



IAPD Report

MICHELLE ASHLEY HART

CRD# 2332375

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 5
Registration and Employment History	6
Disclosure Information	7

i When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.
Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

MICHELLE ASHLEY HART (CRD# 2332375)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **02/09/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MORGAN STANLEY	CRD# 149777	04/28/2017
IA	MORGAN STANLEY	CRD# 149777	04/28/2017

QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **37** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	J.P. MORGAN SECURITIES LLC	79	NEW YORK, NY	10/01/2012 - 05/09/2017
IA	J.P. MORGAN SECURITIES LLC	79	NEW YORK, NY	10/01/2012 - 05/09/2017
IA	CHASE INVESTMENT SERVICES CORP.	25574	NEW YORK, NY	03/16/2000 - 10/01/2012

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **37** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MORGAN STANLEY**
Main Address: 2000 WESTCHESTER AVENUE
PURCHASE, NY 10577-2530
Firm ID#: 149777

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	04/28/2017
B NYSE American LLC	General Securities Representative	Approved	04/28/2017
B Nasdaq Stock Market	General Securities Representative	Approved	04/28/2017
B New York Stock Exchange	General Securities Representative	Approved	04/28/2017
B Arizona	Agent	Approved	07/31/2024
B California	Agent	Approved	04/28/2017
B Colorado	Agent	Approved	04/28/2017
B Connecticut	Agent	Approved	04/28/2017
IA Connecticut	Investment Adviser Representative	Approved	04/28/2017
B Delaware	Agent	Approved	10/10/2023
B District of Columbia	Agent	Approved	04/28/2017
B Florida	Agent	Approved	04/28/2017
B Georgia	Agent	Approved	04/28/2017



Qualifications

Regulator	Registration	Status	Date
B Hawaii	Agent	Approved	02/22/2024
B Idaho	Agent	Approved	03/11/2024
B Illinois	Agent	Approved	04/28/2017
B Indiana	Agent	Approved	06/06/2017
B Kansas	Agent	Approved	04/28/2017
B Kentucky	Agent	Approved	04/28/2017
B Louisiana	Agent	Approved	04/27/2022
B Maryland	Agent	Approved	04/28/2017
B Minnesota	Agent	Approved	06/04/2017
B Missouri	Agent	Approved	05/01/2017
B Montana	Agent	Approved	06/19/2024
B Nevada	Agent	Approved	07/26/2021
B New Hampshire	Agent	Approved	04/28/2017
B New Jersey	Agent	Approved	04/28/2017
B New Mexico	Agent	Approved	04/28/2017
B New York	Agent	Approved	04/28/2017
IA New York	Investment Adviser Representative	Approved	06/16/2021
B North Carolina	Agent	Approved	04/28/2017
B North Dakota	Agent	Approved	04/28/2017



Qualifications

Regulator	Registration	Status	Date
B Ohio	Agent	Approved	04/28/2017
B Pennsylvania	Agent	Approved	04/28/2017
B Puerto Rico	Agent	Approved	03/06/2026
B Rhode Island	Agent	Approved	04/28/2017
B South Carolina	Agent	Approved	10/18/2017
B Texas	Agent	Approved	04/28/2017
IA Texas	Investment Adviser Representative	Restricted Approval	04/28/2017
B Vermont	Agent	Approved	11/10/2025
B Virginia	Agent	Approved	04/28/2017
B Washington	Agent	Approved	04/28/2017
B Wisconsin	Agent	Approved	04/28/2017
B Wyoming	Agent	Approved	03/11/2024

Branch Office Locations

MORGAN STANLEY
One Penn Plaza
43rd Floor
New York, NY 10119




Qualifications

PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.



Principal/Supervisory Exams

Exam	Category	Date
 Investment Company Products/Variable Contracts Principal Examination (S26)	Series 26	09/28/1998

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	04/07/1993

State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	11/07/2003
 Uniform Securities Agent State Law Examination (S63)	Series 63	04/29/1993

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	10/01/2012 - 05/09/2017	J.P. MORGAN SECURITIES LLC	CRD# 79	NEW YORK, NY
IA	10/01/2012 - 05/09/2017	J.P. MORGAN SECURITIES LLC	CRD# 79	NEW YORK, NY
IA	03/16/2000 - 10/01/2012	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	NEW YORK, NY
B	06/05/1998 - 10/01/2012	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	NEW YORK, NY
B	10/15/1997 - 04/24/1998	FECHTOR, DETWILER & CO., INC.	CRD# 1794	BOSTON, MA
B	05/21/1996 - 12/02/1996	MEYERS POLLOCK ROBBINS, INC.	CRD# 13436	NEW YORK, NY
B	05/23/1994 - 06/01/1994	CONSTELLATION CONVERTIBLES L.P.	CRD# 29328	NEW YORK, NY
B	04/08/1993 - 05/13/1994	JOSEPHTHAL LYON & ROSS INCORPORATED	CRD# 3227	NEW YORK, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2017 - Present	Morgan Stanley Private Bank, National Association	Financial Advisor	Y	New York, NY, United States
04/2017 - Present	Morgan Stanley	Financial Advisor	Y	New York, NY, United States
10/2012 - 04/2017	J.P. MORGAN SECURITIES LLC	Mass Transfer	Y	NEW YORK, NY, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP.

Allegations: CLIENT, THROUGH THEIR ATTORNEY ALLEGES MISREPRESENTATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITY. IN ADDITION THEY ALLEGE UNAUTHORIZED TRADING. CLIENT HAS REQUESTED THE RETURN OF THEIR INVESTMENT.

Product Type: Debt - Municipal

Alleged Damages: \$50,000.00

Customer Complaint Information

Date Complaint Received: 08/25/2008

Complaint Pending? No

Status: Settled

Status Date: 10/22/2008

Settlement Amount: \$50,000.00

Individual Contribution Amount: \$0.00

Broker Statement ON AUGUST 13 AND 14, 2008, JPMORGAN CHASE AGREED TO A SETTLEMENT IN PRINCIPLE WITH THE NEW YORK ATTORNEY GENERAL'S OFFICE, AND THE OFFICE OF FINANCIAL REGULATION FOR THE STATE OF FLORIDA AND THE NORTH AMERICAN SECURITIES ADMINISTRATORS ASSOCIATION TASK FORCE, RESPECTIVELY, WHICH PROVIDED, AMONG



OTHER THINGS, THAT THE FIRM WOULD BUY BACK AT PAR CERTAIN AUCTION RATE SECURITIES. AS PART OF THESE SETTLEMENTS, JP MORGAN SECURITIES, INC., PURCHASED BACK FROM CUSTOMERS ARS POSITION(S) AT PAR, IN ADDITION TO PAYING ACCRUED INTEREST ON THE PAR AMOUNT. [CUSTOMER] HAD AN ARS POSITION THAT WAS REDEEMED BY THE ISSUER 12/5/07. FUNDS WERE SWEEPED BACK TO [CUSTOMER'S] LINKED BANK ACCOUNT. I SPOKE WITH [CUSTOMER] REGARDING THE REDEMPTION AND INVESTMENT INTO A NEW ARS POSITION WHICH WAS PURCHASED ON HER BEHALF ON 12/12/07. (I CONFIRMED THE ACCURACY OF THE CONVERSATION BY REVIEWING FILE NOTES, TRADE TICKETS AND RECONFIRMING WITH THE FIXED INCOME DESK). I DID NOT PLACE THIS TRADE WITHOUT AUTHORIZATION. NOT ONLY DID [CUSTOMER] AUTHORIZE THE TRANSACTION, SHE CONTINUED TO RECEIVE MONTHLY STATEMENTS REFLECTING THE POSITION - NEVER VOICING CONCERN UNTIL THE TIME THE BANKS STOPPED STEPPING IN AND SUPPORTING THE ARS MARKET & ARS BECAME HEADLINE NEWS. SUBSEQUENTLY, I SPOKE TO [CUSTOMER] BOTH ON THE PHONE AND IN PERSON IN MARCH AND HAD PLACED A GTC ORDER TO SELL THE POSITION ON HER BEHALF. [CUSTOMER] HAS CONTINUED TO COLLECT INTEREST THROUGHOUT THIS TIME PERIOD. THE ATTORNEY IS REFERENCING A PREDATORY PROGRAM AS MOTIVE BEHIND THIS INVESTMENT TO WHICH SHE CLAIMS [CUSTOMER] IS A VICTIM OF. THIS IS A COMPLETE MISSTATEMENT OF TRUTH. AT NO TIME DID A FELLOW BANK EMPLOYEE RECEIVE CASH REWARDS OF ANY KIND WITH REGARD TO HER TRANSACTION. THE ATTORNEY GOES ON TO INCLUDE AN ADDITIONAL FALSE STATEMENT ABOUT THE SUBSEQUENT TRANSACTION. SHE CLAIMS I HAD TOLD [CUSTOMER] THE FUNDS FOR THE SECOND TRANSACTION HAD AUTOMATICALLY TRANSFERRED AND THE FUNDS WERE NEVER REALLY THERE BECAUSE THE AUCTION HAD FAILED

Disclosure 2 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: CLIENT ALLEGES MISREPRESENTATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITY. DAMAGES ARE UNSPECIFIED.

Product Type: Debt - Municipal

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 06/05/2008

Complaint Pending? No

Status: Settled

Status Date: 11/05/2008

Settlement Amount: \$350,000.00

Individual Contribution Amount: \$0.00

Broker Statement ON AUGUST 13 AND 14, 2008, JPMORGAN CHASE AGREED TO A SETTLEMENT IN PRINCIPLE WITH THE NEW YORK ATTORNEY GENERAL'S OFFICE, AND THE OFFICE OF FINANCIAL REGULATION FOR THE STATE OF



FLORIDA AND THE NORTH AMERICAN SECURITIES ADMINISTRATORS ASSOCIATION TASK FORCE, RESPECTIVELY, WHICH PROVIDED, AMONG OTHER THINGS, THAT THE FIRM WOULD BUY BACK AT PAR CERTAIN AUCTION RATE SECURITIES. AS PART OF THESE SETTLEMENTS, JP MORGAN SECURITIES, INC., PURCHASED BACK FROM CUSTOMERS ARS POSITION(S) AT PAR, IN ADDITION TO PAYING ACCRUED INTEREST ON THE PAR AMOUNT.

Disclosure 3 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: FAILURE TO DISCLOSE TAX CONSEQUENCES OF ANNUITY SURRENDER.

Product Type: Annuity(ies) - Fixed

Other Product Type(s): ANNUITIES - VARIABLE

Alleged Damages: \$24,000.00

Customer Complaint Information

Date Complaint Received: 04/12/2007

Complaint Pending? No

Status: Withdrawn

Status Date: 05/03/2007

Settlement Amount:

Individual Contribution Amount:

Broker Statement THIS LETTER OF COMPLAINT WAS WRITTEN BY A THIRD PARTY THAT CONTAINED ALLEGATIONS THAT WERE MISREPRESENTED. THE STATEMENT WAS RETRACTED BY CLIENT. CLIENT HAS REPEATEDLY EXPRESSED HER DESIRE TO CONTINUE OUR RELATIONSHIP. REVIEW OF SITUATION RESULTED IN NO WRONGDOING BY REP.

Disclosure 4 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORPORATION

Allegations: CLIENT ALLEGES MISREPRESENTATION IN CONNECTION WITH SALE OF A FIXED ANNUITY

Product Type: Annuity(ies) - Fixed

Alleged Damages: \$105,000.00

Customer Complaint Information

Date Complaint Received: 07/28/2004

Complaint Pending? No



Status: Denied
Status Date: 03/04/2005

Settlement Amount:
Individual Contribution Amount:

Disclosure 5 of 5

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP.

Allegations: CUSTOMER ALLEGES FINANCIAL CONSULTANT EXECUTED UNAUTHORIZED MARGIN TRANSACTIONS IN HER ACCOUNT.

Product Type: Mutual Fund(s)

Alleged Damages: \$93,600.00

Customer Complaint Information

Date Complaint Received: 03/21/2000

Complaint Pending? No

Status: Settled

Status Date: 04/17/2001

Settlement Amount: \$2,531.47

Individual Contribution Amount: \$0.00

Broker Statement
I BECAME REP. OF RECORD ON 01/26/2000, SINCE WHICH TIME ZERO TRADES HAVE BEEN PLACED BY ME FOR THIS CUSTOMER. ACCORDING TO CUSTOMER'S ACCOUNT APPLICATION SHE HAS 20 YEARS OF INVESTMENT EXPERIENCE AND HAS MAINTAINED A MARGIN ACCOUNT SINCE 08/96. UPON CUSTOMER'S INSTRUCTION (ONCE 30 DAYS HAD PASSED FROM A TRADE SHE COMPLETED IN THE BEGINNING OF JANUARY) I ASSISTED HER IN JOURNALING THE EXISTING POSITION FROM CASH TO MARGIN. AT NO POINT DID I ACT WITHOUT CUSTOMER'S FULL KNOWLEDGE OR AUTHORIZATION



End of Report

This page is intentionally left blank.