



IAPD Report

RANDOLPH STEPHEN MOORE

CRD# 1873374

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

RANDOLPH STEPHEN MOORE (CRD# 1873374)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/12/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	UNITED PLANNERS' FINANCIAL SERVICES OF AMERICA A LIMITED PARTNER	CRD# 20804	07/23/2020
IA	UNITED PLANNERS' FINANCIAL SERVICES OF AMERICA A LIMITED PARTNER	CRD# 20804	07/23/2020

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **11** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	SSN ADVISORY, INC.	126090	SCOTSDALE, AZ	11/29/2013 - 07/28/2020
B	SECURITIES SERVICE NETWORK, LLC	13318	SCOTTSDALE, AZ	02/27/2013 - 07/28/2020
IA	HOUSEHOLDER GROUP ESTATE & RETIREMENT SPECIALISTS	169045	SCOTTSDALE, AZ	11/19/2013 - 11/20/2013

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5
Judgment/Lien	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 11 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **UNITED PLANNERS' FINANCIAL SERVICES OF AMERICA A LIMITED PARTNER**

Main Address: 7333 EAST DOUBLETREE RANCH RD, SUITE 120
SCOTTSDALE, AZ 85258

Firm ID#: 20804

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	07/23/2020
B FINRA	General Securities Sales Supervisor	Approved	07/23/2020
B Alabama	Agent	Approved	06/11/2024
B Arizona	Agent	Approved	07/23/2020
IA Arizona	Investment Adviser Representative	Approved	07/27/2020
B California	Agent	Approved	07/24/2020
B Colorado	Agent	Approved	07/23/2020
B Connecticut	Agent	Approved	07/23/2020
B Hawaii	Agent	Approved	07/30/2020
B North Carolina	Agent	Approved	01/18/2023
B South Dakota	Agent	Approved	09/29/2022
B Texas	Agent	Approved	07/23/2020
IA Texas	Investment Adviser Representative	Restricted Approval	07/23/2020



Qualifications

Regulator	Registration	Status	Date
B Utah	Agent	Approved	07/23/2020
B Virginia	Agent	Approved	01/18/2023

Branch Office Locations

**UNITED PLANNERS' FINANCIAL SERVICES OF AMERICA A
LIMITED PARTNER
MARANA, AZ**






Qualifications

PASSED INDUSTRY EXAMS




This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 3 principal/supervisory exams, 3 general industry/product exams, and 3 state securities law exams.





Principal/Supervisory Exams

Exam	Category	Date
 General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	01/02/2023
 General Securities Sales Supervisor - General Module Examination (S10)	Series 10	01/02/2023
 General Securities Sales Supervisor Examination (Options Module & General Module) (S8)	Series 8	11/29/1994

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 Futures Managed Funds Examination (S31)	Series 31	07/17/2006
 General Securities Representative Examination (S7)	Series 7	10/15/1988

State Securities Law Exams

Exam	Category	Date
  Uniform Combined State Law Examination (S66)	Series 66	12/11/2003
 Uniform Investment Adviser Law Examination (S65)	Series 65	08/06/1997
 Uniform Securities Agent State Law Examination (S63)	Series 63	09/19/1988



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	11/29/2013 - 07/28/2020	SSN ADVISORY, INC.	CRD# 126090	SCOTTSDALE, AZ
B	02/27/2013 - 07/28/2020	SECURITIES SERVICE NETWORK, LLC	CRD# 13318	SCOTTSDALE, AZ
IA	11/19/2013 - 11/20/2013	HOUSEHOLDER GROUP ESTATE & RETIREMENT SPECIALISTS	CRD# 169045	SCOTTSDALE, AZ
IA	03/06/2013 - 11/20/2013	HOUSEHOLDER GROUP FINANCIAL ADVISORS, LLC	CRD# 149564	SCOTTSDALE, AZ
IA	05/19/2009 - 02/26/2013	UBS FINANCIAL SERVICES INC.	CRD# 8174	SCOTTSDALE, AZ
B	02/12/2009 - 02/26/2013	UBS FINANCIAL SERVICES INC.	CRD# 8174	SCOTTSDALE, AZ
IA	02/05/2002 - 02/23/2009	RBC CAPITAL MARKETS CORPORATION	CRD# 31194	SCOTTSDALE, AZ
B	04/20/2001 - 02/23/2009	RBC CAPITAL MARKETS CORPORATION	CRD# 31194	SCOTTSDALE, AZ
B	04/26/1994 - 04/25/2001	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	NEW YORK, NY
B	04/27/1990 - 05/05/1994	A. G. EDWARDS & SONS, INC.	CRD# 4	ST. LOUIS, MO
B	12/20/1988 - 05/23/1990	DEAN WITTER REYNOLDS INC.	CRD# 7556	PURCHASE, NY
B	10/19/1988 - 11/22/1988	AMERICAN EXPRESS FINANCIAL ADVISORS INC.	CRD# 6363	
B	10/19/1988 - 11/22/1988	IDS LIFE INSURANCE COMPANY	CRD# 6321	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
08/2023 - Present	Randolph Moore	solicitor	N	Marana, AZ, United States



Registration & Employment History

EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
07/2020 - Present	United Planners' Financial Services of America a Limited Partner	Registered Representative	Y	Scottsdale, AZ, United States
04/2013 - Present	Randolph S. Moore	agent/producer	Y	Scottsdale, AZ, United States
02/2013 - 07/2020	SECURITIES SERVICE NETWORK	REGISTERED REPRESENTATIVE	Y	SCOTTSDALE, AZ, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 1.) RANDOLPH S. MOORE - AGENT/PRODUCER - NON-VARIABLE INSURANCE - SCOTTSDALE, AZ - SINCE 04/2013 - INVESTMENT RELATED
- 2.) MORE 4 U FINANCIAL SOLUTIONS - FINANCIAL COACH - DBA NAME FOR MARKETING PURPOSES ONLY - SCOTTSDALE, AZ - SINCE 07/2020- INVESTMENT RELATED
- 3.) RANDOLPH MOORE - SOLICITOR - TAX PREPARATION/ACCOUNTING/BOOKKEEPING/CPA - MARANA, AZ - SINCE 08/2023 - INVESTMENT RELATED



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5
Judgment/Lien	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 5

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	MERRILL LYNCH
Allegations:	CLIENT ALLEGES THAT FINANCIAL ADVISOR MADE UNAUTHORIZED TRADES IN HER ACCOUNT.
Product Type:	Other
Alleged Damages:	\$250,000.00

Customer Complaint Information

Date Complaint Received:	11/14/2005
Complaint Pending?	No
Status:	Closed/No Action
Status Date:	12/29/2005

Settlement Amount:

Individual Contribution Amount:

Firm Statement CLIENTS ALLEGATIONS WERE DENIED BY LETTER.

Reporting Source: Individual



Employing firm when activities occurred which led to the complaint: MERRILL LYNCH

Allegations: CLIENT ALLEGES THAT FINANCIAL ADVISOR MADE UNAUTHORIZED TRADES IN HER ACCOUNT.

Product Type: Other

Alleged Damages: \$250,000.00

Customer Complaint Information

Date Complaint Received: 11/14/2005

Complaint Pending? No

Status: Closed/No Action

Status Date: 12/29/2005

Settlement Amount:

Individual Contribution Amount:

Broker Statement CLIENTS ALLEGATIONS WERE DENIED BY LETTER.

Disclosure 2 of 5

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH

Allegations: CUSTOMER ALLEGES UNSUITABLE INVESTMENT ADVISE FROM HER FA. DAMAGES UNSPECIFIED.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 06/16/2003

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/13/2005

Settlement Amount:

Individual Contribution Amount:

Firm Statement MERRILL LYNCH REQUESTED CUSTOMER'S REQUEST TO MEDIATE THIS COMPLAINT.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH



Allegations: CUSTOMER ALLEGES UNSUITABLE INVESTMENT ADVISE FROM HER FA. DAMAGES UNSPECIFIED.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 06/16/2003

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/13/2005

Settlement Amount:

Individual Contribution Amount:

Disclosure 3 of 5

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: CUSTOMER ALLEGED UNSUITABLE RECOMMENDATIONS AND INVESTMENTS IN HER ACCOUNT.

Product Type: Equity - OTC

Alleged Damages: \$70,000.00

Customer Complaint Information

Date Complaint Received: 11/07/2001

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 12/20/2002

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD 02-07436

Date Notice/Process Served: 12/20/2002

Arbitration Pending? No

Disposition: Settled

Disposition Date: 01/25/2005

Monetary Compensation Amount: \$5,500.00

Individual Contribution Amount: \$0.00



Firm Statement WE SETTLED THIS MATTER FOR BUSINESS REASONS AND LESS THAN THE COST OF DEFENSE.

.....

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PEIRCE, FENNER & SMITH INC.

Allegations: CLIENT ALLEGES THAT FINANCIAL ADVISOR INVESTED IN "OVERLAPPING STOCKS"

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$70,000.00

Customer Complaint Information

Date Complaint Received: 11/07/2001

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 12/20/2004

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD 02-07436

Date Notice/Process Served: 12/20/2002

Arbitration Pending? No

Disposition: Settled

Disposition Date: 01/25/2005

Monetary Compensation Amount: \$5,500.00

Individual Contribution Amount: \$0.00

Disclosure 4 of 5

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: CLIENT ALLEGES ANNUITY IS UNSUITABLE DUE TO HIS RISK TOLERANCE. NO SPECIFIC DAMAGES ALLEGED.

Product Type: Annuity-Variable

Alleged Damages: \$0.00

Is this an oral complaint? No



Is this a written complaint? Yes

Is this an arbitration/CFTC
reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 11/05/2001

Complaint Pending? No

Status: Denied

Status Date: 01/30/2002

Settlement Amount:

Individual Contribution
Amount:
.....

Reporting Source: Individual

Employing firm when
activities occurred which led
to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

Allegations: CLIENT ALLEGES ANNUITY IS UNSUITABLE DUE TO HIS RISK TOLERANCE.
NO SPECIFIC DAMAGES ALLEGED.

Product Type: Annuity-Variable

Alleged Damages: \$0.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC
reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 11/05/2001

Complaint Pending? No

Status: Denied

Status Date: 01/30/2002

Settlement Amount:

Individual Contribution
Amount:

Disclosure 5 of 5

Reporting Source: Individual

Employing firm when
activities occurred which led
to the complaint: MERRILL LYNCH

Allegations: CLIENT ALLEGES FINANCIAL CONSULTANT RECOMMENDED AN
UNSUITABLE INVESTMENT AND CHURNED THE ACCOUNT.
3/1999-8/1999.



Product Type: Other: RETAIL DEPOSIT NOTE

Alleged Damages: \$0.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/13/1999

Complaint Pending? No

Status: Denied

Status Date: 11/08/1999

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Broker Statement THE FIRM DENIED THE COMPLAINT. THE CLIENT WAS A SOPHISTICATED INVESTOR WHO RECEIVED A TRADE CONFIRMATION, MONTHLY STATEMENT AND FACT SHEET DESCRIBING THE INVESTMENT TERM. ALL CHARACTERISTICS OF THIS INVESTMENT WERE EXPLAINED PRIOR TO SALE.



Judgment/Lien

This disclosure event involves an unsatisfied and outstanding judgment or lien against the Investment Adviser Representative.

Disclosure 1 of 1

Reporting Source:	Individual
Judgment/Lien Holder:	IRS
Judgment/Lien Amount:	\$197,016.16
Judgment/Lien Type:	Tax
Date Filed with Court:	01/10/2024
Date Individual Learned:	07/18/2024
Type of Court:	County
Name of Court:	County Recorder Pinal County
Location of Court:	Pinal County, Arizona
Docket/Case #:	485567324
Judgment/Lien Outstanding?	Yes



End of Report

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