



## IAPD Report

# SALVADOR JOSE GOMEZ-CARBIA

CRD# 2096119

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### SALVADOR JOSE GOMEZ-CARBIA (CRD# 2096119)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **06/24/2021**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>IA</b>	X-SQUARE CAPITAL	CRD# 167237	03/16/2016

### QUALIFICATIONS

This representative is currently registered in **0** SRO(s) and **1** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	ALPS DISTRIBUTORS, INC.	16853	DENVER, CO	07/31/2019 - 11/21/2019
<b>IA</b>	SANTANDER SECURITIES	41791	San Juan, PR	03/23/2010 - 02/17/2016
<b>B</b>	SANTANDER SECURITIES LLC	41791	San Juan, PR	11/28/2005 - 02/17/2016

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	20



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **1** jurisdiction(s) and **0** SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **X-SQUARE CAPITAL**  
Main Address: CENTRO INTERNACIONAL DE MERCADEO II  
90 CARR 165, SUITE 803  
GUAYNABO, PR 00968  
Firm ID#: 167237

Regulator	Registration	Status	Date
<b>IA</b> Puerto Rico	Investment Adviser Representative	Approved	03/16/2016

### Branch Office Locations

**X-SQUARE CAPITAL**  
CENTRO INTERNACIONAL DE MERCADEO II  
90 CARR 165, SUITE 803  
GUAYNABO, PR 00968



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	02/17/2016
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General Securities Representative Examination (S7)	Series 7	02/03/1996
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#### State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	12/15/1999
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	07/31/2019 - 11/21/2019	ALPS DISTRIBUTORS, INC.	CRD# 16853	DENVER, CO
IA	03/23/2010 - 02/17/2016	SANTANDER SECURITIES	CRD# 41791	San Juan, PR
B	11/28/2005 - 02/17/2016	SANTANDER SECURITIES LLC	CRD# 41791	San Juan, PR
B	04/24/2003 - 01/24/2006	R-G INVESTMENTS CORPORATION	CRD# 113293	SAN JUAN, PR
B	04/09/1999 - 04/28/2003	POPULAR SECURITIES, INC.	CRD# 8096	SAN JUAN, PR
B	03/19/1999 - 04/08/1999	PAINWEBBER INCORPORATED OF PUERTO RICO	CRD# 13042	HATO REY, PR
B	03/01/1999 - 04/08/1999	PAINWEBBER INCORPORATED	CRD# 8174	WEEHAWKEN, NJ
B	05/21/1997 - 03/16/1999	POPULAR SECURITIES, INC.	CRD# 8096	SAN JUAN, PR
B	02/07/1996 - 05/21/1997	MARKETING ONE SECURITIES, INC.	CRD# 16611	PORTLAND, OR

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2019 - Present	ALPS DISTRIBUTORS, INC	REGISTERED REPRESENTATIVE	Y	DENVER, CO, United States
03/2016 - Present	X-Square Capital, LLC	Vice President	Y	San Juan, PR, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

X2 Capital; Yes, investment related; 208 Avenida Ponce De Leon Suite 1111 San Juan, PR 00917; Investment advisory firm; Senior VP; 05/2019; 160 hours/month, 130 hours/month during trading hours; Asset gathering client services.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	20

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 20

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	Santander Securities LLC
<b>Allegations:</b>	Client's allege unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of securities laws and rules (Puerto Rico bonds). Includes request for punitive damages, rescission, interest, fees and costs.
<b>Product Type:</b>	Debt-Municipal
<b>Alleged Damages:</b>	\$2,200,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA - San Juan, PR
<b>Docket/Case #:</b>	19-02156
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	08/01/2019

### Customer Complaint Information

<b>Date Complaint Received:</b>	08/01/2019
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**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 10/15/2020  
**Settlement Amount:** \$310,000.00  
**Individual Contribution Amount:** \$0.00  
**Firm Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 10/15/20, the Firm settled this matter for \$310,000. The representative was not asked to contribute to the settlement.

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**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC  
**Allegations:** Client's allege unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of securities laws and rules (Puerto Rico bonds). Includes request for punitive damages, rescission, interest, fees and costs.  
**Product Type:** Debt-Municipal  
**Alleged Damages:** \$2,200,000.00  
**Is this an oral complaint?** No  
**Is this a written complaint?** No  
**Is this an arbitration/CFTC reparation or civil litigation?** Yes  
**Arbitration/Reparation forum or court name and location:** FINRA - SAN JUAN, PR  
**Docket/Case #:** 19-02156  
**Filing date of arbitration/CFTC reparation or civil litigation:** 08/01/2019

**Customer Complaint Information**

**Date Complaint Received:** 08/01/2019  
**Complaint Pending?** Yes  
**Settlement Amount:**  
**Individual Contribution Amount:**  
**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.



**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client's allege over-concentration, unsuitability, breach of fiduciary duty, breach of contract, contractual negligence, fraud, constructive fraud, failure to supervise and control, and violations of securities laws and rules (Puerto Rico bonds and bond funds). Includes request for punitive damages, interest, costs and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$1,650,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 19-01746

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/19/2019

**Customer Complaint Information**

**Date Complaint Received:** 06/20/2019

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 06/22/2021

**Settlement Amount:** \$185,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 6/22/21, the Firm settled this matter for \$185,000. The representative was not asked to contribute to the settlement.

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client's allege over-concentration, unsuitability, breach of fiduciary duty, breach of contract, contractual negligence, fraud, constructive fraud, failure to supervise and control, and violations of securities laws and rules (Puerto Rico bonds and bond funds). Includes request for punitive damages, interest, costs and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds



**Alleged Damages:** \$1,650,000.00  
**Is this an oral complaint?** No  
**Is this a written complaint?** No  
**Is this an arbitration/CFTC reparation or civil litigation?** Yes  
**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 19-01746  
**Filing date of arbitration/CFTC reparation or civil litigation:** 06/19/2019

### Customer Complaint Information

**Date Complaint Received:** 06/20/2019  
**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.

### Disclosure 3 of 20

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges violations of securities laws and rules, over-concentration, negligence, negligence in violation of industry standards, breach of suitability duty, the duty to engage in fair dealings and duty to supervise, breach of fiduciary duty, breach of contract, and failure to supervise (Puerto Rico bonds). Includes request for rescission, interest, costs and fees.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$0.00  
**Alleged Damages Amount Explanation (if amount not exact):** Claim for \$100K to \$500K.

**Is this an oral complaint?** No  
**Is this a written complaint?** No  
**Is this an arbitration/CFTC reparation or civil litigation?** Yes  
**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR  
**Docket/Case #:** 19-01372



Filing date of arbitration/CFTC reparation or civil litigation: 05/15/2019

**Customer Complaint Information**

Date Complaint Received: 05/23/2019

Complaint Pending? No

Status: Settled

Status Date: 05/01/2020

Settlement Amount: \$40,000.00

Individual Contribution Amount: \$0.00

Firm Statement Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 5/1/20, the Firm settled this matter for \$40,000. The representative was not asked to contribute to this settlement.

Reporting Source: Individual  
Employing firm when activities occurred which led to the complaint: Santander Securities LLC

Allegations: Client alleges violations of securities laws and rules, over-concentration, negligence, negligence in violation of industry standards, breach of suitability duty, the duty to engage in fair dealings and duty to supervise, breach of fiduciary duty, breach of contract, and failure to supervise (Puerto Rico bonds). Includes request for rescission, interest, costs and fees.

Product Type: Debt-Municipal  
Alleged Damages: \$0.00  
Alleged Damages Amount Explanation (if amount not exact): Claim for \$100K to \$500K.

Is this an oral complaint? No  
Is this a written complaint? No  
Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA - San Juan, PR

Docket/Case #: 19-01372

Filing date of arbitration/CFTC reparation or civil litigation: 05/15/2019

**Customer Complaint Information**

Date Complaint Received: 05/23/2019



**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.

**Disclosure 4 of 20**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of securities laws and rules (Puerto Rico bonds and closed-end funds). Includes request for punitive damages, rescission, interest, fees and costs.

**Product Type:** Debt-Municipal  
Other: Closed end funds

**Alleged Damages:** \$151,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-04031

**Filing date of arbitration/CFTC reparation or civil litigation:** 11/27/2018

**Customer Complaint Information**

**Date Complaint Received:** 11/29/2018

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 04/21/2020

**Settlement Amount:** \$45,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 4/21/20, the Firm has settled this matter for \$45,000. The representative was not asked to contribute to this settlement.



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of securities laws and rules (Puerto Rico bonds and closed-end funds). Includes request for punitive damages, rescission, interest, fees and costs.

**Product Type:** Debt-Municipal  
Other: Closed end funds

**Alleged Damages:** \$151,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-04031

**Filing date of arbitration/CFTC reparation or civil litigation:** 11/27/2018

### Customer Complaint Information

**Date Complaint Received:** 11/29/2018

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.

### Disclosure 5 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client's allege over-concentration, unsuitability, violations of the securities laws and regulations, common law fraud, constructive fraud, negligent misrepresentation, breach of fiduciary duty, breach of contract, negligent management, negligent supervision, and fraudulent concealment of misconduct (Puerto Rico bonds, open-end funds and closed-end funds). Includes claims for rescission, punitive damages, interest, costs and fees.

**Product Type:** Debt-Municipal  
Mutual Fund



	Other: Closed end funds
<b>Alleged Damages:</b>	\$0.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	Unspecified compensatory damages.
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA - San Juan, PR
<b>Docket/Case #:</b>	18-04096
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	11/30/2018
<b>Customer Complaint Information</b>	
<b>Date Complaint Received:</b>	12/03/2018
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	05/18/2020
<b>Settlement Amount:</b>	\$1,100,000.00
<b>Individual Contribution Amount:</b>	\$0.00
<b>Firm Statement</b>	Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 5/18/2020, the Firm settled this matter for \$1,100,000. The representative was not asked to contribute to the settlement.
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<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	Santander Securities LLC
<b>Allegations:</b>	Client's allege over-concentration, unsuitability, violations of the securities laws and regulations, common law fraud, constructive fraud, negligent misrepresentation, breach of fiduciary duty, breach of contract, negligent management, negligent supervision, and fraudulent concealment of misconduct (Puerto Rico bonds, open-end funds and closed-end funds). Includes claims for rescission, punitive damages, interest, costs and fees.
<b>Product Type:</b>	Debt-Municipal Mutual Fund Other: Closed end funds
<b>Alleged Damages:</b>	\$0.00



**Alleged Damages Amount Explanation (if amount not exact):** Unspecified compensatory damages.

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-04096

**Filing date of arbitration/CFTC reparation or civil litigation:** 11/30/2018

### Customer Complaint Information

**Date Complaint Received:** 12/03/2018

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.

### Disclosure 6 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client's allege unsuitability, over-concentration, violations of securities laws and rules, fraud, breach of fiduciary duty, breach of good faith and fair dealings, negligence, failure to supervise, breach of contract, and gross and wanton negligence (Puerto Rico bonds, open-end funds and closed-end funds). Includes request for punitive damages, interest, costs, fees, disgorgement of commission/fees and rescission.

**Product Type:** Debt-Municipal  
Mutual Fund  
Other: Closed-end funds

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** Unspecified compensatory damages

**Is this an oral complaint?** No

**Is this a written complaint?** No



**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-03054

**Filing date of arbitration/CFTC reparation or civil litigation:** 08/28/2018

**Customer Complaint Information**

**Date Complaint Received:** 08/30/2018

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 04/06/2021

**Settlement Amount:** \$100,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 04/06/21, the Firm has settled this case for \$100,000. The representative was not asked to contribute to the settlement.

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client's allege unsuitability, over-concentration, violations of securities laws and rules, fraud, breach of fiduciary duty, breach of good faith and fair dealings, negligence, failure to supervise, breach of contract, and gross and wanton negligence (Puerto Rico bonds, open-end funds and closed-end funds). Includes request for punitive damages, interest, costs, fees, disgorgement of commission/fees and rescission.

**Product Type:** Debt-Municipal  
Mutual Fund  
Other: Closed-end funds

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** Unspecified compensatory damages

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes



**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-03054

**Filing date of arbitration/CFTC reparation or civil litigation:** 08/30/2018

**Customer Complaint Information**

**Date Complaint Received:** 08/30/2018

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy.

**Disclosure 7 of 20**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client's allege violations of securities laws and rules, negligence, negligence in violation of industry standards, breach of suitability duty, the duty to engage in fair dealings and duty to supervise, breach of fiduciary duty, breach of contract, and failure to supervise (Puerto Rico bonds and closed-end funds). Includes request for rescission, interest, costs and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** Compensatory damages of \$1 to \$5 million.

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-02140

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/07/2018

**Customer Complaint Information**

**Date Complaint Received:** 06/12/2018



**Complaint Pending?** No  
**Status:** Withdrawn  
**Status Date:** 05/15/2019  
**Settlement Amount:** \$0.00  
**Individual Contribution Amount:** \$0.00  
**Firm Statement** FINRA granted a motion to sever claims from this arbitration. The representative is no longer subject to this matter and as such it is being marked withdrawn.

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**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC  
**Allegations:** Client's allege violations of securities laws and rules, negligence, negligence in violation of industry standards, breach of suitability duty, the duty to engage in fair dealings and duty to supervise, breach of fiduciary duty, breach of contract, and failure to supervise (Puerto Rico bonds and closed-end funds). Includes request for rescission, interest, costs and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$0.00  
**Alleged Damages Amount Explanation (if amount not exact):** Compensatory damages of \$1 to \$5 million.

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-02140

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/07/2018

### Customer Complaint Information

**Date Complaint Received:** 06/12/2018

**Complaint Pending?** No

**Status:** Withdrawn

**Status Date:** 05/15/2019

**Settlement Amount:** \$0.00



**Individual Contribution Amount:** \$0.00

**Broker Statement** FINRA granted a motion to sever claims from this arbitration. The representative is no longer subject to this matter and as such it is being marked withdrawn. This request was originally submitted processed on 6/13/19 within the 30 day window. However, it was not processed correctly. As such, we respectfully request that no late fees apply. A separate claim has been filed for the severed client.

**Disclosure 8 of 20**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges scalping, violations of securities laws and rules, negligence, negligence in violation of industry standards, breach of suitability duty, breach of duty to engage in fair dealings, failure to supervise, over-concentration, breach of fiduciary duty, and breach of contract (Puerto Rico bonds and open-end funds). Includes request for interest, costs and rescission.

**Product Type:** Debt-Municipal Mutual Fund

**Alleged Damages:** \$100,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-02126

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/07/2018

**Customer Complaint Information**

**Date Complaint Received:** 06/08/2018

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 03/06/2019

**Settlement Amount:** \$240,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 03/06/2019, the Firm has settled this case for \$240,000. The representative was not asked to contribute to the settlement.



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges scalping, violations of securities laws and rules, negligence, negligence in violation of industry standards, breach of suitability duty, breach of duty to engage in fair dealings, failure to supervise, overconcentration, breach of fiduciary duty, and breach of contract (Puerto Rico bonds and open-end funds). Includes request for interest, costs and rescission.

**Product Type:** Debt-Municipal  
Mutual Fund

**Alleged Damages:** \$100,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-02126

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/07/2018

### Customer Complaint Information

**Date Complaint Received:** 06/08/2018

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 03/06/2019

**Settlement Amount:** \$240,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 03/06/2019, the Firm has settled this case for \$240,000. The representative was not asked to contribute to the settlement.

### Disclosure 9 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC



**Allegations:** Client alleges unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of Puerto Rico and federal securities laws, and self-regulatory organization rules (Puerto Rico bonds). Includes request for punitive damages, rescission, interest, fees and costs.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$30,400.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 18-02014

**Filing date of arbitration/CFTC reparation or civil litigation:** 05/27/2018

### Customer Complaint Information

**Date Complaint Received:** 05/30/2018

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 07/11/2019

**Settlement Amount:** \$9,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 7/11/19, The Firm settled this matter for \$9,000. The representative was not asked to contribute to this settlement.

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges unsuitability, over-concentration, breach of contract, breach of fiduciary duties, negligence, negligent supervision, failure to supervise, violations of Puerto Rico and federal securities laws, and selfregulatory organization rules (Puerto Rico bonds). Includes request for punitive damages, rescission, interest, fees and costs.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$30,400.00

**Is this an oral complaint?** No



**Is this a written complaint?** No  
**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes  
**Arbitration/Reparation forum  
or court name and location:** FINRA - San Juan, PR  
**Docket/Case #:** 18-02014  
**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 05/21/2018

### Customer Complaint Information

**Date Complaint Received:** 05/30/2018  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 07/11/2019  
**Settlement Amount:** \$9,000.00  
**Individual Contribution  
Amount:** \$0.00

**Broker Statement** Salvador Gomez Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 7/11/19, The Firm settled this matter for \$9,000. The representative was not asked to contribute to this settlement.

### Disclosure 10 of 20

**Reporting Source:** Firm  
**Employing firm when  
activities occurred which led  
to the complaint:** Santander Securities, LLC

**Allegations:** Client alleges, among other things, unsuitability, overconcentration, failure to supervise, aiding and abetting, violations of securities laws and rules, fraud, deceit, recklessness, negligence, breach of contract, breach of fiduciary duties, violations of PR contract law, (Puerto Rico bonds and closed-end funds). Includes request for rescission of contracts and loans, interest, fees, costs, and disgorgement of commission and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$9,608,862.86

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA - San Juan, PR  
**Docket/Case #:** 17-02721



**Filing date of arbitration/CFTC reparation or civil litigation:** 10/11/2017

**Customer Complaint Information**

**Date Complaint Received:** 11/22/2017

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 01/03/2019

**Settlement Amount:** \$2,050,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 01/03/2019, the Firm has settled this case for \$2,050,000. The representative was not asked to contribute to the settlement.

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges, among other things, unsuitability, overconcentration, failure to supervise, aiding and abetting, violations of securities laws and rules, fraud, deceit, recklessness, negligence, breach of contract, breach of fiduciary duties, violations of PR contract law, (Puerto Rico bonds and closed-end funds). Includes request for rescission of contracts and loans, interest, fees, costs, and disgorgement of commission and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$9,608,862.86

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 17-02721

**Filing date of arbitration/CFTC reparation or civil litigation:** 10/11/2017

**Customer Complaint Information**

**Date Complaint Received:** 11/22/2017

**Complaint Pending?** No



**Status:** Settled  
**Status Date:** 01/03/2019  
**Settlement Amount:** \$2,050,000.00  
**Individual Contribution Amount:** \$0.00  
**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 01/03/2019, the Firm has settled this case for \$2,050,000. The representative was not asked to contribute to the settlement.

### Disclosure 11 of 20

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** Santander Securities, LLC  
**Allegations:** Client alleges, among other things, unsuitability, overconcentration, violations of PR securities laws, negligent misrepresentation and omission, breach of fiduciary duty, negligent supervision, and failure to supervise (Puerto Rico bonds and closed-end funds). Includes claims for punitive damages, interest, and fees.  
**Product Type:** Debt-Municipal  
Other: Closed-end funds  
**Alleged Damages:** \$600,000.00  
**Is this an oral complaint?** No  
**Is this a written complaint?** No  
**Is this an arbitration/CFTC reparation or civil litigation?** Yes  
**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR  
**Docket/Case #:** 17-01500  
**Filing date of arbitration/CFTC reparation or civil litigation:** 06/09/2017

### Customer Complaint Information

**Date Complaint Received:** 06/19/2017  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 03/26/2019  
**Settlement Amount:** \$262,500.00  
**Individual Contribution Amount:** \$0.00  
**Firm Statement** Salvador Jose Gomez Carbia is not a named respondent to this arbitration. As of 03/26/2019, the Firm has settled this case for \$262,500. The representative was



not asked to contribute to the settlement.

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges, among other things, unsuitability, overconcentration, violations of PR securities laws, negligent misrepresentation and omission, breach of fiduciary duty, negligent supervision, and failure to supervise (Puerto Rico bonds and closed-end funds). Includes claims for punitive damages, interest, and fees.

**Product Type:** Debt-Municipal  
Other: Closed-end funds

**Alleged Damages:** \$600,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 17-01500

**Filing date of arbitration/CFTC reparation or civil litigation:** 06/09/2017

### Customer Complaint Information

**Date Complaint Received:** 06/19/2017

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 03/26/2019

**Settlement Amount:** \$262,500.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Jose Gomez Carbia is not a named respondent to this arbitration. As of 03/26/2019, the Firm has settled this case for \$262,500. The representative was not asked to contribute to the settlement.

### Disclosure 12 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities, LLC

**Allegations:** Client alleges, among other things, breach of fiduciary duty, breach of contract,



contractual negligence, unsuitability, over-concentration, fraud, failure to supervise and violations of securities laws (Puerto Rico bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$165,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 16-03165

**Filing date of arbitration/CFTC reparation or civil litigation:** 10/28/2016

**Customer Complaint Information**

**Date Complaint Received:** 11/04/2016

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 03/26/2019

**Settlement Amount:** \$85,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez Carbia is not a named respondent to this arbitration. As of 03/26/2019, the Firm has settled this case for \$85,000. The representative was not asked to contribute to the settlement.

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges, among other things, breach of fiduciary duty, breach of contract, contractual negligence, unsuitability, over-concentration, fraud, failure to supervise and violations of securities laws (Puerto Rico bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$165,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR



**Docket/Case #:** 16-03165  
**Filing date of arbitration/CFTC reparation or civil litigation:** 10/28/2016

### Customer Complaint Information

**Date Complaint Received:** 11/04/2016  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 03/26/2019  
**Settlement Amount:** \$85,000.00  
**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Gomez Carbia is not a named respondent to this arbitration. As of 03/26/2019, the Firm has settled this case for \$85,000. The representative was not asked to contribute to the settlement.

### Disclosure 13 of 20

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** Santander Securities, LLC

**Allegations:** Client alleges breach of fiduciary duty, negligence, breach of contract, failure to supervise and unsuitability (Puerto Rico municipal bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$180,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 16-02360  
**Filing date of arbitration/CFTC reparation or civil litigation:** 08/11/2016

### Customer Complaint Information

**Date Complaint Received:** 08/19/2016  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 03/19/2018  
**Settlement Amount:** \$25,000.00



**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 3/19/2018, the firm has settled this case for \$25,000. The representative was not asked to contribute to the settlement.

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges breach of fiduciary duty, negligence, breach of contract, failure to supervise and unsuitability (Puerto Rico municipal bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$180,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 16-02360

**Filing date of arbitration/CFTC reparation or civil litigation:** 08/11/2016

### Customer Complaint Information

**Date Complaint Received:** 08/19/2016

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 03/19/2018

**Settlement Amount:** \$25,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 3/19/2018, the firm has settled this case for \$25,000. The representative was not asked to contribute to the settlement.

### Disclosure 14 of 20

**Reporting Source:** Firm



**Employing firm when activities occurred which led to the complaint:** Santander Securities, LLC

**Allegations:** Client alleges fraud, unsuitability, negligence, breach of contract, breach of fiduciary duty, and breach of contract (Puerto Rico bonds)

**Product Type:** Debt-Municipal

**Alleged Damages:** \$2,336,077.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 16-01455

**Filing date of arbitration/CFTC reparation or civil litigation:** 05/16/2016

**Customer Complaint Information**

**Date Complaint Received:** 05/31/2016

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 11/04/2019

**Settlement Amount:** \$749,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. As of 11/4/19, the Firm settled this matter for \$749,000. The representative was not asked to contribute to this settlement.

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** Client alleges fraud, unsuitability, negligence, breach of contract, breach of fiduciary duty, and breach of contract (Puerto Rico bonds)

**Product Type:** Debt-Municipal

**Alleged Damages:** \$2,336,077.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes



**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 16-01455

**Filing date of arbitration/CFTC reparation or civil litigation:** 05/16/2016

### Customer Complaint Information

**Date Complaint Received:** 05/31/2016

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration.

### Disclosure 15 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges fraud, unsuitability, negligence, breach of contract, breach of fiduciary duty, breach of contract (Puerto Rico municipal bonds and closed-end funds).

**Product Type:** Other: Closed-end funds

**Alleged Damages:** \$3,683,963.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 15-02400

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/04/2015

### Customer Complaint Information

**Date Complaint Received:** 09/28/2015

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 11/04/2019

**Settlement Amount:** \$1,000.00

**Individual Contribution Amount:** \$0.00



**Firm Statement** As of 11/4/19, the Firm settled this matter for \$1,000. The representative was not asked to contribute to this settlement.

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges fraud, unsuitability, negligence, breach of contract, breach of fiduciary duty, breach of contract (Puerto Rico municipal bonds and closed-end funds).

**Product Type:** Other: Closed End Funds

**Alleged Damages:** \$3,683,963.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - SAN JUAN, PR

**Docket/Case #:** 15-02400

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/04/2015

**Customer Complaint Information**

**Date Complaint Received:** 09/28/2015

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration.

**Disclosure 16 of 20**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges breach of fiduciary duty, breach of contract, negligence, and negligent supervision (Puerto Rico municipal bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$600,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No



**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 15-02496

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/17/2015

**Customer Complaint Information**

**Date Complaint Received:** 10/30/2015

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 01/09/2018

**Settlement Amount:** \$60,000.00

**Individual Contribution Amount:** \$0.00

**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 1/9/2018, the firm has settled this case for \$60,000. The representative was not asked to contribute to the settlement.

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** Santander Securities LLC

**Allegations:** Client alleges breach of fiduciary duty, breach of contract, negligence and negligent supervision (Puerto Rico municipal bonds).

**Product Type:** Debt-Municipal

**Alleged Damages:** \$600,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - SAN JUAN, PR

**Docket/Case #:** 15-02496

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/17/2015

**Customer Complaint Information**

**Date Complaint Received:** 10/30/2015

**Complaint Pending?** No



**Status:** Settled

**Status Date:** 01/09/2018

**Settlement Amount:** \$60,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. The claims are believed to stem from the unprecedented turmoil experienced in the Puerto Rico economy. As of 1/9/2018, the firm has settled this case for \$60,000. The representative was not asked to contribute to the settlement.

**Disclosure 17 of 20**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** CLIENT ALLEGES MISREPRESENTATION OF THE PRODUCT. CLIENT INDICATES THAT HE WAS NOT MADE AWARE THAT THE PRODUCT WAS NOT GUARANTEED BY THE GOVERNMENT.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$500,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

**Customer Complaint Information**

**Date Complaint Received:** 08/20/2015

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 09/21/2015

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement** Claim was denied. No wrongdoing found on behalf of the representative.

UPDATE: On 05/25/2016, the Firm received the same complaint from the client; however, he is now represented by counsel. Client and his attorney are requesting \$1,300,000 to settle.

UPDATE: On 9/12/2016, this complaint was denied.

**Reporting Source:** Individual



**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** CLIENT ALLEGES MISREPRESENTATION OF THE PRODUCT. CLIENT INDICATES THAT HE WAS NOT MADE AWARE THAT THE PRODUCT WAS NOT GUARANTEED BY THE GOVERNMENT.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$500,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

### Customer Complaint Information

**Date Complaint Received:** 08/20/2015

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 09/21/2015

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** Claim was denied. No wrongdoing found on behalf of the representative.

### Disclosure 18 of 20

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** Santander Securities, LLC

**Allegations:** Clients allege negligence, breach of fiduciary duty, breach of contract, negligent supervision, negligent misrepresentation and omissions and statutory negligence.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$2,000,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA - San Juan, PR

**Docket/Case #:** 14-03495

**Filing date of arbitration/CFTC reparation or civil litigation:** 11/14/2014

### Customer Complaint Information



**Date Complaint Received:** 12/02/2014  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 09/08/2016  
**Settlement Amount:** \$600,000.00  
**Individual Contribution Amount:** \$0.00  
**Firm Statement** Salvador Gomez is not a named respondent to this arbitration. As of 9/8/2016, the firm has settled this case for \$600,000. The representative was not asked to contribute to the settlement.

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**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC  
**Allegations:** CLIENTS ALLEGE NEGLIGENCE, BREACH OF FIDUCIARY DUTY, BREACH OF CONTRACT, NEGLIGENT SUPERVISION, NEGLIGENT MISREPRESENTATION AND OMISSIONS AND STATUTORY NEGLIGENCE.  
**Product Type:** Debt-Municipal  
**Alleged Damages:** \$2,000,000.00  
**Is this an oral complaint?** No  
**Is this a written complaint?** No  
**Is this an arbitration/CFTC reparation or civil litigation?** Yes  
**Arbitration/Reparation forum or court name and location:** FINRA ARBITRATION - SAN JUAN PR  
**Docket/Case #:** 14-03495  
**Filing date of arbitration/CFTC reparation or civil litigation:** 11/14/2014

### Customer Complaint Information

**Date Complaint Received:** 12/02/2014  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 09/08/2016  
**Settlement Amount:** \$600,000.00  
**Individual Contribution Amount:** \$0.00  
**Broker Statement** Salvador Gomez is not a named respondent to this arbitration. As of 9/8/2016, the firm has settled this case for \$600,000. The representative was not asked to contribute to the settlement.

**Disclosure 19 of 20**

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES LLC

**Allegations:** CUSTOMER ALLEGES UNSUITABLE INVESTMENTS AND RECOMMENDATIONS.

**Product Type:** Debt-Municipal

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** UNSPECIFIED COMPENSATORY DAMAGES

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** SAN JUAN, PUERTO RICO

**Docket/Case #:** 13-03579

**Filing date of arbitration/CFTC reparation or civil litigation:** 12/10/2013

**Customer Complaint Information**

**Date Complaint Received:** 01/02/2014

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 01/12/2016

**Settlement Amount:** \$265,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** Salvador Gomez-Carbia is not a named respondent to this arbitration. The firm has settled this case for \$265,000. The representative was not asked to contribute to the settlement.

**Disclosure 20 of 20**

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** SANTANDER SECURITIES

**Allegations:** CUSTOMER ALLEGES UNSUITABLE PORTFOLIO AND ACCOUNT OVERCONCENTRATION

**Product Type:** Equity Listed (Common & Preferred Stock)

**Alleged Damages:** \$200,000.00



**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC  
reparation or civil litigation?** No

**Customer Complaint Information**

**Date Complaint Received:** 03/01/2012

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 05/31/2012

**Settlement Amount:**

**Individual Contribution  
Amount:**

**Broker Statement**

THE FIRM DENIED THE CUSTOMER'S EXTRAJUDICIAL COMPLAINT ON MAY 31, 2012, ON SEVERAL GROUNDS INCLUDING, MOST NOTABLY, THAT THE TRANSACTIONS SUBJECT OF THE COMPLAINT WERE RECOMMENDED BY AND CARRIED OUT IN ANOTHER BROKERAGE FIRM, PRIOR TO THE OPENING OF THE CUSTOMER'S ACCOUNT WITH THE FIRM.



## End of Report

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