IAPD Report

MICHELLE LEE HYLTON

CRD# 2193573

Section Title | Page(s)

IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page http://www.nasaa.org/IAPD/IARReports.cfm

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association http://www.nasaa.org

Report Summary

MICHELLE LEE HYLTON (CRD# 2193573)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/10/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	RAYMOND JAMES FINANCIAL SERVICES, INC.	CRD# 6694	01/18/2012
IA	RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC	CRD# 149018	01/19/2012

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **40** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.
Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	ADDISON AVENUE FINANCIAL PARTNERS, LLC	127283	COLORADO SPRING, CO	09/17/2010 - 07/16/2012
B	ESSEX NATIONAL SECURITIES, INC.	25454	COLORADO SPRINGS, CO	07/30/2010 - 01/25/2012
IA	ESSEX NATIONAL SECURITIES, INC.	25454	COLORADO SPRINGS, CO	07/30/2010 - 01/25/2012

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works.
This individual is currently registered with **40** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name:	**RAYMOND JAMES FINANCIAL SERVICES, INC.**
Main Address:	880 CARILLON PARKWAY ST. PETERSBURG, FL 33716
Firm ID#:	6694

	Regulator	Registration	Status	Date
B	FINRA	General Securities Principal	Approved	01/18/2012
B	FINRA	General Securities Representative	Approved	01/18/2012
B	Alabama	Agent	Approved	10/25/2021
B	Alaska	Agent	Approved	01/18/2012
B	Arizona	Agent	Approved	01/18/2012
B	Arkansas	Agent	Approved	03/16/2023
B	California	Agent	Approved	01/18/2012
B	Colorado	Agent	Approved	01/18/2012
B	Connecticut	Agent	Approved	11/14/2025
B	Florida	Agent	Approved	01/18/2012
B	Georgia	Agent	Approved	01/18/2012
B	Hawaii	Agent	Approved	11/03/2020
B	Idaho	Agent	Approved	01/18/2012

Qualifications

	Regulator	Registration	Status	Date
B	Illinois	Agent	Approved	01/18/2012
B	Iowa	Agent	Approved	01/18/2012
B	Louisiana	Agent	Approved	01/18/2012
B	Maryland	Agent	Approved	01/13/2020
B	Massachusetts	Agent	Approved	02/26/2019
B	Michigan	Agent	Approved	01/18/2012
B	Minnesota	Agent	Approved	01/18/2012
B	Mississippi	Agent	Approved	07/13/2020
B	Missouri	Agent	Approved	01/18/2012
B	Montana	Agent	Approved	01/18/2012
B	Nebraska	Agent	Approved	01/18/2012
B	Nevada	Agent	Approved	01/18/2012
B	New Mexico	Agent	Approved	01/18/2012
B	New York	Agent	Approved	01/18/2012
B	North Carolina	Agent	Approved	01/18/2012
B	North Dakota	Agent	Approved	05/25/2018
B	Ohio	Agent	Approved	01/18/2012
B	Oklahoma	Agent	Approved	01/18/2012
B	Oregon	Agent	Approved	01/18/2012

Qualifications

	Regulator	Registration	Status	Date
B	Pennsylvania	Agent	Approved	01/18/2012
B	South Carolina	Agent	Approved	08/01/2024
B	South Dakota	Agent	Approved	01/18/2012
B	Tennessee	Agent	Approved	09/15/2025
B	Texas	Agent	Approved	01/18/2012
B	Virginia	Agent	Approved	12/23/2020
B	Washington	Agent	Approved	01/18/2012
B	West Virginia	Agent	Approved	08/31/2018
B	Wisconsin	Agent	Approved	05/25/2018
B	Wyoming	Agent	Approved	01/18/2012

Branch Office Locations

RAYMOND JAMES FINANCIAL SERVICES
5725 Mark Dabling Blvd
Suite 140
COLORADO SPRINGS, CO 80919

Employment 2 of 2

Firm Name:	**RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC**
Main Address:	880 CARILLON PARKWAY SAINT PETERSBURG, FL 33716
Firm ID#:	149018

	Regulator	Registration	Status	Date
IA	Colorado	Investment Adviser Representative	Approved	01/19/2012
IA	Texas	Investment Adviser Representative	Restricted Approval	08/16/2017

Qualifications

Branch Office Locations

RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC
5725 Mark Dabling Blvd
Suite 140
Colorado Springs, CO 80919

Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

	Exam	Category	Date
B	General Securities Principal Examination (S24)	Series 24	09/30/2005

General Industry/Product Exams

	Exam	Category	Date
B	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B	General Securities Representative Examination (S7)	Series 7	10/26/1992

State Securities Law Exams

	Exam	Category	Date
IA	Uniform Investment Adviser Law Examination (S65)	Series 65	06/09/1999
B	Uniform Securities Agent State Law Examination (S63)	Series 63	10/30/1992

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at IARD and NASAA.

Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	09/17/2010 - 07/16/2012	ADDISON AVENUE FINANCIAL PARTNERS, LLC	CRD# 127283	COLORADO SPRING, C
B	07/30/2010 - 01/25/2012	ESSEX NATIONAL SECURITIES, INC.	CRD# 25454	COLORADO SPRINGS,
IA	07/30/2010 - 01/25/2012	ESSEX NATIONAL SECURITIES, INC.	CRD# 25454	COLORADO SPRINGS,
IA	05/05/2005 - 07/16/2010	CUSO FINANCIAL SERVICES, L.P.	CRD# 42132	COLORADO SPRINGS,
B	01/09/2003 - 07/16/2010	CUSO FINANCIAL SERVICES, L.P.	CRD# 42132	COLORADO SPRINGS,
IA	01/10/2003 - 05/03/2005	CUSO FINANCIAL SERVICES, L.P.	CRD# 42132	COLORADO SPRINGS,
B	10/05/2001 - 01/22/2003	USALLIANZ INVESTOR SERVICES, LLC	CRD# 612	MINNEAPOLIS, MN
B	05/08/1998 - 08/27/2001	CUNA BROKERAGE SERVICES, INC.	CRD# 13941	WAVERLY, IA
B	08/07/1995 - 04/27/1998	GRIFFIN FINANCIAL SERVICES	CRD# 10823	
B	12/09/1993 - 07/25/1995	GREAT WESTERN FINANCIAL SECURITIES CORPORATION	CRD# 14229	NORTHRIDGE, CA
B	03/06/1993 - 12/22/1993	GNA SECURITIES, INC.	CRD# 10465	GLEN ALLEN, VA
B	10/28/1992 - 01/15/1993	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2014 - Present	Addison Avenue Investment Services	Advisor	Y	Colorado Springs, CO, United States

Registration & Employment History

EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2012 - Present	RAYMOND JAMES FINANCIAL SERVICES ADVISORS INC.	INVESTMENT ADVISER REP	Y	COLORADO SPRINGS, CO, United States
01/2012 - Present	RAYMOND JAMES FINANCIAL SERVICES, INC.	FINANCIAL ADVISOR	Y	COLORADO SPRINGS, CO, United States
08/2010 - Present	FIRST TECH FEDERAL CREDIT UNION	Advisor	Y	COLORADO SPRINGS, CO, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1)Name of Business: Addison Avenue Investment Services Address: 5725 Mark Dabling Blvd Ste 140, Colorado Springs, CO, 80919, United States Activity Type: Support Company - Non Owner Position/Title: Associate/Employee Investment Related: No Start Date: 01/21/2012 Hours per month devoted to this business: 81+ Hours per month devoted to this business during trading hours: 41+ Description of duties: Provide financial advice to our members.

Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least $5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending, on appeal,* or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated, settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.

DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	RAYMOND JAMES FINANCIAL SERVICES, INC
Allegations:	CLIENT ALLEGES FA REBALANCED THE CLIENT'S ACCOUNT WITHOUT DISCUSSING THE DETAILS, INCLUDING SELLING CLASS A MUTUAL FUNDS FOR CLASS C MUTUAL FUNDS.
Product Type:	Mutual Fund
Alleged Damages:	$11,550.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	02/23/2015
Complaint Pending?	No
Status:	Denied
Status Date:	05/15/2015
Settlement Amount:	
Individual Contribution Amount:	

Broker Statement	MS. HYLTON TAKES A FIRM POSITION THAT THE ALLEGATIONS ARE WITHOUT MERIT. THE COMPLAINT OCCURRED SEVEN MONTHS AFTER THE PORTFOLIO WAS REBALANCED. THE REBALANCE STRATEGY WAS IMPLEMENTED AFTER FIVE SEPARATE MEETINGS, WHICH FOLLOWED SIX ACCOUNT REVIEWS OVER THE PRECEDING THREE YEAR PERIOD. MS. HYLTON MAINTAINS DOCUMENTATION RELATING TO VERY DETAILED DISCUSSIONS BETWEEN MS. HYLTON AND THE CLIENT. THE CLIENT HAD MULTIPLE CONVERSATIONS WITH MS. HYLTON AFTER THE PORTFOLIO WAS PUT IN PLACE, AND RECEIVED ALL TRADE CONFIRMATIONS AND OTHER DOCUMENTATION DETAILING THE TRANSACTIONS UPON EXECUTION. DURING THOSE MEETINGS, THE CLIENT NEVER VOICED ANY CONCERNS OR QUESTIONS RELATING TO THE TRANSACTIONS. MS. HYLTON PROVIDED FINANCIAL AND INVESTMENT RECOMMENDATIONS BASED ON THE CLIENT'S UNIQUE NEEDS AND GOALS, AND WERE CONSISTENT WITH THE OBJECTIVE OF ENHANCING THE CLIENT'S FINANCIAL WELL-BEING. RAYMOND JAMES FINANCIAL SERVICES HAS DENIED THIS CUSTOMER DISPUTE AND THESE ALLEGATIONS ARE CONTESTED BY MS. HYLTON AS SHE BELIEVES THAT HER RECOMMENDATIONS WERE MADE IN ACCORDANCE WITH THE CLIENT'S NEEDS, OBJECTIVES, AND BEST INTEREST.

Disclosure 2 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	CUSO FNANCIAL SERVICES, LP
Allegations:	CLIENT ALLEGES VARIABLE ANNUITY CONTRACT SOLD TO HER WAS UNSUITABLE.
Product Type:	Annuity(ies) - Variable
Alleged Damages:	$12,800.00

Customer Complaint Information

Date Complaint Received:	08/03/2005
Complaint Pending?	No
Status:	Denied
Status Date:	08/25/2005
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	CUSO FINANCIAL SERVICES, L.P (CFS) AND MS. HYLTON TAKE THE POSITION THAT THE ALLEGATIONS MADE BY THE CLIENT IN THIS CASE ARE SPECIOUS IN NATURE AND WITHOUT MERIT. THE INVESTMENT WAS CONSISTENT WITH THE CLIENT'S STATED OBJECTIVES AT THE TIME OF PURCHASE AND THE VARIABLE ANNUITY HAS SINCE INCREASED IN VALUE. DUE TO UNFORESEEABLE CIRCUMSTANCES, THE CLIENT'S OVERALL FINANCIAL POSITION HAS ALLEGEDLY CHANGED SINCE THE TIME OF PURCHASE RESULTING IN THE COMPLAINT IN WHICH THE CLIENT IS SEEKING REMUNERATION FOR SURRENDER COSTS ONLY. CFS WILL CONTINUE TO DEFEND AGAINST THESE ACCUSATIONS, AS THE BROKER-DEALER BELIEVES THAT THERE WAS NO WRONGDOING ON THE PART OF THE REPRESENTATIVE THAT WOULD ENTITLE THE CLIENT TO

COMPENSATION.

End of Report

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