



## IAPD Report

# FERNANDO LUIS MONLLOR ARZOLA

CRD# 3098650

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page  
<http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### FERNANDO LUIS MONLLOR ARZOLA (CRD# 3098650)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **09/23/2021**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	POPULAR SECURITIES, LLC	CRD# 8096	09/09/1998
<b>IA</b>	POPULAR SECURITIES, LLC	CRD# 8096	06/10/2013

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **3** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	POPULAR SECURITIES, INC.	8096	SANTURCE, PR	08/09/2011 - 02/23/2012

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Customer Dispute	6



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 3 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **POPULAR SECURITIES, LLC**  
Main Address: POPULAR CENTER, 208 PONCE DE LEON  
SUITE 1200  
HATO REY, PR 00918  
Firm ID#: 8096

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	09/09/1998
B Florida	Agent	Approved	01/12/2018
B New Jersey	Agent	Approved	10/29/2021
B Puerto Rico	Agent	Approved	09/09/1998
IA Puerto Rico	Investment Adviser Representative	Approved	06/10/2013

#### Branch Office Locations

**POPULAR SECURITIES, LLC**  
Monte Town Center  
Carr 14 Km 6 Hm 0  
PONCE, PR 00780



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

#### General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	09/08/1998

#### State Securities Law Exams

Exam	Category	Date
IA B Uniform Combined State Law Examination (S66)	Series 66	02/04/2000

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/09/2011 - 02/23/2012	POPULAR SECURITIES, INC.	CRD# 8096	SANTURCE, PR

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
07/1998 - Present	POPULAR SECURITIES, INC.	INVESTMENT REPRESENTATIVE	Y	HATO REY, PR, United States
08/1992 - Present	BANCO POPULA DE PUERTO RICO	OTHER - FULL TIME WORK	N	SAN JUAN, PR, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Customer Dispute	6

### Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Regulator
<b>Regulatory Action Initiated By:</b>	FINRA
<b>Sanction(s) Sought:</b>	
<b>Date Initiated:</b>	07/01/2021
<b>Docket/Case Number:</b>	<a href="#">2020065347502</a>
<b>Employing firm when activity occurred which led to the regulatory action:</b>	POPULAR SECURITIES, LLC
<b>Product Type:</b>	No Product
<b>Allegations:</b>	Without admitting or denying the findings, Monllor Arzola consented to the sanctions and to the entry of findings that he obtained a pre-signed letter of authorization from a customer, added information to the letter, and used it to effect a transfer of funds between accounts belonging to the customer. The findings stated that the customer authorized the transfers. The findings also stated that Monllor Arzola caused his member firm to create and maintain inaccurate books and records.
<b>Current Status:</b>	Final
<b>Resolution:</b>	Acceptance, Waiver & Consent(AWC)



**Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?**

**Resolution Date:** 07/01/2021

**Sanctions Ordered:** Civil and Administrative Penalty(ies)/Fine(s)  
Suspension

**If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?**

**(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?**

**(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or**



**(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?**

**Sanction 1 of 1**

**Sanction Type:** Suspension

**Capacities Affected:** All Capacities

**Duration:** 30 Business Days

**Start Date:** 08/02/2021

**End Date:** 09/13/2021

**Monetary Sanction 1 of 1**

**Monetary Related Sanction:** Civil and Administrative Penalty(ies)/Fine(s)

**Total Amount:** \$5,000.00

**Portion Levied against individual:** \$5,000.00

**Payment Plan:**

**Is Payment Plan Current:**

**Date Paid by individual:** 08/04/2021

**Was any portion of penalty waived?** No

**Amount Waived:**

**Reporting Source:** Individual

**Regulatory Action Initiated By:** FINRA

**Sanction(s) Sought:**

**Date Initiated:** 07/01/2021

**Docket/Case Number:** [2020065347502](#)

**Employing firm when activity occurred which led to the regulatory action:** POPULAR SECURITIES LLC



<b>Product Type:</b>	No Product
<b>Allegations:</b>	Without admitting or denying the findings, the Financial Consultant consented to the sanctions and to the entry of findings that he obtained a pre-signed LOA from one customer. On two occasions in March 2018, he added information to the previously signed LOA and used it to effect a transfer of funds between accounts belonging to the customer. The customer authorized the transfers.
<b>Current Status:</b>	Final
<b>Resolution:</b>	Acceptance, Waiver & Consent(AWC)
<b>Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?</b>	No
<b>Resolution Date:</b>	07/01/2021
<b>Sanctions Ordered:</b>	Civil and Administrative Penalty(ies)/Fine(s) Suspension
<b>Sanction 1 of 1</b>	
<b>Sanction Type:</b>	Suspension
<b>Capacities Affected:</b>	All Capacities
<b>Duration:</b>	30 days
<b>Start Date:</b>	08/02/2021
<b>End Date:</b>	09/13/2021
<b>Monetary Sanction 1 of 1</b>	
<b>Monetary Related Sanction:</b>	Civil and Administrative Penalty(ies)/Fine(s)
<b>Total Amount:</b>	\$5,000.00
<b>Portion Levied against individual:</b>	\$5,000.00
<b>Payment Plan:</b>	
<b>Is Payment Plan Current:</b>	
<b>Date Paid by individual:</b>	
<b>Was any portion of penalty waived?</b>	No
<b>Amount Waived:</b>	



## Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

### Disclosure 1 of 6

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	Popular Securities, LLC
<b>Allegations:</b>	Claimant alleges that Financial Consultant investment recommendations to purchase and to hold P.R. securities were unsuitable in light of the clients' risk tolerance. Claimants also allege that recommendations made by the Financial Consultant were particularly egregious in light of Puerto Rico's well known deteriorating financial condition.
<b>Product Type:</b>	Debt-Government Other: Closed end funds
<b>Alleged Damages:</b>	\$150,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	19-02363
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	08/18/2019

## Customer Complaint Information

<b>Date Complaint Received:</b>	08/27/2019
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	01/28/2021
<b>Settlement Amount:</b>	\$30,000.00
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	The Financial Consultant denies the allegations and intends to defend them vigorously.

### Disclosure 2 of 6

<b>Reporting Source:</b>	Individual
<b>Employing firm when</b>	Popular Securities, LLC

**activities occurred which led to the complaint:**

**Allegations:** Claimant alleges that Financial Consultant's investment recommendation to purchase and to hold P.R. Government bonds; P.R. closed-end mutual funds; and P.R. open-end mutual funds resulted in an over-concentrated and high risk portfolio, which was unsuitable in light of the client's stated risk tolerance. Claimant also alleges that Financial Consultant made misleading representations regarding the products' risks. Claimant also alleges that the Financial Consultant inappropriately recommended that Claimant borrow against his P.R. securities using a margin loan to generate revenue, and failed to disclose the risks associated with that use of margin.

**Product Type:** Debt-Government  
Mutual Fund  
Other: CLOSED END FUNDS

**Alleged Damages:** \$400,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 16-01768

**Filing date of arbitration/CFTC reparation or civil litigation:** 07/01/2016

**Customer Complaint Information**

**Date Complaint Received:** 07/18/2016

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 05/08/2020

**Settlement Amount:** \$80,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** THE FINANCIAL CONSULTANT DENIES THE ALLEGATIONS AND INTENDS TO DEFEND THEM VIGOROUSLY.

**Disclosure 3 of 6**

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** POPULAR SECURITIES, LLC

**Allegations:** CLAIMANTS ALLEGE THAT FINANCIAL CONSULTANT INVESTMENT RECOMMENDATIONS TO PURCHASE SEVERAL PR MUNIS AND PREFERRED STOCKS OF PR INSTITUTIONS RESULTED IN AN OVER CONCENTRATED AND RISKY PORTFOLIO, WHICH WERE UNSUITABLE POSITIONS IN LIGHT OF THE CLIENT'S RISK TOLERANCE.



<b>Product Type:</b>	Debt-Government Debt-Municipal Equity Listed (Common & Preferred Stock)
<b>Alleged Damages:</b>	\$200,000.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	TOTAL LOSS OF \$1,100,000 CLAIM AGAINST PS: \$200,000
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	14-01763
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	06/05/2014

### Customer Complaint Information

<b>Date Complaint Received:</b>	06/23/2014
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	12/02/2015
<b>Settlement Amount:</b>	\$45,000.00
<b>Individual Contribution Amount:</b>	\$0.00

### Disclosure 4 of 6

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	POPULAR SECURITIES
<b>Allegations:</b>	CLIENT CLAIMS THAT HIS REPRESENTATIVE WAS NEGLIGENT SINCE HE DID NOT INFORM HIM, AS HE REQUESTED, OF THE MARKET APPRECIATION OF HIS PORTFOLIO. OUR PRELIMINARY REVIEW SHOWED THAT THE CLIENT MONITORED THE MARKET FLUCTUATION OF HIS INVESTMENTS THROUGH THE INTERNET. FINAL REVIEW EVIDENCED THAT REPRESENTATIVE FOLLOWED CLIENT INSTRUCTIONS REGARDING THE ACCOUNT VALUE AND APPRECIATION. INVESTIGATION CONFIRMED THAT REPRESENTATIVE PROVIDED CLIENT WITH THE INFORMATION REQUESTED. THEREFORE, CLIENT ALLEGATIONS OF NEGLIGENCE COULD NOT BE SUSTAINED.
<b>Product Type:</b>	Mutual Fund(s)
<b>Alleged Damages:</b>	\$42,530.00

### Customer Complaint Information

<b>Date Complaint Received:</b>	10/10/2008
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**Complaint Pending?** No  
**Status:** Closed/No Action  
**Status Date:** 03/08/2009  
**Settlement Amount:**  
**Individual Contribution Amount:**

#### Disclosure 5 of 6

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** POPULAR SECURITIES, INC.  
**Allegations:** CLIENT SUBMITTED A LETTER TO THE COMMISSIONER ASKING HIM TO INVESTIGATE TRANSACTIONS IN HER ACCOUNT. ACCORDING TO THE CLIENT, HER FINANCIAL CONSULTANT OFFERED HER 6.95% INTEREST INCOME ON HER INVESTMENTS AND HE DID NOT HONOR THIS ARRANGEMENT. SHE ALSO CLAIMS THAT SHE HAD LOSSES AMOUNTING TO \$27,000, AND NO ONE EXPLAINED THESE LOSSES TO HER. A PRELIMINARY REVIEW SHOWED THAT THE CLIENT'S INVESTMENT HAD A CALL FEATURE AND THAT IT WAS CALLED PRIOR TO ITS MATURITY. INFORMATION REGARDING TRANSACTIONS WAS DISCUSSED WITH THE CLIENT REGULARLY. FINAL RESOLUTION WAS RECEIVED FROM THE OFFICE OF THE COMMISSIONER OF FINANCIAL INSTITUTIONS. PROCEEDING AGAINST POPULAR SECURITIES WAS DISMISSED WITHOUT ENTERING INTO THE MERITS OF THE ALLEGATIONS.

**Product Type:** Mutual Fund(s)  
**Alleged Damages:** \$27,000.00

#### Customer Complaint Information

**Date Complaint Received:** 08/07/2007

**Complaint Pending?** No  
**Status:** Denied  
**Status Date:** 10/09/2007  
**Settlement Amount:**  
**Individual Contribution Amount:**

#### Disclosure 6 of 6

**Reporting Source:** Individual  
**Employing firm when activities occurred which led to the complaint:** POPULAR SECURITIES  
**Allegations:** CUSTOMER STATES THAT THERE WERE UNSUITABLE TRANSACTIONS OVER A 4-YEAR PERIOD RESULTING IN BAD INVESTMENT PERFORMANCE AND SIGNIFICANT MONETARY LOSSES, AND THAT HIS FINANCIAL CONDITION WAS NOT GOOD ENOUGH TO ASSUME HIGH RISKS OF AGGRESSIVE INVESTMENTS.



**Product Type:** Equity Listed (Common & Preferred Stock)  
**Alleged Damages:** \$25,000.00  
**Is this an oral complaint?** No  
**Is this a written complaint?** Yes  
**Is this an arbitration/CFTC reparation or civil litigation?** No

### Customer Complaint Information

**Date Complaint Received:** 07/23/2004

**Complaint Pending?** No

**Status:** Closed/No Action

**Status Date:** 08/01/2016

**Settlement Amount:**

**Individual Contribution Amount:**



## End of Report

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