



## IAPD Report

### Jena Sullivan

CRD# 2859633

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page  
<http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### **Jena Sullivan (CRD# 2859633)**

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **09/04/2025**.

### **CURRENT EMPLOYERS**

	Firm	CRD#	Registered Since
<b>B</b>	EDWARD JONES	CRD# 250	01/07/2019
<b>IA</b>	EDWARD JONES	CRD# 250	01/31/2019

### **QUALIFICATIONS**

This representative is currently registered in **4** SRO(s) and **29** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### **REGISTRATION HISTORY**

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	LPL FINANCIAL LLC	6413	THE VILLAGES, FL	02/14/2018 - 01/14/2019
<b>B</b>	SII INVESTMENTS, INC.	2225	THE VILLAGES, FL	10/13/2009 - 02/14/2018
<b>B</b>	MUTUAL SERVICE CORPORATION	4806	BOSTON, MA	10/06/2000 - 03/10/2004

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### **DISCLOSURE INFORMATION**

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 29 jurisdiction(s) and 4 SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Address: 12555 MANCHESTER RD  
ST. LOUIS, MO 63131

Firm ID#: 250

Regulator	Registration	Status	Date
 FINRA	General Securities Representative	Approved	01/07/2019
 FINRA	General Securities Principal	Approved	07/14/2020
 NYSE American LLC	General Securities Representative	Approved	01/07/2019
 NYSE American LLC	General Securities Principal	Approved	07/14/2020
 Nasdaq Stock Market	General Securities Representative	Approved	01/07/2019
 Nasdaq Stock Market	General Securities Principal	Approved	07/14/2020
 New York Stock Exchange	General Securities Representative	Approved	01/07/2019
 New York Stock Exchange	General Securities Principal	Approved	07/14/2020
 Alabama	Agent	Approved	07/15/2020
 Arizona	Agent	Approved	01/10/2020
 California	Agent	Approved	01/10/2020
 Colorado	Agent	Approved	10/03/2024
 District of Columbia	Agent	Approved	10/28/2022



## Qualifications

Regulator	Registration	Status	Date
B Florida	Agent	Approved	01/07/2019
IA Florida	Investment Adviser Representative	Approved	01/31/2019
B Illinois	Agent	Approved	08/31/2021
B Indiana	Agent	Approved	09/04/2019
B Kansas	Agent	Approved	04/16/2025
B Maryland	Agent	Approved	11/28/2022
B Massachusetts	Agent	Approved	03/22/2021
B Michigan	Agent	Approved	03/06/2024
B Minnesota	Agent	Approved	01/14/2020
B Missouri	Agent	Approved	10/28/2022
B Nevada	Agent	Approved	05/28/2024
B New Jersey	Agent	Approved	01/10/2020
B New York	Agent	Approved	01/10/2020
B North Carolina	Agent	Approved	06/25/2019
B Ohio	Agent	Approved	04/01/2021
B Oregon	Agent	Approved	04/29/2022
B Pennsylvania	Agent	Approved	07/03/2019
B South Carolina	Agent	Approved	04/29/2022
B Tennessee	Agent	Approved	09/25/2024



## Qualifications

	Regulator	Registration	Status	Date
B	Texas	Agent	Approved	10/26/2022
IA	Texas	Investment Adviser Representative	Restricted Approval	11/03/2022
B	Utah	Agent	Approved	09/06/2023
B	Virginia	Agent	Approved	02/28/2022
B	Washington	Agent	Approved	01/14/2020
B	Wisconsin	Agent	Approved	07/16/2024
B	Wyoming	Agent	Approved	02/24/2025

## Branch Office Locations

**EDWARD JONES**

8483 S E 165th Mulberry Lane  
Suite 100  
THE VILLAGES, FL 32162



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
 General Securities Principal Examination (S24)	Series 24	12/28/2009

#### General Industry/Product Exams

Exam	Category	Date
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	10/12/2009

#### State Securities Law Exams

Exam	Category	Date
  Uniform Combined State Law Examination (S66)	Series 66	01/29/2019

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	02/14/2018 - 01/14/2019	LPL FINANCIAL LLC	CRD# 6413	THE VILLAGES, FL
B	10/13/2009 - 02/14/2018	SII INVESTMENTS, INC.	CRD# 2225	THE VILLAGES, FL
B	10/06/2000 - 03/10/2004	MUTUAL SERVICE CORPORATION	CRD# 4806	BOSTON, MA

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2019 - Present	Edward Jones	Financial Advisor	Y	St.Louis, MO, United States
02/2018 - 12/2018	LPL FINANCIAL LLC	Mass Transfer	Y	THE VILLAGES, FL, United States
03/2009 - 12/2018	FROSS & FROSS	ADMIN ASST	Y	THE VILLAGES, FL, United States
08/2009 - 02/2018	SII INVESTMENTS	LICENSED ADMIN	Y	THE VILLAGES, FL, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

"Love Project Partnership, LLC

Type of business: Real Estate Investment Company

Fruitland Park, FL

Start date: 10/13/2022

Partner

Hours per week: 10

Hours during trading: 0

Desc: This is a real estate investment company owned by my husband and myself. He will be the one who is primarily doing all business transactions. My involvement will be administrative in nature."

"HER Unlimited

Type of business: Podcast

Ocala, FL

Start date: 8/2/2024

Partner

Hours per week: 0

Hours during trading: 0



## Registration & Employment History

### OTHER BUSINESS ACTIVITIES

Desc: Co-host of women's podcast

"Intentional Driven Women

Type:

Date: 03/08/22

Title: Co-Founder

Trad Hrs: 0

Tot Hrs: 0

Desc: Organizing of meetings/events for women to network; focusing on personal and professional growth, mental and physical wellness.

City-State: The Villages FL"

"HER Unlimited

Type: Podcast

Date: 08/02/24

Title: Partner

Trad Hrs: 0

Tot Hrs: 5

Desc: Co-host of women's podcast.

City-State: Ocala FL"



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### **Disclosure 1 of 1**

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	EDWARD D. JONES & CO., L.P.
<b>Allegations:</b>	The client alleges the financial advisor failed to follow instructions to exchange all equity American Funds to money market in July 2022. The client states a portion of the exchanges were completed in July 2022; however, the remaining exchanges were not completed until October 2022 which resulted in additional losses.
<b>Product Type:</b>	Mutual Fund
<b>Alleged Damages:</b>	\$5,000.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	Exact amount of \$4,628.50 plus additional, unspecified, damages
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	04/10/2023
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	06/08/2023



**Settlement Amount:**

**Individual Contribution  
Amount:**

**Broker Statement**

Based on the firm's review, the client's claim was denied.



## End of Report

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