



## IAPD Report

# CHARLES WILLIAM PENDERGRAFT II

CRD# 2097909

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page  
<http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### CHARLES WILLIAM PENDERGRAFT II (CRD# 2097909)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **07/28/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	CAPITAL INVESTMENT GROUP, INC.	CRD# 14752	06/13/2011
<b>IA</b>	CAPITAL INVESTMENT ADVISORY SERVICES, LLC	CRD# 149124	06/30/2011

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **22** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration. Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	LENOIR, NC	08/21/2009 - 06/17/2011
<b>IA</b>	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	LENOIR, NC	08/21/2009 - 06/17/2011
<b>IA</b>	WELLS FARGO ADVISORS, LLC	19616	LENOIR, NC	10/29/2002 - 08/26/2009

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 22 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

#### Employment 1 of 2

Firm Name: **CAPITAL INVESTMENT GROUP, INC.**

Main Address: 100 E. SIX FORKS ROAD  
STE 200  
RALEIGH, NC 27609

Firm ID#: 14752

Regulator	Registration	Status	Date
 FINRA	General Securities Representative	Approved	06/13/2011
 Arkansas	Agent	Approved	06/17/2011
 California	Agent	Approved	06/17/2011
 Colorado	Agent	Approved	10/25/2011
 Florida	Agent	Approved	07/18/2011
 Georgia	Agent	Approved	06/17/2011
 Illinois	Agent	Approved	06/17/2011
 Iowa	Agent	Approved	06/10/2019
 Kentucky	Agent	Approved	06/17/2011
 Maine	Agent	Approved	09/28/2018
 Maryland	Agent	Approved	06/17/2011
 Minnesota	Agent	Approved	06/16/2011
 Mississippi	Agent	Approved	06/17/2011



## Qualifications

Regulator	Registration	Status	Date
B Missouri	Agent	Approved	06/17/2011
B Nevada	Agent	Approved	03/18/2025
B New Jersey	Agent	Approved	06/17/2011
B New York	Agent	Approved	06/17/2011
B North Carolina	Agent	Approved	06/13/2011
B Ohio	Agent	Approved	06/17/2011
B Pennsylvania	Agent	Approved	06/17/2011
B South Carolina	Agent	Approved	06/17/2011
B Texas	Agent	Approved	06/17/2011
B Virginia	Agent	Approved	06/17/2011

## Branch Office Locations

7421 CARMEL EXECUTIVE PARK DRIVE  
STE 310  
CHARLOTTE, NC 28226

## Employment 2 of 2

Firm Name: **CAPITAL INVESTMENT ADVISORY SERVICES, LLC**

Main Address: 100 E. SIX FORKS ROAD  
SUITE 200  
RALEIGH, NC 27609

Firm ID#: 149124

Regulator	Registration	Status	Date
IA North Carolina	Investment Adviser Representative	Approved	06/30/2011

## Branch Office Locations



## Qualifications

**CAPITAL INVESTMENT ADVISORY SERVICES, LLC**  
7421 CARMEL EXECUTIVE PARK DRIVE  
Suite 310  
CHARLOTTE, NC 28226



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

#### General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	05/16/1995
B Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	01/15/1991

#### State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination (S65)	Series 65	02/19/1999
B Uniform Securities Agent State Law Examination (S63)	Series 63	05/25/1995

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	08/21/2009 - 06/17/2011	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	LENOIR, NC
IA	08/21/2009 - 06/17/2011	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	LENOIR, NC
IA	10/29/2002 - 08/26/2009	WELLS FARGO ADVISORS, LLC	CRD# 19616	LENOIR, NC
B	06/15/2002 - 08/26/2009	WELLS FARGO ADVISORS, LLC	CRD# 19616	LENOIR, NC
B	10/30/2000 - 06/15/2002	WACHOVIA SECURITIES, INC.	CRD# 431	CHARLOTTE, NC
B	04/16/1998 - 10/13/2000	FIRST CITIZENS INVESTOR SERVICES, INC.	CRD# 44430	RALEIGH, NC
B	05/17/1995 - 07/29/1998	UVEST INVESTMENT SERVICES	CRD# 13787	CHARLOTTE, NC
B	01/16/1991 - 03/31/1992	NORTHWESTERN MUTUAL INVESTMENT SERVICES, INC.	CRD# 2881	MILWAUKEE, WI
B	01/16/1991 - 03/31/1992	ROBERT W. BAIRD & CO. INCORPORATED	CRD# 8158	MILWAUKEE, WI

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
06/2011 - Present	CAPITAL INVESTMENT GROUP, INC.	REGISTERED REPRESENTATIVE	Y	RALEIGH, NC, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1. FALL CREEK FARM, OWNER. 2441 SMITHTOWN RD, EAST BEND, NC 27018. FARMING AND AGRICULTURE. STARTED 11/2015. 35-40 HRS/MONTH, 10 HRS DURING NORMAL TRADING HRS. NOT INVESTMENT RELATED.
2. TPG PLANNING & ASSET MANAGEMENT, LLC. PRESIDENT. 7421 CARMEL EXECUTIVE PARK DR, STE 310, CHARLOTTE, NC 28226. LLC STARTED 2020. SECURITIES AND FINANCIAL MANAGEMENT BUSINESS. ACTIVITY IS



## Registration & Employment History

### OTHER BUSINESS ACTIVITIES

INVESTMENT RELATED. 40 HRS/WK, 33 DURING NORMAL TRADING HRS.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 3

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	WELLS FARGO ADVISORS, LLC
<b>Allegations:</b>	NC RESIDENT PURCHASED AN AXA EQUITABLE VA ON 7/27/05 WITH \$125,562 PREMIUM. CLIENT STATES THAT POLICY SHOULD HAVE HAD THE 6% GMIB RIDER AND WANTS IT ADDED. COST TO ADD A/O PURCHASE DATE IS APPROXIMATELY \$62,000.
<b>Product Type:</b>	Annuity-Variable
<b>Alleged Damages:</b>	\$62,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	06/16/2009
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	06/19/2009
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	

**Broker Statement**

THE FIRM REVIEWED CLIENT'S ORIGINAL OBJECTIVES AND FINANCIAL ADVISOR'S NOTES ON SUITABILITY OF PRODUCT AND RIDER SELECTION. BASED UPON THESE TWO ITEMS THE FIRM FOUND NO EVIDENCE OF WRONGDOING AND DENIED THE CLAIM IN ITS ENTIRETY.

**Disclosure 2 of 3**

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** WACHOVIA SECURITIES, LLC  
**Allegations:** TX RESIDENT PURCHASED RIVERSOURCE VA ON 7/30/2008 WITH \$104,114.77 PREMIUM. CLIENT HAS STATED THAT HE DIDN'T KNOW THE FUNDS WERE INVESTED AND FEELS HE WAS MISLED. CLIENT REQUESTED RETURN OF PREMIUM. THE ESTIMATED LOSS AND SURRENDER FEES ARE \$27,679.91.  
**Product Type:** Annuity(ies) - Variable  
**Alleged Damages:** \$27,679.91

**Customer Complaint Information**

**Date Complaint Received:** 10/13/2008  
**Complaint Pending?** No  
**Status:** Denied  
**Status Date:** 12/09/2008  
**Settlement Amount:**  
**Individual Contribution Amount:**  
**Broker Statement** THE FIRM FOUND NO EVIDENCE OF WRONGDOING. THE CLAIM AND DEMAND FOR REMUNERATION WERE DENIED IN THEIR ENTIRETY.

**Disclosure 3 of 3**

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** WACHOVIA SECURITIES, LLC  
**Allegations:** NC RESIDENT WROTE TO RIVERSOURCE TO STATE THAT VARIABLE ANNUITY PURCHASED ON 6/19/06 WITH \$84,674 PREMIUM WAS IMPROPERLY REPRESENTED. CLIENT STATED THAT HE HAS RIDERS THAT HE DOES NOT NEED AND NEEDS FULL ACCESS TO PRINCIPAL. CLIENT WANTS PREMIUM RETURNED. LOSS IN VALUE IS \$8,272 PLUS \$5,309 SURRENDER PENALTY.

**Product Type:** Annuity(ies) - Fixed  
**Alleged Damages:** \$13,581.00

**Customer Complaint Information**

**Date Complaint Received:** 10/14/2008  
**Complaint Pending?** No



<b>Status:</b>	Denied
<b>Status Date:</b>	12/04/2008
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	
<b>Broker Statement</b>	THE FIRM REVIEWED THE CLIENT'S CLAIM AND DID NOT FIND ANY EVIDENCE TO SUPPORT HIS CLAIM OF WRONGDOING. ALL DOCUMENTATION WAS SIGNED BY CLIENT ADVISING HIM OF TERMS AND CONDITIONS OF THE INVESTMENT. THE NORTH CAROLINA DEPARTMENT OF INSURANCE ALSO REVIEWED THIS MATTER AND CLOSED THEIR FILE WITH NO FINDING OF WRONGDOING.



## End of Report

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