



## IAPD Report

# JOHN FRANCIS KLOECKER

CRD# 2637056

<b><u>Section Title</u></b>	<b><u>Page(s)</u></b>
Report Summary	1
Qualifications	2 - 5
Registration and Employment History	7
Disclosure Information	8



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### JOHN FRANCIS KLOECKER (CRD# 2637056)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/02/2026**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	RAYMOND JAMES FINANCIAL SERVICES, INC.	CRD# 6694	01/04/2005
<b>IA</b>	RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC	CRD# 149018	01/02/2009

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **22** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	RAYMOND JAMES FINANCIAL SERVICES	6694	ATLANTA, GA	01/18/2005 - 01/02/2009
<b>IA</b>	MORGAN KEEGAN & COMPANY, INC.	4161	DUNWOODY, GA	07/15/2002 - 01/26/2005
<b>B</b>	MORGAN KEEGAN & COMPANY, INC.	4161	MEMPHIS, TN	03/01/2002 - 01/26/2005

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	6



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **22** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES, INC.**

Main Address: 880 CARILLON PARKWAY  
ST. PETERSBURG, FL 33716

Firm ID#: 6694

	Regulator	Registration	Status	Date
<b>B</b>	FINRA	General Securities Representative	Approved	01/04/2005
<b>B</b>	FINRA	General Securities Sales Supervisor	Approved	07/23/2012
<b>B</b>	Alabama	Agent	Approved	01/04/2005
<b>B</b>	Arizona	Agent	Approved	01/04/2005
<b>B</b>	Arkansas	Agent	Approved	01/04/2005
<b>B</b>	Colorado	Agent	Approved	01/04/2005
<b>B</b>	Florida	Agent	Approved	01/04/2005
<b>B</b>	Georgia	Agent	Approved	01/04/2005
<b>B</b>	Hawaii	Agent	Approved	10/18/2021
<b>B</b>	Illinois	Agent	Approved	06/12/2008
<b>B</b>	Indiana	Agent	Approved	09/16/2019
<b>B</b>	Louisiana	Agent	Approved	01/04/2005
<b>B</b>	Maryland	Agent	Approved	01/04/2005



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Michigan	Agent	Approved	01/04/2005
<b>B</b> Minnesota	Agent	Approved	01/04/2005
<b>B</b> New Hampshire	Agent	Approved	05/05/2020
<b>B</b> New Jersey	Agent	Approved	01/02/2009
<b>B</b> New York	Agent	Approved	02/02/2005
<b>B</b> North Carolina	Agent	Approved	01/04/2005
<b>B</b> Ohio	Agent	Approved	03/29/2007
<b>B</b> Pennsylvania	Agent	Approved	01/04/2005
<b>B</b> South Carolina	Agent	Approved	01/04/2005
<b>B</b> Texas	Agent	Approved	01/04/2005
<b>B</b> Virginia	Agent	Approved	01/04/2005

### Branch Office Locations

#### RAYMOND JAMES FINANCIAL SERVICES

11720 Amber Park Drive  
Suite 160  
ALPHARETTA, GA 30009

### Employment 2 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC**  
Main Address: 880 CARILLON PARKWAY  
SAINT PETERSBURG, FL 33716  
Firm ID#: 149018

Regulator	Registration	Status	Date
<b>IA</b> Georgia	Investment Adviser Representative	Approved	01/02/2009



## Qualifications

Regulator	Registration	Status	Date
IA Texas	Investment Adviser Representative	Approved	01/02/2009

### Branch Office Locations

#### RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC

11720 Amber Park Drive  
Suite 160  
Alpharetta, GA 30009



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 2 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
General Securities Sales Supervisor - General Module Examination (S10)	Series 10	07/20/2012
General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	05/15/2012

#### General Industry/Product Exams

Exam	Category	Date
Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
National Commodity Futures Examination (S3)	Series 3	10/14/2003
General Securities Representative Examination (S7)	Series 7	08/23/1995

#### State Securities Law Exams

Exam	Category	Date
Uniform Investment Adviser Law Examination (S65)	Series 65	08/30/1995
Uniform Securities Agent State Law Examination (S63)	Series 63	08/30/1995

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **1** professional designation(s).

#### Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities



Administrators Association at <http://www.nasaa.org>



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	01/18/2005 - 01/02/2009	RAYMOND JAMES FINANCIAL SERVICES	CRD# 6694	ATLANTA, GA
IA	07/15/2002 - 01/26/2005	MORGAN KEEGAN & COMPANY, INC.	CRD# 4161	DUNWOODY, GA
B	03/01/2002 - 01/26/2005	MORGAN KEEGAN & COMPANY, INC.	CRD# 4161	MEMPHIS, TN
B	08/24/1995 - 03/04/2002	PRUDENTIAL SECURITIES INCORPORATED	CRD# 7471	NEW YORK, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2009 - Present	RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC	MASS TRANSFER	Y	ALPHARETTA, GA, United States
05/2007 - Present	Creative Financial Team, LLC	Officer - President	N	Alpharetta, GA, United States
01/2005 - Present	RAYMOND JAMES FINANCIAL SERVICES	FINANCIAL ADVISOR	Y	ALPHARETTA, GA, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

(1)Name of Business: Creative Financial Team, LLC Address: 11720 Amber Park Dr., Suite 160, Alpharetta, GA, 30009, United States Activity Type: Support Company - Owner Position/Title: Officer - President Investment Related: No Start Date: 01/05/2005 Hours per month devoted to this business: 81+ Hours per month devoted to this business during trading hours: 21-40 Description of duties: Owner



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	6

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 6

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	MORGAN KEEGAN & COMPANY, INC.
<b>Allegations:</b>	CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.
<b>Product Type:</b>	Mutual Fund
<b>Alleged Damages:</b>	\$50,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	13-00695
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	03/08/2013

### Customer Complaint Information

<b>Date Complaint Received:</b>	03/18/2013
<b>Complaint Pending?</b>	No



**Status:** Arbitration Award/Monetary Judgment (for respondents/defendants)

**Status Date:** 09/24/2013

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement** AWARD ENTERED 9/24/13 IN FAVOR OF MORGAN KEEGAN DENYING ALL CLAIMS."

---

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$50,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 13-00695

**Filing date of arbitration/CFTC reparation or civil litigation:** 03/08/2013

### Customer Complaint Information

**Date Complaint Received:** 03/18/2013

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for respondents/defendants)

**Status Date:** 09/24/2013

**Settlement Amount:** \$0.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** AWARD ENTERED 09/24/2013 IN FAVOR OF MORGAN KEEGAN DENYING ALL CLAIMS.

IN THE CLIENT'S STATEMENT OF CLAIM, THE CLIENT DOES NOT NAME ME AS A RESPONDENT IN THE MATTER. THE CLIENTS COMPLAINT IS WITH MORGAN KEEGAN AND AND FORMER PORTFOLIO MANAGER JAMES C KELSOE, OF MORGAN ASSET MANAGEMENT. SEC REGULATORS HAVE SINCE BANNED JAMES C KELSOE FOR LIFE FROM THE SECURITIES INDUSTRY. (WSJ 6-23-2011



**Disclosure 2 of 6**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC.

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$50,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 13-00694

**Filing date of arbitration/CFTC reparation or civil litigation:** 03/08/2013

**Customer Complaint Information**

**Date Complaint Received:** 03/18/2013

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for respondents/defendants)

**Status Date:** 09/26/2013

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement** AWARD ENTERED 9/26/13 IN FAVOR OF MORGAN KEEGAN DENYING ALL CLAIMS IN THEIR ENTIRETY.

.....

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$50,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes



**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA

**Docket/Case #:** 13-00694

**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 03/08/2013

### Customer Complaint Information

**Date Complaint Received:** 03/08/2013

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for respondents/defendants)

**Status Date:** 09/26/2013

**Settlement Amount:**

**Individual Contribution  
Amount:**

**Broker Statement**

AWARD ENTERED 9/26/13 IN FAVOR OF MORGAN KEEGAN DENYING ALL CLAIMS IN THEIR ENTIRETY.

IN THE CLIENT'S STATEMENT OF CLAIM, THE CLIENT DOES NOT NAME ME AS A RESPONDENT IN THE MATTER. THE CLIENTS COMPLAINT IS WITH MORGAN KEEGAN AND AND FORMER PORTFOLIO MANAGER JAMES C KELSOE, OF MORGAN ASSET MANAGEMENT. SEC REGULATORS HAVE SINCE BANNED JAMES C KELSOE FOR LIFE FROM THE SECURITIES INDUSTRY. (WSJ 6-23-2011

### Disclosure 3 of 6

**Reporting Source:** Firm

**Employing firm when  
activities occurred which led  
to the complaint:** MORGAN KEEGAN & COMPANY INC.

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2006.

**Product Type:** Mutual Fund

**Alleged Damages:** \$0.00

**Alleged Damages Amount  
Explanation (if amount not  
exact):** DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA



**Docket/Case #:** 12-02872  
**Filing date of arbitration/CFTC reparation or civil litigation:** 08/08/2012

**Customer Complaint Information**

**Date Complaint Received:** 08/17/2012  
**Complaint Pending?** No  
**Status:** Withdrawn  
**Status Date:** 10/23/2012

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement** CLAIMANTS CLAIMS HAVE BEEN SEVERED FROM THE [CUSTOMERS] CASE AND ARE NOW BEING HEARD IN THE {CUSTOMER} CASE #13-00694 AND {CUSTOMER}CASE# 13-00695.

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY INC.

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2006

**Product Type:** Mutual Fund

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 12-02872  
**Filing date of arbitration/CFTC reparation or civil litigation:** 08/08/2012

**Customer Complaint Information**

**Date Complaint Received:** 08/17/2012  
**Complaint Pending?** No  
**Status:** Withdrawn  
**Status Date:** 10/23/2012



**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement**

IN THE CLIENT'S STATEMENT OF CLAIM, THE CLIENT DOES NOT NAME ME AS A RESPONDENT IN THE MATTER. THE CLIENTS COMPLAINT IS WITH MORGAN KEEGAN AND AND FORMER PORTFOLIO MANAGER JAMES C KELSOE, OF MORGAN ASSET MANAGEMENT. SEC REGULATORS HAVE SINCE BANNED JAMES C KELSOE FOR LIFE FROM THE SECURITIES INDUSTRY. (WSJ 6-23-2011

**Disclosure 4 of 6**

**Reporting Source:**

Firm

**Employing firm when activities occurred which led to the complaint:**

MORGAN KEEGAN & COMPANY, INC.

**Allegations:**

CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED 2003-2004.

**Product Type:**

Mutual Fund

**Alleged Damages:**

\$0.00

**Alleged Damages Amount Explanation (if amount not exact):**

DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?**

No

**Is this a written complaint?**

Yes

**Is this an arbitration/CFTC reparation or civil litigation?**

Yes

**Arbitration/Reparation forum or court name and location:**

FINRA

**Docket/Case #:**

12-00039

**Filing date of arbitration/CFTC reparation or civil litigation:**

02/14/2012

**Customer Complaint Information**

**Date Complaint Received:**

02/27/2012

**Complaint Pending?**

No

**Status:**

Withdrawn

**Status Date:**

10/23/2012

**Settlement Amount:**

**Individual Contribution Amount:**

.....

**Reporting Source:**

Individual



**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED 2003-2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 12-00039

**Filing date of arbitration/CFTC reparation or civil litigation:** 02/14/2012

### Customer Complaint Information

**Date Complaint Received:** 02/27/2012

**Complaint Pending?** No

**Status:** Withdrawn

**Status Date:** 10/23/2012

**Settlement Amount:**

**Individual Contribution Amount:**

### Disclosure 5 of 6

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC.

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?** No



**Is this a written complaint?** Yes

**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA

**Docket/Case #:** 10-03231

**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 07/13/2010

**Customer Complaint Information**

**Date Complaint Received:** 09/03/2010

**Complaint Pending?** No

**Status:** Closed/No Action

**Status Date:** 05/09/2012

**Settlement Amount:**

**Individual Contribution  
Amount:**

**Firm Statement** CLAIMANT HAS BEEN SEVERED FROM THIS CASE AND CLAIMS ARE NOW BEING HEARD IN FINRA CASE #12-00039.

**Reporting Source:** Individual

**Employing firm when  
activities occurred which led  
to the complaint:** MORGAN KEEGAN & COMPANY, INC.

**Allegations:** CLAIM ALLEGES UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$0.00

**Alleged Damages Amount  
Explanation (if amount not  
exact):** DAMAGES ARE UNSPECIFIED BUT ARE BELIEVED TO BE IN EXCESS OF \$5,000.

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC  
reparation or civil litigation?** Yes

**Arbitration/Reparation forum  
or court name and location:** FINRA

**Docket/Case #:** 10-03231

**Filing date of  
arbitration/CFTC reparation  
or civil litigation:** 07/13/2010

**Customer Complaint Information**



**Date Complaint Received:** 09/03/2010  
**Complaint Pending?** No  
**Status:** Closed/No Action  
**Status Date:** 05/09/2012

**Settlement Amount:**  
**Individual Contribution Amount:**

**Broker Statement** IN THE CLIENTS STATEMENT OF CLAIM THE CLIENT DID NOT NAME ME AS A RESPONDENT IN THIS MATTER. THE CLIENTS COMPLAINT WAS WITH MORGAN KEEGAN AND FORMER PORTFOLIO MANAGER, [MANAGER] OF MORGAN ASSET MANAGEMENT. SEC REGULATIONS HAVE SINCE BANNED [MANAGER] FOR LIFE FROM THE SECURITIES INDUSTRY (WSJ 6-23-2011)CLAIMANT HAS BEEN SEVERED FROM THIS CASE AND CLAIMS ARE NOW BEING HEARD IN FINRA CASE # 12-00039.

**Disclosure 6 of 6**

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC.

**Allegations:** CLAIM ALLEGES MISREPRESENTATION AND UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004.

**Product Type:** Mutual Fund

**Alleged Damages:** \$52,500.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 10-01379

**Filing date of arbitration/CFTC reparation or civil litigation:** 03/23/2010

**Customer Complaint Information**

**Date Complaint Received:** 04/05/2010  
**Complaint Pending?** No  
**Status:** Withdrawn  
**Status Date:** 07/19/2011

**Settlement Amount:**  
**Individual Contribution Amount:**



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** MORGAN KEEGAN & COMPANY, INC.

**Allegations:** CLAIM ALLEGES MISREPRESENTATION AND UNSUITABILITY WITH REGARD TO MUTUAL FUNDS PURCHASED IN 2003 AND 2004

**Product Type:** Mutual Fund

**Alleged Damages:** \$52,500.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 10-01379

**Filing date of arbitration/CFTC reparation or civil litigation:** 03/23/2010

### Customer Complaint Information

**Date Complaint Received:** 04/05/2010

**Complaint Pending?** No

**Status:** Withdrawn

**Status Date:** 07/19/2011

### Settlement Amount:

**Individual Contribution Amount:**

### Broker Statement

IN THE CLIENT'S STATEMENT OF CLAIM, THE CLIENT DID NOT NAME ME AS A RESPONDENT IN THIS MATTER. THE CLIENT'S COMPLAINT WAS WITH MORGAN KEEGAN AND FORMER PORTFOLIO MANAGER, JAMES C. KELSOE OF MORGAN ASSET MANAGEMENT. SEC REGULATORS HAVE SINCE BANNED JAMES C. KELSOE FOR LIFE FROM THE SECURITIES INDUSTRY ( WSJ 6-23-2011).



## End of Report

This page is intentionally left blank.