



IAPD Report

Isaac David Demarest

CRD# 4400959

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

Isaac David Demarest (CRD# 4400959)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **07/01/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	EDWARD JONES	CRD# 250	07/17/2001
IA	EDWARD JONES	CRD# 250	01/24/2007

QUALIFICATIONS

This representative is currently registered in **4** SRO(s) and **28** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

FIRM	CRD#	LOCATION	REGISTRATION DATES
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No information reported.

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **28** jurisdiction(s) and 4 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **EDWARD JONES**
Main Address: 12555 MANCHESTER RD
ST. LOUIS, MO 63131
Firm ID#: 250

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	07/17/2001
B	NYSE American LLC	General Securities Representative	Approved	09/14/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	09/10/2001
B	Alabama	Agent	Approved	12/13/2024
B	Arizona	Agent	Approved	03/25/2020
B	California	Agent	Approved	12/15/2003
B	Colorado	Agent	Approved	07/12/2004
B	Connecticut	Agent	Approved	06/20/2012
B	Florida	Agent	Approved	01/06/2004
B	Georgia	Agent	Approved	10/16/2023
B	Illinois	Agent	Approved	03/10/2004
B	Indiana	Agent	Approved	07/31/2001



Qualifications

	Regulator	Registration	Status	Date
B	Iowa	Agent	Approved	03/05/2026
B	Kentucky	Agent	Approved	04/10/2008
B	Louisiana	Agent	Approved	02/21/2024
B	Michigan	Agent	Approved	09/26/2001
B	Missouri	Agent	Approved	08/01/2011
B	Montana	Agent	Approved	12/17/2015
B	Nevada	Agent	Approved	12/05/2014
B	New Jersey	Agent	Approved	03/26/2007
B	New York	Agent	Approved	03/15/2006
B	North Carolina	Agent	Approved	09/22/2009
B	Ohio	Agent	Approved	08/01/2001
IA	Ohio	Investment Adviser Representative	Approved	01/24/2007
B	Oklahoma	Agent	Approved	09/04/2024
B	Pennsylvania	Agent	Approved	02/15/2011
B	Rhode Island	Agent	Approved	05/15/2015
B	South Carolina	Agent	Approved	12/20/2011
B	Tennessee	Agent	Approved	09/19/2018
B	Texas	Agent	Approved	06/29/2026
IA	Texas	Investment Adviser Representative	Approved	07/01/2026



Qualifications

Regulator	Registration	Status	Date
B Virginia	Agent	Approved	08/01/2008
B Washington	Agent	Approved	07/11/2003

Branch Office Locations

EDWARD JONES
1609 HENTHORNE DRIVE
MAUMEE, OH 43537-1300



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	07/16/2001

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination (S63)	Series 63	07/19/2001



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **1** professional designation(s).

Certified Financial Planner

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

No information reported.

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
05/2001 - Present	EDWARD JONES	INVESTMENT REPRESENTATIVE	Y	ST LOUIS , MO, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

Model School Board
Toledo, OH
Start date: 2/1/2013
Board Member
Hours per week: 0
Hours during trading: 0
Sit on Board Meetings and review activities



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	Edward Jones
Allegations:	Client alleges in September 2015 financial advisor made poor recommendation regarding purchase of Pacific Life Destinations O-Series variable annuity.
Product Type:	Annuity-Variable
Alleged Damages:	\$5,000.00
Alleged Damages Amount Explanation (if amount not exact):	Greater than \$5,000.00/Cannot be determined
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	05/03/2016
Complaint Pending?	No
Status:	Settled
Status Date:	08/25/2017
Settlement Amount:	\$5,900.00



Individual Contribution Amount: \$0.00

Broker Statement After completion of the firm's investigation, client's claim was resolved in the amount of \$5,900.00. Financial advisor was not required to contribute to the resolution.

Disclosure 2 of 2

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENTS CLAIM THEY SPENT \$400,000.00 PURCHASING THE METLIFE ANNUITY 7 YEARS AGO AND HAD ALWAYS BEEN GUARANTEED BY THE FA THE WOULD GET THEIR ORIGINAL INVESTMENT OF \$400,000.00 BACK IN SEVEN YEARS. THEY WERE TOLD THEY WOULD EARN 5% ANNUALLY IN WHICH THEY WOULD BE PAID MONTHLY, THEN AT THE END OF THE SEVEN YEARS THEY WOULD GET THEIR ENTIRE ORIGINAL INVESTMENT BACK, MAYBE MORE IF THE MARKET WAS FAVORABLE. CLIENT CLAIMS THEY HAVE NOW LEARNED FROM THEIR NEW FA THERE IS NO SUCH PRODUCT AND THEY DO NOT HAVE A GUARANTEE TO GET THEIR \$400,000.00 BACK, PARTICULARLY SINCE THEY HAVE BEEN TAKING WITHDRAWALS FOR SEVEN YEARS AND IT IS A VARIABLE CONTRACT. THE NEW FA CALLED THE PREVIOUS FA WHO SOLD THE CONTRACT TO THE CLIENTS TO ASK HIM ABOUT IT. THE PREVIOUS FA TOLD THEM THEY MUST HAVE MISUNDERSTOOD. CLIENTS CLAIM THERE IS NO MISUNDERSTANDING AND THEY WERE TOLD THIS WAS GUARANTEED FOR SEVEN YEARS AND WANT A RESOLUTION TO THIS. FILING REQUIRED, OVER \$5,000.00.

Product Type: Annuity-Variable

Alleged Damages: \$5,000.00

Alleged Damages Amount Explanation (if amount not exact): ALLEGATIONS CLAIM DAMAGES THAT APPEAR TO BE IN EXCESS OF \$5000.00.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 10/27/2011

Complaint Pending? No

Status: Denied

Status Date: 12/12/2011

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Broker Statement OUR RECORDS REFLECT TWO SEPARATE ANNUITIES WERE PURCHASED. THE FA HAS INDICATED THE CLIENT WAS NEITHER INFORMED THE ANNUITIES WOULD PAY INCOME IN THE AMOUNT OF 5% NOR THAT THE



FULL PRINCIPAL AMOUNT INVESTED IN EACH OF THE ANNUITIES WOULD BE RETURNED TO YOU AFTER A PERIOD OF SEVEN YEARS. IT IS UNDERSTOOD THE ANNUITIES WERE PURCHASED WITH A LIFETIME INCOME SOLUTION (LIS) RIDER. THIS RIDER PROVIDES THE OPPORTUNITY TO WITHDRAW UP TO 5% (ANNUALLY) OF THE INCOME BASE AS WELL AS THE ABILITY TO LOCK IN A GUARANTEED MINIMUM LIFETIME INCOME REGARDLESS OF PERFORMANCE. THE CLIENT BEGAN TAKING WITHDRAWALS SHORTLY AFTER THE PURCHASES. SINCE THE ANNUITIES WERE PURCHASED, THE CLIENT HAS RECEIVED STATEMENTS FROM METLIFE AND EDWARD JONES. THE METLIFE STATEMENTS REFLECT THE ACCOUNT BALANCE, THE DEATH BENEFIT AND THE GUARANTEED INCOME BENEFIT BASE. OUR RECORDS REFLECT THE ANNUITIES WERE DELIVERED TO YOU AS EVIDENCED BY THE SIGNED DELIVERY RECEIPTS. IN ADDITION, YOU SIGNED PURCHASE CONFIRMATION AND ACKNOWLEDGEMENT FORMS FOR EACH OF THE ANNUITIES. THE FA HAS HAD MULTIPLE ACCOUNT REVIEWS AND CONVERSATIONS WITH THE CLIENT SINCE 2004 YET NEVER EXPRESSED A CONCERN UNTIL OCTOBER 2011. BASED ON OUR REVIEW, THERE WERE NO GUARANTEES MADE AS TO THE RETURN OF PRINCIPAL OR THE PERFORMANCE OF THE ANNUITIES. IN ADDITION, BASED ON DISCUSSIONS WITH THE FORMER FA AND THE CLIENT'S CURRENT FA, IT APPEARS THE ANNUITY (WITH THE INCOME RIDER) WILL ASSIST THE CLIENT IN MEETING YOUR INCOME NEEDS. IN REVIEWING THE PERFORMANCE OF THE ANNUITIES, IT APPEARS THERE HAVE BEEN NO LOSSES INCURRED. CLAIM DENIED.



End of Report

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