



IAPD Report

Jeff Cheng Jin

CRD# 4292519

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 6
Registration and Employment History	7 - 8
Disclosure Information	9



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

Jeff Cheng Jin (CRD# 4292519)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/09/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	07/25/2019
IA	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	07/25/2019

QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **53** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CETERA INVESTMENT ADVISERS LLC	105644	FREMONT, CA	01/21/2014 - 06/08/2019
B	CETERA INVESTMENT SERVICES LLC	15340	TEMPLE CITY, CA	01/29/2013 - 06/08/2019
IA	CETERA INVESTMENT SERVICES LLC	15340	TEMPLE CITY, CA	01/29/2013 - 01/21/2014

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	4



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **53** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**
Main Address: ONE BRYANT PARK
NEW YORK, NY 10036
Firm ID#: 7691

	Regulator	Registration	Status	Date
	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	07/25/2019
	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	07/25/2019
	Cboe Exchange, Inc.	General Securities Representative	Approved	07/25/2019
	Cboe Exchange, Inc.	General Securities Sales Supervisor	Approved	07/25/2019
	FINRA	General Securities Representative	Approved	07/25/2019
	FINRA	General Securities Sales Supervisor	Approved	07/25/2019
	Nasdaq Stock Market	General Securities Representative	Approved	07/25/2019
	Nasdaq Stock Market	General Securities Sales Supervisor	Approved	07/25/2019
	New York Stock Exchange	General Securities Representative	Approved	07/25/2019
	New York Stock Exchange	General Securities Sales Supervisor	Approved	07/25/2019
	Alabama	Agent	Approved	04/15/2024
	Alaska	Agent	Approved	04/18/2024
	Arizona	Agent	Approved	04/26/2024



Qualifications

	Regulator	Registration	Status	Date
B	Arkansas	Agent	Approved	04/26/2024
B	California	Agent	Approved	04/12/2024
B	Colorado	Agent	Approved	06/07/2024
B	Connecticut	Agent	Approved	04/15/2024
B	Delaware	Agent	Approved	06/03/2024
B	District of Columbia	Agent	Approved	04/25/2024
B	Florida	Agent	Approved	04/12/2024
B	Georgia	Agent	Approved	04/12/2024
B	Hawaii	Agent	Approved	09/09/2024
B	Idaho	Agent	Approved	04/11/2024
B	Illinois	Agent	Approved	10/23/2024
B	Indiana	Agent	Approved	04/16/2024
B	Iowa	Agent	Approved	04/15/2024
B	Kansas	Agent	Approved	04/12/2024
B	Kentucky	Agent	Approved	05/03/2024
B	Louisiana	Agent	Approved	04/16/2024
B	Maine	Agent	Approved	04/12/2024
B	Maryland	Agent	Approved	04/16/2024
B	Massachusetts	Agent	Approved	06/18/2024



Qualifications

	Regulator	Registration	Status	Date
B	Michigan	Agent	Approved	04/15/2024
B	Minnesota	Agent	Approved	04/16/2024
B	Mississippi	Agent	Approved	04/18/2024
B	Missouri	Agent	Approved	06/06/2024
B	Montana	Agent	Approved	04/23/2024
B	Nebraska	Agent	Approved	04/11/2024
B	Nevada	Agent	Approved	04/12/2024
B	New Hampshire	Agent	Approved	05/29/2024
B	New Jersey	Agent	Approved	04/11/2024
B	New Mexico	Agent	Approved	04/15/2024
B	New York	Agent	Approved	11/21/2024
B	North Carolina	Agent	Approved	04/12/2024
B	North Dakota	Agent	Approved	04/22/2024
B	Ohio	Agent	Approved	04/12/2024
B	Oklahoma	Agent	Approved	04/16/2024
B	Oregon	Agent	Approved	04/15/2024
B	Pennsylvania	Agent	Approved	04/19/2024
B	Puerto Rico	Agent	Approved	04/29/2024
B	Rhode Island	Agent	Approved	04/12/2024



Qualifications

	Regulator	Registration	Status	Date
B	South Carolina	Agent	Approved	04/12/2024
B	South Dakota	Agent	Approved	05/08/2024
B	Tennessee	Agent	Approved	04/15/2024
B	Texas	Agent	Approved	07/25/2019
IA	Texas	Investment Adviser Representative	Approved	07/25/2019
B	Utah	Agent	Approved	04/12/2024
B	Vermont	Agent	Approved	05/31/2024
B	Virgin Islands	Agent	Approved	04/17/2024
B	Virginia	Agent	Approved	04/23/2024
B	Washington	Agent	Approved	04/12/2024
B	West Virginia	Agent	Approved	04/15/2024
B	Wisconsin	Agent	Approved	06/04/2024
B	Wyoming	Agent	Approved	04/25/2024

Branch Office Locations

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
9595 SIX PINES DR
THE WOODLANDS, TX 77380

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
The Woodlands, TX



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 2 principal/supervisory exams, 3 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

	Exam	Category	Date
	General Securities Sales Supervisor - General Module Examination (S10)	Series 10	07/13/2005
	General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	07/11/2005

General Industry/Product Exams

	Exam	Category	Date
	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
	Futures Managed Funds Examination (S31)	Series 31	01/31/2001
	General Securities Representative Examination (S7)	Series 7	12/29/2000

State Securities Law Exams

	Exam	Category	Date
 	Uniform Combined State Law Examination (S66)	Series 66	02/16/2001

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	01/21/2014 - 06/08/2019	CETERA INVESTMENT ADVISERS LLC	CRD# 105644	FREMONT, CA
B	01/29/2013 - 06/08/2019	CETERA INVESTMENT SERVICES LLC	CRD# 15340	TEMPLE CITY, CA
IA	01/29/2013 - 01/21/2014	CETERA INVESTMENT SERVICES LLC	CRD# 15340	TEMPLE CITY, CA
B	10/11/2011 - 01/30/2013	LPL FINANCIAL LLC	CRD# 6413	MILPITAS, CA
IA	10/11/2011 - 01/30/2013	LPL FINANCIAL LLC	CRD# 6413	MILPITAS, CA
B	06/14/2007 - 10/11/2011	UVEST FINANCIAL SERVICES GROUP, INC.	CRD# 13787	CUPERTINO, CA
IA	06/14/2007 - 10/11/2011	UVEST FINANCIAL SERVICES GROUP, INC.	CRD# 13787	CUPERTINO, CA
IA	04/24/2006 - 05/24/2007	AMERIVEST INVESTMENT MANAGEMENT, LLC	CRD# 111514	SAN FRANCISCO, CA
B	05/02/2005 - 05/24/2007	TD AMERITRADE, INC.	CRD# 7870	SAN RAFAEL, CA
IA	05/02/2005 - 05/24/2007	TD AMERITRADE, INC.	CRD# 7870	SAN RAFAEL, CA
IA	04/13/2004 - 01/10/2005	UCB INVESTMENT SERVICES, INC.	CRD# 125574	SAN FRANCISCO, CA
B	04/12/2004 - 01/10/2005	UCB INVESTMENT SERVICES, INC.	CRD# 125574	MONTEREY PARK, CA
B	03/03/2004 - 04/14/2004	FISERV INVESTOR SERVICES, INC.	CRD# 34637	HOUSTON, TX
B	02/25/2003 - 02/28/2004	WM FINANCIAL SERVICES, INC.	CRD# 599	IRVINE, CA
B	04/23/2002 - 12/13/2002	PRIMEVEST FINANCIAL SERVICES, INC.	CRD# 15340	ST. CLOUD, MN
IA	04/23/2002 - 12/13/2002	PRIMEVEST FINANCIAL SERVICES, INC.	CRD# 15340	PORTLAND, OR



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	01/01/2001 - 04/17/2002	MORGAN STANLEY DW INC.	CRD# 7556	PURCHASE, NY

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
06/2019 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	FADP Performance Manager	Y	THE WOODLANDS, TX, United States
01/2014 - 06/2019	CETERA INVESTMENT ADVISERS LLC	MASS TRANSFER	Y	FREMONT, CA, United States
01/2013 - 06/2019	CETERA INVESTMENT SERVICES	REGISTERED REPRESENTATIVE	Y	SAINT CLOUD, MN, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	4

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 4

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	CETERA INVESTMENT SERVICES LLC
Allegations:	Claimants allege unsuitable investment recommendations.
Product Type:	Real Estate Security
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	Unspecified, but believed to be greater than \$5,000.
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA - Los Angeles, CA
Docket/Case #:	25-00430
Filing date of arbitration/CFTC reparation or civil litigation:	02/28/2025

Customer Complaint Information

Date Complaint Received:	03/05/2025
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Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Claimants allege unsuitable investment recommendations.

Product Type: Real Estate Security

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): Unspecified, but believed to be greater than \$5,000.

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA - Los Angeles, CA

Docket/Case #: 25-00430

Filing date of arbitration/CFTC reparation or civil litigation: 02/28/2025

Customer Complaint Information

Date Complaint Received: 03/05/2025

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Clients state rep failed to fulfill his duties and that they were misled on the Goldman Sachs brokered CDs.

Product Type: CD

Alleged Damages: \$0.00



Alleged Damages Amount \$5,000 or more
Explanation (if amount not exact):

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 02/24/2025

Complaint Pending? No

Status: Denied

Status Date: 03/12/2025

Settlement Amount:

Individual Contribution Amount:
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Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Clients state rep failed to fulfill his duties and that they were misled on the Goldman Sachs brokered CDs.

Product Type: CD

Alleged Damages: \$0.00

Alleged Damages Amount \$5,000 or more
Explanation (if amount not exact):

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 02/24/2025

Complaint Pending? No

Status: Denied

Status Date: 03/12/2025

Settlement Amount:

Individual Contribution Amount:



Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Claimants allege they were overconcentrated in unsuitable investments that resulted in losses. Claimants further allege the risks and liquidity were misrepresented to them.

Product Type: Real Estate Security

Alleged Damages: \$500,000.00

Alleged Damages Amount Explanation (if amount not exact): Claimants alleged compensatory damages between \$500,000 - \$1,000,000.

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 22-01785

Filing date of arbitration/CFTC reparation or civil litigation: 08/08/2022

Customer Complaint Information

Date Complaint Received: 08/11/2022

Complaint Pending? No

Status: Settled

Status Date: 07/17/2023

Settlement Amount: \$250,000.00

Individual Contribution Amount: \$0.00

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Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Claimants allege they were over concentrated in unsuitable investments that resulted in losses. Claimants further allege the risk and liquidity were misrepresented to them.

Product Type: Real Estate Security

Alleged Damages: \$500,000.00

Alleged Damages Amount Explanation (if amount not exact): Claimant alleges compensatory damages between \$500,00 - \$1,000,000.



Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC
reparation or civil litigation? Yes

Arbitration/Reparation forum
or court name and location: FINRA

Docket/Case #: 22-01785

Filing date of
arbitration/CFTC reparation
or civil litigation: 08/08/2022

Customer Complaint Information

Date Complaint Received: 08/11/2022

Complaint Pending? No

Status: Settled

Status Date: 07/17/2023

Settlement Amount: \$250,000.00

Individual Contribution
Amount: \$0.00

Disclosure 4 of 4

Reporting Source: Firm

Employing firm when
activities occurred which led
to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Claimants allege that their registered representative recommended an unsuitable investment.

Product Type: Other: REIT

Alleged Damages: \$0.00

Alleged Damages Amount
Explanation (if amount not
exact): UNSPECIFIED DAMAGES, BELIEVE TO BE > \$5000

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC
reparation or civil litigation? Yes

Arbitration/Reparation forum
or court name and location: FINRA - San Francisco, CA

Docket/Case #: 21-00353

Filing date of
arbitration/CFTC reparation
or civil litigation: 02/09/2021

Customer Complaint Information



Date Complaint Received: 02/24/2021

Complaint Pending? No

Status: Settled

Status Date: 04/01/2022

Settlement Amount: \$85,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CETERA INVESTMENT SERVICES LLC

Allegations: Claimants allege that their registered representative recommended an unsuitable investment.

Product Type: Other: REIT

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): UNSPECIFIED DAMAGES, BELIEVE TO BE > \$5000

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA - San Francisco, CA

Docket/Case #: 21-00353

Filing date of arbitration/CFTC reparation or civil litigation: 02/09/2021

Customer Complaint Information

Date Complaint Received: 02/24/2021

Complaint Pending? No

Status: Settled

Status Date: 04/01/2022

Settlement Amount: \$85,000.00

Individual Contribution Amount: \$0.00



End of Report

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