



## IAPD Report

# AUSTIN JOHNSON BURROWS

CRD# 4804359

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### AUSTIN JOHNSON BURROWS (CRD# 4804359)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **09/11/2025**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
IA	SYM FINANCIAL ADVISORS	CRD# 107517	09/17/2025

### QUALIFICATIONS

This representative is currently registered in **0** SRO(s) and **1** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration. Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	STEPHEN DOUGLAS INVESTMENT ADVISORY, INC.	142712	NASHVILLE, TN	02/20/2009 - 05/05/2009
IA	CAPITAL FINANCIAL SERVICES, INC.	8408	FRANKLIN, TN	02/07/2007 - 10/30/2007

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Termination	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **1** jurisdiction(s) and **0** SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **SYM FINANCIAL ADVISORS**  
Main Address: 801 PARK AVE  
WINONA LAKE, IN 46590  
Firm ID#: 107517

Regulator	Registration	Status	Date
<b>IA</b> Tennessee	Investment Adviser Representative	Approved	09/17/2025

### Branch Office Locations

**SYM FINANCIAL ADVISORS**  
BRENTWOOD, TN



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 0 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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No information reported.

#### State Securities Law Exams

Exam	Category	Date
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<b>IA</b> Uniform Investment Adviser Law Examination (S65)	Series 65	09/17/2025
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	02/20/2009 - 05/05/2009	STEPHEN DOUGLAS INVESTMENT ADVISORY, INC.	CRD# 142712	NASHVILLE, TN
IA	02/07/2007 - 10/30/2007	CAPITAL FINANCIAL SERVICES, INC.	CRD# 8408	FRANKLIN, TN

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
07/2025 - Present	SYM FINANCIAL ADVISORS	FINANCIAL ADVISOR	Y	BRENTWOOD, TN, United States
06/2024 - 06/2025	UNEMPLOYED	N/A	N	BRENTWOOD, TN, United States
09/2023 - 05/2024	BETTER HEALTH GROUP	SENIOR DIRECTOR, MARKET OPERATIONS	N	BRENTWOOD, TN, United States
07/2023 - 09/2023	CLARIFY HEALTH	SENIOR DIRECTOR	N	BRENTWOOD, TN, United States
08/2008 - 07/2023	CIGNA GROUP / HEALTHSPRING	SENIOR ADVISOR	N	NASHVILLE, TN, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

Business: Team MWF - Investment-related: No - Business Address: 9627 Brunswick Drive, Brentwood, TN 37027 - Nature of Business: Medical Benefits Referral Program - Position: 1099 Contractor - Start Date: 5/25/2025 - Hours/Month: 1 hours/month - Hours/Month During Securities Trading Hours: 0 hours/year - Duties: Provide referrals from previous health care career experience to marketing/sales team of Team MWF for the purposes of selling Artificial Intelligence Revenue Cycle Management services to provider organizations and/or employee medical benefits programs.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Termination	1

### Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

#### Disclosure 1 of 1

**Reporting Source:** Firm

**Firm Name:** CAPITAL FINANCIAL SERVICES, INC.

**Termination Type:** Discharged

**Termination Date:** 10/30/2007

**Allegations:** POSSIBLE VIOLATION OF RULE 2420

**Product Type:** No Product

**Other Product Types:**

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**Reporting Source:** Individual

**Firm Name:** CAPITAL FINANCIAL SERVICES, INC

**Termination Type:** Discharged

**Termination Date:** 10/30/2007

**Allegations:** POSSIBLE VIOLATION OF FINRA RULE 2420 (NOW FINRA RULE 2040) DEALING WITH NON-MEMBER PAYMENTS TO UNREGISTERED PERSONS.

**Product Type:** No Product

**Broker Statement** BROKER DEALER, CAPITAL FINANCIAL SERVICES, COLLABORATED WITH THE INDIVIDUAL'S OUTSIDE BUSINESS EMPLOYER TO CREATE A STRUCTURE IN WHICH PAYMENTS WERE PASSED THROUGH THE INDIVIDUAL'S REGISTERED REP NUMBER TO THE EMPLOYER. THE ARRANGEMENT DID NOT REQUIRE ANY INVOLVEMENT FROM THE REGISTERED REP AND HE NEVER TOOK POSSESSION OF OR HAD ACCESS TO ANY MONEY PAID THROUGH HIS REP NUMBER. DURING AN AUDIT, THE STRUCTURE WAS QUESTIONED. THE BROKER DEALER THEN TERMINATED ALL OF THE REGISTERED REP'S OF THE OUTSIDE BUSINESS



EMPLOYER AS PART OF AN OVERALL SEPARATION OF BUSINESS ACTIVITIES. THIS EVENT DID NOT RESULT IN ANY REGULATORY FINDINGS, FINES, OR HARM TO ANY CLIENTS. AN INVESTIGATION WAS CONDUCTED AND COMPLETED BY THE SEC. THE SEC DID NOT RECOMMEND ANY ENFORCEMENT ACTION AGAINST THE REGISTERED REP.



## End of Report

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