



## IAPD Report

# JEANETTE FIELDS WILLIAMS

CRD# 2296549

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### JEANETTE FIELDS WILLIAMS (CRD# 2296549)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **05/07/2025**.

### CURRENT EMPLOYERS

|           | Firm                        | CRD#       | Registered Since |
|-----------|-----------------------------|------------|------------------|
| <b>B</b>  | MML INVESTORS SERVICES, LLC | CRD# 10409 | 03/25/2017       |
| <b>IA</b> | MML INVESTORS SERVICES, LLC | CRD# 10409 | 03/25/2017       |

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and 1 jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

|           | FIRM                                     | CRD#  | LOCATION     | REGISTRATION DATES      |
|-----------|--|-------|--------------|-------------------------|
| <b>IA</b> | MSI FINANCIAL SERVICES, INC.             | 14251 | SARASOTA, FL | 06/02/1993 - 03/25/2017 |
| <b>B</b>  | MSI FINANCIAL SERVICES, INC.             | 14251 | SARASOTA, FL | 05/27/1993 - 03/25/2017 |
| <b>B</b>  | METROPOLITAN LIFE INSURANCE COMPANY 4095 |       | SARASOTA, FL | 05/27/1993 - 07/09/2007 |

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 4     |



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 1 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **MML INVESTORS SERVICES, LLC**  
Main Address: 1295 STATE STREET  
SPRINGFIELD, MA 01111-0001  
Firm ID#: 10409

| Regulator         | Registration                      | Status   | Date       |
|-------------------|-----------------------------------|----------|------------|
| <b>B</b> FINRA    | Invest. Co and Variable Contracts | Approved | 03/25/2017 |
| <b>B</b> Florida  | Agent                             | Approved | 03/25/2017 |
| <b>IA</b> Florida | Investment Adviser Representative | Approved | 03/25/2017 |

### Branch Office Locations

**MML INVESTORS SERVICES, LLC**  
1990 MAIN STREET  
SUITE 750  
SARASOTA, FL 34236

**MML INVESTORS SERVICES, LLC**  
PALMETTO, FL



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 0 state securities law exams.**

#### Principal/Supervisory Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

No information reported.

#### General Industry/Product Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

|  |     |            |
|--|-----|------------|
| Securities Industry Essentials Examination (SIE) | SIE | 10/01/2018 |
|--|-----|------------|

|  |          |            |
|--|----------|------------|
| Investment Company Products/Variable Contracts Representative Examination (S6) | Series 6 | 05/26/1993 |
|--|----------|------------|

#### State Securities Law Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

No information reported.

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



### Registration & Employment History

#### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

|    | Registration Dates      | Firm Name                           | ID#        | Branch Location |
|----|-------------------------|-------------------------------------|------------|-----------------|
| IA | 06/02/1993 - 03/25/2017 | MSI FINANCIAL SERVICES, INC.        | CRD# 14251 | SARASOTA, FL    |
| B  | 05/27/1993 - 03/25/2017 | MSI FINANCIAL SERVICES, INC.        | CRD# 14251 | SARASOTA, FL    |
| B  | 05/27/1993 - 07/09/2007 | METROPOLITAN LIFE INSURANCE COMPANY | CRD# 4095  | SARASOTA, FL    |

#### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

| Employment Dates  | Employer Name                       | Position                       | Investment Related | Employer Location           |
|-------------------|-------------------------------------|--------------------------------|--------------------|-----------------------------|
| 03/2017 - Present | MML INVESTORS SERVICES, LLC         | REGISTERED REPRESENTATIVE      | Y                  | SARASOTA, FL, United States |
| 07/2016 - Present | MASSMUTUAL LIFE INSURANCE CO        | AGENT                          | Y                  | SARASOTA, FL, United States |
| 02/1992 - 03/2017 | METLIFE SECURITIES INC.             | NOT PROVIDED                   | Y                  | SARASOTA, FL, United States |
| 02/1992 - 07/2016 | METROPOLITAN LIFE                   | OTHER - ACCOUNT REPRESENTATIVE | Y                  | SARASOTA, FL, United States |
| 02/1992 - 07/2016 | METROPOLITAN LIFE INSURANCE COMPANY | NOT PROVIDED                   | Y                  | SARASOTA, FL, United States |

#### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1)Name: Jeanette Williams Inv rel: Y Add: 1990 Main Street Suite 750 Sarasota FL 34236 Nature: Outside Insurance Business Position: Agent Start date: 11/1/2015 No. HR/MO: 1 No. HR/MO during sec trading: 0 Describe duties: Life, Disability, Long-term care, & Fixed Annuities

(2)Name: Jeanette Williams Inv rel: N Add: At Residential Address Nature: Other - Notary Position: Notary Start date: 11/2015 No. HR/MO: 1 No. HR/MO during sec trading: 0



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 4     |

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 4

|  |  |
|--|--|
| <b>Reporting Source:</b>   | Individual   |
| <b>Employing firm when activities occurred which led to the complaint:</b> | METLIFE SECURITIES   |
| <b>Allegations:</b>  | CUSTOMER ALLEGED THAT WHEN HE PURCHASED A VARIABLE LIFE INSURANCE POLICY IN MARCH 2005, THE REPRESENTATIVE ADVISED FUTURE PREMIUMS WOULD REMAIN A FIXED AMOUNT. NO SPECIFIC COMPENSATORY DAMAGES WERE ALLEGED. |
| <b>Product Type:</b>   | Insurance  |
| <b>Alleged Damages:</b>  | \$0.00   |
| <b>Is this an oral complaint?</b>  | No   |
| <b>Is this a written complaint?</b>  | Yes  |
| <b>Is this an arbitration/CFTC reparation or civil litigation?</b>         | No   |

### Customer Complaint Information

|                                 |            |
|---------------------------------|------------|
| <b>Date Complaint Received:</b> | 07/07/2011 |
| <b>Complaint Pending?</b>       | No         |
| <b>Status:</b>                  | Denied     |
| <b>Status Date:</b>             | 07/15/2011 |

**Settlement Amount:**

**Individual Contribution Amount:**



**Broker Statement** CLIENT TOOK A LOAN FROM POLICY WHICH DIRECTLY IMPACTED POLICY VALUES. REPRESENTATIVE ADVISED CLIENT AT POINT OF SALE THAT TRANSACTING A LOAN WOULD IMPACT POLICY VALUES AND MAY LEAD TO INCREASED PREMIUMS IN THE FUTURE. REPRESENTATIVE DENIES ANY WRONGDOING.

#### Disclosure 2 of 4

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** METLIFE SECURITIES

**Allegations:** CUSTOMER PRESENTED WITH ORAL ALLEGATIONS THE REPRESENTATIVE MADE SPECIFIC OMISSIONS REGARDING THE VARIABLE LIFE INSURANCE POLICY PURCHASED IN MAY 2000.

**Product Type:** Insurance

**Alleged Damages:** \$0.00

**Is this an oral complaint?** Yes

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** No

#### Customer Complaint Information

**Date Complaint Received:** 03/11/2010

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 04/19/2010

**Settlement Amount:** \$16,932.00

**Individual Contribution Amount:** \$0.00

#### Disclosure 3 of 4

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** METLIFE

**Allegations:** CUSTOMER ALLEGES THAT WHEN HE PURCHASED A VARIABLE LIFE INSURANCE POLICY IN JULY 2002 THE REPRESENTATIVE DID NOT ADVISE HIM SUBSEQUENT PREMIUM PAYMENTS WOULD BE NEEDED IN ADDITION TO THE INITIAL ROLLOVER AMOUNT. NO SPECIFIC COMPENSATORY DAMAGES WERE ALLEGED.

**Product Type:** Insurance

**Alleged Damages:** \$0.00

#### Customer Complaint Information

**Date Complaint Received:** 09/08/2008



**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 01/05/2009  
**Settlement Amount:** \$23,671.53  
**Individual Contribution Amount:** \$0.00

#### Disclosure 4 of 4

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** METLIFE

**Allegations:** THE CUSTOMERS ALLEGED THAT MS. POOLE PLACED THEM IN AN UNSUITABLE INVESTMENT AND GUARANTEED A HIGHER RATE OF RETURN THEM WHICH THEY WERE RECEIVING ON THEIR METLIFE STATE STREET TAX-EXEMPT FUND  
I WENT ON THE APPT TO VISIT THE [CUSTOMERS] W/ AN EXPERIENCED REP - [OTHER FIRM EMPLOYEE] - WHO IS NO LONGER W/ THE COMPANY. I WAS LICENSED TO SELL MUTUAL FUNDS, BUT DID NOT HAVE THE EXPERIENCE. [OTHER FIRM EMPLOYEE] EXPLAINED THE PRODUCT IN DETAIL TO THE [CUSTOMERS] TO THE BEST OF MY KNOWLEDGE.

**Product Type:** Mutual Fund(s)  
**Alleged Damages:** \$15,000.00

#### Customer Complaint Information

**Date Complaint Received:** 03/07/1994  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 01/01/1995  
**Settlement Amount:** \$15,000.00  
**Individual Contribution Amount:** \$0.00

**Broker Statement** THE CUSJTOMER'S REQUEST FOR A REFUND OF THEIR ORIGINAL INVESTMENT WAS HONORED ADDITIONALLING THEY WERE GIVEN THE DIVIDENDS THAT THE FUND EARNED DURING THE TIME THEY HAD THEIR MONIES INVESTED  
IT IS MY BELIEF THE CLIENT STATE [OTHER FIRM EMPLOYEE] AND I PROMISED A GURANTEED INTEREST RAT - THIS DID NOT HAPPEN & TO THE BEST OF MY KNOWLEDGE THIS IS NOT TRUE. CURRENTLY 1/26/00 I HAVE BEEN WITH METLIFE 8 YEARS AND THIS IS THE 1ST AND ONLY COMPLAINT I HAVE EVER EXPERIENCED.



## End of Report

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