



## IAPD Report

# CRAIG NEYLAND LANG

CRD# 301830

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### CRAIG NEYLAND LANG (CRD# 301830)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **07/30/2024**.

### CURRENT EMPLOYERS

|           | Firm     | CRD#      | Registered Since |
|-----------|----------|-----------|------------------|
| <b>B</b>  | STEPHENS | CRD# 3496 | 02/14/2014       |
| <b>IA</b> | STEPHENS | CRD# 3496 | 02/14/2014       |

### QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **41** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

|           | FIRM                          | CRD#   | LOCATION       | REGISTRATION DATES      |
|-----------|-------------------------------|--------|----------------|-------------------------|
| <b>IA</b> | MORGAN STANLEY                | 149777 | SHREVEPORT, LA | 11/18/2010 - 02/21/2014 |
| <b>B</b>  | MORGAN STANLEY                | 149777 | SHREVEPORT, LA | 06/01/2009 - 02/21/2014 |
| <b>B</b>  | CITIGROUP GLOBAL MARKETS INC. | 7059   | SHREVEPORT, LA | 02/21/2006 - 06/01/2009 |

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 2     |



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **41** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **STEPHENS**  
Main Address: 111 CENTER ST  
LITTLE ROCK, AR 72201  
Firm ID#: 3496

|          | Regulator           | Registration                        | Status   | Date       |
|----------|---------------------|-------------------------------------|----------|------------|
| <b>B</b> | FINRA               | General Securities Principal        | Approved | 02/14/2014 |
| <b>B</b> | FINRA               | General Securities Representative   | Approved | 02/14/2014 |
| <b>B</b> | FINRA               | General Securities Sales Supervisor | Approved | 02/14/2014 |
| <b>B</b> | FINRA               | Municipal Securities Principal      | Approved | 02/14/2014 |
| <b>B</b> | FINRA               | Registered Options Principal        | Approved | 02/14/2014 |
| <b>B</b> | FINRA               | Municipal Securities Representative | Approved | 02/20/2014 |
| <b>B</b> | NYSE American LLC   | General Securities Principal        | Approved | 02/14/2014 |
| <b>B</b> | NYSE American LLC   | General Securities Representative   | Approved | 02/14/2014 |
| <b>B</b> | NYSE American LLC   | Municipal Securities Principal      | Approved | 02/14/2014 |
| <b>B</b> | NYSE American LLC   | Registered Options Principal        | Approved | 02/14/2014 |
| <b>B</b> | NYSE American LLC   | Municipal Securities Representative | Approved | 02/20/2014 |
| <b>B</b> | NYSE American LLC   | General Securities Sales Supervisor | Approved | 10/01/2018 |
| <b>B</b> | Nasdaq Stock Market | General Securities Principal        | Approved | 02/14/2014 |



## Qualifications

| Regulator                 | Registration                        | Status   | Date       |
|---------------------------|-------------------------------------|----------|------------|
| B Nasdaq Stock Market     | General Securities Representative   | Approved | 02/14/2014 |
| B Nasdaq Stock Market     | General Securities Sales Supervisor | Approved | 02/14/2014 |
| B Nasdaq Stock Market     | Registered Options Principal        | Approved | 02/14/2014 |
| B New York Stock Exchange | General Securities Principal        | Approved | 02/14/2014 |
| B New York Stock Exchange | General Securities Representative   | Approved | 02/14/2014 |
| B New York Stock Exchange | Municipal Securities Principal      | Approved | 02/14/2014 |
| B New York Stock Exchange | Municipal Securities Representative | Approved | 02/20/2014 |
| B New York Stock Exchange | General Securities Sales Supervisor | Approved | 10/01/2018 |
| B Alabama                 | Agent                               | Approved | 02/14/2014 |
| B Alaska                  | Agent                               | Approved | 01/10/2019 |
| B Arizona                 | Agent                               | Approved | 02/14/2014 |
| B Arkansas                | Agent                               | Approved | 02/14/2014 |
| B California              | Agent                               | Approved | 02/14/2014 |
| B Colorado                | Agent                               | Approved | 02/14/2014 |
| B Florida                 | Agent                               | Approved | 02/14/2014 |
| B Georgia                 | Agent                               | Approved | 02/14/2014 |
| B Hawaii                  | Agent                               | Approved | 01/08/2019 |
| B Idaho                   | Agent                               | Approved | 01/08/2019 |
| B Illinois                | Agent                               | Approved | 07/24/2015 |



## Qualifications

|    | Regulator      | Registration                      | Status   | Date       |
|----|----------------|-----------------------------------|----------|------------|
| B  | Indiana        | Agent                             | Approved | 01/08/2019 |
| B  | Iowa           | Agent                             | Approved | 01/09/2019 |
| B  | Kansas         | Agent                             | Approved | 01/10/2019 |
| B  | Louisiana      | Agent                             | Approved | 02/14/2014 |
| IA | Louisiana      | Investment Adviser Representative | Approved | 02/14/2014 |
| B  | Maryland       | Agent                             | Approved | 03/29/2018 |
| B  | Massachusetts  | Agent                             | Approved | 01/09/2019 |
| B  | Michigan       | Agent                             | Approved | 01/10/2019 |
| B  | Minnesota      | Agent                             | Approved | 01/09/2019 |
| B  | Mississippi    | Agent                             | Approved | 02/14/2014 |
| B  | Missouri       | Agent                             | Approved | 01/08/2019 |
| B  | Nebraska       | Agent                             | Approved | 02/14/2014 |
| B  | Nevada         | Agent                             | Approved | 01/22/2019 |
| B  | New Jersey     | Agent                             | Approved | 01/09/2019 |
| B  | New Mexico     | Agent                             | Approved | 01/09/2019 |
| B  | New York       | Agent                             | Approved | 02/06/2019 |
| B  | North Carolina | Agent                             | Approved | 01/10/2019 |
| B  | North Dakota   | Agent                             | Approved | 01/08/2019 |
| B  | Ohio           | Agent                             | Approved | 01/08/2019 |



### Qualifications

| Regulator               | Registration                      | Status              | Date       |
|-------------------------|-----------------------------------|---------------------|------------|
| <b>B</b> Oklahoma       | Agent                             | Approved            | 10/11/2022 |
| <b>B</b> Oregon         | Agent                             | Approved            | 07/26/2021 |
| <b>B</b> Pennsylvania   | Agent                             | Approved            | 01/11/2019 |
| <b>B</b> South Carolina | Agent                             | Approved            | 01/09/2019 |
| <b>B</b> South Dakota   | Agent                             | Approved            | 01/15/2019 |
| <b>B</b> Tennessee      | Agent                             | Approved            | 01/09/2019 |
| <b>B</b> Texas          | Agent                             | Approved            | 02/14/2014 |
| <b>IA</b> Texas         | Investment Adviser Representative | Restricted Approval | 02/18/2014 |
| <b>B</b> Utah           | Agent                             | Approved            | 01/10/2019 |
| <b>B</b> Virginia       | Agent                             | Approved            | 02/14/2014 |
| <b>B</b> Washington     | Agent                             | Approved            | 01/08/2019 |
| <b>B</b> Wisconsin      | Agent                             | Approved            | 01/09/2019 |
| <b>B</b> Wyoming        | Agent                             | Approved            | 01/09/2019 |

#### Branch Office Locations

**STEPHENS**  
7600 Fern Avenue  
Building 1300  
SHREVEPORT, LA 71105

**STEPHENS**  
9 GREENWAY PLAZA  
HOUSTON, TX 77046










## Qualifications

### PASSED INDUSTRY EXAMS






This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 7 principal/supervisory exams, 5 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

| Exam  | Category  | Date       |
|---|-----------|------------|
|  Registered Options Principal Examination (S4)                           | Series 4  | 01/02/2023 |
|  Municipal Securities Principal Examination (S53)                        | Series 53 | 01/02/2023 |
|  General Securities Sales Supervisor - General Module Examination (S10) | Series 10 | 01/02/2023 |
|  General Securities Sales Supervisor - Options Module Examination (S9) | Series 9  | 01/02/2023 |
|  General Securities Principal Examination (S24)                        | Series 24 | 01/02/2023 |
|  NYSE Branch Manager Examination (S12)                                 | Series 12 | 07/20/1977 |
|  Registered Principal Examination (S40)                                | Series 40 | 05/12/1973 |

#### General Industry/Product Exams

| Exam  | Category    | Date       |
|---|-------------|------------|
|  Municipal Securities Representative Examination (S52TO) | Series 52TO | 09/25/2025 |
|  General Securities Representative Examination (S7TO)    | Series 7TO  | 01/02/2023 |
|  Securities Industry Essentials Examination (SIE)        | SIE         | 10/01/2018 |
|  Foreign Currency Options Examination (S15)              | Series 15   | 12/13/1982 |
|  Registered Representative Examination (S1)              | Series 1    | 08/06/1969 |



## Qualifications

### PASSED INDUSTRY EXAMS

#### State Securities Law Exams

|           | Exam   | Category  | Date       |
|-----------|--|-----------|------------|
| <b>IA</b> | Uniform Investment Adviser Law Examination (S65)     | Series 65 | 06/21/2016 |
| <b>B</b>  | Uniform Securities Agent State Law Examination (S63) | Series 63 | 10/08/1982 |

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

|    | Registration Dates      | Firm Name                                 | ID#         | Branch Location |
|----|-------------------------|---|-------------|-----------------|
| IA | 11/18/2010 - 02/21/2014 | MORGAN STANLEY                            | CRD# 149777 | SHREVEPORT, LA  |
| B  | 06/01/2009 - 02/21/2014 | MORGAN STANLEY                            | CRD# 149777 | SHREVEPORT, LA  |
| B  | 02/21/2006 - 06/01/2009 | CITIGROUP GLOBAL MARKETS INC.             | CRD# 7059   | SHREVEPORT, LA  |
| B  | 10/17/1988 - 02/21/2006 | LEGG MASON WOOD WALKER, INCORPORATED      | CRD# 6555   | SHREVEPORT, LA  |
| B  | 12/19/1969 - 10/17/1988 | HOWARD, WEIL, LABOUISSSE, FRIEDRICHS INC. | CRD# 414    |                 |

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

| Employment Dates  | Employer Name | Position           | Investment Related | Employer Location             |
|-------------------|---------------|--------------------|--------------------|-------------------------------|
| 02/2014 - Present | STEPHENS INC  | SVP/BRANCH MANAGER | Y                  | SHREVEPORT, LA, United States |

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 2     |

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 2

|  |  |
|--|--|
| <b>Reporting Source:</b>   | Individual   |
| <b>Employing firm when activities occurred which led to the complaint:</b> | Stephens Inc.  |
| <b>Allegations:</b>  | Client expressed concern regarding the deprecation of the value of his investment holdings and alleged a lack of communication between himself and Mr. Lang. The approximate dates leading to the allegation are December 2020 to December 2022. |
| <b>Product Type:</b>   | Equity Listed (Common & Preferred Stock)   |
| <b>Alleged Damages:</b>  | \$0.00   |
| <b>Alleged Damages Amount Explanation (if amount not exact):</b>           | Damage unspecified   |
| <b>Is this an oral complaint?</b>  | No   |
| <b>Is this a written complaint?</b>  | Yes  |
| <b>Is this an arbitration/CFTC reparation or civil litigation?</b>         | No   |

### Customer Complaint Information

|                                 |            |
|---------------------------------|------------|
| <b>Date Complaint Received:</b> | 03/24/2023 |
| <b>Complaint Pending?</b>       | Yes        |
| <b>Settlement Amount:</b>       |            |



**Individual Contribution Amount:**

**Broker Statement**

Based on Mr. Lang's conversations with the client, Mr. Lang believed he was acting according to the client's wishes, which were to hold onto his investments in anticipation of them recovering their value and eventually generating a positive return.

**Disclosure 2 of 2**

**Reporting Source:**

Regulator

**Employing firm when activities occurred which led to the complaint:**

**Allegations:**

CHURNING; UNAUTHORIZED TRADING

**Product Type:**

**Alleged Damages:**

\$1,000,000.00

**Arbitration Information**

**Arbitration/Reparation Claim filed with and Docket/Case No.:**

[NASD - CASE #90-02222](#)

**Date Notice/Process Served:**

10/15/1990

**Arbitration Pending?**

No

**Disposition:**

Other

**Disposition Date:**

02/19/1992

**Disposition Detail:**

AWARD AGAINST PARTY  
ACTUAL/COMPENSATORY DAMAGES, RELIEF HAS  
BEEN AWARDED (PARTIAL OR FULL), AWARD AMOUNT \$9,662.00 JOINTLY  
AND SEVERALL

**Reporting Source:**

Individual

**Employing firm when activities occurred which led to the complaint:**

**Allegations:**

VIOLATION OF NASD RULES OF FAIR PRACTICE,  
FEDERAL SECURITIES LAWS, FRAUDULENT AND NEGLIGENT  
MISREPRESENTATION, BREACH OF FIDUCIARY DUTY.

**Product Type:**

**Alleged Damages:**

\$1,000,000.00

**Customer Complaint Information**

**Date Complaint Received:**

**Complaint Pending?**

No

**Status:**

Arbitration/Reparation

**Status Date:**

**Settlement Amount:**



**Individual Contribution  
Amount:**

**Arbitration Information**

**Arbitration/Reparation Claim  
filed with and Docket/Case  
No.:**

[NATIONAL ASSOC. OF SECURITIES DEALERS; 90-02222](#)

**Date Notice/Process Served:** 10/15/1990

**Arbitration Pending?** No

**Disposition:** Award to Customer

**Disposition Date:** 02/19/1992

**Monetary Compensation  
Amount:** \$9,662.00

**Individual Contribution  
Amount:**

**Broker Statement**

HOWARD WEIL LABOUISSSE FRIDRICHS, INC. (HOWARD WEIL) AND CRAIG LANG (LANG) WERE FOUND JOINTLY AND SEVERALLY LIABLE AND ORDERED TO APY THE CLAIMANT \$9,662.00. THE CLAIM WAS FILED AGAINST LANG AND HOWARD WEIL AS THE ALLEGATIONS RELATED TO CLAIMANT'S HOWARD WEIL ACCOUNT DURING THE YEARS 1979-1987. DURING THE HEARING, CLAIMANT [CUSTOMER] FORMALLY WITHDREW ALL CLAIMS OF EXCESSIVE TRADING, SHORT-TERM TRADING OF MUTUAL FUNDS, UNAUTHORIZED TRADING, ALL VIOLATIONS OF CRIMINAL STATUTES, ALL DAMAGES ON OPTIONS OR COVERED CALLS, ALL CLAIMS FOR LOSSES PRIOR TO 1983, ALL CLAIMS FOR NON-ECONOMIC ALLEGED INJURY. HER CLAIMS WERE LIMITED TO TRANSACTIONS IN AND RESULTING FROM SECURITIES SHE LOANED TO HER [THIRD PARTY]



## End of Report

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