



IAPD Report

CARLOS EDMUNDO BONADIES

CRD# 4293702

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CARLOS EDMUNDO BONADIES (CRD# 4293702)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **05/12/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	INSIGNEO SECURITIES, LLC	CRD# 29249	03/08/2019
IA	INSIGNEO ADVISORY SERVICES, LLC	CRD# 282589	05/08/2019

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **4** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	CITIGROUP GLOBAL MARKETS INC.	7059	MIAMI, FL	02/19/2010 - 02/27/2019
B	CITIGROUP GLOBAL MARKETS INC.	7059	MIAMI, FL	02/17/2010 - 02/27/2019
IA	MERCANTIL COMMERCEBANK INVESTMENT SERVICES, INC.	117284	CORAL GABLES, FL	10/10/2002 - 01/20/2010

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1
Termination	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with 4 jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **INSIGNEO SECURITIES, LLC**
Main Address: 1221 BRICKELL AVE
27TH FLOOR
MIAMI, FL 33131
Firm ID#: 29249

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	03/08/2019
B California	Agent	Approved	08/16/2024
B Florida	Agent	Approved	05/08/2019
B Georgia	Agent	Approved	03/08/2019
B Puerto Rico	Agent	Approved	03/08/2019

Branch Office Locations

Miami, FL

Employment 2 of 2

Firm Name: **INSIGNEO ADVISORY SERVICES, LLC**
Main Address: 1221 BRICKELL AVENUE
27TH FLOOR
MIAMI, FL 33131
Firm ID#: 282589

Regulator	Registration	Status	Date
IA California	Investment Adviser Representative	Approved	08/16/2024
IA Florida	Investment Adviser Representative	Approved	05/08/2019



Qualifications

Branch Office Locations

INSIGNEO ADVISORY SERVICES, LLC
1221 BRICKELL AVENUE
27TH FLOOR
MIAMI, FL 33131

INSIGNEO ADVISORY SERVICES, LLC
Miami, FL



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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General Securities Representative Examination (S7)	Series 7	11/28/2000
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State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	05/31/2001
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	02/19/2010 - 02/27/2019	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	MIAMI, FL
B	02/17/2010 - 02/27/2019	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	MIAMI, FL
IA	10/10/2002 - 01/20/2010	MERCANTIL COMMERCEBANK INVESTMENT SERVICES, INC.	CRD# 117284	CORAL GABLES, FL
B	07/25/2002 - 01/20/2010	MERCANTIL COMMERCEBANK INVESTMENT SERVICES	CRD# 117284	CORAL GABLES, FL
B	12/07/2000 - 07/11/2002	OPTIMIZEUSA SECURITIES INC.	CRD# 45988	STAMFORD, CT

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/2019 - Present	INSIGNEO ADVISORY SERVICES, LLC	INVESTMENT ADVISOR	Y	MIAMI, FL, United States
03/2019 - Present	INSIGNEO SECURITIES, LLC	INVESTMENT PROFESSIONAL	Y	MIAMI, FL, United States
02/2010 - 02/2019	CITIGROUP	FINANCIAL ADVISOR	Y	MIAMI, FL, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

DUALLY REGISTERED WITH AFFILIATE INSIGNEO ADVISORY SERVICES AS FINANCIAL ADVISOR, SPENDS APPROX. 4 HRS/MONTHLY.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1
Termination	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CITIGROUP GLOBAL MARKETS INC

Allegations: ON 8/26/2014, CLIENT PURCHASED STRUCTURED NOTE FOR SDRL FOR \$100,000. ALLEGES HE NEVER AUTHORIZED THE PURCHASE AND REGISTERED REPRESENTATIVE TOLD HIM TO BE PATIENT AND WAIT AND SEE IF THE NOTES RECOVERED. CLIENT MAINTAINS THAT \$100,000 WAS SUBTRACTED FROM HIS ACCOUNT WITHOUT HIS VERBAL OR WRITTEN PERMISSION WHICH HE HAS BEEN CLAIMING FOR 3 YEARS. OCCURRENCE DATE: 8/26/2014. UNREALIZED LOSSES: \$92,661.03.

Product Type: Other: STRUCTURED NOTE

Alleged Damages: \$92,661.03

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/22/2019

Complaint Pending? No

Status: Denied



Status Date: 11/21/2019

Settlement Amount:

Individual Contribution Amount:

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: CITIGROUP GLOBAL MARKETS INC.

Allegations: ON 08/26/2014, CLIENT PURCHASED STRUCTURED NOTE FOR SDRL FOR \$100,000. ALLEGES HE NEVER AUTHORIZED THE PURCHASE AND REGISTERED REPRESENTATIVE TOLD HIM TO BE PATIENT AND WAIT AND SEE IF THE NOTES RECOVERED. CLIENT MAINTAINS THAT \$100,000 WAS SUBTRACTED FROM HIS ACCOUNT WITHOUT HIS VERBAL OR WRITTEN PERMISSION WHICH HE HAS BEEN CLAIMING FOR 3 YEARS. OCCURRENCE DATE: 08/26/2014. UNREALIZED LOSSES: \$92,661.03.

Product Type: Other: STRUCTURED NOTE

Alleged Damages: \$92,661.03

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/22/2019

Complaint Pending? No

Status: Denied

Status Date: 11/21/2019

Settlement Amount:

Individual Contribution Amount:

Broker Statement Mr. Carlos Bonadies states: "The product subject to the complaint was offered and sold to several customers as Citi recommended it. The trade date of the structure note (SN) whose underlying asset was Seadrill stock was August 26th, 2014. The issuer was Citi and the issue date was September 10th, 2014. The day after the trade date, Citi's analyst covering the stock published a report with a Buy recommendation (identified with the number 1) and Citi had maintained such recommendation for a while. This claim is unfounded as the SN investment was properly solicited in a phone call conversation with the client. I informed the client he had the right to make a complaint given the SN's performance did not go the way Citi had anticipated. The client dropped by Citi's premises on certain day in 2017 when I was out of the office. My supervisor at the time, Sean Terry, met and spoke with him about the SN. Later, Mr. Terry escalated the verbal complaint to Mr. Tom Beatty, a Compliance officer at Citi. Mr. Beatty sent a letter to [REDACTED], copying Mr. Terry, in which he informed [REDACTED] that the complaint had been analyzed but they concluded it had no merit since: A) There was a salesforce notes indicating that the investment in the SN had been duly solicited through a phone call conversation. B) The complaint was made in 2017, three years after the



issue date of the note. Furthermore, Mr. Terry even told me that the client admitted we had spoken and that I had properly solicited the SN investment."



Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Firm
Firm Name: CITIGROUP GLOBAL MARKETS INC.
Termination Type: Discharged
Termination Date: 02/01/2019
Allegations: Allegations about the timely entry of orders, completeness and accuracy of order entry records and using non-firm approved communications methods for business.
Product Type: Other: Equities

Reporting Source: Individual
Firm Name: CITIGROUP GLOBAL MARKETS, INC.
Termination Type: Discharged
Termination Date: 02/01/2019
Allegations: AS PER CITIGROUP, ALLEGATIONS ABOUT THE TIMELY ENTRY OF ORDERS, COMPLETENESS AND ACCURACY OF ORDER ENTRY RECORDS AND USING NON-FIRM APPROVED COMMUNICATIONS METHODS OF BUSINESS.
Product Type: Other: EQUITIES



End of Report

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