



IAPD Report

CATHY DIANE SHATTUCK

CRD# 1822443

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 5
Registration and Employment History	6
Disclosure Information	7



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CATHY DIANE SHATTUCK (CRD# 1822443)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/14/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MORGAN STANLEY	CRD# 149777	02/16/2024
IA	MORGAN STANLEY	CRD# 149777	02/20/2024

QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **24** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	RBC CAPITAL MARKETS, LLC	31194	BAINBRIDGE ISLAND, WA	04/11/2003 - 08/19/2025
B	RBC CAPITAL MARKETS, LLC	31194	BAINBRIDGE ISLAND, WA	04/11/2003 - 03/01/2024
IA	CITIGROUP GLOBAL MARKETS INC.	7059	SEATTLE, WA	06/09/1994 - 04/25/2003

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **24** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MORGAN STANLEY**
Main Address: 2000 WESTCHESTER AVENUE
PURCHASE, NY 10577-2530
Firm ID#: 149777

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	02/16/2024
B NYSE American LLC	General Securities Representative	Approved	02/16/2024
B Nasdaq Stock Market	General Securities Representative	Approved	02/16/2024
B New York Stock Exchange	General Securities Representative	Approved	02/16/2024
B Alaska	Agent	Approved	02/20/2024
B Arizona	Agent	Approved	02/20/2024
B California	Agent	Approved	02/20/2024
IA California	Investment Adviser Representative	Approved	03/20/2024
B Colorado	Agent	Approved	02/20/2024
B Florida	Agent	Approved	02/20/2024
B Hawaii	Agent	Approved	02/28/2024
B Idaho	Agent	Approved	02/21/2024
B Illinois	Agent	Approved	02/29/2024



Qualifications

Regulator	Registration	Status	Date
B Maine	Agent	Approved	04/15/2026
B Maryland	Agent	Approved	02/20/2024
B Michigan	Agent	Approved	07/21/2025
B Missouri	Agent	Approved	03/27/2024
B Montana	Agent	Approved	04/25/2024
B Nevada	Agent	Approved	02/20/2024
B New York	Agent	Approved	02/20/2024
B Ohio	Agent	Approved	02/20/2024
B Oklahoma	Agent	Approved	04/15/2026
B Oregon	Agent	Approved	04/01/2024
B South Carolina	Agent	Approved	04/23/2024
B Tennessee	Agent	Approved	02/20/2024
B Utah	Agent	Approved	02/20/2024
B Vermont	Agent	Approved	12/05/2024
B Virginia	Agent	Approved	03/04/2025
B Washington	Agent	Approved	02/20/2024
IA Washington	Investment Adviser Representative	Approved	02/20/2024

Branch Office Locations

MORGAN STANLEY
400 Winslow Way East



Qualifications

Suite 200
Bainbridge Island, WA 98110

MORGAN STANLEY
La Quinta, CA



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams


Exam	Category	Date
------	----------	------

No information reported.

General Industry/Product Exams


Exam	Category	Date
------	----------	------


 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
--	-----	------------

 General Securities Representative Examination (S7)	Series 7	04/16/1988
--	----------	------------

State Securities Law Exams

Exam	Category	Date
------	----------	------

 Uniform Investment Adviser Law Examination (S65)	Series 65	04/30/1993
--	-----------	------------

 Uniform Securities Agent State Law Examination (S63)	Series 63	04/26/1988
--	-----------	------------

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	04/11/2003 - 08/19/2025	RBC CAPITAL MARKETS, LLC	CRD# 31194	BAINBRIDGE ISLAND, V
B	04/11/2003 - 03/01/2024	RBC CAPITAL MARKETS, LLC	CRD# 31194	BAINBRIDGE ISLAND, V
IA	06/09/1994 - 04/25/2003	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	SEATTLE, WA
B	05/20/1994 - 04/25/2003	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	NEW YORK, NY
B	04/19/1988 - 05/12/1994	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
04/2024 - Present	Morgan Stanley Private Bank, N.A	Financial Advisor	Y	New York, NY, United States
02/2024 - Present	MORGAN STANLEY SMITH BARNEY LLC	FINANCIAL ADVISOR	Y	SILVERDALE, WA, United States
02/2024 - Present	MORGAN STANLEY SMITH BARNEY LLC	FINANCIAL ADVISOR	Y	BAINBRIDGE ISLAND, WA, United States
03/2008 - 02/2024	RBC CAPITAL MARKETS CORPORATION	FINANCIAL CONSULTANT	Y	BAINBRIDGE ISLAND, WA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 7

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	RBC CAPITAL MARKETS, LLC
Allegations:	A THIRD PARTY COMPLAINS THAT SOME OF THE CLIENT'S ACCOUNTS HAVE NOT BEEN PROFITABLE AND HAVE BEEN OVERLY ACTIVE. TIME FRAME IS 11/08 TO 10/13.
Product Type:	Equity Listed (Common & Preferred Stock)
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	CLIENT DOES NOT STATE SPECIFIC DAMAGES, BUT THE FIRM BELIEVES THAT THE ALLEGED DAMAGES COULD EXCEED \$5,000.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	12/11/2013
Complaint Pending?	No
Status:	Denied
Status Date:	03/06/2015

**Settlement Amount:****Individual Contribution Amount:****Disclosure 2 of 7**

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: RBC CAPITAL MARKETS

Allegations: CLIENT BELIEVES SHE SHOULD NOT HAVE BEEN ADVISED TO SELL APPLE INCORPORATED AND REQUESTS NINE MONTHS LATER TO BE REIMBURSED FOR LOST OPPORTUNITY.

Product Type: Equity-OTC

Alleged Damages: \$5,919.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/22/2009

Complaint Pending? No

Status: Denied

Status Date: 06/02/2010

Settlement Amount:**Individual Contribution Amount:****Disclosure 3 of 7**

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: SMITH BARNEY

Allegations: CLIENT ALLEGED SUITABILITY, POOR PERFORMANCE OF ACCOUNT AND MISCELLANEOUS CHARGES AGAINST THE FC. IN PARTICULAR, CLAIM CLAIMED FC BOUGHT E-TOY STOCK IN HER ACCOUNT WHEN SHE WAS INQUIRING ABOUT E-BAY STOCK.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$12,500.00

Customer Complaint Information

Date Complaint Received: 12/22/2003

Complaint Pending? No

Status: Settled



Status Date: 08/12/2004

Settlement Amount: \$12,500.00

Individual Contribution Amount: \$0.00

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: SMITH BARNEY

Allegations: CLIENT ALLEGED SUITABILITY, POOR PERFORMANCE OF ACCOUNT AND MISCELLANEOUS CHARGES AGAINST FC. IN PARTICULAR, CLAIM CLAIMED FC BOUGHT E-TOY STOCK IN HER ACCOUNT WHEN SHE WAS INQUIRING ABOUT E-BAY STOCK.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$12,500.00

Customer Complaint Information

Date Complaint Received: 12/22/2003

Complaint Pending? No

Status: Settled

Status Date: 08/12/2004

Settlement Amount: \$12,500.00

Individual Contribution Amount: \$0.00

Broker Statement THE CLIENT FIRST BEGAN WORKING WITH MS. SHATTUCK IN 1999 THROUGH 2000, AT WHICH TIME THE CLIENT CHANGED BROKERS.

Disclosure 4 of 7

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CITIGROUP GMI

Allegations: THE CLIENT'S ATTORNEY ALLEGED UNSUITABLE INVESTMENTS-2000 THROUGH 2002.

Product Type: Equity - OTC

Alleged Damages: \$72,601.53

Customer Complaint Information

Date Complaint Received: 11/01/2002

Complaint Pending? No

Status: Settled

Status Date: 04/23/2003

Settlement Amount: \$67,500.00



Individual Contribution Amount: \$0.00

Firm Statement THE CLAIM WAS SETTLED FOR \$67,500.

.....

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: SALOMON SMITH BARNEY

Allegations: CLIENT'S ATTORNEY ALLEGED UNSUITABLE INVESTMENTS. 2000-2002

Product Type: Equity - OTC

Alleged Damages: \$72,601.53

Customer Complaint Information

Date Complaint Received: 11/01/2002

Complaint Pending? No

Status: Settled

Status Date: 04/23/2003

Settlement Amount: \$67,500.00

Individual Contribution Amount: \$0.00

Disclosure 5 of 7

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: SALOMON SMITH BARNEY

Allegations: CLIENT ALLEGED THAT HER MANAGED ACCOUNT "WAS GROSSLY MISMANAGED". 2000-2001

Product Type: Equity - OTC

Other Product Type(s): EQUITY-LISTED

Alleged Damages: \$100,000.00

Customer Complaint Information

Date Complaint Received: 09/23/2002

Complaint Pending? No

Status: Denied

Status Date: 12/20/2002

Settlement Amount:

Individual Contribution Amount:

Broker Statement CLAIM DENIED.

**Disclosure 6 of 7**

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: SALOMON SMITH BARNEY

Allegations: THE CLIENT ALLEGED UNSUITABILITY WITH REGARD TO HER MANAGED ACCOUNT FROM 1999 - 2002. DAMAGES UNSPECIFIED.

Product Type: Equity - OTC

Other Product Type(s): EQUITY - LISTED

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 06/13/2002

Complaint Pending? No

Status: Settled

Status Date: 12/26/2002

Settlement Amount: \$9,900.00

Individual Contribution Amount: \$4,950.00

Broker Statement THE CLAIM WAS SETTLED FOR \$9,900.

Disclosure 7 of 7

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

Allegations: CUSTOMER ALLEGES THAT SHE WAS ADVISED TO WITHDRAW FUNDS FROM LIFE INSURANCE CONTRACTS WITHOUT FULL DISCLOSURE AS TO SURRENDER CHARGES AND FEES. CUSTOMER SEEKS RESCISSION OF ALL TRANSACTIONS IN ACCOUNT. CUSTOMER ALLEGES COMPENSATORY DAMAGES OF \$58,141.20 AND CONSEQUENTIAL DAMAGES OF \$10,000.00.

Product Type:

Alleged Damages: \$58,141.20

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:

**Arbitration Information**

Arbitration/Reparation Claim filed with and Docket/Case No.: National Association of Securities Dealers, Inc.; 95-00769

Date Notice/Process Served: 04/18/1995

Arbitration Pending? Yes

Firm Statement CASE WAS SETTLED FOR THE SUM OF \$10,815.88.
MS. SHATTUCK DID NOT CONTRIBUTE TO THE SETTLEMENT OF THIS MATTER.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: PRUDENTIAL

Allegations: CUSTOMER CLAIMS LOSS OF APPROXIMATELY \$50,000.00 ON ANNUITY INVESTMENT.

Product Type: Other

Other Product Type(s): LIFE INSURANCE CONTRACTS

Alleged Damages: \$58,141.20

Customer Complaint Information

Date Complaint Received: 09/21/1993

Complaint Pending? No

Status: Denied
Settled

Status Date: 12/01/1993

Settlement Amount: \$10,815.88

Individual Contribution Amount: \$0.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: FILED WITH NASD DOCKET # 95-00769

Date Notice/Process Served: 04/18/1995

Arbitration Pending? No

Disposition: Settled

Disposition Date: 04/18/1995

Monetary Compensation Amount: \$10,815.88

Individual Contribution Amount: \$0.00

Broker Statement CLAIM DENIED



End of Report

This page is intentionally left blank.