



## IAPD Report

# MELENIE RENA CHARLES

CRD# 4137717

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### MELENIE RENA CHARLES (CRD# 4137717)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **08/14/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	10/23/2009
<b>IA</b>	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	10/23/2009

### QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **53** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	BANC OF AMERICA INVESTMENT SERVICES, 16361 INC.	16361	LINCOLN, RI	11/10/2008 - 10/23/2009
<b>IA</b>	BANC OF AMERICA INVESTMENT SERVICES, 16361 INC.	16361	LINCOLN, RI	11/10/2008 - 10/23/2009
<b>IA</b>	CCO INVESTMENT SERVICES CORP.	39550	WOONSOCKET, RI	07/23/2007 - 07/25/2008

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **53** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**  
Main Address: ONE BRYANT PARK  
NEW YORK, NY 10036  
Firm ID#: 7691

Regulator	Registration	Status	Date
<b>B</b> Cboe BYX Exchange, Inc.	General Securities Representative	Approved	05/13/2014
<b>B</b> Cboe BZX Exchange, Inc.	General Securities Representative	Approved	05/13/2014
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	10/26/2009
<b>B</b> Cboe Exchange, Inc.	General Securities Sales Supervisor	Approved	11/29/2013
<b>B</b> FINRA	General Securities Representative	Approved	10/23/2009
<b>B</b> FINRA	Invest. Co and Variable Contracts	Approved	10/23/2009
<b>B</b> FINRA	Investment Co./Variable Contracts Prin	Approved	10/23/2009
<b>B</b> FINRA	General Securities Sales Supervisor	Approved	11/27/2013
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	10/26/2009
<b>B</b> Nasdaq Stock Market	General Securities Sales Supervisor	Approved	11/29/2013
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	10/26/2009
<b>B</b> New York Stock Exchange	General Securities Sales Supervisor	Approved	10/01/2018
<b>B</b> Alabama	Agent	Approved	10/23/2009



### Qualifications

Regulator	Registration	Status	Date
B Alaska	Agent	Approved	10/23/2009
B Arizona	Agent	Approved	10/23/2009
B Arkansas	Agent	Approved	10/23/2009
B California	Agent	Approved	10/23/2009
B Colorado	Agent	Approved	10/23/2009
B Connecticut	Agent	Approved	10/23/2009
IA Connecticut	Investment Adviser Representative	Approved	06/03/2025
B Delaware	Agent	Approved	10/23/2009
B District of Columbia	Agent	Approved	10/23/2009
B Florida	Agent	Approved	10/23/2009
B Georgia	Agent	Approved	10/23/2009
B Hawaii	Agent	Approved	10/23/2009
B Idaho	Agent	Approved	10/23/2009
B Illinois	Agent	Approved	10/23/2009
B Indiana	Agent	Approved	10/23/2009
B Iowa	Agent	Approved	10/23/2009
B Kansas	Agent	Approved	10/23/2009
B Kentucky	Agent	Approved	10/23/2009
B Louisiana	Agent	Approved	10/23/2009



## Qualifications

Regulator	Registration	Status	Date
<b>B</b> Maine	Agent	Approved	10/23/2009
<b>B</b> Maryland	Agent	Approved	10/23/2009
<b>B</b> Massachusetts	Agent	Approved	10/23/2009
<b>B</b> Michigan	Agent	Approved	10/23/2009
<b>B</b> Minnesota	Agent	Approved	10/23/2009
<b>B</b> Mississippi	Agent	Approved	10/23/2009
<b>B</b> Missouri	Agent	Approved	10/23/2009
<b>B</b> Montana	Agent	Approved	10/23/2009
<b>B</b> Nebraska	Agent	Approved	10/23/2009
<b>B</b> Nevada	Agent	Approved	10/23/2009
<b>B</b> New Hampshire	Agent	Approved	10/23/2009
<b>B</b> New Jersey	Agent	Approved	10/23/2009
<b>B</b> New Mexico	Agent	Approved	10/23/2009
<b>B</b> New York	Agent	Approved	10/23/2009
<b>B</b> North Carolina	Agent	Approved	10/23/2009
<b>B</b> North Dakota	Agent	Approved	10/23/2009
<b>B</b> Ohio	Agent	Approved	10/23/2009
<b>B</b> Oklahoma	Agent	Approved	10/23/2009
<b>B</b> Oregon	Agent	Approved	10/23/2009



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Pennsylvania	Agent	Approved	10/23/2009
<b>B</b> Puerto Rico	Agent	Approved	10/23/2009
<b>B</b> Rhode Island	Agent	Approved	10/23/2009
<b>IA</b> Rhode Island	Investment Adviser Representative	Approved	10/23/2009
<b>B</b> South Carolina	Agent	Approved	10/23/2009
<b>B</b> South Dakota	Agent	Approved	10/23/2009
<b>B</b> Tennessee	Agent	Approved	10/23/2009
<b>B</b> Texas	Agent	Approved	10/23/2009
<b>IA</b> Texas	Investment Adviser Representative	Restricted Approval	08/17/2023
<b>B</b> Utah	Agent	Approved	10/23/2009
<b>B</b> Vermont	Agent	Approved	10/23/2009
<b>B</b> Virgin Islands	Agent	Approved	02/03/2011
<b>B</b> Virginia	Agent	Approved	10/23/2009
<b>B</b> Washington	Agent	Approved	10/23/2009
<b>B</b> West Virginia	Agent	Approved	10/23/2009
<b>B</b> Wisconsin	Agent	Approved	10/23/2009
<b>B</b> Wyoming	Agent	Approved	10/23/2009

### Branch Office Locations



## Qualifications

**MERRILL LYNCH, PIERCE, FENNER & SMITH  
INCORPORATED**  
North Providence, RI

**MERRILL LYNCH, PIERCE, FENNER & SMITH  
INCORPORATED**  
45 WILLIAM ST  
WELLESLEY HILLS, MA 02481






## Qualifications

### PASSED INDUSTRY EXAMS





This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 3 principal/supervisory exams, 4 general industry/product exams, and 2 state securities law exams.**



#### Principal/Supervisory Exams

Exam	Category	Date
 General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	11/27/2013
 General Securities Sales Supervisor - General Module Examination (S10)	Series 10	10/10/2013
 Investment Company Products/Variable Contracts Principal Examination (S26)	Series 26	02/22/2007

#### General Industry/Product Exams

Exam	Category	Date
 Futures Managed Funds Examination (S31)	Series 31	08/21/2025
 Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
 General Securities Representative Examination (S7)	Series 7	10/11/2001
 Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	03/15/2000

#### State Securities Law Exams

Exam	Category	Date
 Uniform Investment Adviser Law Examination (S65)	Series 65	07/21/2007
 Uniform Securities Agent State Law Examination (S63)	Series 63	03/23/2000



## PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **1** professional designation(s).

### Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at <http://www.nasaa.org>



### Registration & Employment History

#### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	11/10/2008 - 10/23/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	LINCOLN, RI
IA	11/10/2008 - 10/23/2009	BANC OF AMERICA INVESTMENT SERVICES, INC.	CRD# 16361	LINCOLN, RI
IA	07/23/2007 - 07/25/2008	CCO INVESTMENT SERVICES CORP.	CRD# 39550	WOONSOCKET, RI
B	05/04/2007 - 07/25/2008	CCO INVESTMENT SERVICES CORP.	CRD# 39550	WOONSOCKET, RI
B	03/10/2005 - 05/07/2007	METLIFE SECURITIES INC.	CRD# 14251	SPRINGFIELD, MA
B	03/10/2005 - 05/07/2007	METROPOLITAN LIFE INSURANCE COMPANY	CRD# 4095	NEW YORK, NY
B	04/02/2004 - 01/18/2005	FIDELITY BROKERAGE SERVICES LLC	CRD# 7784	SMITHFIELD, RI
B	03/16/2000 - 04/02/2004	FIDELITY INVESTMENTS INSTITUTIONAL SERVICES COMPANY, INC.	CRD# 17507	SMITHFIELD, RI

#### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2014 - Present	BANK OF AMERICA, N.A.	OFFICER; INVESTMENT SPECIALIST I	Y	LINCOLN, RI, United States
10/2009 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	OFFICER; INVESTMENT SPECIALIST I	Y	LINCOLN, RI, United States

#### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

I\*121975  
For profit or not for profit: Non-Profit Organization



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

Name of outside business organization: Manton Avenue Project

Investment related: N

Address of business:

Providence, Rhode Island 2901

Nature of business: Charitable Organization,

Position, title, association: Advisory Board Member,

Start date of relationship: 7/1/2019

Number of hours devoted: 4 hour(s) Monthly

Number of hours devoted during trading hours: 0

Duties: 06/04/2019- the board has asked me to take on the role of Vice Chair. The difference being that there will be additional meetings for planning any upcoming events specifically their annual fund raising gala.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1

### Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Individual
<b>Regulatory Action Initiated By:</b>	UTAH INSURANCE DEPARTMENT
<b>Sanction(s) Sought:</b>	Other: AGREEMENT FOR SURRENDER OF LICENSE IN LIEU OF ADMINISTRATIVE ACTION
<b>Date Initiated:</b>	10/25/2007
<b>Docket/Case Number:</b>	DOCKET NO. 2007-126-LC / CASE NO. 2097
<b>Employing firm when activity occurred which led to the regulatory action:</b>	CCO INVESTMENT SERVICES CORPORATION
<b>Product Type:</b>	No Product
<b>Allegations:</b>	ON OR AROUND OCTOBER 25, 2007, THE UTAH INSURANCE DEPARTMENT FOUND MS. CHARLES IN VIOLATION OF UTAH ADMINISTRATIVE CODE RULE R590-102-12(2) BY FAILING TO PAY A \$25.00 PAPER PROCESSING FEE ASSESSED BY THE UTAH INSURANCE DEPARTMENT ON MARCH 1, 2007. ALLEGATION ACTIVITY PERIOD FROM 3/1/2007 TO 10/25/2007.
<b>Current Status:</b>	Final
<b>Resolution:</b>	Dismissed
<b>Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?</b>	No
<b>Resolution Date:</b>	02/11/2008



<b>Sanctions Ordered:</b>	Other: AGREEMENT FOR SURRENDER OF LICENSE IN LIEU OF ADMINISTRATIVE ACTION
<b>Sanction 1 of 1</b>	
<b>Sanction Type:</b>	Bar (Temporary/Time Limited)
<b>Capacities Affected:</b>	ALL CAPACITIES
<b>Duration:</b>	5 YEARS
<b>Start Date:</b>	01/30/2008
<b>End Date:</b>	02/01/2013



## End of Report

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