



## IAPD Report

# Robert A Castanares

CRD# 4211315

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### Robert A Castanares (CRD# 4211315)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/02/2026**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	LPL FINANCIAL LLC	CRD# 6413	05/05/2023
<b>IA</b>	LPL FINANCIAL LLC	CRD# 6413	05/05/2023

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **13** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	J.P. MORGAN SECURITIES LLC	79	CHICAGO, IL	10/01/2012 - 05/06/2023
<b>IA</b>	J.P. MORGAN SECURITIES LLC	79	CHICAGO, IL	10/01/2012 - 05/06/2023
<b>IA</b>	CHASE INVESTMENT SERVICES CORP.	25574	CHICAGO, IL	10/25/2005 - 10/01/2012

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **13** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **LPL FINANCIAL LLC**  
Main Address: 1055 LPL WAY  
FORT MILL, SC 29715  
Firm ID#: 6413

	Regulator	Registration	Status	Date
<b>B</b>	FINRA	General Securities Representative	Approved	05/05/2023
<b>B</b>	Arizona	Agent	Approved	05/05/2023
<b>B</b>	California	Agent	Approved	05/05/2023
<b>B</b>	Florida	Agent	Approved	05/05/2023
<b>B</b>	Illinois	Agent	Approved	05/05/2023
<b>IA</b>	Illinois	Investment Adviser Representative	Approved	05/05/2023
<b>B</b>	Indiana	Agent	Approved	05/22/2023
<b>B</b>	Iowa	Agent	Approved	05/05/2023
<b>B</b>	Michigan	Agent	Approved	05/05/2023
<b>B</b>	Minnesota	Agent	Approved	05/05/2023
<b>B</b>	New York	Agent	Approved	01/21/2025
<b>B</b>	North Carolina	Agent	Approved	05/05/2023
<b>B</b>	South Carolina	Agent	Approved	05/05/2023



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Tennessee	Agent	Approved	01/07/2026
<b>B</b> Virginia	Agent	Approved	05/05/2023

### Branch Office Locations

**LPL FINANCIAL LLC**  
700 COMMERCE DRIVE, SUITE 500  
OAK BROOK, IL 60523



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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<b>B</b> Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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<b>B</b> General Securities Representative Examination (S7)	Series 7	07/24/2000
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#### State Securities Law Exams

Exam	Category	Date
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<b>IA</b> Uniform Investment Adviser Law Examination (S65)	Series 65	10/20/2005
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<b>B</b> Uniform Securities Agent State Law Examination (S63)	Series 63	07/28/2000
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	10/01/2012 - 05/06/2023	J.P. MORGAN SECURITIES LLC	CRD# 79	CHICAGO, IL
IA	10/01/2012 - 05/06/2023	J.P. MORGAN SECURITIES LLC	CRD# 79	CHICAGO, IL
IA	10/25/2005 - 10/01/2012	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	CHICAGO, IL
B	07/06/2005 - 10/01/2012	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	CHICAGO, IL
B	07/22/2002 - 07/06/2005	BANC ONE SECURITIES CORPORATION	CRD# 16999	CHICAGO, IL
B	01/01/2002 - 05/10/2002	MANULIFE FINANCIAL SECURITIES LLC	CRD# 5249	BOSTON, MA
B	07/25/2000 - 01/01/2002	MANULIFE WOOD LOGAN, INC.	CRD# 19177	STAMFORD, CT

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2023 - Present	LPL FINANCIAL LLC	Registered Representative	Y	DOWNERS GROVE, IL, United States
10/2012 - 05/2023	J.P. MORGAN SECURITIES LLC	Mass Transfer	Y	CHICAGO, IL, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 1) 5/2023 - PWA Insurance Services / Non-Variable Insurance / Investment Related / DOWNERS GROVE, IL / Start date 05/05/2023 -
- 2) 5/2023 - Condo / Real Estate Rental / Investment Related / Chicago, IL / Start date 09/01/2010 - 1 Hrs per month
- 3) 5/2023 - PWA Financial Services / DBA for LPL Business (entity for LPL business) - Inv. Related - At Reported Business Location(s)
- 4) 5/2023 - PWA / DBA for LPL Business (entity for LPL business) - Inv. Related - At Reported Business Location(s)
- 5) 5/2023 - Professional Wealth Advisors / DBA for LPL Business (entity for LPL business) - Inv. Related - At Reported Business Location(s)



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

- 6) 10/02/2024 - Hagen Advisory LLC - DBA for LPL Business (entity for LPL business) - Investment Related - At Reported Business Location(s) - Start Date 05/16/2023 - 40 Hours Per Month/ During Trading
- 7) 01/29/2025 - Hagen Tax Advisory - Investment Related - Tax Prep/Accounting/CPA - At Reported Business Location(s) - Start Date:02/18/2025 - 2 Hrs/Mth - 0 Hrs During Trading.
- 8) 03/11/2025 - Hagen Consulting - Investment Related - DBA for LPL Business (entity for LPL business) - At Reported Business Location(s) - Start Date:02/24/2025 - 4 Hrs/Mth - 0 Hrs During Trading.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 2

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	CHASE INVESTMENT SERVICES CORP.
<b>Allegations:</b>	CLIENT ALLEGES UNAUTHORIZED TRADING RELATING TO A MUTUAL FUND INVESTMENT. ACTIVITY DATES 09/12/2008-09/12/2008.
<b>Product Type:</b>	Mutual Fund(s)
<b>Alleged Damages:</b>	\$7,000.00

### Customer Complaint Information

<b>Date Complaint Received:</b>	01/24/2009
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	03/23/2009
<b>Settlement Amount:</b>	\$0.00
<b>Individual Contribution Amount:</b>	\$0.00

**Broker Statement**

ON THE MORNING OF SEPTEMBER 10, I WENT TO THIS CUSTOMER'S PLACE OF BUSINESS. SHE HAD A BROKERAGE ACCOUNT WITH CHASE THAT WAS ASSIGNED TO AN ADVISOR IN NEW YORK, WHERE SHE HAD PREVIOUSLY LIVED. WE BRIEFLY DISCUSSED THE COMPANY'S PROFIT SHARING/401K PLAN THAT WAS ESTABLISHED BY A DIFFERENT FIRM IN NEW YORK. I WAS TO LOOK FOR A SUITABLE 401K PLAN OFFERED BY CHASE THAT COULD POTENTIALLY RECEIVE THE PLAN'S ASSETS AND BE



OFFERED TO HER EMPLOYEES. WE ALSO ESTABLISHED THAT I WAS TO HAVE ONE-ON-ONE CONFERENCE CALLS WITH THE TWO PARTNERS TO DISCUSS THEIR EXISTING CHASE BROKERAGE ACCOUNTS. ON SEPTEMBER 11, I DID A CONFERENCE CALL WITH THE CUSTOMER. SHE ASKED IF WE HAD ANY SOCIALLY RESPONSIBLE MUTUAL FUNDS FOR THE CASH IN HER IRA. ON SEPTEMBER 12, I TOLD HER SHE COULD PURCHASE SHARES OF CALVERT MUTUAL FUNDS, A SOCIALLY RESPONSIBLE MANAGER. WE BOUGHT THREE DIFFERENT CALVERT FUNDS THAT DAY, THE TOTAL INVESTED WAS \$14,401.58.

ON THURSDAY, OCT 2, AT 12:00 P.M., I DID A CONFERENCE CALL WITH THE CUSTOMER'S OFFICE MANAGER AND THE HARTFORD'S 401 K DIVISION. AFTER THE CALL, THE OFFICE MANAGER INFORMED ME THAT HER MANAGER (THE CUSTOMER) WANTED SOCIALLY RESPONSIBLE FUNDS TO BE OFFERED IN THE COMPANY'S 401 K PLAN. I CONFIRMED THE NEXT DAY WITH HARTFORD THAT THERE WERE NO SOCIALLY RESPONSIBLE FUNDS AVAILABLE IN THIS PLAN. I RELAYED THIS TO THE OFFICE MANAGER. CHASE HAS NOT, TO THIS DATE, INSTALLED A 401 K PLAN FOR THIS CUSTOMER'S BUSINESS. THE TWO CONFERENCE CALLS WERE INDEPENDENT OF ONE ANOTHER. THE CUSTOMER HAS CONFUSED THE INABILITY TO USE SOCIALLY RESPONSIBLE FUNDS IN A 401K PLAN OFFERED BY CHASE WITH THE ABILITY TO PURCHASE SOCIALLY RESPONSIBLE FUNDS IN HER IRA WITH CHASE. THIS IS WHY SHE DOESN'T THINK SHE AUTHORIZED THE TRANSACTIONS IN HER IRA.

## Disclosure 2 of 2

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	BANC ONE SECURITIES CORPORATION
<b>Allegations:</b>	CLIENT ALLEGES THAT REP FAILED TO DISCLOSE COMPLETE DETAILS OF MUTUAL FUND INVESTMENT
<b>Product Type:</b>	Mutual Fund(s)
<b>Alleged Damages:</b>	\$0.00

## Customer Complaint Information

<b>Date Complaint Received:</b>	10/19/2004
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	10/19/2004
<b>Settlement Amount:</b>	\$14,465.33
<b>Individual Contribution Amount:</b>	\$5,947.50
<b>Broker Statement</b>	THIS WAS A VERBAL COMPLAINT SETTLED FOR OVER 10K



## End of Report

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