IAPD Report

Keith Thomas Sandvoss

CRD# 3045227

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When communicating online or investing with any professional, make sure you know who you're dealing with. Imposters might link to sites like BrokerCheck from phishing or similar scam websites, or through social media, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page http://www.nasaa.org/IAPD/IARReports.cfm

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association http://www.nasaa.org

Report Summary

Keith Thomas Sandvoss (CRD# 3045227)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **06/25/2024**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	EDWARD JONES	CRD# 250	05/29/1998
IA	EDWARD JONES	CRD# 250	06/07/2007

QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **21** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.
Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

FIRM	CRD#	LOCATION	REGISTRATION DATES
No information reported.			

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

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Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works.
This individual is currently registered with **21** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Address: 12555 MANCHESTER RD
ST. LOUIS, MO 63131

Firm ID#: 250

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	05/29/1998
B	NYSE American LLC	General Securities Representative	Approved	09/13/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	07/20/1998
B	Alabama	Agent	Approved	09/14/2017
B	Arizona	Agent	Approved	04/14/2020
B	California	Agent	Approved	07/09/2009
B	Connecticut	Agent	Approved	02/27/2019
B	Florida	Agent	Approved	11/20/2009
B	Georgia	Agent	Approved	12/10/2014
B	Hawaii	Agent	Approved	04/22/2024
B	Illinois	Agent	Approved	08/13/2019
B	Louisiana	Agent	Approved	08/23/2004

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Qualifications

	Regulator	Registration	Status	Date
B	Maryland	Agent	Approved	06/25/2024
B	Mississippi	Agent	Approved	01/18/2017
B	Missouri	Agent	Approved	07/27/1998
B	New York	Agent	Approved	11/17/2010
B	North Carolina	Agent	Approved	06/30/1998
B	Ohio	Agent	Approved	04/08/2009
B	Oregon	Agent	Approved	10/22/2019
B	Pennsylvania	Agent	Approved	10/19/2011
B	South Carolina	Agent	Approved	07/07/1998
IA	South Carolina	Investment Adviser Representative	Approved	06/07/2007
B	Tennessee	Agent	Approved	01/13/2014
B	Texas	Agent	Approved	07/29/2014
IA	Texas	Investment Adviser Representative	Restricted Approval	08/26/2014
B	Wisconsin	Agent	Approved	03/25/2013

Branch Office Locations

EDWARD JONES
208 MAIN STREET
FORT MILL, SC 29715

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Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

	Exam	Category	Date
B	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B	General Securities Representative Examination (S7)	Series 7	05/27/1998

State Securities Law Exams

		Exam	Category	Date
IA	B	Uniform Combined State Law Examination (S66)	Series 66	05/29/2007
	B	Uniform Securities Agent State Law Examination (S63)	Series 63	05/28/1998

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

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Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

No information reported.

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/1998 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Y	FT MILL, SC, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.

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Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least $5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending, on appeal,* or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated, settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.

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DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENTS CLAIM THEY PURCHASED THE FUNDS IN 1999 AND MET WITH THE FA EACH YEAR AFTER THAT AS THE VALUE OF THEIR ACCOUNT CONTINUED TO DECLINE. EACH YEAR THE CLIENTS CLAIM THE FA CONVINCED THEM TO NOT MAKE CHANGES AND WERE TOLD THE FUNDS WOULD TURN AROUND. CLIENTS CLAIM AFTER YEARS OF CONTIUOUS LOSSES THEY BELIEVE THE FA SHOULD HAVE BEEN RECOMMENDING CHANGES AS THEY BELIEVE HE WAS ONLY COLLECTING COMMISSIONS AND NOT PAYING ATTENTION TO THEIR INVESTMENTS OR CONCERNS.

Product Type: Mutual Fund(s)

Alleged Damages: $6,000.00

Customer Complaint Information

Date Complaint Received: 04/18/2008

Complaint Pending? No

Status: Denied

Status Date: 06/16/2008

Settlement Amount:

Individual Contribution Amount:

Broker Statement OUR RECORDS REFLECT INITIAL PURCHASE OF PUTNAM FUNDS

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OCCURRED IN DEC 1999. FA STATED CLIENTS WERE UNHAPPY WITH PREVIOUS FIRM AND WANTED TO INVEST FOR POTENTIAL GROWTH. ADDITIONALLY, FA STATED CLIENTS DID NOT HAVE A NEED FOR INCOME AND INVESTED THESE FUNDS FOR THE LONG-TERM TOWARDS RETIREMENT. ACCORDING TO FA, HE MET WITH CLIENT ON A REGULAR BASIS AND WAS NEVER INFORMED OF A CHANGE IN INVESTMENT OBJECTIVES NOR WAS HE MADE AWARE OF ANY GREAT CONCERN REGARDING ACCOUNT AS THE MARKET AS A WHOLE WAS VOLATILE. CLIENTS WOULD HAVE RECEIVED TRADE CONFIRMATIONS AND PROSPECTUSES AT THE TIME OF PURCHASE AND STATEMENTS REFLECTING THE VALUE OF THE FUNDS. BASED ON CONVERSATIONS WITH CLIENTS, CHANGES WERE BEING MADE TO THE ALLOCATION OF FUNDS DURING THE FIRST 3 YEARS AND ALL OF THE PUTNAM FUNDS HAD BEEN CHANGED TO AMERICAN FUNDS WITHIN APPROX 4 YEARS. ACCORDING TO FA (AND OUR RECORDS) CLIENT BEGAN TO DCA INTO AMERICAN FUNDS AND LATER INCREASED AMOUNT OF DCA. WHILE WE UNDERSTAND DISAPPOINTMENT WITH PERFORMANCE OF FUNDS, MARKET FLUCTUATION IS A RISK ASSOCIATED WITH INVESTING. FUNDS APPEAR TO HAVE BEEN WITHIN SCOPE OF INVESTMENT OBJECTIVES OF ACCOUNT. BASED ON OUR REVIEW, IT DOES APPEAR THE FUNDS WERE INITIALLY PURCHASED BASED ON CONVERSATIONS WITH FA AND WITH CLEINTS' AUTHORIZATION. FURTHER, IT APPEARS ACCOUNT WAS REVIEWED ON AN ANNUAL BASIS AND CHANGES WERE MADE TO FUND ALLOCATIONS WHEN DEEMED NECESSARY & AT CLIENTS' DIRECTION. FA HAS INDICATED HE AT NO TIME FORCED CLIENTS TO MAKE AN INVESTMENT AS THE ULTIMATE DECISION REGARDING THE ACCOUNT WAS THEIRS. CLAIM DENIED.

Disclosure 2 of 2

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: WHEN THE CLIENT MOVED HIS ACCOUNT TO THE FT. MILL, SC BRANCH OFFICE IN 2000, CLIENT ALLEGES IR ENCOURAGED HIM TO PURCHASE PUTNAM VOYAGER, PUTNAM GLOBAL GROWTH AND THE VAN KAMPEN EMERGING GROWTH FUND. ALTHOUGH CLIENT HAS TAKEN MONTHLY DISTRIBUTIONS FROM THESE FUNDS, THE MUTUAL FUNDS HAVE DECLINED BY OVER 50% DURING THE PAST FOUR YEARS. CLIENT ALLEGES HE FOLLOWED THE ADVICE OF THE IR AND AS A RESULT HAS LOST OVER HALF OF THE VALUE OF HIS ACCOUNT. CLIENT WOULD LIKE HIS ACCOUNT RETURNED TO THE WAY IT WAS PRIOR TO MARCH 21, 2000. ALLEGED LOSSES EXCEED $5,000.

Product Type: Mutual Fund(s)

Alleged Damages: $5,000.00

Customer Complaint Information

Date Complaint Received: 09/29/2004

Complaint Pending? No

Status: Denied

Status Date: 10/13/2004

Settlement Amount:

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Individual Contribution Amount:	
Broker Statement	THE IR ADVISED THAT WHEN THIS ACCOUNT TRANSFERRED TO HIS OFFICE THERE WAS NEVER ANY MENTION THAT CLIENT WANTED TO INVEST IN ONLY THE TWO GROWTH AND INCOME FUNDS. THE IR PRESENTED SOME OPTIONAL INVESTMENTS AND PROVIDED THE CLIENT WITH 20-YEAR HYPOTHEICALS AND PROSPECTUSES. IR STATED THAT THE CLIENT INDICATED HE WOULD REVIEW THE PROPOSAL OVERNIGHT AND WHEN CLIENT RETURNED TO THE OFFICE THE NEXT DAY, CLIENT AUTHORIZED IR TO PURCHASE THE VAN KAMPEN AND PUTNAM FUNDS. THE CLIENT NEVER INDICATED HIS DISPLEASURE WITH THESE FUNDS UNTIL FOUR YEARS LATER WHEN CLIENT WAS IN THE IR'S OFFICE FOR AN ACCOUNT REVIEW. SINCE THE CLIENT WAS PROVIDED WITH THE APPROPRIATE PROSPECTUSES, TRADE CONFIRMATIONS AND MONTHLY STATEMENTS DURING THE PAST FOUR YEARS, HIS REQUEST TO REINSTATE HIS ACCOUNT BACK IN TIME TO MARCH 2000 WAS DENIED.

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End of Report

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