



## IAPD Report

# MARK PEY-LUEN HSING

CRD# 2193422

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page  
<http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### MARK PEY-LUEN HSING (CRD# 2193422)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/11/2024**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	PROFUNDS DISTRIBUTORS, INC.	CRD# 19541	07/07/2008
<b>IA</b>	PROSHARE ADVISORS LLC	CRD# 134155	01/10/2024

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **5** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	PROSHARE ADVISORS LLC	134155	BETHESDA, MD	03/12/2013 - 12/31/2023
<b>IA</b>	AMERIVEST INVESTMENT MANAGEMENT, LLC	111514	SAN FRANCISCO, CA	06/17/2008 - 06/25/2008
<b>IA</b>	TD AMERITRADE, INC.	7870	SAN FRANCISCO, CA	06/17/2008 - 06/25/2008

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	3



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 5 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

#### Employment 1 of 2

Firm Name: **PROSHARE ADVISORS LLC**

Main Address: 7272 WISCONSIN AVENUE  
21ST FLOOR  
BETHESDA, MD 20814

Firm ID#: 134155

Regulator	Registration	Status	Date
IA Maryland	Investment Adviser Representative	Approved	01/10/2024

#### Branch Office Locations

**PROSHARE ADVISORS LLC**

San Ramon, CA

#### Employment 2 of 2

Firm Name: **PROFUNDS DISTRIBUTORS, INC.**

Main Address: 7272 WISCONSIN AVE.  
21ST FLOOR  
BETHESDA, MD 20814-6527

Firm ID#: 19541

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	07/07/2008
B California	Agent	Approved	07/07/2008
B Hawaii	Agent	Approved	09/29/2016
B Nevada	Agent	Approved	07/16/2008
B Washington	Agent	Approved	07/08/2008

#### Branch Office Locations



## Qualifications

SAN RAMON, CA



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

#### General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	01/15/1992

#### State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination (S65)	Series 65	02/23/1993
B Uniform Securities Agent State Law Examination (S63)	Series 63	01/22/1992

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	03/12/2013 - 12/31/2023	PROSHARE ADVISORS LLC	CRD# 134155	BETHESDA, MD
IA	06/17/2008 - 06/25/2008	AMERIVEST INVESTMENT MANAGEMENT, LLC	CRD# 111514	SAN FRANCISCO, CA
IA	06/17/2008 - 06/25/2008	TD AMERITRADE, INC.	CRD# 7870	SAN FRANCISCO, CA
B	06/16/2008 - 06/25/2008	TD AMERITRADE, INC.	CRD# 7870	SAN FRANCISCO, CA
IA	02/17/2005 - 01/30/2008	CHARLES SCHWAB & CO., INC.	CRD# 5393	SAN FRANCISCO, CA
B	02/11/2005 - 01/30/2008	CHARLES SCHWAB & CO., INC.	CRD# 5393	SAN FRANCISCO, CA
IA	07/14/2000 - 09/09/2004	WACHOVIA SECURITIES, LLC	CRD# 19616	SAN FRANCISCO, CA
B	06/06/2000 - 09/09/2004	WACHOVIA SECURITIES, LLC	CRD# 19616	ST. LOUIS, MO
B	01/29/1993 - 06/02/2000	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY
B	10/01/1992 - 12/03/1992	MCLAUGHLIN CAPITAL MANAGEMENT, INC.	CRD# 29770	HALF MOON BAY, CA
B	08/13/1992 - 10/06/1992	GLOBAL STRATEGIES GROUP, INC.	CRD# 27414	NEW YORK, NY
B	01/17/1992 - 08/12/1992	THOMAS JAMES ASSOCIATES, INC.	CRD# 15609	ROCHESTER, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
06/2008 - Present	PROFUNDS	REGIONAL VICE PRESIDENT	Y	BETHESDA, MD, United States



## Registration & Employment History

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

NIKE GOLF SPONSORSHIP; 2957 ENFIELD STREET; PROFESSIONAL GOLFER-NON-INVESTMENT RELATED; START 01/01/11; 8 HOURS PER MONTH, 0 HOURS DURING TRADING; COMPENSATED BY CLOTHING SHOES AND EQUIPMENT



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	3

### Criminal

This disclosure event involves a criminal charge against the Investment Adviser Representative that has resulted in a dismissal, plea, acquittal or conviction. The criminal matter may relate to any felony or certain misdemeanor offenses (e.g., bribery, perjury, forgery, counterfeiting, extortion, fraud, wrongful taking of property).

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Individual
<b>Court Details:</b>	CITY OF AUSTIN, TRAVIS COUNTY CASE #320,166
<b>Charge Date:</b>	04/24/1990
<b>Charge Details:</b>	THEFT BY CHECK (BOUNCED CHECK) AMOUNT #38.30. THIS WAS A MISDEMEANOR CHARGE.
<b>Felony?</b>	No
<b>Current Status:</b>	Final
<b>Status Date:</b>	04/24/1990
<b>Disposition Details:</b>	MOTION TO DISMISSED WITH NO CONVICTIONS AND NO FINES BUT TO PAID RESTITUTION IN THE AMOUNT OF \$38.30 AND COMPLETED NCTI COURSE (HOT CHECK COURSE).
<b>Broker Statement</b>	I WAS PULLED OVER IN A TRAFFIC VIOLATION (SPEEDING) AND WAS NOT AWARE OF A WARRANT OF ARREST WAS ISSUED. I HAD CLOSED AN ACCOUNT (BANK) DUE TO COMPANY RELOCATION (FOOT ACTION) WASN'T AWARE OF THE OUT-STANDING PERSONAL CHECK. WHICH LEAD TO THIS INCIDENT, LATER DISMISSED AFTER RESTITUTION WAS PAID.



## Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

### Disclosure 1 of 3

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** WACHOVIA SECURITIES, INC. N/K/A WACHOVIA SECURITIES, LLC  
**Allegations:** CA CLIENT CLAIMS THAT SHE WAS THE VICTIM OF UNFAIR BUSINESS PRACTICES AND CHURNING. CLIENT, WHO MAINTAINED HER ACCOUNT FROM JUNE 2002 TO THE PRESENT, SEEKS DAMAGES OF \$20,000.

**Product Type:** Equity Listed (Common & Preferred Stock)  
**Alleged Damages:** \$20,000.00

## Customer Complaint Information

**Date Complaint Received:** 11/03/2004  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 12/17/2004  
**Settlement Amount:** \$15,075.00  
**Individual Contribution Amount:** \$0.00  
**Firm Statement** THIS WAS A VERBAL COMPLAINT THAT SETTLED FOR OVER \$10,000. SETTLED IN THE INTEREST OF CLIENT RELATIONS AND TO AVOID COSTLY AND TIME-CONSUMING FORMAL PROCEEDINGS, WITHOUT ADMITTING LIABILITY, IN THE AMOUNT OF \$15,000.

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**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** WACHOVIA SECURITIES  
**Allegations:** CA CLIENT CLAIMS THAT SHE WAS THE VICTIM OF UNFAIR BUSINESS PRACTICE AND CHURNING. CLIENT , WHO MAINTAINED HER ACCOUNT FROM JUNE 2002 TO THE PRESENT, SEEK DAMAGES OF \$20,000.

**Product Type:** Equity Listed (Common & Preferred Stock)  
**Alleged Damages:** \$20,000.00

## Customer Complaint Information

**Date Complaint Received:** 11/03/2004  
**Complaint Pending?** No  
**Status:** Settled



**Status Date:** 12/17/2004

**Settlement Amount:** \$15,075.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** THIS WAS A VERBAL COMPLAINT(11/03/04), THAT SETTLED FOR OVER \$10,000. SETTLED IN THE INTEREST OF CLIENT RELATIONS & TO AVOID COSTLY AND TIME-CONSUMING FORMAL PROCEEDINGS, WITHOUT ADMITTING LIABILITY , IN THE AMOUNT OF \$15,000.

THIS ISSUE AROSE AFTER MY DEPARTURE FROM WACHOVIA SECURITIES (08/24/04). I WAS NEVER INFORMED NOR WAS ASKED TO CONTRIBUTE TO THIS DAY. NO INPUT WAS REQUESTED OF ME AND I WAS UNAWARE OF ANY CIRCUMSTANCE SURROUNDING THIS SETTLEMENT. I AM UNCERTAIN AS TO WHY WACHOVIA ELECTED TO SETTLE THE MATTER FOR BUSINESS REASONS.

### Disclosure 2 of 3

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** PRUDENTIAL SECURITIES

**Allegations:** THE CUSTOMER MADE A VERBAL COMPLAINT ALLEGING THAT HER BROKER NEGLIGENTLY HANDLED HER ACCOUNT. THE CUSTOMER ALLEGED DAMAGES OF \$30,000.

**Product Type:** Equity Listed (Common & Preferred Stock)

**Alleged Damages:** \$30,000.00

### Customer Complaint Information

**Date Complaint Received:** 12/30/1996

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 02/26/1997

**Settlement Amount:** \$14,431.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** SETTLED FOR \$14,431.00. SETTLEMENT PAID BY THE FIRM.

### Disclosure 3 of 3

**Reporting Source:** Regulator

**Employing firm when activities occurred which led to the complaint:** PRUDENTIAL SECURITIES INCORPORATED

**Allegations:** CHURNING; SUITABILITY; MISREPRESENTATION; ACCOUNT RELATED-NEGLIGENCE

**Product Type:**



**Alleged Damages:** \$245,974.66

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** UNKNOWN - CASE #97-01567

**Date Notice/Process Served:** 04/07/1997

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 10/15/1997

**Disposition Detail:**

CASE CLOSED,SETTLED/OTHER ACTUAL/COMPENSATORY DAMAGES, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; ACTUAL/COMPENSATORY DAMAGES, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; OTHER COSTS, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; ATTORNEY'S FEES, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; TREBLE DAMAGES, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; PUNITIVE/EXEMPLARY DAMAGES, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; INTEREST, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; OTHER MONETARY RELIEF, RELIEF REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND SEVERALLY; ACTUAL/COMPENSATORY DAMAGES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; ACTUAL/COMPENSATORY DAMAGES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; OTHER COSTS, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; ATTORNEY'S FEES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; TREBLE DAMAGES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; PUNITIVE/EXEMPLARY DAMAGES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; INTEREST, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY; OTHER MONETARY RELIEF, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** PRUDENTIAL SECURITIES INCORPORATED

**Allegations:** CUSTOMERS ALLEGE UNAUTHORIZED, NEGLIGENT, MISREPRESENTED AND UNSUITABLE STOCK INVESTMENTS WITH ALLEGED



DAMAGES IN EXCESS OF \$120,000.

**Product Type:** Equity Listed (Common & Preferred Stock)  
**Alleged Damages:** \$245,974.66

### Customer Complaint Information

**Date Complaint Received:** 04/07/1997

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/15/1997

**Settlement Amount:** \$34,000.00

**Individual Contribution Amount:** \$11,000.00

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NATIONAL ASSOC. OF SECURITIES DEALERS; 97-01567

**Date Notice/Process Served:** 04/07/1997

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 10/15/1997

**Monetary Compensation Amount:** \$34,000.00

**Individual Contribution Amount:** \$11,000.00

**Broker Statement** THIS CASE WAS SETTLED FOR \$34,000 WITH FINANCIAL ADVISOR TO CONTRIBUTE \$11,000 TOWARD THE SETTLEMENT.



## End of Report

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