



IAPD Report

JOHN RICHARD CRETEAU

CRD# 2327786

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

JOHN RICHARD CRETEAU (CRD# 2327786)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/02/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	CETERA WEALTH SERVICES, LLC	CRD# 13572	06/09/2021
IA	CETERA INVESTMENT ADVISERS LLC	CRD# 105644	06/29/2023

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **17** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CETERA ADVISOR NETWORKS LLC	13572	EL SEGUNDO, CA	06/09/2021 - 06/29/2023
IA	VOYA FINANCIAL ADVISORS, INC.	2882	ROCHESTER, NH	11/01/2005 - 06/09/2021
B	VOYA FINANCIAL ADVISORS, INC.	2882	ROCHESTER, NH	10/03/2005 - 06/09/2021

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **17** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **CETERA WEALTH SERVICES, LLC**
Main Address: 2301 ROSECRANS AVE #5100
EL SEGUNDO, CA 90245
Firm ID#: 13572

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	06/09/2021
B	FINRA	Invest. Co and Variable Contracts	Approved	06/09/2021
B	FINRA	Investment Co./Variable Contracts Prin	Approved	06/09/2021
B	Alabama	Agent	Approved	06/09/2021
B	California	Agent	Approved	06/09/2021
B	Colorado	Agent	Approved	01/02/2026
B	Connecticut	Agent	Approved	06/09/2021
B	Delaware	Agent	Approved	10/25/2024
B	Florida	Agent	Approved	06/10/2021
B	Maine	Agent	Approved	06/09/2021
B	Massachusetts	Agent	Approved	06/09/2021
B	Missouri	Agent	Approved	05/30/2024
B	Montana	Agent	Approved	06/09/2021



Qualifications

Regulator	Registration	Status	Date
B New Hampshire	Agent	Approved	06/09/2021
B New York	Agent	Approved	06/09/2021
B North Carolina	Agent	Approved	06/09/2021
B Ohio	Agent	Approved	12/15/2023
B South Carolina	Agent	Approved	06/09/2021
B Utah	Agent	Approved	04/02/2026
B Vermont	Agent	Approved	01/02/2026

Branch Office Locations

CETERA ADVISOR NETWORKS LLC
 73 WAKEFIELD STREET
 ROCHESTER, NH 03867

CETERA ADVISOR NETWORKS LLC
 ONE NEW HAMPSHIRE AVE SUITE 125
 PORTSMOUTH, NH 03801

Employment 2 of 2

Firm Name: **CETERA INVESTMENT ADVISERS LLC**
 Main Address: 1450 AMERICAN LANE
 6TH FLOOR, SUITE 650
 SCHAUMBURG, IL 60173-2096
 Firm ID#: 105644

Regulator	Registration	Status	Date
IA New Hampshire	Investment Adviser Representative	Approved	06/29/2023

Branch Office Locations

CETERA INVESTMENT ADVISERS LLC
 73 WAKEFIELD STREET
 ROCHESTER, NH 03867

CETERA INVESTMENT ADVISERS LLC
 ONE NEW HAMPSHIRE AVE SUITE 125
 PORTSMOUTH, NH 03801




Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 3 general industry/product exams, and 2 state securities law exams.



Principal/Supervisory Exams

Exam	Category	Date
 Investment Company Products/Variable Contracts Principal Examination (S26)	Series 26	06/25/1996

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	01/24/2001
 Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	04/30/1993

State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	06/05/1999
 Uniform Securities Agent State Law Examination (S63)	Series 63	03/31/1993

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	06/09/2021 - 06/29/2023	CETERA ADVISOR NETWORKS LLC	CRD# 13572	EL SEGUNDO, CA
IA	11/01/2005 - 06/09/2021	VOYA FINANCIAL ADVISORS, INC.	CRD# 2882	ROCHESTER, NH
B	10/03/2005 - 06/09/2021	VOYA FINANCIAL ADVISORS, INC.	CRD# 2882	ROCHESTER, NH
IA	03/07/2001 - 09/30/2005	PRUDENTIAL FINANCIAL PLANNING SERVICES	CRD# 5685	ROCHESTER, NH
B	05/03/1993 - 09/30/2005	PRUCO SECURITIES, LLC.	CRD# 5685	NEWARK, NJ
B	06/26/1996 - 11/11/1998	PRUCO SECURITIES CORPORATION	CRD# 5685	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
06/2023 - Present	CETERA INVESTMENT ADVISERS LLC	INVESTMENT ADVISOR REPRESENTATIVE	Y	SCHAUMBURG, IL, United States
06/2021 - Present	CETERA WEALTH SERVICES, LLC	REGISTERED REPRESENTATIVE	Y	El Segundo, CA, United States
03/2010 - Present	CRETEAU, HACKETT, LACHAPELLE & ASSOCIATES LLC (CHL & ASSOCIATES,	CO-OWNER	N	ROCHESTER, NH, United States
09/2014 - 06/2021	VOYA FINANCIAL ADVISORS, INC.	REGISTERED REP	Y	ROCHESTER, NH, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1) NAME OF ENTITY: CRETEAU, HACKETT, LACHAPELLE & ASSOCIATES, LLC (CHL & ASSOCIATES, LLC); NO; 73 WAKEFIELD STREET; ROCHESTER; NH; 03867; FIXED INSURANCE/DBA; REGISTERED REPRESENTATIVE & INVESTMENT ADVISER REPRESENTATIVE; 3/4/2010; 40; 40; SELL AND SERVICE INSURANCE PRODUCTS

2) NAME OF ENTITY: CHL PROPERTIES, LLC & KID PROPERTIES, LLC; NO; 73 WAKEFIELD STREET; ROCHESTER; NH; 3887; REAL ESTATE DEVELOPMENT; OWNER; 1/1/2001; 0; 0; NO DUTIES IN CONNECTION, JUST OWN COMPANIES



Registration & Employment History



OTHER BUSINESS ACTIVITIES

3) NAME OF ENTITY: INDEPENDENT INSURANCE AGENT; YES; 73 WAKEFIELD STREET; ROCHESTER; NH; 3887; FIXED INSURANCE SALES; INDEPENDENT INSURANCE AGENT; 10/4/2005; 160; 160; SALES OF FIXED INSURANCE PRODUCTS

4) NAME OF ENTITY: THE SPAULDING HIGH SCHOOL BASEBALL FAN CLUB; NO; 39 PATTON STREET; ROCHESTER; NH; 03867; BASEBALL FAN CLUB; PRESIDENT; 12/9/2019; 1; 1; ASSIST IN RAISING FUNDS TO HELP PAY FOR HIGH SCHOOL UNIFORMS, EQUIPMENT, AND BETTER THE FIELD/BASEBALL FIELD/GROUNDS;

5) NAME OF OTHER BUSINESS: N/A;
INVESTMENT RELATED: NO;
ADDRESS: SAME AS REGISTERED LOCATION;
NATURE OF BUSINESS: NOTARY SERVICES;
START DATE: 09/2022;
POSITION/TITLE/RELATIONSHIP: NOTARY PUBLIC;
APX NUMBER OF HOURS PER WEEK: VARIES;
APX NUMBER OF HOURS DURING TRADING HOURS: VARIES;
BRIEF DESCRIPTION OF DUTIES: NOTARIZE DOCUMENTS;



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: PRUCO SECURITIES, LLC

Allegations: CLIENT, IN A COMPLAINT SUBMITTED TO MAINE BUREAU OF INSURANCE, ASSETS THAT THE REP DID NOT EXPLAIN WHAT WAS BEING LOST IN TERMS OF THE LIVING BENEFIT ASSOCIATED WITH THIS PREVIOUSLY OWNED SUNAMERICA POLARIS II VARIABLE ANNUITY AS A RESULT OF ITS REPLACEMENT WITH AN ALLIAZ EQUITY-INDEX ANNUITY IN A TRANSACTION IN WHICH THE REP ASSITED THE CLIENT PRIOR TO BECOMING ASSOCIATED WITH OUR FIRM (ON OR AROUND 08/19/2004).

Product Type: Annuity(ies) - Variable

Alleged Damages: \$217,889.00

Customer Complaint Information

Date Complaint Received: 09/06/2006

Complaint Pending? No

Status: Closed/No Action

Status Date: 09/19/2006

Settlement Amount:

Individual Contribution Amount:

Broker Statement THE UNAFFILIATED INS. CO. TO WHICH THE COMPLIANT WAS DIRECTED BY THE STATE, ALLIANZ LIFE, RESPONDED THAT IT HAD FOUND NO



REASON TO BELIEVE THAT THE REP MISREPRESENTED THE EQUITY-INDEX ANNUITY PRODUCT AND NOTING THAT, AS EXPLAINED BY THE REP. VIA A WRITTEN STATEMENT, THE CLIENT MADE THE DECISION TO PROCEED WITH THE REPLACEMENT TRANSACTION IN QUESTION AFTER A THOROUGH DISCUSSION OF FINANCIAL GOALS/OBJECTIVES AND OF THE PRODUCTS INVOLVED. ALLIANZ ALSO NOTED THAT CLIENT HAD NOT EXERCISED A FREE-LOOK PERIOD OF 20 DAYS THAT WAS AVAILABLE IF THE CLIENT WAS DISSATISFIED.



End of Report

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