



IAPD Report

Michael Cromer

CRD# 3166696

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

Michael Cromer (CRD# 3166696)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/29/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	10/23/2009
IA	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	10/23/2009

QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **25** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	BANC OF AMERICA INVESTMENT SERVICES, 16361 INC.	16361	ALPHARETTA, GA	01/15/2003 - 10/23/2009
B	BANC OF AMERICA INVESTMENT SERVICES, 16361 INC.	16361	ALPHARETTA, GA	01/09/2003 - 10/23/2009
IA	UBS PAINWEBBER INC.	8174	ATLANTA, GA	10/11/2002 - 01/14/2003

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **25** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**
Main Address: ONE BRYANT PARK
NEW YORK, NY 10036
Firm ID#: 7691

Regulator	Registration	Status	Date
B Cboe BYX Exchange, Inc.	General Securities Representative	Approved	05/13/2014
B Cboe BZX Exchange, Inc.	General Securities Representative	Approved	05/13/2014
B Cboe Exchange, Inc.	General Securities Representative	Approved	10/26/2009
B FINRA	General Securities Representative	Approved	10/23/2009
B Nasdaq Stock Market	General Securities Representative	Approved	10/26/2009
B New York Stock Exchange	General Securities Representative	Approved	10/26/2009
B Alabama	Agent	Approved	10/23/2009
B Alaska	Agent	Approved	04/29/2026
B Arizona	Agent	Approved	12/16/2019
B Arkansas	Agent	Approved	04/25/2022
B California	Agent	Approved	10/23/2009
B Connecticut	Agent	Approved	08/23/2022
B Florida	Agent	Approved	10/23/2009



Qualifications

Regulator	Registration	Status	Date
B Georgia	Agent	Approved	10/23/2009
IA Georgia	Investment Adviser Representative	Approved	10/23/2009
B Illinois	Agent	Approved	02/18/2015
B Indiana	Agent	Approved	01/07/2020
B Kentucky	Agent	Approved	09/14/2020
B Massachusetts	Agent	Approved	09/01/2023
B Minnesota	Agent	Approved	08/28/2017
B Nevada	Agent	Approved	01/22/2024
B New Jersey	Agent	Approved	02/23/2022
B New York	Agent	Approved	10/23/2009
B North Carolina	Agent	Approved	10/23/2009
IA North Carolina	Investment Adviser Representative	Approved	03/24/2022
B Ohio	Agent	Approved	02/27/2014
B Pennsylvania	Agent	Approved	10/23/2009
B South Carolina	Agent	Approved	10/23/2009
B Tennessee	Agent	Approved	01/23/2012
B Texas	Agent	Approved	03/13/2014
IA Texas	Investment Adviser Representative	Restricted Approval	07/12/2012



Qualifications

Regulator	Registration	Status	Date
B Virginia	Agent	Approved	03/23/2017
B Washington	Agent	Approved	05/14/2020
B Wyoming	Agent	Approved	01/20/2026

Branch Office Locations

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
2170 SATELLITE BLVD
DULUTH, GA 30097

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
BANNER ELK, NC



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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B General Securities Representative Examination (S7)	Series 7	01/12/1999
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State Securities Law Exams

Exam	Category	Date
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IA Uniform Investment Adviser Law Examination (S65)	Series 65	07/17/1999
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B Uniform Securities Agent State Law Examination (S63)	Series 63	04/01/1999
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	01/15/2003 - 10/23/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	ALPHARETTA, GA
B	01/09/2003 - 10/23/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	ALPHARETTA, GA
IA	10/11/2002 - 01/14/2003	UBS PAINWEBBER INC.	CRD# 8174	ATLANTA, GA
B	01/03/2001 - 01/14/2003	UBS PAINWEBBER INC.	CRD# 8174	WEEHAWKEN, NJ
B	03/08/1999 - 01/09/2001	LEGG MASON WOOD WALKER, INCORPORATED	CRD# 6555	BALTIMORE, MD
B	01/13/1999 - 02/22/1999	SIGNATOR INVESTORS, INC.	CRD# 468	BOSTON, MA

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
06/2011 - Present	Bank of America,N.A.	Wealth Management Advisor	Y	DULUTH, GA, United States
10/2009 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	Mass Transfer	Y	SUWANEE, GA, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: BANC OF AMERICA INVESTMENT SERVICES, INC.

Allegations: CLIENT ALLEGES THAT IN AUGUST 2007, FINANCIAL ADVISOR FAILED TO FOLLOW INSTRUCTIONS BY THE CLIENT TO REALLOCATE HIS VARIABLE ANNUITY SUB ACCOUNTS INTO THE MONEY MARKET SUB ACCOUNT THUS CAUSING THE CLIENT TO SUFFER A LOSS OF \$28,660 IN HIS ACCOUNT. ON 8/27/2007, CLIENT WROTE A LETTER TO THE FIRM STATING THAT IT HAD BEEN A MISUNDERSTANDING AND HE HAS THE UTMOST CONFIDENCE IN THE FINANCIAL ADVISOR.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$28,660.00

Customer Complaint Information

Date Complaint Received: 08/20/2007

Complaint Pending? No

Status: Closed/No Action

Status Date: 08/27/2007

Settlement Amount:

Individual Contribution Amount:

Broker Statement [CUSTOMER] CALLED ME ON 7/30/07 AS HE WAS HEADING TO THE LAKE TO FISH, HE WANTED TO TALK ABOUT THE MARKETS AND HIS ACCOUNTS, HE



ALSO WANTED TO KNOW THE CURRENT ACCOUNT BALANCE AS WELL AS THE BALANCE OF THE PREVIOUS MONTH..PROVIDED HIM WITH THOSE FIGURES, TALKED ABOUT HOW THE PORTFOLIO HAS INCREASED IN VALUE SINCE THE INITIAL INVESTMENTS, TALKED ABOUT THE VOLATILITY EARLIER IN THE YEAR RELATING TO THE SUBPRIME MARKETS, HE ASKED ABOUT MOVING INTO CASH, REVIEWED HIS ASSET ALLOCATION IN THE MODERATE PLUS MODEL INSIDE EQUITABLE AND RECOMMENDED HE STAY WITH THE ALLOCATION DUE TO EARNINGS BEING POSITIVE, UNEMPLOYMENT RATE BEING LOW AND INFLATION REPORT COMING IN LOWER THAN EXPECTED, HE SAID HE TRUSTED MY DECISION AND WILL STAY WITH CURRENT ALLOCATION

TALKED WITH [CUSTOMER] 8/20/07, TALKED ABOUT THE MARKET AND WHEN THE DOW HIT 14K AND WHERE IT IS 8/20/07, HE SAID HE SHOULD HAVE MOVED TO MONEY MARKET WHEN THE DOW HIT 14K AND SECOND GUESSED HIS DECISION, HE SAID HE AGREED WITH ME A COUPLE WEEKS AGO ABOUT THE FUNDAMENTALS OF THE ECONOMY BEING STRONG AND THE PULL BACK WAS DUE TO SUBPRIME, TALKED ABOUT MOVING INTO THE EQUITABLE CONSERVATIVE ALLOCATION PORTFOLIO, HE WANTED TO MAKE THE CHANGES UNTIL HE BECOMES MORE COMFORTABLE WITH THE MARKETS, HE TALKED ABOUT THE LETTER HE MAILED IN AND SAID THE LETTER WAS INTENDED FOR MY VIEWING ONLY AND DID NOT REALIZE FOLKS OPENED MY MAILED AND WOULD GO TO MY MANAGER

8/21/07 [CUSTOMER] MAILED A LETTER RESCINDING HIS ORIGINAL LETTER...HE STATED IN THE LETTER HOW HE TRUST ME AS A PERSON AND HAS CONFIDENCE IN MY FINANCIAL DECISIONS, ALSO STATED I AM HIS PREFERRED FINANCIAL MANAGER



End of Report

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