



## IAPD Report

# ZACHARY DALE ARCHER

CRD# 4408376

| <b><u>Section Title</u></b>         | <b><u>Page(s)</u></b> |
|-------------------------------------|-----------------------|
| Report Summary                      | 1                     |
| Qualifications                      | 2 - 4                 |
| Registration and Employment History | 5 - 6                 |
| Disclosure Information              | 7                     |



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## **IAPD Information About Representatives**

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### **What is included in a IAPD report?**

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### **Where did this information come from?**

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### **How current is this information?**

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### **Need help interpreting this report?**

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### **What if I want to check the background of an Individual Broker or Brokerage Firm?**

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### **Are there other resources I can use to check the background of investment professionals?**

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### ZACHARY DALE ARCHER (CRD# 4408376)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/28/2026**.

### CURRENT EMPLOYERS

|           | Firm                               | CRD#      | Registered Since |
|-----------|------------------------------------|-----------|------------------|
| <b>B</b>  | AMERIPRISE FINANCIAL SERVICES, LLC | CRD# 6363 | 06/24/2019       |
| <b>IA</b> | AMERIPRISE FINANCIAL SERVICES, LLC | CRD# 6363 | 06/24/2019       |

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **15** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

|           | FIRM                                | CRD#  | LOCATION     | REGISTRATION DATES      |
|-----------|-------------------------------------|-------|--------------|-------------------------|
| <b>IA</b> | BOK FINANCIAL ADVISORS              | 17530 | EDMOND, OK   | 03/15/2018 - 07/16/2019 |
| <b>B</b>  | BOK FINANCIAL SECURITIES, INC.      | 17530 | EDMOND, OK   | 06/02/2010 - 07/16/2019 |
| <b>B</b>  | AMERIPRISE FINANCIAL SERVICES, INC. | 6363  | Elk City, OK | 05/24/2019 - 05/24/2019 |

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative?

**Yes**

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 2     |



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **15** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Address: 901 3RD AVENUE SOUTH  
MINNEAPOLIS, MN 55402

Firm ID#: 6363

|           | Regulator  | Registration                      | Status   | Date       |
|-----------|------------|-----------------------------------|----------|------------|
| <b>B</b>  | FINRA      | General Securities Representative | Approved | 06/24/2019 |
| <b>B</b>  | Arizona    | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Arkansas   | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Colorado   | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Florida    | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Idaho      | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Kansas     | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Louisiana  | Agent                             | Approved | 08/16/2022 |
| <b>B</b>  | Missouri   | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | New Mexico | Agent                             | Approved | 08/10/2022 |
| <b>B</b>  | Ohio       | Agent                             | Approved | 06/24/2019 |
| <b>B</b>  | Oklahoma   | Agent                             | Approved | 06/24/2019 |
| <b>IA</b> | Oklahoma   | Investment Adviser Representative | Approved | 06/24/2019 |



### Qualifications

| Regulator               | Registration                      | Status   | Date       |
|-------------------------|-----------------------------------|----------|------------|
| <b>B</b> South Carolina | Agent                             | Approved | 08/16/2022 |
| <b>B</b> Tennessee      | Agent                             | Approved | 07/21/2025 |
| <b>B</b> Texas          | Agent                             | Approved | 06/24/2019 |
| <b>IA</b> Texas         | Investment Adviser Representative | Approved | 06/24/2019 |
| <b>B</b> Washington     | Agent                             | Approved | 02/01/2024 |

### Branch Office Locations

**AMERIPRISE FINANCIAL SERVICES, LLC**  
6701 Broadway Ex  
Ste 400  
Oklahoma City, OK 73116

**AMERIPRISE FINANCIAL SERVICES, LLC**  
2017 W 3rd St PO  
Box 488  
Elk City, OK 73644



## Qualifications



### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

No information reported.

#### General Industry/Product Exams

| Exam                                                        | Category | Date       |
|-------------------------------------------------------------|----------|------------|
| <b>B</b> Securities Industry Essentials Examination (SIE)   | SIE      | 10/01/2018 |
| <b>B</b> General Securities Representative Examination (S7) | Series 7 | 08/06/2001 |

#### State Securities Law Exams

| Exam                                                          | Category  | Date       |
|---------------------------------------------------------------|-----------|------------|
| <b>IA</b> Uniform Investment Adviser Law Examination (S65)    | Series 65 | 03/15/2018 |
| <b>B</b> Uniform Securities Agent State Law Examination (S63) | Series 63 | 08/09/2001 |



### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

|    | Registration Dates      | Firm Name                              | ID#        | Branch Location |
|----|-------------------------|----------------------------------------|------------|-----------------|
| IA | 03/15/2018 - 07/16/2019 | BOK FINANCIAL ADVISORS                 | CRD# 17530 | EDMOND, OK      |
| B  | 06/02/2010 - 07/16/2019 | BOK FINANCIAL SECURITIES, INC.         | CRD# 17530 | EDMOND, OK      |
| B  | 05/24/2019 - 05/24/2019 | AMERIPRISE FINANCIAL SERVICES, INC.    | CRD# 6363  | Elk City, OK    |
| IA | 05/24/2019 - 05/24/2019 | AMERIPRISE FINANCIAL SERVICES, INC.    | CRD# 6363  | Elk City, OK    |
| B  | 12/17/2007 - 06/01/2010 | ARVEST ASSET MANAGEMENT                | CRD# 42057 | FT. SMITH, AR   |
| B  | 03/20/2007 - 12/11/2007 | SYMETRA INVESTMENT SERVICES, INC.      | CRD# 19061 | BOSTON, MA      |
| B  | 02/18/2005 - 03/05/2007 | BANCORPSOUTH INVESTMENT SERVICES, INC. | CRD# 46259 | FORT SMITH, AR  |
| B  | 09/03/2003 - 01/03/2005 | INVESTMENT PROFESSIONALS, INC.         | CRD# 30184 | SAN ANTONIO, TX |
| B  | 08/07/2001 - 05/31/2002 | EDWARD JONES                           | CRD# 250   | ST. LOUIS, MO   |

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

| Employment Dates  | Employer Name                       | Position                 | Investment Related | Employer Location                |
|-------------------|-------------------------------------|--------------------------|--------------------|----------------------------------|
| 06/2019 - Present | Ameriprise Financial Service, LLC   | Registered Rep           | Y                  | Oklahoma City, OK, United States |
| 06/2019 - 03/2020 | AMERIPRISE FINANCIAL SERVICES, INC. | INV. SALES OFFICER       | Y                  | Elk City, OK, United States      |
| 06/2010 - 05/2019 | BOK Financial Securities, Inc.      | INV. SALES OFFICER       | Y                  | OKLAHOMA CITY, OK, United States |
| 06/2010 - 05/2019 | BOKF, NA                            | Investment Sales Officer | Y                  | Oklahoma City, OK, United States |



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

Real Estate Ownership; Single Family; 2311 Cherryl Circle, , Van Buren, AR, 72956; Investment-Related; 12/01/2007. Business Ownership; Archer & Co LLC; ownership; commercial building; 101 N Broadway, , Hammon, OK, 73650; Not Investment-Related; 01/03/2023; 0 hours per month; 0 during trading hours / Candyland Shaved Ice LLC; Part owner with wife; Mobile Vending; 609 S Broadway, , Hammon, OK, 73650; Not Investment-Related; 07/16/2021; 1 to 9 hours per month; 0 during trading hours / Archer Family LLC; Member; Farming and Rental; 9514 N 2040 Rd, , Hammon, OK, 73650; Investment-Related; 01/01/2010; 1 to 9 hours per month; 1 to 9 during trading hours / 2311 Cherryl Circle, LLC; Owner; Real Estate; 2311 Cherryl Circle, , Van Buren, AR, 72956; Not Investment-Related; 11/01/2024; 0 hours per month; 0 during trading hours / Archer Family Holdings, Inc; Owner; Real Estate; 120 Ponderosa Ln, , Hot Springs Village, AZ, 71909; Investment-Related; 05/15/2025; 1 to 9 hours per month; 0 during trading hours. Outside Employment; Great Plains National Bank; Financial Advisor I Managing Director - Financial Advisor and Managing Director; ; 6701 Broadway Extn, , Oklahoma City, OK, 73116; Investment-Related; 06/24/2019; 40 to 59 hours per month; 60 during trading hours.



## Disclosure Summary

### Disclosure Information

**What you should know about reported disclosure events:**

**(1) Certain thresholds must be met before an event is reported to IARD, for example:**

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

**(2) Disclosure events in IAPD reports come from different sources:**

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

**(3) There are different statuses and dispositions for disclosure events:**

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

**(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.**



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 2     |

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 2

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** CLIENTS ALLEGE ARCHER INFORMED THEM A CERTIFICATE OF DEPOSIT (CD) HELD IN THEIR ACCOUNT WAS GOING TO MATURE WHEN IN FACT THE MATURITY DATE WAS APPROXIMATELY TWO YEARS IN THE FUTURE. CLIENT CLAIMS LOST INTEREST AS A RESULT OF ARCHER'S SUGGESTION TO SELL THE CD. CLIENT ALLEGES ARCHER INFORMED THEM HE WOULD PURCHASE DOUBLE TAX-FREE BONDS WITH THE PROCEEDS FROM THE CD AND INSTEAD PURCHASED BONDS WHICH WERE NOT TAX EXEMPT. IN ADDITION, CLIENTS STATE TAX FREE BONDS WERE PURCHASED IN A REIREMENT ACCOUNT WHICH WAS INAPPROPRIATE. CLIENTS FURTHER ALLEGE ARCHER PURCHASED MUTUAL FUNDS WITHOUT THEIR AUTHORIZATION AND WITHOUT MAKING THE PROPER DISCLOSURES. CLIENTS REQUEST THEIR ACCOUNTS BE "MADE WHOLE" PRIOR TO ARCHER BECOMING THEIR INVESTMENT REPRESENTATIVE. ALLEGED LOSSES EXCEED \$5,000.00.

**Product Type:** Other

**Alleged Damages:** \$5,000.00

### Customer Complaint Information

**Date Complaint Received:** 09/05/2002

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 12/05/2002



**Settlement Amount:** \$405.00

**Individual Contribution Amount:** \$0.00

**Firm Statement**

MADE AN OFFER TO THE CLIENT CONSISTING OF THE FOLLOWING: 1) THE CUSTOMER REVOCABLE LIVING TRUST - A) CREDIT TO THE ACCOUNT IN THE AMOUNT OF \$50.00, B) CANCELLATION OF THE 3/13/02 PURCHASE OF SHARES OF WASHINGTON MUTUAL INVESTORS FUND, C) SALE OF WISCONSIN HEALTH & EDL FACS REVENUE BOND AND ANTONIO REVENUE IMPROVEMENT BOND WITH THE FIRM REIMBURSING THE CLIENT FOR LOSSES (IF ANY) ASSOCIATED WITH THE SALE; 2) THE CUSTOMER IRA - A) CREDIT TO THE ACCOUNT IN THE AMOUNT OF \$355.00 B) SALE OF SAPULPA OKLA MUN AUTH UTIL REV BOND WITH THE FIRM REIMBURSING THE CLIENT FOR LOSSES (IF ANY) ASSOCIATED WITH THE SALE; 3) THE OTHER CUSTOMER REVOCABLE LIVING TRUST - CLAIM DENIED. BASED ON OUR REVIEW, AT THE TIME OF THE TRANSACTIONS, THEY RECEIVED TRADE CONFIRMATION. SINCE THE TRANSACTIONS, THEY HAVE RECEIVED STATEMENTS WHICH PROVIDE INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AS WELL AS REFLECTING ACCOUNT ACTIVITY. IT IS OUR OPINION ALL TRANSACTIONS IN THE AFOREMENTIONED ACCOUNTS WERE AUTHORIZED. CLIENT ACCEPTED SETTLEMENT OFFER. AS AGREED, THE APPROPRIATE CORRECTIONS HAVE BEEN MADE.

.....

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** CLIENTS ALLEGE ARCHER INFORMED THEM A CERTIFICATE OF DEPOSIT (CD) HELD IN THEIR ACCOUNT WAS GOING TO MATURE WHEN IN FACT THE MATURITY DATE WAS APPROXIMATELY TWO YEARS IN THE FUTURE. CLIENT CLAIMS LOST INTEREST AS A RESULT OF ARCHERS SUGGESTION TO SELL THE CD. CLIENT ALLEGES ARCHER INFORMED THEM HE WOULD PURCHASE DOUBLE TAX-FREE BONDS WITH THE PROCEEDS FROM THE CD AND INSTEAD PURCHASED BONDS WHICH WERE NOT TAX EXEMPT. IN ADDITION, CLIENTS STATE TAX FREE BONDS WERE PURCHASED IN A REITREMENT ACCOUNT WHICH WAS INAPPROPRIATE. CLIENTS FURTHER ALLEGE ARCHER PURCHASED MUTUAL FUNDS WITHOUT THEIR AUTHORIZATION AND WITHOUT MAKING THE PROPER DISCLOSURES. CLIENTS REQUEST THEIR ACCOUNTS BE "MADE WHOLE" PRIOR TO ARCHER BECOMING THEIR INVESTMENT REPRESENTATIVE. ALLEGED LOSSES EXCEED \$5,000.00.

**Product Type:** Other

**Other Product Type(s):** CD'S & BONDS

**Alleged Damages:** \$5,000.00

**Customer Complaint Information**

**Date Complaint Received:** 09/05/2002

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 12/05/2002



**Settlement Amount:** \$405.00

**Individual Contribution Amount:** \$0.00

## Disclosure 2 of 2

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** CLIENT STATES ARCHER SUGGESTED HE PURCHASE SHARES OF PEREGRINE SYSTEM INC AND WORLD COM IN HIS ACCOUNT IN JANUARY 2002. CLIENT QUESTIONS IF HIS TRADE CONFIRMATIONS ARE REAL AND ALLEGES THAT ARCHER SOLD SHORT AT ANOTHER FIRM AND IS USING THE CLIENT'S FUND TO PAY FOR THE STOCK. CLIENT FURTHER STATES HE HAS NEVER RECEIVED ANY ADVICE REGARDING THE STOCKS SINCE THEY WERE PURCHASED. UNREALIZED LOSSES EXCEED \$5,000.00.

**Product Type:** Equity - OTC

**Alleged Damages:** \$5,000.00

## Customer Complaint Information

**Date Complaint Received:** 05/26/2002

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 07/09/2002

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement** SHARES OF PEREGRINE SYSTEMS INC AND SHARES OF WORLD COM INC WERE PURCHASED IN THE CLIENT'S ACCOUNT IN JANUARY, 2002. AT THE TIME OF THE PURCHASES, THE CLIENT RECEIVED TRADE CONFIRMATIONS. IN ADDITION, THE CLIENT HAS RECEIVED CUSTOMER STATEMENTS WHICH PROVIDE INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AS WELL AS REFLECTING ACCOUNT ACTIVITY. THEREFORE, IT IS OUR OPINION, THE TRANSACTIONS WERE AUTHORIZED. IN ADDITION, IT DOES NOT APPEAR THE INVESTMENTS WERE OUTSIDE THE SCOPE OF THE INVESTMENT OBJECTIVES OF THE ACCOUNT. EXPLAINED THE DECLINE IN THE VALUE OF THE STOCK IS ATTRIBUTED TO MARKET FLUCTUATION WHICH IS A RISK ASSOCIATED WITH INVESTMENT. THERE IS NO EVIDENCE TO SUPPORT THE CLIENT'S ADDITIONAL CLAIMS AGAINST ARCHER. CLAIM DENIED.

.....



**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** CLIENT STATES ARCHER SUGGESTED HE PURCHASE SHARES OF PEREGRINE SYSTEM INC AND WORLDCOM IN HIS ACCOUNT IN JANUARY 2002. CLIENT QUESTIONS IF HIS TRADE CONFIRMATIONS ARE REAL AND ALLEGES THAT ARCHER SOLD SHORT AT ANOTHER FIRM AND IS USING THE CLIENT'S FUND TO PAY FOR THE STOCK. CLIENT FURTHER STATES HE HAS NEVER RECEIVED ANY ADVICE REGARDING THE STOCKS SINCE THEY WERE PURCHASED. UNREALIZED LOSSES EXCEED \$5,000.00.

**Product Type:** Equity - OTC

**Alleged Damages:** \$5,000.00

### Customer Complaint Information

**Date Complaint Received:** 05/26/2002

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 07/29/2002

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** SHARES OF PEREGRINE SYSTEMS INC AND SHARES OF WORLDCOM INC WERE PURCHASED IN THE CLIENT'S ACCOUNT IN JANUARY, 2002. AT THE TIME OF THE PURCHASES, THE CLIENT RECEIVED TRADE CONFIRMATIONS. IN ADDITION, THE CLIENT HAS RECEIVED CUSTOMER STATEMENTS WHICH PROVIDE INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AS WELL AS REFLECTING ACCOUNT ACTIVITY. THEREFORE, IT IS OUR OPINION, THE TRANSACTIONS WERE AUTHORIZED. IN ADDITION, IT DOES NOT APPEAR THE INVESTMENTS WERE OUTSIDE THE SCOPE OF THE INVESTMENT OBJECTIVES OF THE ACCOUNT. EXPLAINED THE DECLINE IN VALUE OF THE STOCK IS ATTRIBUTED TO THE MARKET FLUCTUATION WHICH IS A RISK ASSOCIATED WITH INVESTMENT. THERE IS NO EVIDENCE TO SUPPORT THE CLIENT'S ADDITIONAL CLAIMS AGAINST ARCHER. CLAIM DENIED.



## End of Report

This page is intentionally left blank.