



IAPD Report

JOHN HADLEY LENTZ

CRD# 306675

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

JOHN HADLEY LENTZ (CRD# 306675)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **05/05/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MORGAN STANLEY	CRD# 149777	06/01/2009
IA	MORGAN STANLEY	CRD# 149777	06/01/2009

QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **16** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	MORGAN STANLEY & CO. INCORPORATED	8209	SANTA ANA, CA	04/02/2007 - 06/01/2009
IA	MORGAN STANLEY & CO. INCORPORATED	8209	SANTA ANA, CA	04/02/2007 - 06/01/2009
IA	MORGAN STANLEY	7556	SANTA ANA, CA	11/02/1998 - 04/02/2007

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **16** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MORGAN STANLEY**
Main Address: 2000 WESTCHESTER AVENUE
PURCHASE, NY 10577-2530
Firm ID#: 149777

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	06/01/2009
B NYSE American LLC	General Securities Representative	Approved	06/17/2011
B Nasdaq Stock Market	General Securities Representative	Approved	06/01/2009
B New York Stock Exchange	General Securities Representative	Approved	06/01/2009
B Arizona	Agent	Approved	01/09/2025
B California	Agent	Approved	06/01/2009
IA California	Investment Adviser Representative	Approved	06/01/2009
B Colorado	Agent	Approved	06/01/2009
B Florida	Agent	Approved	01/07/2025
B Hawaii	Agent	Approved	06/01/2009
B Idaho	Agent	Approved	04/15/2022
B Iowa	Agent	Approved	01/09/2025
B Maryland	Agent	Approved	01/10/2025



Qualifications

Regulator	Registration	Status	Date
B New Jersey	Agent	Approved	01/06/2025
B New York	Agent	Approved	10/29/2020
B Oregon	Agent	Approved	05/01/2013
B Tennessee	Agent	Approved	05/06/2025
B Texas	Agent	Approved	01/06/2025
IA Texas	Investment Adviser Representative	Restricted Approval	01/09/2025
B Utah	Agent	Approved	08/09/2018
B Washington	Agent	Approved	06/01/2009
B West Virginia	Agent	Approved	10/27/2022

Branch Office Locations

MORGAN STANLEY
2677 North Main Street
Suite 1000
SANTA ANA, CA 92705



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 4 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
Registered Principal Examination (S40)	Series 40	05/01/1978

General Industry/Product Exams

Exam	Category	Date
General Securities Representative Examination (S7TO)	Series 7TO	01/02/2023
Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
AMEX Put and Call Exam (PC)	PC	08/31/1977
Registered Representative Examination (S1)	Series 1	05/10/1965

State Securities Law Exams

Exam	Category	Date
Uniform Securities Agent State Law Examination (S63)	Series 63	05/27/1992

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	04/02/2007 - 06/01/2009	MORGAN STANLEY & CO. INCORPORATED	CRD# 8209	SANTA ANA, CA
IA	04/02/2007 - 06/01/2009	MORGAN STANLEY & CO. INCORPORATED	CRD# 8209	SANTA ANA, CA
IA	11/02/1998 - 04/02/2007	MORGAN STANLEY	CRD# 7556	SANTA ANA, CA
B	04/04/1988 - 04/02/2007	MORGAN STANLEY DW INC.	CRD# 7556	SANTA ANA, CA
B	02/15/1988 - 05/13/1988	SHEARSON LEHMAN HUTTON INC.	CRD# 7506	
B	05/12/1965 - 02/15/1988	E. F. HUTTON & COMPANY INC	CRD# 235	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2015 - Present	MORGAN STANLEY PRIVATE BANK, N.A.	FINANCIAL ADVISOR	Y	NEW YORK, NY, United States
06/2009 - Present	MORGAN STANLEY SMITH BARNEY LLC	FINANCIAL ADVISOR	Y	SANTA ANA, CA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 5

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	MORGAN STANLEY
Allegations:	CLIENT ALLEGES PURCHASES OF TWO MUTUAL FUNDS WERE UNSUITABLE 2021 DAMAGES UNSPECIFIED
Product Type:	Mutual Fund
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	Unspecified
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	05/25/2022
Complaint Pending?	No
Status:	Settled
Status Date:	11/17/2022
Settlement Amount:	\$80,000.00



Individual Contribution Amount: \$0.00

Disclosure 2 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY & CO. INCORPORATED

Allegations: CUSTOMER ALLEGES THAT HER ACCOUNT DID NOT "GO TO CASH" AS SHE INSTRUCTED DURING HER TELEPHONE CONVERSATION WITH RR ON 09/26/08. DAMAGES UNSPECIFIED.

Product Type: Unit Investment Trust(s)

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 10/10/2008

Complaint Pending? No

Status: Settled

Status Date: 11/13/2008

Settlement Amount: \$7,000.00

Individual Contribution Amount: \$0.00

Disclosure 3 of 5

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY DW INC.

Allegations: CLIENT ALLEGES MISREPRESENTATION.

Product Type: Mutual Fund(s)

Alleged Damages: \$15,575.00

Customer Complaint Information

Date Complaint Received: 03/11/2004

Complaint Pending? No

Status: Denied

Status Date: 04/22/2004

Settlement Amount:

Individual Contribution Amount:

Disclosure 4 of 5

Reporting Source: Regulator

Employing firm when MORGAN STANLEY DEAN WITTER, INC. F/K/A DEAN WITTER REYNOLDS,

**activities occurred which led to the complaint:**

INC

Allegations:

CLAIMANT ALLEGED THAT RESPONDENTS FAILED TO PROPERLY TRANSFER SECURITIES IN HIS ACCOUNT. CLAIMANT FURTHER ALLEGED THAT RESPONDENTS VIOLATED THE CUSTOMER ACCOUNT TRANSFER, NASD RULE 11870, AND FAILED TO SUPERVISE THE TRANSFER OF HIS ACCOUNTS. CLAIMANT MAINTAINED THAT DUE TO RESPONDENTS' ACTIONS, HE SUFFERED FINANCIAL LOSSES.

Product Type:

Mutual Fund(s)

Other Product Type(s):

VARIOUS SECURITIES

Alleged Damages:

\$7,463.46

Arbitration Information**Arbitration/Reparation Claim filed with and Docket/Case No.:**[NASD - CASE #03-02801](#)**Date Notice/Process Served:**

04/15/2003

Arbitration Pending?

No

Disposition:

Award

Disposition Date:

09/09/2003

Disposition Detail:

RESPONDENT IS LIABLE AND SHALL PAY CLAIMANT \$1,979.57, PLUS INTEREST.

.....

Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

MORGAN STANLEY DW INC.

Allegations:

CLIENT COMPLAINED OF ADMINISTRATIVE ERRORS (INCOMPLETE TRANSFER OF ASSETS TO MERRILL LYNCH)WHICH OCCURRED PRIOR TO MR. LENTZ BECOMING HIS BROKER.

Product Type:

Other

Other Product Type(s):

TRANSFER ACCOUNT

Alleged Damages:

\$3,476.42

Customer Complaint Information**Date Complaint Received:**

07/09/2002

Complaint Pending?

No

Status:

Arbitration/Reparation

Status Date:

07/09/2002

Settlement Amount:**Individual Contribution Amount:****Arbitration Information**



Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD CASE NO. 03-02801](#)

Date Notice/Process Served: 07/09/2002

Arbitration Pending? No

Disposition: Award to Customer

Disposition Date: 10/14/2003

Monetary Compensation Amount: \$2,190.87

Individual Contribution Amount: \$0.00

Disclosure 5 of 5

Reporting Source: Regulator

Employing firm when activities occurred which led to the complaint: DEAN WITTER REYNOLDS, INC.

Allegations: CHURNING; SUITABILITY; MISREPRESENTATION;

Product Type: Other

Other Product Type(s): UNSPECIFIED TYPE OF SECURITIES

Alleged Damages: \$0.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD - CASE #94-04315](#)

Date Notice/Process Served: 12/20/1994

Arbitration Pending? No

Disposition: Award

Disposition Date:

Disposition Detail: RESPONDENT IS JOINTLY AND SEVERALLY LIABLE FOR AND SHALL PAY CLAIMANT THE SUM OF \$16,400.00.

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: DEAN WITTER REYNOLDS, INC.

Allegations: UNSUITABILITY, MISREPRESENTATION, UNAUTHORIZED TRADING, NEGLIGENCE, CHURNING, FRAUD, FAILURE TO SUPERVISE AND BREACH OF FIDUCIARY DUTY

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received:



Complaint Pending?	No
Status:	Arbitration/Reparation
Status Date:	
Settlement Amount:	
Individual Contribution Amount:	
Arbitration Information	
Arbitration/Reparation Claim filed with and Docket/Case No.:	NATIONAL ASSOCIATION OF SECURITIES DEALERS, INC.; 94-04315
Date Notice/Process Served:	01/03/1995
Arbitration Pending?	No
Disposition:	Award to Customer
Disposition Date:	01/19/1996
Monetary Compensation Amount:	\$16,400.00
Individual Contribution Amount:	\$0.00
Broker Statement	CLAIMANT AWARDED \$16,400, PUNITIVE DAMAGES WERE DENIED. DEAN WITTER AND MR. LENTZ DENY THESE ALLEGATIONS IN THEIR ENTIRETY. MR. LENTZ WAS NOT ASKED TO CONTRIBUTE TO THE AWARD.



End of Report

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