



## IAPD Report

# SUSAN LINDA FRENKEL

CRD# 2400236

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### SUSAN LINDA FRENKEL (CRD# 2400236)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **06/10/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>IA</b>	CETERA INVESTMENT ADVISERS LLC	CRD# 105644	10/16/2015
<b>B</b>	CETERA WEALTH SERVICES, LLC	CRD# 13572	09/20/2019

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **14** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	CETERA ADVISOR NETWORKS LLC	13572	EL SEGUNDO, CA	09/09/2022 - 06/29/2023
<b>B</b>	SUMMIT BROKERAGE SERVICES, INC.	34643	ALLENDALE, NJ	09/21/2015 - 09/20/2019
<b>B</b>	J.P. TURNER & COMPANY, L.L.C.	43177	ALLENDALE, NJ	12/19/2011 - 12/04/2015

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1
Termination	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **14** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 2

Firm Name: **CETERA WEALTH SERVICES, LLC**  
Main Address: 2301 ROSECRANS AVE #5100  
EL SEGUNDO, CA 90245  
Firm ID#: 13572

	Regulator	Registration	Status	Date
<b>B</b>	FINRA	General Securities Principal	Approved	09/20/2019
<b>B</b>	FINRA	General Securities Representative	Approved	09/20/2019
<b>B</b>	FINRA	Registered Options Principal	Approved	09/20/2019
<b>B</b>	Arizona	Agent	Approved	09/20/2019
<b>B</b>	California	Agent	Approved	09/20/2019
<b>B</b>	Florida	Agent	Approved	06/16/2020
<b>B</b>	Illinois	Agent	Approved	09/20/2019
<b>B</b>	Massachusetts	Agent	Approved	09/20/2019
<b>B</b>	Montana	Agent	Approved	09/20/2019
<b>B</b>	New Jersey	Agent	Approved	09/20/2019
<b>B</b>	New York	Agent	Approved	09/20/2019
<b>B</b>	North Carolina	Agent	Approved	09/20/2019
<b>B</b>	Oklahoma	Agent	Approved	01/09/2025



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Pennsylvania	Agent	Approved	09/20/2019
<b>B</b> South Carolina	Agent	Approved	09/20/2019
<b>B</b> Vermont	Agent	Approved	10/20/2020
<b>B</b> Washington	Agent	Approved	03/01/2023

### Branch Office Locations

**CETERA ADVISOR NETWORKS LLC**  
ALLENDALE, NJ

### Employment 2 of 2

Firm Name: **CETERA INVESTMENT ADVISERS LLC**  
Main Address: 1450 AMERICAN LANE  
6TH FLOOR, SUITE 650  
SCHAUMBURG, IL 60173-2096  
Firm ID#: 105644

Regulator	Registration	Status	Date
<b>IA</b> New Jersey	Investment Adviser Representative	Approved	10/16/2015

### Branch Office Locations

**CETERA INVESTMENT ADVISERS LLC**  
190 E Crescent Ave  
Allendale, NJ 07401





## Qualifications

### PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 2 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**



#### Principal/Supervisory Exams

Exam	Category	Date
 Registered Options Principal Examination (S4)	Series 4	10/04/2004
 General Securities Principal Examination (S24)	Series 24	06/01/1999

#### General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	10/30/1993

#### State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	03/18/2009
 Uniform Securities Agent State Law Examination (S63)	Series 63	11/11/1993

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	09/09/2022 - 06/29/2023	CETERA ADVISOR NETWORKS LLC	CRD# 13572	EL SEGUNDO, CA
B	09/21/2015 - 09/20/2019	SUMMIT BROKERAGE SERVICES, INC.	CRD# 34643	ALLENDALE, NJ
B	12/19/2011 - 12/04/2015	J.P. TURNER & COMPANY, L.L.C.	CRD# 43177	ALLENDALE, NJ
IA	01/25/2012 - 11/13/2015	J P TURNER & COMPANY CAPITAL MANAGEMENT, LLC	CRD# 124446	ALLENDALE, NJ
IA	12/19/2011 - 01/18/2012	J P TURNER & COMPANY CAPITAL MANAGEMENT, LLC	CRD# 124446	ALLENDALE, NJ
B	12/20/2006 - 01/05/2012	NATIONS FINANCIAL GROUP, INC.	CRD# 44181	ALLENDALE, NJ
IA	01/03/2011 - 12/23/2011	NATIONS FINANCIAL GROUP, INC.	CRD# 44181	ALLENDALE, NJ
B	10/08/2002 - 12/19/2006	MIDSOUTH CAPITAL, INC.	CRD# 35039	ALLENDALE, NJ
B	01/29/1999 - 10/21/2002	FIRST ALLIED SECURITIES, INC.	CRD# 32444	SAN DIEGO, CA
B	11/29/1993 - 12/24/1998	DAVID LERNER ASSOCIATES, INC.	CRD# 5397	SYOSSET, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
09/2019 - Present	CETERA WEALTH SERVICES, LLC	REGISTERED REPRESENTATIVE	Y	ALLENDALE, NJ, United States
10/2015 - Present	CETERA INVESTMENT ADVISERS LLC	INVESTMENT ADVISER REPRESENTATIVE	Y	ALLENDALE, NJ, United States
09/2015 - 09/2019	Summit Brokerage Services	Registered Representative	Y	Allendale, NJ, United States



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1) SLF ASSOCIATES LLC; SAME AS BRANCH ADDRESS; SINCE 12/03/1998; AGENT; Selling individual and small group health insurance, including Medicare supplement policies; 3 HOURS SPENT ON ACTIVITY PER MONTH, 1 HOUR SPENT ON ACTIVITY DURING TRADING HOURS

(2) BETTY&BOGIE; NOT INVESTMENT RELATED; SAME ADDRESS AS REGISTERED BRANCH; FUNDING FOR THEATER PIECE; EXECUTIVE PRODUCER; 02/12/2019; APPX 3 HOURS/MONTH; APPX 0 HOURS/MONTH DURING TRADING; FUNDING THE PROJECT FOR A FAMILY MEMBER



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1
Termination	1

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Regulator
<b>Employing firm when activities occurred which led to the complaint:</b>	Nations Financial Group, Inc.
<b>Allegations:</b>	Breach of fiduciary duty, violation of New Jersey Securities Act, common law fraud, breach of contract, negligence, and negligent misrepresentation and omissions.
<b>Product Type:</b>	Other: unspecified securities
<b>Alleged Damages:</b>	\$300,000.00

### Arbitration Information

<b>Arbitration/Reparation Claim filed with and Docket/Case No.:</b>	FINRA - CASE #11-03025
<b>Date Notice/Process Served:</b>	07/28/2011
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Award
<b>Disposition Date:</b>	12/06/2013
<b>Disposition Detail:</b>	Frenkel was a subject of the customer's Statement of Claim for this arbitration alleging that she with her member firm contributed to the sales practice violations.  Respondent is liable for and shall pay to Claimants compensatory damages in the amount of \$216,492.00, plus interest.



**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** NATIONS FINANCIAL GROUP, INC

**Allegations:** CLAIMANT ALLEGED UNSUITABLE INVESTMENTS IN OPTIONS AND USE OF MARGIN ALONG WITH CLAIM OF LACK OF SUPERVISION RESULTED IN LARGE LOSSES IN 2008

**Product Type:** Equity-OTC  
Equity Listed (Common & Preferred Stock)  
Options

**Alleged Damages:** \$300,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 11-03025

**Filing date of arbitration/CFTC reparation or civil litigation:** 07/28/2011

### Customer Complaint Information

**Date Complaint Received:** 08/15/2011

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for claimants/plaintiffs)

**Status Date:** 12/09/2013

**Settlement Amount:** \$290,279.12

**Individual Contribution Amount:** \$0.00

**Firm Statement** THIS IS BEING EDITED TO CORRECT THE CUSTOMER NAME. THIS IS NOT A NEW COMPLAINT. IT IS RELATED TO CUSTOMER COMPLAINT OCCURRENCE NUMBER 1579215.

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** NATIONS FINANCIAL GROUP, INC

**Allegations:** CLAIMANT ALLEGES UNSUITABLE INVESTMENTS IN OPTIONS AND USE OF MARGIN ALONG WITH CLAIM OF LACK OF SUPERVISION RESULTED IN LARGE LOSSES IN 2008.

**Product Type:** Equity-OTC  
Equity Listed (Common & Preferred Stock)  
Options



**Alleged Damages:** \$300,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA

**Docket/Case #:** 11-03025

**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 07/28/2011

### **Customer Complaint Information**

**Date Complaint Received:** 08/15/2011

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for claimants/plaintiffs)

**Status Date:** 12/09/2013

**Settlement Amount:** \$290,279.12

**Individual Contribution  
Amount:** \$0.00

**Broker Statement** CLAIMANT ALLEGES UNSUITABLE INVESTMENTS IN OPTIONS AND USE OF MARGIN ALONG WITH CLAIM OF LACK OF SUPERVISION RESULTED IN LARGE LOSSES IN 2008. RESPONDENTS DENY ALL CLAIMS.



## Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

### Disclosure 1 of 1

**Reporting Source:** Firm

**Firm Name:** NATIONS FINANCIAL GROUP, INC.

**Termination Type:** Voluntary Resignation

**Termination Date:** 12/19/2011

**Allegations:** FORMER CLIENTS ALLEGED UNSUITABLE INVESTMENTS IN OPTIONS AND USE OF MARGIN RESULTED IN LARGE LOSSES IN 2008.

**Product Type:** Equity-OTC  
Equity Listed (Common & Preferred Stock)  
Options

**Firm Statement** CLAIMANTS FILED ARBITRATION 11-03025 IN WHICH THE REPRESENTATIVE IS SUBJECT. SUBSEQUENTLY, REPRESENTATIVE HAS RESIGNED FROM THE FIRM IN THE MIDST OF THE ONGOING ALLEGATIONS AND ARBITRATION.

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**Reporting Source:** Individual

**Firm Name:** NATIONS FINANCIAL GROUP, INC

**Termination Type:** Voluntary Resignation

**Termination Date:** 02/10/2012

**Allegations:** FORMER CLIENT ALLEGED UNSUITABLE INVESTMENTS IN OPTIONS AND USE OF MARGIN RESULTING IN LARGE LOSSES IN 2008. THE ALLEGATIONS ARE FROM AN ARBITRATION FILING ALREADY REPORTED ON THE U4 UNDER FINRA CASE #11-03025.

**Product Type:** Options

**Broker Statement** MY PRIOR FIRM MADE CERTAIN DISCLOSURES ON MY U5 AS A RESULT OF A CUSTOMER ARBITRATION FILED AGAINST NATIONS FINANCIAL GROUP BY ONE OF MY FORMER CUSTOMERS. I WAS NOT NAMED AS A RESPONDENT. THE ALLEGATIONS DISCLOSED ARE FROM THE ARBITRATION STATEMENT OF CLAIM, WHICH ARE IN DISPUTE.



## End of Report

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