



IAPD Report

WILLIAM EARL SHANK

CRD# 2439086

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

WILLIAM EARL SHANK (CRD# 2439086)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **09/24/2024**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	LPL FINANCIAL LLC	CRD# 6413	11/10/2006
IA	SYMPHONY FINANCIAL, LTD. CO.	CRD# 171816	07/15/2014

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **10** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	LPL FINANCIAL LLC	6413	KINGWOOD, TX	11/10/2006 - 10/29/2015
B	A. G. EDWARDS & SONS, INC.	4	SPRING, TX	03/31/2003 - 11/14/2006
IA	A. G. EDWARDS & SONS, INC.	4	SPRING, TX	03/31/2003 - 11/14/2006

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **10** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **LPL FINANCIAL LLC**
Main Address: 1055 LPL WAY
FORT MILL, SC 29715
Firm ID#: 6413

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	11/10/2006
B Arizona	Agent	Approved	10/25/2022
B Arkansas	Agent	Approved	02/25/2019
B California	Agent	Approved	11/10/2006
B Colorado	Agent	Approved	11/10/2006
B Florida	Agent	Approved	05/10/2023
B Kansas	Agent	Approved	09/24/2024
B Louisiana	Agent	Approved	11/21/2006
B Michigan	Agent	Approved	08/15/2012
B Ohio	Agent	Approved	11/13/2013
B Texas	Agent	Approved	11/10/2006

Branch Office Locations

LPL FINANCIAL LLC
2627 CHESTNUT RIDGE DR STE 260
KINGWOOD, TX 77339



Qualifications

Employment 2 of 2

Firm Name: **SYMPHONY FINANCIAL, LTD. CO.**
Main Address: 4295 SAN FELIPE
SUITE 300
HOUSTON, TX 77027
Firm ID#: 171816

Regulator	Registration	Status	Date
IA Texas	Investment Adviser Representative	Approved	07/15/2014

Branch Office Locations

SYMPHONY FINANCIAL, LTD. CO.
2627 CHESTNUT RIDGE
SUITE 260
KINGWOOD, TX 77339



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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General Securities Representative Examination (S7)	Series 7	01/12/1994
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State Securities Law Exams

Exam	Category	Date
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Uniform Securities Agent State Law Examination (S63)	Series 63	01/19/1994
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	11/10/2006 - 10/29/2015	LPL FINANCIAL LLC	CRD# 6413	KINGWOOD, TX
B	03/31/2003 - 11/14/2006	A. G. EDWARDS & SONS, INC.	CRD# 4	SPRING, TX
IA	03/31/2003 - 11/14/2006	A. G. EDWARDS & SONS, INC.	CRD# 4	SPRING, TX
B	02/16/1994 - 04/01/2003	EDWARD JONES	CRD# 250	ST. LOUIS, MO

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
07/2014 - Present	SYMPHONY FINANCIAL, LTD. CO.	INVESTMENT ADVISER REPRESENTATIVE	Y	HOUSTON, TX, United States
11/2006 - Present	LPL FINANCIAL LLC	REGISTERED REPRESENTATIVE	Y	KINGWOOD, TX, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 10/26/2006 - Shank Wealth Management LLC - Investment Related - DBA for LPL Business (entity for LPL business).
- 08/27/2014 - Symphony Financial, Ltd. Co. - DBA: Shank Wealth Management - Investment Related - At Reported Business Location(s) - Registered Investment Advisor DBA - Start Date - 07/15/2014- 160 Hours Per Month/ 160 Hours During Securities Trading.
- 11/13/18 - Symphony Financial, Ltd. Co. - Investment Related - At Reported Business Location(s) - Registered Investment Advisor Hybrid - IAR - Start Date - 07/15/2014- 160 Hours Per Month/ 160 Hours During Securities Trading - I provide investment advisory services through Symphony Financial Ltd, Co., an independent investment advisor firm. I started this business activity in 07/2014. I expect to spend approximately 160 hours per month on this activity. Please see the advisory firm's Form ADV for more information about its address, the nature of its business, its owners, and its services at <http://www.adviserinfo.sec.gov/IAPD>. The firm is separate from and independent of LPL Financial.
- 03/24/2022 - SMJG LLC - Investment Related - Kingwood, TX 77339 - Real Estate Rental - Start Date - 04/01/2022- 5 Hours Per Month/ 0 Hours During Securities Trading.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENT STATES SHE INSTRUCTED IR TO CHANGE THE SUB-ACCOUNT ALLOCATION IN HER SUNAMERICA ANNUITY TO A "FIXED RATE" ON OR ABOUT JULY 22, 2002. CLIENT STATES IR INFORMED HER THE ANNUITIES HAD NOT LOST ANY MONEY SINCE THE SUB-ACCOUNT ALLOCATION WAS CHANGED. CLIENT ALLEGES WHEN SHE RECEIVED HER QUARTERLY STATEMENT SHE DISCOVERED SHE HAD LOST \$16,363.83 AND QUESTIONED IR REGARDING THE LOSS. CLIENT FURTHER CLAIMS IR INDICATED THE SUB-ACCOUNT ALLOCATION CHANGE WAS MADE IN THE MIDDLE OF THE QUARTER AND THE LOSSES HAD OCCURRED PRIOR TO THE CHANGE. CLIENT QUESTIONS WHAT THE IR AND THE FIRM ARE WILLING TO DO ABOUT THE MONEY SHE LOST. ALLEGED LOSSES EXCEED \$5,000.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$16,363.83

Customer Complaint Information

Date Complaint Received: 04/30/2003

Complaint Pending? No

Status: Denied

Status Date: 06/10/2003

Settlement Amount:

**Individual Contribution Amount:****Firm Statement**

ACCORDING TO IR, THE CLIENT EXPRESSED CONCERN REGARDING THE PERFORMANCE OF THE ANNUITIES PREVIOUSLY LINKED TO THE ABOVE REFERENCED ACCOUNT. IR INDICATED HE WAS INSTRUCTED BY CLIENT ON OR ABOUT JULY 22, 2002, TO REMOVE ALL FUNDS INVESTED FROM EQUITY SUB-ACCOUNTS AND PLACE THEM IN MONEY MARKET AND/OR EQUIVALENTS. THE CHANGES TO THE SUB-ACCOUNTS DO APPEAR TO HAVE BEEN COMPLETED IN JULY 2002. THE STATEMENTS TO WHICH THE CLIENT HAS REFERRED IN HER CORRESPONDENCE ARE STATEMENTS THAT WERE APPARENTLY RECEIVED FROM THE ANNUITY COMPANY AND, AS SUCH, ARE QUARTERLY STATEMENTS. THEREFORE, IT WOULD APPEAR IR'S EXPLANATION OF THE MARKET DECLINE REFLECTED ON THE QUARTERLY STATEMENT IS CORRECT, IN THAT THE CHANGES WERE MADE IN THE MIDDLE OF A QUARTER AND THE VALUES DID DECLINE FROM THE DATE OF THE LAST STATEMENTS UNTIL THE DATE THE SUB-ACCOUNT CHANGES WERE MADE. BASED ON OUR REVIEW OF EDWARD JONES STATEMENTS, IT WOULD APPEAR (AFTER THE SUB-ACCOUNT CHANGES WERE MADE) THE VALUE OF THE ANNUITIES DID INCREASE. THE DECREASES (REFLECTED ON THE QUARTERLY STATEMENTS RECEIVED FROM THE ANNUITY COMPANY) COULD REFLECT THE CHARGES ASSOCIATED WITH THE ANNUITIES WHICH WOULD HAVE BEEN DETAILED IN THE PROSPECTUSES RECEIVED AT THE TIME OF THE PURCHASE. ACCORDING TO OUR RECORDS, THE ACCOUNT WAS TRANSFERRED TO ANOTHER FIRM IN OCTOBER 2002. BASED ON OUR REVIEW, IT APPEARS IR ACTED ON INSTRUCTIONS RECEIVED FROM THE CLIENT. CLAIM DENIED.

Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

EDWARD JONES

Allegations:

CLIENT STATED SHE INSTRUCTED IR TO CHANGE THE SUB-ACCOUNT ALLOCATION IN HER SUNAMERICA ANNUITY TO A "FIXED RATE" ON OR ABOUT JULY 22, 2002. CLIENT STATED IR INFORMED HER THE ANNUITIES HAD NOT LOST ANY MONEY SINCE THE SUB-ACCOUNT ALLOCATION WAS CHANGED. CLIENT ALLEGED WHEN SHE RECEIVED HER QUARTERLY STATEMENT SHE DISCOVERED SHE HAD LOST \$16,363.83 AND QUESTIONED IR REGARDING THE LOSS. CLIENT FURTHER CLAIMED IR INDICATED THE SUB-ACCOUNT ALLOCATION CHANGE WAS MADE IN THE MIDDLE OF THE QUARTER AND THE LOSSES HAD OCCURRED PRIOR TO THE CHANGE. CLIENT QUESTIONED WHAT THE IR AND THE FIRM ARE WILLING TO DO ABOUT THE MONEY SHE LOST. ALLEGED LOSSES EXCEED \$5,000

Product Type:

Annuity(ies) - Variable

Alleged Damages:

\$16,363.83

Customer Complaint Information**Date Complaint Received:** 04/30/2003**Complaint Pending?** No**Status:** Denied**Status Date:** 06/10/2003



Settlement Amount:	\$0.00
Individual Contribution Amount:	\$0.00



End of Report

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