra-high net worth client requested the highest possible yielding government backed investment vehicle. The client decided to purchase government-backed investments. I believe that I disclosed all relevant risks of investing, including extension risk on multiple occasions. During the entire time at RBC, the client received all expected monthly interest payments and periodic principal payments at par and did not realize any losses.

## Disclosure 2 of 5

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** RBC CAPITAL MARKETS, LLC

**Allegations:** The client alleged the advisor made unsuitable recommendations to purchase governmental agency bonds for his portfolio between September 2016 and June 2022, and misinformed him of their potential risk related to rising interest rates.

**Product Type:** Debt-Government

**Alleged Damages:** \$22,000,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

## Customer Complaint Information

**Date Complaint Received:** 10/14/2022

**Complaint Pending?** No

**Status:** Evolved into Arbitration/CFTC reparation (the individual is a named party)

**Status Date:** 02/06/2023

**Settlement Amount:**

**Individual Contribution Amount:**

## Arbitration Information



<b>Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):</b>	FINRA
<b>Docket/Case #:</b>	23-00302
<b>Date Notice/Process Served:</b>	02/06/2023
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	11/27/2024
<b>Monetary Compensation Amount:</b>	\$6,000,000.00
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	Sophisticated ultra-high net worth client requested the highest possible yielding government backed investment vehicle. The client decided to purchase government-backed investments. I believe that I disclosed all relevant risks of investing, including extension risk on multiple occasions. During the entire time at RBC, the client received all expected monthly interest payments and periodic principal payments at par and did not realize any losses.

### Disclosure 3 of 5

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	J.P. MORGAN SECURITIES LLC
<b>Allegations:</b>	CLIENT ALLEGED THAT ON 3/28/2011 BROKER PURCHASED MUTUAL FUNDS BELOW THE BREAKPOINTS, DID NOT TAKE ADVANTAGE OF STAYING WITHIN THE SAME FUND FAMILIES AND THAT THE FUNDS WERE UNSUITABLE FOR THE CLIENT'S RISK TOLERANCE.
<b>Product Type:</b>	Mutual Fund
<b>Alleged Damages:</b>	\$0.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	UNSPECIFIED BUT REASONABLY BELIEVED TO BE ABOVE \$5,000
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	11/09/2011
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	11/30/2011
<b>Settlement Amount:</b>	

**Individual Contribution Amount:****Broker Statement**

I FULLY DISCUSSED ALL ASPECTS OF THE INVESTMENT PORTFOLIO STRATEGY WITH THE CLIENT BEFORE ANY CHANGES WERE MADE TO THE ACCOUNT. DURING THE NUMEROUS OCCASIONS I SPOKE AND MET WITH THE CLIENT AFTER THE INVESTMENTS WERE MADE, CLIENT NEVER EXPRESSED ANY DISAPPOINTMENT NOR DID SHE RAISE ANY CONCERNS UNTIL SIX MONTHS AFTER THE INVESTMENTS WERE ENTERED INTO UPON A DECLINE IN THE EQUITY MARKETS.

**Disclosure 4 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

JP MORGAN SECURITIES LLC

**Allegations:**

CLIENT ALLEGES THAT THE BROKER FAILED TO MONITOR BOND PRICES AND NOTIFY HIM ACCORDINGLY AS PER HIS INSTRUCTION.

**Product Type:**

Debt-Municipal

**Alleged Damages:**

\$1,853,960.00

**Is this an oral complaint?**

No

**Is this a written complaint?**

Yes

**Is this an arbitration/CFTC reparation or civil litigation?**

No

**Customer Complaint Information****Date Complaint Received:**

03/31/2011

**Complaint Pending?**

No

**Status:**

Denied

**Status Date:**

07/11/2011

**Settlement Amount:****Individual Contribution Amount:****Broker Statement**

MR. KLEIN DENIES CLAIM IN FULL. HIS RECORDS SHOW THAT THERE HAVE BEEN IN EXCESS OF 100 COMMUNICATIONS TO THE CLIENT ADVISING HIM OF CHANGES IN BOND PRICES. IN ADDITION, THE CLIENT'S CLAIMED LOSS IS MISCALCULATED. ANY THEORETICAL ALLEGATIONS ARE COMPLETELY DENIED BY MR. KLEIN.

**Disclosure 5 of 5****Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

MORGAN STANLEY

**Allegations:**

CLIENT ALLEGED THAT MR. MARTIN NEGLECTED TO CALL HER BETWEEN NOVEMBER 2000 AND FEBRUARY 2001 WHILE THE MARKET VALUE OF HER ACCOUNT WAS DECLINING. CLIENT COMPLAINS THAT HER (UNREALIZED)



LOSS AMOUNTED TO APPROXIMATELY \$26,000.

**Product Type:** Equity - OTC

**Alleged Damages:** \$26,000.00

**Customer Complaint Information**

**Date Complaint Received:** 09/27/2001

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 06/14/2002

**Settlement Amount:**

**Individual Contribution  
Amount:**



## End of Report

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