



IAPD Report

DUSTIN ALLEN SMITH

CRD# 2803156

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

DUSTIN ALLEN SMITH (CRD# 2803156)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/26/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	CITIZENS SECURITIES, INC.	CRD# 39550	01/17/2025
IA	CITIZENS SECURITIES, INC.	CRD# 39550	01/21/2025

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **51** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CITIZENS PRIVATE WEALTH	106743	TARRYTOWN, NY	04/04/2025 - 05/01/2025
B	RBC CAPITAL MARKETS, LLC	31194	NAPLES, FL	04/01/2015 - 01/29/2025
IA	RBC CAPITAL MARKETS, LLC	31194	NAPLES, FL	04/01/2015 - 01/29/2025

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **51** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **CITIZENS SECURITIES, INC.**
Main Address: ONE CITIZENS BANK WAY
JCB135
JOHNSTON, RI 02919
Firm ID#: 39550

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	01/17/2025
B	FINRA	General Securities Sales Supervisor	Approved	01/17/2025
B	Alabama	Agent	Approved	01/17/2025
IA	Alabama	Investment Adviser Representative	Approved	03/12/2025
B	Alaska	Agent	Approved	01/17/2025
IA	Alaska	Investment Adviser Representative	Approved	03/12/2025
B	Arizona	Agent	Approved	01/17/2025
IA	Arizona	Investment Adviser Representative	Approved	03/25/2025
B	Arkansas	Agent	Approved	01/17/2025
IA	Arkansas	Investment Adviser Representative	Approved	03/13/2025
B	California	Agent	Approved	01/17/2025
IA	California	Investment Adviser Representative	Approved	03/13/2025
B	Colorado	Agent	Approved	01/17/2025



Qualifications

Regulator	Registration	Status	Date
IA Colorado	Investment Adviser Representative	Approved	03/12/2025
B Connecticut	Agent	Approved	01/17/2025
IA Connecticut	Investment Adviser Representative	Approved	03/13/2025
B Delaware	Agent	Approved	01/29/2025
IA Delaware	Investment Adviser Representative	Approved	03/13/2025
B District of Columbia	Agent	Approved	01/17/2025
B Florida	Agent	Approved	01/17/2025
IA Florida	Investment Adviser Representative	Approved	01/21/2025
B Georgia	Agent	Approved	01/21/2025
IA Georgia	Investment Adviser Representative	Approved	03/13/2025
B Idaho	Agent	Approved	01/17/2025
IA Idaho	Investment Adviser Representative	Approved	03/13/2025
B Illinois	Agent	Approved	01/21/2025
IA Illinois	Investment Adviser Representative	Approved	03/14/2025
B Indiana	Agent	Approved	01/23/2025
IA Indiana	Investment Adviser Representative	Approved	03/13/2025
B Iowa	Agent	Approved	01/17/2025
IA Iowa	Investment Adviser Representative	Approved	03/20/2025
B Kansas	Agent	Approved	01/17/2025



Qualifications

Regulator	Registration	Status	Date
IA Kansas	Investment Adviser Representative	Approved	03/13/2025
B Kentucky	Agent	Approved	01/17/2025
IA Kentucky	Investment Adviser Representative	Approved	03/13/2025
B Louisiana	Agent	Approved	01/30/2025
IA Louisiana	Investment Adviser Representative	Approved	03/13/2025
B Maine	Agent	Approved	01/17/2025
IA Maine	Investment Adviser Representative	Approved	03/13/2025
B Maryland	Agent	Approved	01/17/2025
IA Maryland	Investment Adviser Representative	Approved	03/13/2025
B Massachusetts	Agent	Approved	01/17/2025
B Michigan	Agent	Approved	01/17/2025
IA Michigan	Investment Adviser Representative	Approved	03/14/2025
B Minnesota	Agent	Approved	01/30/2025
IA Minnesota	Investment Adviser Representative	Approved	03/13/2025
B Mississippi	Agent	Approved	01/17/2025
IA Mississippi	Investment Adviser Representative	Approved	03/13/2025
B Missouri	Agent	Approved	01/17/2025
B Montana	Agent	Approved	01/17/2025
IA Montana	Investment Adviser Representative	Approved	03/13/2025



Qualifications

	Regulator	Registration	Status	Date
B	Nebraska	Agent	Approved	01/17/2025
IA	Nebraska	Investment Adviser Representative	Approved	03/31/2025
B	Nevada	Agent	Approved	01/17/2025
IA	Nevada	Investment Adviser Representative	Approved	03/12/2025
B	New Hampshire	Agent	Approved	01/17/2025
IA	New Hampshire	Investment Adviser Representative	Approved	03/13/2025
B	New Jersey	Agent	Approved	01/17/2025
IA	New Jersey	Investment Adviser Representative	Approved	03/12/2025
B	New Mexico	Agent	Approved	01/17/2025
IA	New Mexico	Investment Adviser Representative	Approved	03/13/2025
B	New York	Agent	Approved	01/17/2025
IA	New York	Investment Adviser Representative	Approved	03/12/2025
B	North Carolina	Agent	Approved	01/17/2025
IA	North Carolina	Investment Adviser Representative	Approved	03/13/2025
B	North Dakota	Agent	Approved	01/17/2025
IA	North Dakota	Investment Adviser Representative	Approved	03/17/2025
B	Ohio	Agent	Approved	01/17/2025
IA	Ohio	Investment Adviser Representative	Approved	03/14/2025
B	Oklahoma	Agent	Approved	01/27/2025



Qualifications

Regulator	Registration	Status	Date
IA Oklahoma	Investment Adviser Representative	Approved	03/17/2025
B Oregon	Agent	Approved	01/17/2025
IA Oregon	Investment Adviser Representative	Approved	03/16/2025
B Pennsylvania	Agent	Approved	01/17/2025
IA Pennsylvania	Investment Adviser Representative	Approved	03/13/2025
B Puerto Rico	Agent	Approved	01/17/2025
IA Puerto Rico	Investment Adviser Representative	Approved	03/19/2025
B Rhode Island	Agent	Approved	01/17/2025
IA Rhode Island	Investment Adviser Representative	Approved	03/13/2025
B South Carolina	Agent	Approved	01/17/2025
IA South Carolina	Investment Adviser Representative	Approved	03/18/2025
B South Dakota	Agent	Approved	01/21/2025
IA South Dakota	Investment Adviser Representative	Approved	03/13/2025
B Tennessee	Agent	Approved	01/17/2025
B Texas	Agent	Approved	01/17/2025
IA Texas	Investment Adviser Representative	Approved	03/12/2025
B Utah	Agent	Approved	01/17/2025
IA Utah	Investment Adviser Representative	Approved	03/21/2025



Qualifications

	Regulator	Registration	Status	Date
B	Vermont	Agent	Approved	01/17/2025
IA	Vermont	Investment Adviser Representative	Approved	03/13/2025
B	Virginia	Agent	Approved	01/17/2025
IA	Virginia	Investment Adviser Representative	Approved	03/13/2025
B	Washington	Agent	Approved	01/17/2025
IA	Washington	Investment Adviser Representative	Approved	03/13/2025
B	West Virginia	Agent	Approved	01/17/2025
IA	West Virginia	Investment Adviser Representative	Approved	03/20/2025
B	Wisconsin	Agent	Approved	01/17/2025
IA	Wisconsin	Investment Adviser Representative	Approved	03/13/2025
B	Wyoming	Agent	Approved	01/17/2025
IA	Wyoming	Investment Adviser Representative	Approved	03/13/2025

Branch Office Locations

CITIZENS SECURITIES, INC.
4501 TAMiami TRl N
NAPLES, FL 34103





Qualifications

PASSED INDUSTRY EXAMS



This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 2 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.



Principal/Supervisory Exams

Exam	Category	Date
 General Securities Sales Supervisor - General Module Examination (S10)	Series 10	05/31/2017
 General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	02/10/2016

General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	10/04/1996

State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	10/10/1996
 Uniform Securities Agent State Law Examination (S63)	Series 63	10/07/1996

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	04/04/2025 - 05/01/2025	CITIZENS PRIVATE WEALTH	CRD# 106743	TARRYTOWN, NY
B	04/01/2015 - 01/29/2025	RBC CAPITAL MARKETS, LLC	CRD# 31194	NAPLES, FL
IA	04/01/2015 - 01/29/2025	RBC CAPITAL MARKETS, LLC	CRD# 31194	NAPLES, FL
IA	12/03/1998 - 04/10/2015	UBS FINANCIAL SERVICES INC.	CRD# 8174	NAPLES, FL
B	12/03/1996 - 04/10/2015	UBS FINANCIAL SERVICES INC.	CRD# 8174	NAPLES, FL

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2025 - Present	CITIZENS BANK	WEALTH MANAGER	N	NAPLES, FL, United States
01/2025 - Present	CITIZENS SECURITIES, INC.	WEALTH MANAGER	Y	NAPLES, FL, United States
01/2025 - Present	Clarfeld	Wealth Manager	Y	Tarrytown, NY, United States
09/2016 - 01/2025	CITY NATIONAL BANK	EMPLOYEE OF AN AFFILIATE	Y	NAPLES, FL, United States
04/2015 - 01/2025	RBC CAPITAL MARKETS, LLC	FINANCIAL ADVISOR	Y	NAPLES, FL, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	RBC CAPITAL MARKETS, LLC
Allegations:	Claimants contend that Respondents invested the entirety of their retirement assets in illiquid structured notes.
Product Type:	Other: Structured Notes
Alleged Damages:	\$2,000,000.00

Customer Complaint Information

Date Complaint Received:	
Complaint Pending?	No
Status:	Evolved into Arbitration/CFTC reparation (the individual is a named party)
Status Date:	12/02/2025
Settlement Amount:	

Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):	FINRA
Docket/Case #:	25-02627



Date Notice/Process Served: 12/02/2025

Arbitration Pending? Yes

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: RBC CAPITAL MARKETS, LLC

Allegations: Claimants contend that Respondents invested the entirety of their retirement assets in illiquid structured notes.

Product Type: Other: Structured Notes

Alleged Damages: \$2,000,000.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): FINRA

Docket/Case #: 25-02627

Date Notice/Process Served: 12/02/2025

Arbitration Pending? Yes

Disclosure 2 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC

Allegations: TIME FRAME: SEPTEMBER 1, 2010 - JUNE 21, 2012 CLAIMANTS ALLEGE THAT MAILING ADDRESS WAS NOT UPDATED AND INSTRUCTIONS RELATED TO PREMIUM PAYMENTS ON LIFE INSURANCE POLICY WRE NOT FOLLOWED, RESULTING IN LAPSE OF POLICY AND LOSS OF DEATH BENEFIT.

Product Type: Other: LIFE INSURANCE

Alleged Damages: \$330,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 13-02257

Filing date of arbitration/CFTC reparation or civil litigation: 10/16/2013

Customer Complaint Information

Date Complaint Received: 10/16/2013



Complaint Pending? No
Status: Denied
Status Date: 04/02/2015
Settlement Amount:

Individual Contribution Amount:

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Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC

Allegations: TIME FRAME: SEPTEMBER 1, 2010 - JUNE 21, 2012
 CLAIMANTS ALLEGE THAT MAILING ADDRESS WAS NOT UPDATED AND INSTRUCTIONS RELATED TO PREMIUM PAYMENTS ON LIFE INSURANCE POLICY WERE NOT FOLLOWED, RESULTING IN LAPSE OF POLICY AND LOSS OF DEATH BENEFIT.

Product Type: Other: LIFE INSURANCE

Alleged Damages: \$330,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 13-02257

Filing date of arbitration/CFTC reparation or civil litigation: 10/16/2013

Customer Complaint Information

Date Complaint Received: 10/16/2013

Complaint Pending? No

Status: Denied

Status Date: 04/02/2015

Settlement Amount:

Individual Contribution Amount:

Broker Statement I DENY THE ALLEGATIONS SET FORTH BY THE AUTHORIZED INDIVIDUAL AS THEY ARE WITHOUT MERIT. MULTIPLE STATEMENTS AND PAYMENT REQUESTS WERE DELIVERED TO THE CONTRACT OWNER AND THEIR DISREGARD LED TO THE POLICY'S CANCELLATION.

THE FIRM HAS DENIED THE COMPLAINT BY LETTER DATED 1/3/13. THE CLIENT WAS ADVISED OF THE NECESSARY STEPS TO TAKE IN ORDER TO REINSTATE HER POLICY. THE CLIENT CHOSE NOT TO TAKE ANY ACTION



WHICH RESULTED IN SUN LIFE'S REFUSAL TO REINSTATE HER POLICY.
THERE WAS NO ATTEMPT MADE BY NEITHER THE CLIENT NOR THE
AUTHORIZED INDIVIDUAL TO CONTACT THE FIRM TO DISCUSS THE LAPSE
IN HER POLICY OR TO REQUEST A PAYMENT UNTIL AFTER IT HAD ALREADY
TAKEN PLACE



End of Report

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