



IAPD Report

JOHN TROY HOWARD

CRD# 2264121

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 5
Registration and Employment History	6
Disclosure Information	7

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

JOHN TROY HOWARD (CRD# 2264121)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **08/08/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	RAYMOND JAMES & ASSOCIATES, INC.	CRD# 705	02/13/2013
IA	RAYMOND JAMES & ASSOCIATES, INC.	CRD# 705	02/13/2013

QUALIFICATIONS

This representative is currently registered in **9** SRO(s) and **10** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	MORGAN KEEGAN & COMPANY, INC.	4161	BIRMINGHAM, AL	06/26/2009 - 02/13/2013
B	MORGAN KEEGAN & COMPANY, INC.	4161	BIRMINGHAM, AL	02/13/2007 - 02/13/2013
B	AMSOUTH INVESTMENT SERVICES, INC.	15692	BIRMINGHAM, AL	08/19/1992 - 02/13/2007

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **10** jurisdiction(s) and 9 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **RAYMOND JAMES & ASSOCIATES, INC.**
Main Address: 880 CARILLON PARKWAY
ST. PETERSBURG, FL 33716
Firm ID#: 705

Regulator	Registration	Status	Date
B FINRA	General Securities Principal	Approved	02/13/2013
B FINRA	General Securities Representative	Approved	02/13/2013
B Investors' Exchange LLC	General Securities Principal	Approved	08/08/2025
B Investors' Exchange LLC	General Securities Representative	Approved	08/08/2025
B MEMX LLC	General Securities Principal	Approved	08/08/2025
B MEMX LLC	General Securities Representative	Approved	08/08/2025
B NYSE American LLC	General Securities Principal	Approved	02/13/2013
B NYSE American LLC	General Securities Representative	Approved	02/13/2013
B NYSE Arca, Inc.	General Securities Principal	Approved	08/08/2025
B NYSE Arca, Inc.	General Securities Representative	Approved	08/08/2025
B NYSE Texas, Inc.	General Securities Principal	Approved	08/08/2025
B NYSE Texas, Inc.	General Securities Representative	Approved	08/08/2025
B Nasdaq PHLX LLC	General Securities Principal	Approved	04/03/2013



Qualifications

Regulator	Registration	Status	Date
B Nasdaq PHLX LLC	General Securities Representative	Approved	04/03/2013
B Nasdaq Stock Market	General Securities Principal	Approved	02/13/2013
B Nasdaq Stock Market	General Securities Representative	Approved	02/13/2013
B New York Stock Exchange	General Securities Principal	Approved	02/13/2013
B New York Stock Exchange	General Securities Representative	Approved	02/13/2013
B Alabama	Agent	Approved	02/13/2013
IA Alabama	Investment Adviser Representative	Approved	02/13/2013
B Colorado	Agent	Approved	03/27/2013
B Florida	Agent	Approved	02/13/2013
B Georgia	Agent	Approved	02/13/2013
B Mississippi	Agent	Approved	02/13/2013
B New York	Agent	Approved	03/27/2013
B North Carolina	Agent	Approved	02/13/2013
B Tennessee	Agent	Approved	02/13/2013
B Texas	Agent	Approved	02/13/2013
IA Texas	Investment Adviser Representative	Restricted Approval	09/03/2019
B Virginia	Agent	Approved	05/20/2021

Branch Office Locations

RAYMOND JAMES & ASSOCIATES, INC.



Qualifications

2900 HIGHWAY 280
SUITE 100
BIRMINGHAM, AL 35223

RAYMOND JAMES & ASSOCIATES, INC.
Birmingham, AL




Qualifications

PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.



Principal/Supervisory Exams

Exam	Category	Date
 General Securities Principal Examination (S24)	Series 24	09/17/1993

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	08/17/1992

State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	05/12/2009
 Uniform Securities Agent State Law Examination (S63)	Series 63	09/22/1992

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	06/26/2009 - 02/13/2013	MORGAN KEEGAN & COMPANY, INC.	CRD# 4161	BIRMINGHAM, AL
B	02/13/2007 - 02/13/2013	MORGAN KEEGAN & COMPANY, INC.	CRD# 4161	BIRMINGHAM, AL
B	08/19/1992 - 02/13/2007	AMSOUTH INVESTMENT SERVICES, INC.	CRD# 15692	BIRMINGHAM, AL

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
02/2013 - Present	RAYMOND JAMES & ASSOCIATES, INC.	Mass Transfer	Y	BIRMINGHAM, AL, United States
03/2016 - 05/2019	Escape Zone LLC	Partner	Y	Auburn, AL, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1)Name of Business: Address: 1114 S. College Street , Auburn, AL, 36832, United States Activity Type: Rental Real Estate Position/Title: Other Investment Related: Yes Start Date: 08/01/2023 Hours per month devoted to this business: 0-1 Hours per month devoted to this business during trading hours: 0-1 Description of duties: Owner of a condo. This is a condo I have owned for years that is now being rented.

(2)Name of Business: VILLAGE PRESS, Inc. Address: 2710 Cahaba Road, Birmingham, AL, 35223, United States Activity Type: Board Member, Board Subcommittee Member, Officer, or Director Position/Title: Officer - Treasurer Investment Related: No Start Date: 12/01/1999 Hours per month devoted to this business: 2-10 Hours per month devoted to this business during trading hours: 0-1 Description of duties: I only get involved with major business decisions. I don't have any regular duties that I am responsible. I operate mainly in an oversight position and receive no compensation.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 3

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	Raymond James & Associates, Inc.
Allegations:	Breach of Fiduciary Duty, Negligence, Breach of Contract, Violations of the Alabama Securities Act, Violations of Sections 10(b) of the Securities Exchange Act and Rule 10b-5 of the Securities and Exchange Commission.
Product Type:	Other: REIT
Alleged Damages:	\$160,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA - Los Angeles
Docket/Case #:	19-02833
Filing date of arbitration/CFTC reparation or civil litigation:	09/19/2019

Customer Complaint Information

Date Complaint Received:	09/20/2019
Complaint Pending?	No



Status: Settled
Status Date: 11/25/2020
Settlement Amount: \$97,500.00
Individual Contribution Amount: \$0.00
Broker Statement All allegations were denied and the decision to settle was based on cost to defend.

Disclosure 2 of 3

Reporting Source: Regulator
Employing firm when activities occurred which led to the complaint: MORGAN, KEEGAN & COMPANY, INC.

Allegations: BREACH OF CONTRACT, BREACH OF FIDUCIARY DUTY, BREACH OF COMMON LAW DUTIES OF CARE, GOOD FAITH AND BEST EXECUTION, BREACH OF COMMON LAW DUTY OF NOT TO ENGAGE IN UNAUTHORIZED TRANSACTIONS, NEGLIGENCE

Product Type: Debt - Corporate

Alleged Damages: \$2,000,335.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [FINRA - CASE #08-00667](#)

Date Notice/Process Served: 03/06/2008

Arbitration Pending? No

Disposition: Award

Disposition Date: 01/16/2009

Disposition Detail: RESPONDENT IS JOINTLY AND SEVERALLY LIABLE FOR CLAIMANT'S COMPENSATORY DAMAGES IN THE AMOUNT OF \$1,134,601.

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MORGAN KEEGAN & COMPANY, INC.

Allegations: CLAIM ALLEGES THE UNATHORIZED PURCHASE OF MAINSAIL COMMERCIAL PAPER BECAUSE INSTRUCTIONS WERE TAKEN FROM A CORPORATE EMPLOYEE WHO WAS NOT AUTHORIZED TO MAKE SUCH DECISIONS.

Product Type: No Product

Alleged Damages: \$2,000,335.47

Customer Complaint Information

Date Complaint Received: 03/17/2008

Complaint Pending? No

Status: Arbitration/Reparation



Status Date: 03/18/2008

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [FINRA: 08-00667](#)

Date Notice/Process Served: 03/18/2008

Arbitration Pending? No

Disposition: Award to Customer

Disposition Date: 01/16/2009

Monetary Compensation Amount: \$1,134,601.00

Individual Contribution Amount: \$0.00

Broker Statement ANSWER DUE 04/30/2008. COMPLAINT IS FROM PURCHASE OF MAINSAIL COMMERCIAL PAPER RATED A1+/P1, WHICH DEFAULTED DUE TO THE WORLD WIDE SUB-PRIME AND CREDIT DEFAULT ISSUES.

Disclosure 3 of 3

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: AMSOUTH INVESTMENT SERVICES, INC.

Allegations: ALLEGATIONS ARE UNAUTHORIZED TRADING.

Product Type: Debt - Municipal

Alleged Damages: \$7,814.51

Customer Complaint Information

Date Complaint Received: 02/22/2005

Complaint Pending? No

Status: Settled

Status Date: 03/16/2005

Settlement Amount: \$7,859.83

Individual Contribution Amount: \$0.00

Broker Statement ON JUNE 18, 2004, [CUSTOMER] PLACED AN ORDER TO PURCHASE FIVE MUNICIPAL BONDS TOTALING \$300,000 BASED ON THE EXPECTED SELL OF HIS HOUSE. ON JUNE 23, 2004, [CUSTOMER] REQUESTED TO CANCEL THE PURCHASE BECAUSE THE SELL OF THE HOUSE HAD FALLEN THROUGH. MR. HOWARD INFORMED HIM THAT HE COULD NOT CANCEL THE TRADES BUT WERE SOLD WITHOUT COMMISSION RESULTING IN A LOSS OF \$7,814.52. SETTLEMENT WITH CUSTOMER WAS DETERMINED BY AIS TO MAINTAIN A POSITIVE CUSTOMER RELATIONSHIP.



AS OF FEBRUARY 22, 2007, THIS ITEM IS NO LONGER REPORTABLE.



End of Report

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