



IAPD Report

ERIC PETER BURTON

CRD# 3113849

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

ERIC PETER BURTON (CRD# 3113849)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **03/03/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	CETERA ADVISORS LLC	CRD# 10299	02/28/2019
IA	CETERA INVESTMENT ADVISERS LLC	CRD# 105644	02/01/2024

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **2** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CETERA ADVISORS LLC	10299	Naples, FL	02/28/2019 - 03/21/2024
B	LPL FINANCIAL LLC	6413	ORLAND PARK, IL	04/28/2016 - 03/08/2019
IA	OPUS WEALTH MANAGEMENT GROUP	176525	Orland Park, IL	05/02/2016 - 03/04/2019

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	3
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 2 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **CETERA INVESTMENT ADVISERS LLC**
Main Address: 1450 AMERICAN LANE
6TH FLOOR, SUITE 650
SCHAUMBURG, IL 60173-2096
Firm ID#: 105644

	Regulator	Registration	Status	Date
IA	Florida	Investment Adviser Representative	Approved	02/01/2024
IA	Illinois	Investment Adviser Representative	Approved	03/21/2024

Branch Office Locations

CETERA INVESTMENT ADVISERS LLC
5633 STRAND BLVD SUITE 307
NAPLES, FL 34110

CETERA INVESTMENT ADVISERS LLC
1200 HARGER ROAD SUITE 325
OAK BROOK, IL 60523

CETERA INVESTMENT ADVISERS LLC
15321 S 94TH AVE STE 100
ORLAND PARK, IL 60462

CETERA INVESTMENT ADVISERS LLC
1928 WEST FULTON #3
CHICAGO, IL 60612

CETERA INVESTMENT ADVISERS LLC
NAPLES, FL

Employment 2 of 2

Firm Name: **CETERA ADVISORS LLC**
Main Address: 5299 DTC BLVD #800
GREENWOOD VILLAGE, CO 80111
Firm ID#: 10299

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	02/28/2019
B	Florida	Agent	Approved	03/01/2019
B	Illinois	Agent	Approved	03/05/2019



Qualifications

Regulator	Registration	Status	Date
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Branch Office Locations

CETERA ADVISORS LLC
15321 S 94TH AVE STE 100
ORLAND PARK, IL 60462

CETERA ADVISORS LLC
1928 West Fulton #3
Chicago, IL 60612

CETERA ADVISORS LLC
1200 Harger Road Suite 325
Oak Brook, IL 60523

CETERA ADVISORS LLC
NAPLES, FL



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	12/22/1998

State Securities Law Exams

Exam	Category	Date
IA B Uniform Combined State Law Examination (S66)	Series 66	08/15/2008
B Uniform Securities Agent State Law Examination (S63)	Series 63	10/15/1998



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	02/28/2019 - 03/21/2024	CETERA ADVISORS LLC	CRD# 10299	Naples, FL
B	04/28/2016 - 03/08/2019	LPL FINANCIAL LLC	CRD# 6413	ORLAND PARK, IL
IA	05/02/2016 - 03/04/2019	OPUS WEALTH MANAGEMENT GROUP	CRD# 176525	Orland Park, IL
IA	09/18/2012 - 05/02/2016	FSC SECURITIES CORPORATION	CRD# 7461	ORLAND PARK, IL
B	09/14/2012 - 05/02/2016	FSC SECURITIES CORPORATION	CRD# 7461	ORLAND PARK, IL
IA	10/15/2008 - 12/31/2012	ADVICE NETWORK CONSULTANTS, LLC	CRD# 147989	TINLEY PARK, IL
IA	08/19/2008 - 10/05/2012	LPL FINANCIAL LLC	CRD# 6413	TINLEY PARK, IL
B	04/01/2005 - 10/05/2012	LPL FINANCIAL LLC	CRD# 6413	TINLEY PARK, IL
B	08/16/2001 - 04/04/2005	THE O.N. EQUITY SALES COMPANY	CRD# 2936	CINCINNATI, OH
B	12/24/1998 - 08/29/2001	STRATEGIC ASSETS INC.	CRD# 37590	MELVILLE, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2024 - Present	CETERA INVESTMENT ADVISERS LLC	INVESTMENT ADVISOR REPRESENTATIVE	Y	SCHAUMBURG, IL, United States
02/2019 - Present	CETERA ADVISORS LLC	REGISTERED REPRESENTATIVE	Y	SAINT CLOUD, MN, United States
04/2016 - Present	BURTON FINANCIAL GROUP LLC	OWNER	N	Naples, FL, United States
04/2016 - Present	MEGENT FINANCIAL	PRESIDENT	Y	ORLAND PARK, IL, United States
09/2016 - 01/2020	SIX THIRTY SERVICES	MINORITY OWNER	N	ORLAND PARK, IL, United States



Registration & Employment History



EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
04/2016 - 02/2019	LPL FINANCIAL, LLC	REGISTERED REPRESENTATIVE	Y	ORLAND PARK, IL, United States
04/2016 - 02/2019	Opus Wealth Partners, LLC	Investment Adviser Representative	Y	Lisle, IL, United States



OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1. NAME OF OTHER BUSINESS: MEGENT FINANCIAL;
INVESTMENT RELATED: YES;
ADDRESS: SAME AS REGISTERED LOCATION;
NATURE OF BUSINESS: DBA FOR FINANCIAL SERVICES;
START DATE: 04/2016;
POSITION/TITLE/RELATIONSHIP: PRESIDENT;
APX NUMBER OF HOURS PER WEEK: 40;
APX NUMBER OF HOURS DURING TRADING HOURS: 32.5;
BRIEF DESCRIPTION OF DUTIES: PROVIDING FINANCIAL SERVICES TO CLIENTS;

2. NAME OF OTHER BUSINESS: BURTON FINANCIAL GROUP LLC;
INVESTMENT RELATED: NO;
ADDRESS: 3233 BENICIA CT. NAPLES, FL 34109;
NATURE OF BUSINESS: NON VARIABLE INSURANCE;
START DATE: 02/2023;
POSITION/TITLE/RELATIONSHIP: OWNER;
APX NUMBER OF HOURS PER WEEK: NONE;
APX NUMBER OF HOURS DURING TRADING HOURS: NONE;
BRIEF DESCRIPTION OF DUTIES: DBA FOR NON VARIABLE INSURANCE;

3. NAME OF OTHER BUSINESS: ERIC BURTON; INVESTMENT RELATED: NO ADDRESS: SAME AS RESIDENTIAL LOCATION; NATURE OF BUSINESS: REAL ESTATE RENTAL; START DATE: 9/2022; POSITION/TITLE/RELATIONSHIP CO-OWNER; APX NUMBER OF HOURS PER WEEK: 15 ; APX NUMBER OF HOURS DURING TRADING HOURS: 15 ; BRIEF DESCRIPTION OF DUTIES: REAL ESTATE RENTAL, LOCATE, OVERSEE & ADMINISTER PROPERTY, CONTRACTORS, PROFESSIONALS, ETC.;

4. NAME OF OTHER BUSINESS: FLORIDA STATE UNIVERSITY,
INVESTMENT RELATED: NO,
ADDRESS: 325 W. COLLEGE AVE, TALLAHASSEE, FL
NATURE OF BUSINESS: PHILANTHROPY GROUP,
START DATE: 04/2024,
POSITION/TITLE/RELATIONSHIP: CO-CHAIR,
APX NUMBER OF HOURS PER WEEK: 1,
APX NUMBER OF HOURS DURING TRADING HOURS: VARIES,
BRIEF DESCRIPTION OF DUTIES: HELP ORGANIZE AND PARTICIPATE IN EVENTS;



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	3
Customer Dispute	2

Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

Disclosure 1 of 3

Reporting Source:	Individual
Regulatory Action Initiated By:	Florida Department of Financial Services, Division of Insurance Agent and Agency Services
Sanction(s) Sought:	Suspension
Date Initiated:	03/23/2022
Docket/Case Number:	294028-22-AG
Employing firm when activity occurred which led to the regulatory action:	CETERA ADVISORS LLC
Product Type:	No Product
Allegations:	In June 2021, Mr. Burton entered into an AWC with FINRA relating to the sale of certain variable annuities. Solely as a result of that, the State of Florida determined to suspend his insurance license for a three-month period.
Current Status:	Final
Resolution:	Consent
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	04/15/2022
Sanctions Ordered:	Suspension

**Sanction 1 of 1**

Sanction Type: Suspension
Capacities Affected: All Capacities
Duration: 3 Months
Start Date: 04/15/2022
End Date: 07/15/2022

Disclosure 2 of 3

Reporting Source: Regulator
Regulatory Action Initiated By: Maryland
Sanction(s) Sought: Other: Consent Order
Date Initiated: 08/11/2021
Docket/Case Number: 20210299
URL for Regulatory Action:
Employing firm when activity occurred which led to the regulatory action: Cetera Advisors, LLC
Product Type: No Product
Allegations: Burton's agent registration was suspended by Maryland after he entered into a Letter of Acceptance, Waiver & Consent and a three-month suspension in all capacities for falsifying twenty-two variable annuity replacement disclosure forms that he submitted to his broker-dealer firm.
Current Status: Final
Resolution: Consent
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct? No
Resolution Date: 08/11/2021
Sanctions Ordered: Other: Consent to withdraw registration issued 8/11/2021
Regulator Statement Consent Order issued with the consent to withdraw his Maryland agent registration.

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Reporting Source: Individual
Regulatory Action Initiated By: Maryland
Sanction(s) Sought: Other: Consent Order
Date Initiated: 08/11/2021



Docket/Case Number: 20210299

Employing firm when activity occurred which led to the regulatory action: Cetera Advisors, LLC

Product Type: No Product

Allegations: Burton's agent registration was suspended by Maryland after he entered into a Letter of Acceptance, Waiver & Consent and a three-month suspension in all capacities for falsifying twenty-two variable annuity replacement disclosure forms that he submitted to his broker-dealer firm.

Current Status: Final

Resolution: Consent

Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct? No

Resolution Date: 08/11/2021

Sanctions Ordered: Other: Consent to withdraw registration issued 8/11/2021

Disclosure 3 of 3

Reporting Source: Regulator

Regulatory Action Initiated By: FINRA

Sanction(s) Sought:

Date Initiated: 06/22/2021

Docket/Case Number: 2017055447501

Employing firm when activity occurred which led to the regulatory action: LPL FINANCIAL LLC

Product Type: Annuity-Variable

Allegations: Without admitting or denying the findings, Burton consented to the sanctions and to the entry of findings that he falsified variable annuity replacement disclosure forms that he submitted to his member firm. The findings stated that on each form, Burton falsely stated that gaining a stepped-up death benefit was one of the reasons that the variable annuity exchange was suitable for the customer. In fact, as Burton knew, each variable annuity that was to be replaced had a stepped-up death benefit that, unbeknownst to his firm, was removed at his recommendation immediately prior to the time he recommended the variable annuity exchange. Burton recommended to his customers that the death benefits be removed from the existing variable annuities in order to make his recommended exchanges look to his firm as though they were more advantageous to the customer than they were, even though each of the forms identified other, accurate reasons why each exchange was suitable for the customer. The findings also stated that by falsifying the variable annuity forms, Burton caused his firm to maintain inaccurate books and records.



Current Status:	Final
Resolution:	Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	06/22/2021
Sanctions Ordered:	Civil and Administrative Penalty(ies)/Fine(s) Suspension
If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?	No
(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?	
(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or	



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Sanction 1 of 1

Sanction Type:	Suspension
Capacities Affected:	All Capacities
Duration:	3 Months
Start Date:	07/19/2021
End Date:	10/18/2021

Monetary Sanction 1 of 1

Monetary Related Sanction:	Civil and Administrative Penalty(ies)/Fine(s)
Total Amount:	\$5,000.00
Portion Levied against individual:	\$5,000.00
Payment Plan:	
Is Payment Plan Current:	
Date Paid by individual:	07/02/2021
Was any portion of penalty waived?	No

Amount Waived:

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Reporting Source:	Individual
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	
Date Initiated:	06/22/2021
Docket/Case Number:	2017055447501
Employing firm when activity occurred which led to the regulatory action:	LPL FINANCIAL LLC



Product Type:	Annuity-Variable
Allegations:	Without admitting or denying the findings, Burton consented to the sanctions and to the entry of findings that he falsified variable annuity replacement disclosure forms that he submitted to his member firm. The findings stated that on each form, Burton falsely stated that gaining a stepped-up death benefit was one of the reasons that the variable annuity exchange was suitable for the customer. In fact, as Burton knew, each variable annuity that was to be replaced had a stepped-up death benefit that, unbeknownst to his firm, was removed at his recommendation immediately prior to the time he recommended the variable annuity exchange. Burton recommended to his customers that the death benefits be removed from the existing variable annuities in order to make his recommended exchanges look to his firm as though they were more advantageous to the customer than they were, even though each of the forms identified other, accurate reasons why each exchange was suitable for the customer. The findings also stated that by falsifying the variable annuity forms, Burton caused his firm to maintain inaccurate books and records.
Current Status:	Final
Resolution:	Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	06/22/2021
Sanctions Ordered:	Civil and Administrative Penalty(ies)/Fine(s) Suspension
Sanction 1 of 1	
Sanction Type:	Suspension
Capacities Affected:	All Capacities
Duration:	3 Months
Start Date:	07/19/2021
End Date:	10/18/2021
Monetary Sanction 1 of 1	
Monetary Related Sanction:	Civil and Administrative Penalty(ies)/Fine(s)
Total Amount:	\$5,000.00
Portion Levied against individual:	\$5,000.00
Payment Plan:	
Is Payment Plan Current:	
Date Paid by individual:	
Was any portion of penalty waived?	No
Amount Waived:	



Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	LPL FINANCIAL LLC
Allegations:	CUSTOMER ALLEGES UNSUITABILITY OF A VARIABLE ANNUITY PURCHASED IN 2019 AND STATES SHE WAS UNAWARE OF ITS EXISTENCE. ACTIVITY PERIOD: 2/5/2019 TO 5/5/2021.
Product Type:	Annuity-Variable
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	ALLEGED DAMAGES UNSPECIFIED BUT OVER \$5,000
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	05/05/2021
Complaint Pending?	No
Status:	Settled
Status Date:	06/01/2021
Settlement Amount:	\$17,553.18
Individual Contribution Amount:	\$0.00
Firm Statement	THE CLIENT AND I DISCUSSED THE PRODUCT AT LENGTH ON JANUARY 21, 2019. THE PAPERWORK FOR IT WAS COMPLETED LATER THAT WEEK. THE CONTRACT WAS ISSUED THE FOLLOWING MONTH. THE CLIENT RECEIVED THE CONTRACT AND SIGNED AN RETURNED THE CONTRACT DELIVERY RECEIPT TO OUR OFFICE ON FEBRUARY 21, 2019. AT THE TIME OF ISSUE, I STRONGLY BELIEVED THIS WAS THE BEST PRODUCT FOR THE CLIENT. TWO YEARS LATER, I FEEL EVEN MORE STRONGLY THAT IT STILL IS.

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Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	CETERA ADVISORS LLC



Allegations: Client questions suitability of VA purchased at prior broker-dealer in 2019, and states she was unaware of its existence.

Product Type: Annuity-Variable

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): \$5000 or more

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 03/21/2021

Complaint Pending? No

Status: Settled

Status Date: 06/01/2021

Settlement Amount: \$17,553.18

Individual Contribution Amount: \$0.00

Broker Statement The client and I discussed the product at length on January 21, 2019. The paperwork for it was completed later that week. The contract was issued the following month. The client received the contract and signed and returned the contract delivery receipt to our office on February 21, 2019. At the time of issue, I strongly believed this was the best product for the client. Two years later, I feel even more strongly that it still is.

Disclosure 2 of 2

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: FSC Securities Corporation

Allegations: Client alleges that the rep did not fully disclose that she was purchasing an annuity product, and she lost out on market performance during the period to reverse the transaction.

Product Type: Annuity-Variable

Alleged Damages: \$10,617.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 11/23/2015



Complaint Pending?	No
Status:	Denied
Status Date:	01/11/2016
Settlement Amount:	
Individual Contribution Amount:	



End of Report

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