



IAPD Report

MARK RICHARD SNYDER

CRD# 2439777

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

MARK RICHARD SNYDER (CRD# 2439777)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **03/23/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	RBC CAPITAL MARKETS, LLC	CRD# 31194	06/11/2009
IA	RBC CAPITAL MARKETS, LLC	CRD# 31194	06/11/2009

QUALIFICATIONS

This representative is currently registered in **22** SRO(s) and **19** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	MORGAN STANLEY SMITH BARNEY	149777	CAMP HILL, PA	06/01/2009 - 06/22/2009
IA	MORGAN STANLEY SMITH BARNEY LLC	149777	CAMP HILL, PA	06/01/2009 - 06/22/2009
IA	CITIGROUP GLOBAL MARKETS INC.	7059	CAMP HILL, PA	04/21/2008 - 06/01/2009

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2
Termination	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **19** jurisdiction(s) and 22 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **RBC CAPITAL MARKETS, LLC**

Main Address: 200 VESEY ST.
NEW YORK, NY 10281

Firm ID#: 31194

	Regulator	Registration	Status	Date
B	BOX Exchange LLC	General Securities Representative	Approved	05/11/2012
B	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe C2 Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe Exchange, Inc.	General Securities Representative	Approved	06/11/2009
B	FINRA	General Securities Representative	Approved	06/11/2009
B	Investors' Exchange LLC	General Securities Representative	Approved	11/18/2020
B	Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	11/02/2020
B	MEMX LLC	General Securities Representative	Approved	11/01/2020
B	MIAX PEARL, LLC	General Securities Representative	Approved	11/02/2020
B	NYSE American LLC	General Securities Representative	Approved	06/11/2009



Qualifications

	Regulator	Registration	Status	Date
B	NYSE Arca, Inc.	General Securities Representative	Approved	06/11/2009
B	NYSE National, Inc.	General Securities Representative	Approved	11/18/2020
B	NYSE Texas, Inc.	General Securities Representative	Approved	11/18/2020
B	Nasdaq GEMX, LLC	General Securities Representative	Approved	11/18/2020
B	Nasdaq ISE, LLC	General Securities Representative	Approved	06/11/2009
B	Nasdaq PHLX LLC	General Securities Representative	Approved	06/11/2009
B	Nasdaq Stock Market	General Securities Representative	Approved	06/11/2009
B	Nasdaq Texas, LLC	General Securities Representative	Approved	06/11/2009
B	New York Stock Exchange	General Securities Representative	Approved	06/11/2009
B	Alabama	Agent	Approved	10/02/2020
B	Arizona	Agent	Approved	01/10/2011
B	California	Agent	Approved	06/12/2009
B	Delaware	Agent	Approved	10/10/2019
B	Florida	Agent	Approved	09/02/2010
B	Kentucky	Agent	Approved	03/23/2026
B	Maryland	Agent	Approved	06/11/2009
B	Missouri	Agent	Approved	01/08/2020
B	New Hampshire	Agent	Approved	10/15/2024
B	New York	Agent	Approved	12/17/2024



Qualifications

	Regulator	Registration	Status	Date
B	North Carolina	Agent	Approved	06/11/2009
B	Ohio	Agent	Approved	12/06/2019
B	Oregon	Agent	Approved	11/18/2021
B	Pennsylvania	Agent	Approved	06/11/2009
IA	Pennsylvania	Investment Adviser Representative	Approved	06/11/2009
B	South Carolina	Agent	Approved	05/24/2012
B	Tennessee	Agent	Approved	10/15/2010
B	Utah	Agent	Approved	08/18/2016
B	Virginia	Agent	Approved	06/11/2009
B	West Virginia	Agent	Approved	07/09/2021

Branch Office Locations

RBC CAPITAL MARKETS, LLC
RENAISSANCE PLACE
635 NORTH 12TH STREET, 2ND FLOOR
LEMOYNE, PA 17043-1225

RBC CAPITAL MARKETS, LLC
HUMMELSTOWN, PA



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
	Futures Managed Funds Examination (S31)	Series 31	04/28/2004
	General Securities Representative Examination (S7)	Series 7	04/25/1994

State Securities Law Exams

Exam	Category	Date
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	Uniform Investment Adviser Law Examination (S65)	Series 65	05/24/2007
	Uniform Securities Agent State Law Examination (S63)	Series 63	04/29/1994

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	06/01/2009 - 06/22/2009	MORGAN STANLEY SMITH BARNEY	CRD# 149777	CAMP HILL, PA
IA	06/01/2009 - 06/22/2009	MORGAN STANLEY SMITH BARNEY LLC	CRD# 149777	CAMP HILL, PA
IA	04/21/2008 - 06/01/2009	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	CAMP HILL, PA
B	02/21/2006 - 06/01/2009	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	CAMP HILL, PA
B	02/13/2003 - 02/21/2006	LEGG MASON WOOD WALKER, INCORPORATED	CRD# 6555	BALTIMORE, MD
B	04/27/1994 - 02/24/2003	EDWARD JONES	CRD# 250	ST. LOUIS, MO

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
09/2020 - Present	CITY NATIONAL BANK	EMPLOYEE OF AN AFFILIATE	Y	Lemoyne, PA, United States
06/2009 - Present	RBC CAPITAL MARKETS, LLC	FINANCIAL ADVISOR	Y	LEMOYNE, PA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2
Termination	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: DAUGHTER OF 95-YEAR-OLD CLIENT IS CLAIMING THAT HER MOTHER WAS SOLD INVESTMENTS THAT DID NOT MEET HER INVESTMENT OBJECTIVES. SHE ALSO ALLEGED THAT THERE WERE SOME UNAUTHORIZED TRADES (EXCHANGES) MADE IN THE ACCOUNT, AND ALSO ALLEGED CHURNING. DAUGHTER ALSO QUESTIONED THE NEED FOR SO MANY MUTUAL FUNDS. ALTHOUGH THE CLIENT WITHDREW APPROXIMATELY \$70,000, THE VALUE OF THE PORTFOLIO IS DOWN APPROXIMATELY \$162,000, EXCLUDING THE DISTRIBUTIONS. THE DAUGHTER ALSO INDICATED THAT THERE WAS A MARGIN LOAN AGAINST THE ACCOUNT, WHICH HAS SINCE BEEN PAID OFF.

Product Type: Mutual Fund(s)

Alleged Damages: \$162,000.00

Customer Complaint Information

Date Complaint Received: 04/11/2003

Complaint Pending? No

Status: Denied

Status Date: 06/03/2003

Settlement Amount:

**Individual Contribution Amount:****Firm Statement**

IR STATED THAT HE REVIEWED CLIENT'S ACCOUNT WITH HER ATTORNEY AND A BANKING FRIEND OF CLIENT'S SINCE THEY WERE CONCERNED WITH THE HIGH PERCENTAGE OF CLIENT'S NET WORTH HELD IN BT FINANCIAL SHARES. IR SUGGESTED SELLING OFF SHARES OVER SEVERAL YEARS TO REDUCE THE CAPITAL GAINS TAX IMPACT, AND TO REPOSITION THE FUNDS INTO A MORE DIVERSIFIED PORTFOLIO. THE INITIAL PURCHASES WERE MADE IN AUGUST AND SEPTEMBER OF 1999, AND THE AMERICAN FUND PURCHASES APPEAR TO HAVE RECEIVED THE APPROPRIATE BREAKPOINT ON COMMISSIONS. THE FUND PURCHASES ALSO APPEAR TO HAVE MET THE CLIENT'S STATED OBJECTIVES OF GROWTH AND GROWTH AND INCOME. THE CLIENT TOOK SYSTEMATIC WITHDRAWALS FROM THE FUNDS AND THE VALUES DECLINED ALONG WITH THE MARKET DURING THE PAST THREE YEARS. AT ONE TIME, THE CLIENT REQUESTED THAT THE IR SELL SOME MUTUAL FUNDS IN ORDER FOR CLIENT TO PAY HER TAXES. SINCE THIS REQUEST WAS AROUND APRIL 15TH, THE IR INDICATED THAT THERE WOULD BE A THREE-DAY SETTLEMENT AND SUGGESTED CLIENT UTILIZE THE CUSTOMER LOAN ACCOUNT, IF CLIENT NEEDED THE FUNDS IMMEDIATELY. ACCORDING TO IR, THE CLIENT AGREED AND SIGNED THE LOAN AGREEMENT. THIS LOAN WAS EVENTUALLY PAID OFF. A REVIEW OF THE ACCOUNT ACTIVITY DOES NOT INDICATE THAT THE CLIENT'S ACCOUNT WAS CHURNED BY THE IR. ACCORDING TO IR, THE TRADES/EXCHANGES IN THE CLIENT'S ACCOUNT WERE DONE WITH CLIENT'S AUTHORIZATION. CLAIM DENIED.

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Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

EDWARD JONES

Allegations:

POWER OF ATTORNEY CLAIMS CLIENT'S PURCHASES OF MUTUAL FUNDS WERE NOT SUITABLE. ADDITIONALLY, POWER OF ATTORNEY ALLEGES UNAUTHORIZED TRADING AND CHURNING IN CLIENT'S ACCOUNT.

Product Type:

Mutual Fund(s)

Alleged Damages:

\$162,000.00

Customer Complaint Information**Date Complaint Received:**

04/11/2003

Complaint Pending?

No

Status:

Denied

Status Date:

06/03/2003

Settlement Amount:**Individual Contribution Amount:****Broker Statement**

WHEN I BEGAN WORKING WITH ANNA ARNOLD SHE HAD A CONCENTRATED POSITION OF BANK STOCK. IN AN ATTEMPT TO DIVERSIFY HER ACCOUNT, GENERATE THE AMOUNT OF INCOME SHE WANTED, AND LIMIT HER CAPITAL GAINS, I RECOMMENDED SELLING THE BANK STOCK OVER A PERIOD OF A FEW YEARS AND PURCHASING MUTUAL FUNDS. MRS. ARNOLD WAS INFORMED OF AND APPROVED EACH AND EVERY PURCHASE AND SALE IN HER ACCOUNT. EACH STEP OF THE



ACCOUNT WAS PRESENTED TO AND REVIEWED BY THE CLIENT'S ACCOUNTANT AND ATTORNEY.

Disclosure 2 of 2

Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

EDWARD JONES

Allegations:

THE CLIENT COMPLAINED THAT THE FEATURES OF THE ANNUITY WERE MISREPRESENTED TO THEM AT THE TIME OF PURCHASE. THEY WERE LED TO BELIEVE THAT THIS WAS A GUARANTEED INVESTMENT THAT COULD BE CASHED IN DURING THE 10 DAY FREE LOOK , AND HAVE ALL OF THEIR FUNDS RETURNED. THE CLIENT EXERCISED THE FREE LOOK, BUT RECEIVED THE MARKET VALUE RETURNED TO THEM, WHICH WAS DOWN BY \$ 8,287.00.

Product Type:

Equity Listed (Common & Preferred Stock)

Alleged Damages:

\$8,287.00

Customer Complaint Information**Date Complaint Received:**

08/15/2002

Complaint Pending?

No

Status:

Denied

Status Date:

09/30/2002

Settlement Amount:**Individual Contribution Amount:****Broker Statement**

MR. SNYDER STATED THAT HE PROPERLY DISCLOSED THE COMMISSIONS THAT WOULD BE INCURRED ON THE SALES OF THEIR STOCKS. HE ADVISED THAT THE COMMISSIONS WOULD VARY SLIGHTLY DEPENDING ON THE NUMBER OF SHARES AND THE STOCK PRICE. THE CLIENTS RECEIVED A SIGNIFICANT DISCOUNT FROM THE AMOUNT THAT WOULD HAVE BEEN CHARGED BY THE PREVIOUS BROKER DEALER. THE CLIENTS USED THESE FUNDS TO PURCHASE A VARIABLE ANNUITY. MR. SNYDER STATED THAT HE PROPERLY DISCLOSED THE FEATURES OF THIS INVESTMENT AND STATED THAT THE ONLY GUARANTEES WERE ON THE DEATH BENEFIT AND THE 3% MINIMUM OFFERED ON THE FIXED ACCOUNT. HOWEVER, AT THE TIME OF PURCHASE THE FIXED ACCOUNT WAS PAYING APPROXIMATELY 5%. MR. SNYDER STATED THAT HE PROPERLY DISCLOSED THE FEATURES OF THE FREE LOOK. THE CLIENTS ELECTED TO SURRENDER THE CONTRACT AND INCURRED A LOSS OF APPROX. \$ 8,000.00 AS A RESULT OF MARKET FLUCTUATION. THE CLAIM FOR REIMBURSEMENT WAS DENIED.



Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

Disclosure 1 of 1

Reporting Source:	Individual
Firm Name:	EDWARD JONES
Termination Type:	Discharged
Termination Date:	01/29/2003
Allegations:	MR. SNYDER'S EMPLOYMENT WAS TERMINATED WITH EDWARD JONES ON JANUARY 29, 2003 FOR ENTERING INACCURATE INFORMATION ON THE ORDER ENTRY SYSTEM.
Product Type:	Other
Other Product Types:	
Broker Statement	MR. SNYDER'S EMPLOYMENT WAS TERMINATED WITH EDWARD JONES ON JANUARY 29, 2003 FOR ENTERING INACCURATE INFORMATION ON THE ORDER ENTRY SYSTEM.



End of Report

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