



IAPD Report

CINDY SUE GLEASON

CRD# 2097347

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 4
Registration and Employment History	5 - 6
Disclosure Information	7



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CINDY SUE GLEASON (CRD# 2097347)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **03/28/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	LPL FINANCIAL LLC	CRD# 6413	08/05/2024
IA	LPL FINANCIAL LLC	CRD# 6413	08/05/2024

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **14** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	OSAIC WEALTH, INC.	23131	Cedar Falls, IA	06/14/2024 - 08/20/2024
IA	ARBOR POINT ADVISORS	165127	Cedar Falls, IA	03/31/2017 - 08/20/2024
B	SECURITIES AMERICA, INC.	10205	Cedar Falls, IA	03/31/2017 - 06/14/2024

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **14** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **LPL FINANCIAL LLC**
Main Address: 1055 LPL WAY
FORT MILL, SC 29715
Firm ID#: 6413

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	08/05/2024
B	Arizona	Agent	Approved	08/05/2024
B	Arkansas	Agent	Approved	08/05/2024
B	Colorado	Agent	Approved	10/16/2024
B	Florida	Agent	Approved	08/05/2024
B	Iowa	Agent	Approved	08/05/2024
IA	Iowa	Investment Adviser Representative	Approved	08/05/2024
B	Kansas	Agent	Approved	08/05/2024
B	Missouri	Agent	Approved	08/05/2024
B	New Jersey	Agent	Approved	03/28/2025
B	North Dakota	Agent	Approved	08/05/2024
B	Ohio	Agent	Approved	08/05/2024
B	Oregon	Agent	Approved	03/12/2025



Qualifications

	Regulator	Registration	Status	Date
B	Texas	Agent	Approved	08/05/2024
IA	Texas	Investment Adviser Representative	Approved	08/05/2024
B	West Virginia	Agent	Approved	08/05/2024
B	Wisconsin	Agent	Approved	08/05/2024

Branch Office Locations

LPL FINANCIAL LLC
210 MAIN ST
CEDAR FALLS, IA 50613



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
------	----------	------

No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	10/23/1990

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination (S63)	Series 63	10/29/1990



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **2** professional designation(s).

Certified Financial Planner

Chartered Financial Consultant

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	06/14/2024 - 08/20/2024	OSAIC WEALTH, INC.	CRD# 23131	Cedar Falls, IA
IA	03/31/2017 - 08/20/2024	ARBOR POINT ADVISORS	CRD# 165127	Cedar Falls, IA
B	03/31/2017 - 06/14/2024	SECURITIES AMERICA, INC.	CRD# 10205	Cedar Falls, IA
B	09/01/2016 - 04/13/2017	SUMMIT BROKERAGE SERVICES, INC.	CRD# 34643	CEDAR FALLS, IA
IA	09/01/2016 - 04/13/2017	SUMMIT FINANCIAL GROUP INC	CRD# 109485	CEDAR FALLS, IA
IA	02/13/2012 - 09/01/2016	VSR ADVISORY SERVICES	CRD# 14503	CEDAR FALLS, IA
B	02/13/2012 - 09/01/2016	VSR FINANCIAL SERVICES, INC.	CRD# 14503	CEDAR FALLS, IA
IA	01/27/2005 - 02/13/2012	BERTHEL FISHER & COMPANY FINANCIAL SERVICES, INC.	CRD# 13609	WATERLOO, IA
B	09/27/2002 - 02/13/2012	BERTHEL, FISHER & COMPANY FINANCIAL SERVICES, INC.	CRD# 13609	WATERLOO, IA
B	01/10/2001 - 09/30/2002	LOCUST STREET SECURITIES, INC.	CRD# 1703	DES MOINES, IA
B	12/09/1999 - 01/01/2001	FSC SECURITIES CORPORATION	CRD# 7461	ATLANTA, GA
B	10/24/1990 - 09/30/1999	AMERICAN EXPRESS FINANCIAL ADVISORS INC.	CRD# 6363	MINNEAPOLIS, MN
B	10/24/1990 - 09/30/1999	IDS LIFE INSURANCE COMPANY	CRD# 6321	MINNEAPOLIS, MN

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
08/2024 - Present	LPL Financial, LLC	Registered Representative	Y	Cedar Falls, IA, United States



Registration & Employment History



EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2006 - Present	GLEASON RESOURCE GROUP (OBA)	CERTIFIED DIVORCE FINANCIAL ANALYST (CDFA)	N	WATERLOO, IA, United States
10/2003 - Present	D/B/A GLEASON FINANCIAL GROUP	CFP, CHFC, FINANCIAL ADVISOR	Y	WATERLOO, IA, United States
06/2024 - 08/2024	OSAIC WEALTH, INC.	Mass Transfer	Y	Cedar Falls, IA, United States
03/2017 - 08/2024	ARBOR POINT ADVISORS	INVESTMENT ADVISOR REP	Y	CEDAR FALLS, IA, United States
03/2017 - 06/2024	SECURITIES AMERICA INC.	Registered Rep	Y	CEDAR FALLS, IA, United States
09/2016 - 03/2017	SUMMIT BROKERAGE SERVICES, INC.	REGISTERED REPRESENTATIVE	Y	CEDAR FALLS, IA, United States
09/2016 - 03/2017	SUMMIT FINANCIAL GROUP INC	IAR	Y	BOCA RATON, FL, United States
02/2012 - 09/2016	VSR ADVISORY SERVICES	IAR	Y	OVERLAND PARK, KS, United States
02/2012 - 09/2016	VSR FINANCIAL SERVICES, INC	REGISTERED REPRESENTATIVE	Y	OVERLAND PARK, KS, United States



OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 1 - 06/18/2024 - Gleason Financial Group - DBA for LPL Business (entity for LPL business) - Inv Related - 100 Hours/Month - At reported business location(s).
- 2 - 06/18/2024 - Notary - Not Inv Related - 3 Hours/Month - IA 50613 - OBA Start Date: 12/01/2020.
- 3 - 06/18/2024 - Gleason Tax Services - Tax Prep/Accounting/CPA - Inv Related - 35 Hours/Month - IA 50613 - OBA Start Date: 11/01/2022.
- 4 - 06/18/2024 - Non-Variable Insurance - Non-Variable Insurance - Fixed Annuities - Inv Related - 15 Hours/Month - OBA Start Date: 11/14/1990.
- 5 - 06/18/2024 - Gleason Resource Group - Business Owner - Divorce Mediation - Not Inv Related - 10 Hours/Month - IA 50613 - OBA Start Date: 01/01/2005.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	AMERICAN EXPRESS FINANCIAL ADVISORS
Allegations:	PREVIOUSLY DISCLOSED. THE CLIENTS, AFTER DOING FINANCIAL PLANNING AND DISCUSSING PRODUCT ALTERNATIVES, WERE GIVEN PROSPECTUSES AND RECOMMENDED TO UTILIZE IDS EXTRA INCOME FUND FOR ONE SEGMENT OF THEIR RETIREMENT VEHICLE. I ALSO RECOMMENDED THEY NOT PAY OFF THEIR RESIDENCE WITH A TAXABLE DISTRIBUTION FROM THEIR IRA. CLIENTS DID NOT TAKE MY ADVICE REGARDING PAYING OFF RESIDENCE, AND THE VALUE OF THEIR INVESTMENT DECLINED. THE VALUE OF DAMAGES REQUESTED WAS \$12,000.00.
Product Type:	Mutual Fund(s)
Other Product Type(s):	THE CLIENTS MAJOR CONCERN WAS THAT THEY HAD TAX LIABILITY ON THEIR TAXABLE DISTRIBUTION OF THE IRA WHEN THEY PAID OFF THEIR RESIDENCE. THEY WERE MADE AWARE OF THAT ISSUE, BUT FELT THAT I SHOULD HAVE BEEN ABLE TO "GET AROUND" THE TAXES SOMEHOW.
Alleged Damages:	\$12,000.00

Customer Complaint Information

Date Complaint Received:	11/06/1998
Complaint Pending?	No
Status:	Denied
Status Date:	12/11/1998



Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Arbitration Information

Disposition: Denied

Disposition Date:

Broker Statement

OUR REVIEW OF THE DOCUMENTATION SHOWED THAT FULL AND FAIR DISCLOSURE WAS GIVEN TO THE CLIENTS. NOT PROVIDED. THIS CLIENT HAD TWO ISSUES: 1) THAT EVEN THOUGH I HAD MADE IT VERY CLEAR THAT THEY WOULD INCUR SUBSTANTIAL TAX LIABILITY BY WITHDRAWING IRA FUNDS TO PAY OFF THEIR RESIDENCE, THEY WERE UPSET AND UNBELIEVING THAT THE TAX LIABILITY COULDN'T BE "FIXED" IN SOME WAY AFTER IT OCCURRED. 2) THEY WERE UPSET THAT THE VALUE OF THE INVESTMENT I HAD FULLY EXPLAINED NUMEROUS TIMES DECLINED. THEY HAD FOR EIGHT PREVIOUS YEARS USED VARIABLE ACCOUNTS AND KNEW ABOUT FLUCTUATIONS IN THE MARKET. THEY WERE MADE FULLY AWARE OF THE RISKS INVOLVED IN UTILIZING SUCH AN INVESTMENT.



End of Report

This page is intentionally left blank.