



## IAPD Report

# JOHN CARLOS SALAS

CRD# 2805792

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### JOHN CARLOS SALAS (CRD# 2805792)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **10/10/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
IA	PARADIGM INVESTMENT MANAGEMENT	CRD# 174058	12/03/2025

### QUALIFICATIONS

This representative is currently registered in **0** SRO(s) and **1** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration. Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	PARADIGM PARTNERS CAPITAL MANAGEMENT	174058	MIAMI, FL	08/11/2015 - 12/31/2023
IA	INCASA LLC	174058	MIAMI, FL	08/11/2015 - 12/31/2019
IA	PORTFOLIO RESOURCES ADVISOR GROUP, INC.	144601	MIAMI, FL	08/11/2015 - 05/09/2017

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	9



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **1** jurisdiction(s) and **0** SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **PARADIGM INVESTMENT MANAGEMENT**  
Main Address: 333 SE 2ND AVE  
SUITE 2000  
MIAMI, FL 33131  
Firm ID#: 174058

Regulator	Registration	Status	Date
<b>IA</b> Florida	Investment Adviser Representative	Approved	12/03/2025

### Branch Office Locations

**PARADIGM INVESTMENT MANAGEMENT**  
333 SE 2ND AVE  
SUITE 2000  
MIAMI, FL 33131



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 0 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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No information reported.

#### State Securities Law Exams

Exam	Category	Date
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<b>IA</b> Uniform Investment Adviser Law Examination (S65)	Series 65	03/07/2001
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/11/2015 - 12/31/2023	PARADIGM PARTNERS CAPITAL MANAGEMENT	CRD# 174058	MIAMI, FL
IA	08/11/2015 - 12/31/2019	INCASA LLC	CRD# 174058	MIAMI, FL
IA	08/11/2015 - 05/09/2017	PORTFOLIO RESOURCES ADVISOR GROUP, INC.	CRD# 144601	MIAMI, FL
IA	09/10/2009 - 12/31/2014	BOLTON GLOBAL ASSET MANAGEMENT	CRD# 129376	SHELTON, CT
IA	04/29/2005 - 09/08/2009	WELLS FARGO ADVISORS, LLC	CRD# 19616	NEW YORK, NY
IA	09/07/2001 - 05/04/2005	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	NEW YORK, NY

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2015 - Present	INCASA LLC	CEO	Y	MIAMI, FL, United States
01/2015 - Present	PPD FINANCIAL	CEO	Y	MIAMI, FL, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

I have a marketing firm in Panama called Paradigm Investment Management



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	9

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 9

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	WELLS FARGO ADVISORS
<b>Allegations:</b>	RESIDENT OF ARGENTINA STATED THAT THE FA RECOMMENDED , AND THE CLIENT INVESTED,\$100,000.00 INTO A LIMITED PARTNERSHIP CALLED SAMARILLO DEVELOPMENT COMPANY.CLIENT WOULD LIKE HIS INVESTMENT RETURNED. (05/01/2007 - 05/31/2008)
<b>Product Type:</b>	Other: MISCELLANEOUS
<b>Alleged Damages:</b>	\$25,000.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	PLUS INTERESTS AND DAMAGES
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA ARBITRATION
<b>Docket/Case #:</b>	10-02703
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	06/03/2010

**Customer Complaint Information**

**Date Complaint Received:** 09/14/2010  
**Complaint Pending?** No  
**Status:** Settled  
**Status Date:** 07/18/2011  
**Settlement Amount:** \$6,000.00  
**Individual Contribution Amount:** \$6,000.00

**Arbitration Information**

**Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):** FINRA  
**Docket/Case #:** 10-02703  
**Date Notice/Process Served:**  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 07/18/2011  
**Monetary Compensation Amount:** \$6,000.00  
**Individual Contribution Amount:** \$6,000.00

**Disclosure 2 of 9**

**Reporting Source:** Firm  
**Employing firm when activities occurred which led to the complaint:** WELLS FARGO ADVISORS, LLC

**Allegations:** RESIDENT OF ARGENTINA STATED THAT FA RECOMMENDED, AND CLIENT INVESTED, \$100,000 INTO A LIMITED PARTNERSHIP CALLED SAMARILLO DEVELOPMENT COMPANY, WHICH IS NOT SUPPORTED IN ANY WAY BY WACHOVIA/WELLS FARGO. CLIENT WOULD LIKE HIS INVESTMENT RETURNED.  
(05/01/2007 - 05/31/2008)

**Product Type:** Other: MISCELLANEOUS

**Alleged Damages:** \$100,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

**Customer Complaint Information**

**Date Complaint Received:** 12/16/2009  
**Complaint Pending?** No



**Status:** Denied  
**Status Date:** 01/05/2010  
**Settlement Amount:**  
**Individual Contribution Amount:**  
**Firm Statement** THE FIRM DENIED THE CLIENT'S REQUEST FOR REIMBURSEMENT OF THE INVESTMENT HE MADE IN A COMPANY OUTSIDE OF THIS FIRM.

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**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** WELLS FARGO ADVISORS, LLC  
**Allegations:** RESIDENT OF ARGENTINA STATED THAT FA RECOMMENDED, AND CLIENT INVESTED, \$100,000 INTO A LIMITED PARTNERSHIP CALLED SAMARILLO DEVELOPMENT COMPANY, WHICH IS NOT SUPPORTED IN ANY WAY BY WACHOVIA/WELLS FARGO. CLIENT WOULD LIKE HIS INVESTMENT RETURNED. (05/01/2007 - 05/31/2008)

**Product Type:** Other: MISCELLANEOUS

**Alleged Damages:** \$100,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

### Customer Complaint Information

**Date Complaint Received:** 12/16/2009

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 01/05/2010

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** WELLS FARGO ADVISORS, LLC DENIED THE CLIENT'S REQUEST FOR REIMBURSEMENT OF THE INVESTMENT HE MADE OUTSIDE OF WELLS FARGO ADVISORS, LLC

### Disclosure 3 of 9

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORP.

**Allegations:** CLIENT ALLEGES REP FAILED TO FOLLOW INSTRUCTIONS RELATING TO A MANAGED ACCOUNT.

**Product Type:** Other



**Other Product Type(s):** MANAGED/WRAP ACCOUNT

**Alleged Damages:** \$12,698.63

**Customer Complaint Information**

**Date Complaint Received:** 08/21/2008

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 11/12/2008

**Settlement Amount:** \$0.00

**Individual Contribution Amount:** \$0.00

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORP.

**Allegations:** CLIENT ALLEGES REP FAILED TO FOLLOW INSTRUCTIONS RELATING TO A MANAGED ACCOUNT.

**Product Type:** Other

**Other Product Type(s):** MANAGED/WRAP ACCOUNT

**Alleged Damages:** \$12,698.63

**Customer Complaint Information**

**Date Complaint Received:** 08/21/2008

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 11/12/2008

**Settlement Amount:**

**Individual Contribution Amount:**

**Disclosure 4 of 9**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORPORATION

**Allegations:** CLIENT ALLEGES THAT REP FAILED TO DISCLOSE FEES ASSOCIATED WITH THE SALE OF MAN GLOBAL STRAT.

**Product Type:** Other

**Other Product Type(s):** MAN GLOBAL STRAT.

**Alleged Damages:** \$39,611.52

**Customer Complaint Information**



**Date Complaint Received:** 10/26/2006

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 11/07/2006

**Settlement Amount:** \$0.00

**Individual Contribution Amount:** \$0.00

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**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORPORATION

**Allegations:** CLIENT ALLEGES THAT REP FAILED TO DISCLOSE FEES ASSOCIATED WITH THE SALE OF MAN GLOBAL STRAT.

**Product Type:** Other

**Other Product Type(s):** MAN GLOBAL STRAT.

**Alleged Damages:** \$39,611.52

**Customer Complaint Information**

**Date Complaint Received:** 10/26/2006

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 11/07/2006

**Settlement Amount:**

**Individual Contribution Amount:**

**Disclosure 5 of 9**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORP

**Allegations:** CUSTOMER ALLEGES FAILURE TO DISCLOSE FACTS CONCERNING INVESTMENT CONTRACT.

**Product Type:** Annuity(ies) - Fixed

**Other Product Type(s):** OFFSHORE - FIXED

**Alleged Damages:** \$14,027.63

**Customer Complaint Information**

**Date Complaint Received:** 09/08/2006

**Complaint Pending?** No

**Status:** Settled



Status Date: 11/28/2006

Settlement Amount: \$5,338.87

Individual Contribution Amount: \$0.00

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: CUSTOMER ALLEGES FAILURE TO DISCLOSE FACTS CONCERNING INVESTMENT CONTRACT.

Product Type: Annuity(ies) - Fixed

Other Product Type(s): OFFSHORE - FIXED

Alleged Damages: \$14,027.63

Customer Complaint Information

Date Complaint Received: 09/08/2006

Complaint Pending? No

Status: Settled

Status Date: 11/28/2006

Settlement Amount: \$5,338.87

Individual Contribution Amount: \$0.00

Disclosure 6 of 9

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES

Allegations: CLIENT ALLEGES REP FAILED TO FOLLOW INSTRUCTIONS WITH RESPECT TO REALLOCATION OF MUTUAL FUNDS AND VARIABLE ANNUITY.

Product Type: Mutual Fund(s)

Other Product Type(s): VARIABLE ANNUITY

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 06/16/2005

Complaint Pending? No

Status: Settled

Status Date: 10/31/2005

Settlement Amount: \$4,500.00

Individual Contribution Amount: \$0.00



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES

**Allegations:** CLIENT ALLEGES REP FAILED TO FOLLOW INSTRUCTIONS WITH RESPECT TO REALLOCATION OF MUTUAL FUNDS AND VARIABLE ANNUITY.

**Product Type:** Mutual Fund(s)

**Other Product Type(s):** VARIABLE ANNUITY

**Alleged Damages:** \$5,000.00

**Customer Complaint Information**

**Date Complaint Received:** 06/16/2005

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 10/31/2005

**Settlement Amount:** \$4,500.00

**Individual Contribution Amount:** \$0.00

**Disclosure 7 of 9**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORP.

**Allegations:** CUSTOMER ALLEGES THAT REP FAILED TO ABIDE BY AGREEMENT CONCERNING AMOUNT OF COMMISSIONS TO BE CHARGED ON CERTAIN CUSTOMER TRADES AND FAILED TO INFORM CUSTOMER OF THE PURCHASE PRICE OF FIXED INCOME SECURITIES.

**Product Type:** Debt - Corporate

**Alleged Damages:** \$5,000.00

**Customer Complaint Information**

**Date Complaint Received:** 06/03/2005

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 09/06/2005

**Settlement Amount:**

**Individual Contribution Amount:**

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**Reporting Source:** Individual



**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORP.

**Allegations:** CUSTOMER ALLEGES THAT REP FAILED TO ABIDE BY AGREEMENT CONCERNING AMOUNT OF COMMISSIONS TO BE CHARGED ON CERTAIN CUSTOMER TRADES AND FAILED TO INFORM CUSTOMER OF THE PURCHASE PRICE OF FIXED INCOME SECURITIES.

**Product Type:** Debt - Corporate

**Alleged Damages:** \$5,000.00

**Customer Complaint Information**

**Date Complaint Received:** 06/03/2005

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 09/06/2005

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** GM BOND WAS A NEW OFFERING AND COULD NOT BE PURCHASED AT A LOWER PRICE AT THAT TIME. I TOLD THE CLIENT THAT WE WOULD BUY THE BOND AT PAR, AND HE AGREED TO THE PURCHASE. THE CLIENT WENT ON BLOOMBERG THE NEXT DAY AND SAW A LOWER PRICE. HE ASKED THAT I RETURN \$5,000.00. I LET HIM KNOW THAT HE COULD NOT NEGOTIATE THE PRICE OF A NEW ISSUE AND MADE HIM AWARE OF THIS. HE WROTE THE LETTER IN AN ATTEMPT TO GET MONEY FROM CHASE AFTER I LEFT THE FIRM, FIGURING CHASE WOULD NOT FIGHT HIM ON THIS SITUATION.

**Disclosure 8 of 9**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORPORATION

**Allegations:** CUSTOMER CLAIMS THAT THE SALES CHARGES ASSOCIATED WITH HIS MUTUAL FUND INVESTMENT WAS NOT DISCLOSED

**Product Type:** Mutual Fund(s)

**Alleged Damages:** \$16,072.00

**Customer Complaint Information**

**Date Complaint Received:** 09/21/2004

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 06/13/2005

**Settlement Amount:**

**Individual Contribution Amount:**



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** CHASE INVESTMENT SERVICES CORPORATION

**Allegations:** CUSTOMER CLAIMS THAT THE SALES CHARGES ASSOCIATED WITH HIS MUTUAL FUND INVESTMENT WAS NOT DISCLOSED

**Product Type:** Mutual Fund(s)

**Alleged Damages:** \$16,072.00

### Customer Complaint Information

**Date Complaint Received:** 09/21/2004

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 06/13/2005

**Settlement Amount:**

**Individual Contribution Amount:**

### Disclosure 9 of 9

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** CITICORP INVESTMENT SERVICES

**Allegations:** CLIENT ALLEGES THAT UNDER NO CIRCUMSTANCES DID SHE EVER AUTHORIZE MR. SALAS TO SELL THESE BONDS AND THAT THEY NEVER HAD ANY CONVERSATIONS REGARDING THESE SALES. CLIENT ALSO ALLEGES THAT MR. SALAS NEVER DISCUSSED AND NEVER EXPLAINED ANY ALLEGES THAT MR. SALAS NEVER DISCUSSED AND NEVER EXPLAINED ANY FEES OR SALES COMMISSIONS THAT MAY EXIST REGARDING HER MUTUAL FUND ACTIVITY.

**Product Type:** Mutual Fund(s)

**Other Product Type(s):** BOND

**Alleged Damages:** \$11,519.99

### Customer Complaint Information

**Date Complaint Received:** 05/12/2000

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 11/24/2000

**Settlement Amount:** \$844.86

**Individual Contribution Amount:** \$0.00

**Firm Statement** CLAIM WAS SETTLED TO AVOID THE COSTS AN RISKS ASSOCIATED WITH LITIGATION.



**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** CITICORP INVESTMENT SERVICES

**Allegations:** CLIENT ALLEGES THAT UNDER NO CIRCUMSTANCES DID SHE EVER AUTHORIZE MR. SALAS TO SELL THESE BONDS AND THAT THEY NEVER HAD ANY CONVERSATIONS REGARDING THESE SALES. CLIENT ALSO ALLEGES THAT MR. SALAS NEVER DISCUSSED AND NEVER EXPLAINED ANY FEES OR SALES COMMISSIONS THAT MAY EXIST REGARDING HER MUTUAL FUND ACTIVITY.

**Product Type:** Mutual Fund(s)

**Alleged Damages:** \$11,519.99

**Customer Complaint Information**

**Date Complaint Received:** 05/12/2000

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 09/01/2000

**Settlement Amount:** \$844.86

**Individual Contribution Amount:** \$0.00



## End of Report

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