



## IAPD Report

# Ryan J. Catlin

CRD# 2798272

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### Ryan J. Catlin (CRD# 2798272)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/02/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	EDWARD JONES	CRD# 250	02/15/2000
<b>IA</b>	EDWARD JONES	CRD# 250	02/12/2007

### QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **28** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	METLIFE SECURITIES INC.	14251	SPRINGFIELD, MA	06/22/1999 - 02/18/2000
<b>B</b>	METROPOLITAN LIFE INSURANCE COMPANY 4095		NEW YORK, NY	06/22/1999 - 02/18/2000

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **28** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **EDWARD JONES**  
Main Address: 12555 MANCHESTER RD  
ST. LOUIS, MO 63131  
Firm ID#: 250

Regulator	Registration	Status	Date
<b>B</b> FINRA	Invest. Co and Variable Contracts	Approved	02/15/2000
<b>B</b> FINRA	General Securities Representative	Approved	04/18/2000
<b>B</b> NYSE American LLC	General Securities Representative	Approved	09/13/2011
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	04/18/2000
<b>B</b> Arizona	Agent	Approved	10/03/2000
<b>B</b> Arkansas	Agent	Approved	06/23/2014
<b>B</b> California	Agent	Approved	06/28/2000
<b>B</b> Colorado	Agent	Approved	02/24/2004
<b>B</b> District of Columbia	Agent	Approved	06/08/2015
<b>B</b> Florida	Agent	Approved	09/26/2000
<b>B</b> Georgia	Agent	Approved	08/09/2005
<b>B</b> Illinois	Agent	Approved	01/18/2019



### Qualifications

Regulator	Registration	Status	Date
B Kansas	Agent	Approved	05/05/2000
IA Kansas	Investment Adviser Representative	Approved	02/12/2007
B Maryland	Agent	Approved	06/28/2007
B Minnesota	Agent	Approved	12/06/2005
B Missouri	Agent	Approved	06/29/2000
B Montana	Agent	Approved	12/19/2024
B Nebraska	Agent	Approved	05/15/2015
B Nevada	Agent	Approved	02/27/2023
B New Hampshire	Agent	Approved	01/02/2025
B New Jersey	Agent	Approved	05/30/2017
B New Mexico	Agent	Approved	04/16/2004
B Ohio	Agent	Approved	10/03/2016
B Oklahoma	Agent	Approved	08/12/2016
B Pennsylvania	Agent	Approved	04/12/2005
B South Carolina	Agent	Approved	11/20/2024
B Tennessee	Agent	Approved	07/10/2024
B Texas	Agent	Approved	01/31/2006
IA Texas	Investment Adviser Representative	Restricted Approval	12/06/2018



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Utah	Agent	Approved	05/06/2014
<b>B</b> Virginia	Agent	Approved	02/02/2010
<b>B</b> Washington	Agent	Approved	11/26/2013
<b>B</b> Wyoming	Agent	Approved	11/29/2023

### Branch Office Locations

**EDWARD JONES**  
4828 QUAIL CREST PLACE STE B  
LAWRENCE, KS 66049



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
General Securities Representative Examination (S7)	Series 7	04/17/2000
Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	06/21/1999

#### State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	02/06/2007
Uniform Securities Agent State Law Examination (S63)	Series 63	07/01/1999

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	06/22/1999 - 02/18/2000	METLIFE SECURITIES INC.	CRD# 14251	SPRINGFIELD, MA
B	06/22/1999 - 02/18/2000	METROPOLITAN LIFE INSURANCE COMPANY	CRD# 4095	NEW YORK, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
02/2000 - Present	EDWARD JONES	INVESTMENT REPRESENTATIVE	Y	ST LOUIS, MO, United States
05/1999 - Present	METLIFE SECURITIES INC.	NOT PROVIDED	Y	KANSAS CITY, MO, United States
05/1999 - Present	METROPOLITAN LIFE INSURANCE COMPANY	NOT PROVIDED	Y	KANSAS CITY, MO, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

BALLARD CENTER  
 BOARD MEMBER. \*\*\*  
 Lawrence Country Club  
 Lawrence, KS  
 Start date: 11/13/2013  
 Board member  
 Hours per week: 0  
 Hours during trading: 0  
 Help club make decisions.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 2

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	Edward Jones
<b>Allegations:</b>	The client alleges that she understood her investments to be low risk, but that this wasn't the case. She further alleges that she was unaware that she had a margin loan on her account which resulted in a margin call.
<b>Product Type:</b>	Equity Listed (Common & Preferred Stock)
<b>Alleged Damages:</b>	\$5,338.86
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	04/28/2020
<b>Complaint Pending?</b>	No
<b>Status:</b>	Closed/No Action
<b>Status Date:</b>	09/14/2020
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	



**Broker Statement** After completion of the firm's investigation, the Firm wrote off the outstanding margin loan balance and the client has closed her account.

### Disclosure 2 of 2

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** 10/8/07-12/31/08; CLIENT STATES FA MOVED HER MONEY FROM THREE FIXED ANNUITIES TO A VARIABLE ANNUITY. CLIENT INDICATES THE FIXED ANNUITIES HAD A GUARANTEED INTEREST RATE AND THE CLIENT FEELS THE SUB ACCOUNTS IN THE NEW ANNUITY ARE NOT APPROPRIATE FOR HER AGE AND FINANCIAL STATUS. LOSSES EXCEED \$5,000.

**Product Type:** Annuity-Variable

**Alleged Damages:** \$5,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

### Customer Complaint Information

**Date Complaint Received:** 01/05/2009

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 06/01/2009

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** ACCORDING TO FA, CLIENT INITIATED CONTACT WITH HIM IN SEPT 2007. FA STATED CLIENT INQUIRED WITH HIM ABOUT EXCHANGING HER FIXED ANNUITIES INTO A VARIABLE ANNUITY, AS SHE WAS UNHAPPY WITH THE CURRENT RETURNS. IT IS OUR UNDERSTANDING FA HAD A LENGTHY DISCUSSION ABOUT THE DIFFERENCES BETWEEN FIXED AND VARIABLE ANNUITIES AND HE REVIEWED THE RISKS ASSOCIATED WITH VARIABLE ANNUITIES. FA STATED CLIENT DID NOT HAVE A NEED FOR CURRENT INCOME AND SHE HAD AN INVESTMENT HORIZON OF GREATER THAN SEVEN YEARS. AS A RESULT OF THIS DISCUSSION, THE VARIABLE ANNUITY WAS PURCHASED ON 10/8/07. OUR RECORDS REFLECT CLIENT SIGNED A DELIVERY RECEIPT ON OCTOBER 22, 2007 AND ALSO SIGNED THREE ACKNOWLEDGMENT LETTERS DURING HER INITIAL APPOINTMENT IN SEPT 2007. FA HAS INDICATED SINCE THE ANNUITY PURCHASE, CLIENT HAS SPOKEN WITH HIM OR THE BRANCH OFFICE ON SEVERAL OCCASIONS AND IT WAS NOT UNTIL HE RECEIVED THE CLIENT'S LETTER TO THE KS DEPT OF INSURANCE IN JAN 2009 THAT HE WAS AWARE CLIENT HAD CONCERNS REGARDING THE ANNUITY. WHILE WE CERTAINLY UNDERSTAND CLIENT'S DISAPPOINTMENT IN THE PERFORMANCE OF THE ANNUITY, WE HAVE BEEN EXPERIENCING TUMULTUOUS AND UNPRECEDENTED MARKET CONDITIONS, WHICH HAVE HAD A SIGNIFICANT IMPACT ON VALUATIONS. BASED ON OUR REVIEW OF THIS MATTER, IT



APPEARS CLIENT WAS WELL INFORMED ABOUT THE RISKS ASSOCIATED WITH INVESTING IN A VARIABLE ANNUITY AND CLIENT AUTHORIZED THE PURCHASE. FURTHER, THE ANNUITY SUB-ACCOUNTS DO NOT APPEAR TO BE OUTSIDE THE SCOPE OF THE STATED INVESTMENT OBJECTIVES OF THE CLIENT'S ACCOUNT. THEREFORE, WE WILL NOT BE MAKING ANY ADJUSTMENT TO CLIENT'S ACCOUNT RELATING TO THE LOSSES ASSOCIATED WITH THE ANNUITY.



## End of Report

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