



IAPD Report

JORGE MENENDEZ

CRD# 5138358

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

JORGE MENENDEZ (CRD# 5138358)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/23/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	11/21/2013
IA	CITIGROUP GLOBAL MARKETS INC.	CRD# 7059	11/22/2013

QUALIFICATIONS

This representative is currently registered in **28** SRO(s) and **11** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	BB&T INVESTMENT SERVICES, INC.	33856	MIAMI, FL	05/06/2013 - 11/12/2013
B	BB&T INVESTMENT SERVICES, INC.	33856	MIAMI, FL	04/16/2012 - 11/12/2013
B	MORGAN KEEGAN & COMPANY, INC.	4161	CORAL GABLES, FL	04/19/2010 - 04/24/2012

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **11** jurisdiction(s) and 28 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **CITIGROUP GLOBAL MARKETS INC.**

Main Address: 388 GREENWICH STREET
NEW YORK, NY 10013

Firm ID#: 7059

	Regulator	Registration	Status	Date
	24X National Exchange LLC	General Securities Representative	Approved	10/18/2025
	BOX Exchange LLC	General Securities Representative	Approved	04/15/2020
	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/21/2013
	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/21/2013
	Cboe C2 Exchange, Inc.	General Securities Representative	Approved	04/15/2020
	Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	05/14/2015
	Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	05/14/2015
	Cboe Exchange, Inc.	General Securities Representative	Approved	11/21/2013
	FINRA	General Securities Representative	Approved	11/21/2013
	Investors' Exchange LLC	General Securities Representative	Approved	08/19/2016
	Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	02/20/2025
	MEMX LLC	General Securities Representative	Approved	02/20/2025
	MIAX Emerald, LLC	General Securities Representative	Approved	04/15/2020



Qualifications

Regulator	Registration	Status	Date
B MIAX PEARL, LLC	General Securities Representative	Approved	04/15/2020
B MIAX Sapphire	General Securities Representative	Approved	09/23/2024
B Miami International Securities Exchange, LLC	General Securities Representative	Approved	04/15/2020
B NYSE American LLC	General Securities Representative	Approved	11/21/2013
B NYSE Arca, Inc.	General Securities Representative	Approved	05/14/2015
B NYSE National, Inc.	General Securities Representative	Approved	07/06/2018
B NYSE Texas, Inc.	General Securities Representative	Approved	05/14/2015
B Nasdaq GEMX, LLC	General Securities Representative	Approved	04/15/2020
B Nasdaq ISE, LLC	General Securities Representative	Approved	05/14/2015
B Nasdaq MRX, LLC	General Securities Representative	Approved	04/15/2020
B Nasdaq PHLX LLC	General Securities Representative	Approved	11/21/2013
B Nasdaq Stock Market	General Securities Representative	Approved	11/21/2013
B Nasdaq Texas, LLC	General Securities Representative	Approved	11/21/2013
B New York Stock Exchange	General Securities Representative	Approved	11/21/2013
B Texas Stock Exchange LLC	General Securities Representative	Approved	07/02/2026
B California	Agent	Approved	11/21/2013
B Delaware	Agent	Approved	01/04/2021
B Florida	Agent	Approved	11/21/2013



Qualifications

	Regulator	Registration	Status	Date
IA	Florida	Investment Adviser Representative	Approved	11/22/2013
B	Georgia	Agent	Approved	04/27/2015
B	Massachusetts	Agent	Approved	01/16/2020
B	New Jersey	Agent	Approved	07/29/2024
B	New York	Agent	Approved	01/13/2016
B	Puerto Rico	Agent	Approved	09/22/2014
B	Texas	Agent	Approved	06/21/2016
IA	Texas	Investment Adviser Representative	Restricted Approval	05/24/2025
B	Virginia	Agent	Approved	02/11/2014
B	Washington	Agent	Approved	02/24/2014

Branch Office Locations

CITIGROUP GLOBAL MARKETS INC.
MIAMI, FL

CITIGROUP GLOBAL MARKETS INC.
CWM Retail, Sales
8750 DORAL BOULEVARD, MAIN FLOOR
MIAMI, FL 33178



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	09/17/2007

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination (S65)	Series 65	05/01/2013
B Uniform Securities Agent State Law Examination (S63)	Series 63	05/21/2010



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	05/06/2013 - 11/12/2013	BB&T INVESTMENT SERVICES, INC.	CRD# 33856	MIAMI, FL
B	04/16/2012 - 11/12/2013	BB&T INVESTMENT SERVICES, INC.	CRD# 33856	MIAMI, FL
B	04/19/2010 - 04/24/2012	MORGAN KEEGAN & COMPANY, INC.	CRD# 4161	CORAL GABLES, FL
B	12/17/2007 - 03/15/2010	AMTRUST INVESTMENT SERVICES, INC.	CRD# 13945	CORAL GABLES, FL
B	09/18/2007 - 11/19/2007	QUEST CAPITAL STRATEGIES, INC.	CRD# 16783	LAGUNA HILLS, CA

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2013 - Present	CITIGROUP GLOBAL MARKETS INC	FINANCIAL ADVISOR	N	MIAMI, FL, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

Rental Property: Miami, FL; Investment-related; Started: May 1, 2019; Title: Owner; Duties: Collect rent. Passive income received from rental property. Property upkeep by building management; No time is devoted each month during securities trading hours; No time is devoted each month outside of securities trading hours. ////



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	2

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	CGMI
Allegations:	Claimants alleges that in 2021, Financial Advisor, Jorge Menendez over-concentrated claimants' portfolio of esoteric Auto-callable Structured Notes.
Product Type:	Derivative
Alleged Damages:	\$800,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	23-03505
Filing date of arbitration/CFTC reparation or civil litigation:	12/11/2023

Customer Complaint Information

Date Complaint Received:	12/11/2023
Complaint Pending?	No



Status: Settled
Status Date: 02/12/2025
Settlement Amount: \$135,000.00
Individual Contribution Amount: \$0.00

Disclosure 2 of 2

Reporting Source: Firm
Employing firm when activities occurred which led to the complaint: BB&T INVESTMENT SERVICES, INC.

Allegations: CLIENTS ALLEGE NEGLIGENT MISREPRESENTATIONS AND OMISSIONS BUT THE REPRESENTATIVE AND THAT THE PRODUCT WAS NOT A SUITABLE INVESTMENT.

Product Type: Unit Investment Trust

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): REQUEST DAMAGES OF NO MORE THAN \$50,000 TO \$100,000

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA DISPUTE RESOLUTION HEARING TO BE HELD IN MIAMI, FL

Docket/Case #: ARBITRATION NUMBER #14-01627

Filing date of arbitration/CFTC reparation or civil litigation: 05/22/2014

Customer Complaint Information

Date Complaint Received: 06/09/2014

Complaint Pending? No

Status: Settled

Status Date: 10/02/2014

Settlement Amount: \$49,500.00

Individual Contribution Amount: \$0.00

Firm Statement OUR FIRM FOUND NO FAULT WITH OUR REPRESENTATIVE'S ACTIONS OR ADVICE AND DENIED THE COMPLAINT ON 3/28/14. HOWEVER AS OF 10/2/14, TO AVOID THE UNCERTAINTY AND EXPENSE OF LITIGATION, THE FIRM WITHOUT ADMITTING TO THE ALLEGATIONS OR LIABILITY THEREOF, SETTLED THE MATTER WITH THE CUSTOMER.

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Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	BB&T INVESTMENT SERVICES, INC.
Allegations:	CLIENTS ALLEGE NEGLIGENT MISREPRESENTATIONS AND OMISSIONS BUT THE REPRESENTATIVE AND THAT THE PRODUCT WAS NOT A SUITABLE INVESTMENT.
Product Type:	Unit Investment Trust
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	REQUEST DAMAGES OF NO MORE THAN \$50,000 TO \$100,000
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA DISPUTE RESOLUTION HEARING TO BE HELD IN MIAMI, FL
Docket/Case #:	ARBITRATION NUMBER 14-01627
Filing date of arbitration/CFTC reparation or civil litigation:	05/22/2014
Customer Complaint Information	
Date Complaint Received:	06/09/2014
Complaint Pending?	No
Status:	Settled
Status Date:	10/02/2014
Settlement Amount:	\$49,500.00
Individual Contribution Amount:	\$0.00
Broker Statement	BB&T FOUND NO FAULT WITH THEIR REPRESENTATIVE'S ACTIONS OR ADVICE AND DENIED THE COMPLAINT ON 3/28/14. HOWEVER AS OF 10/2/14, TO AVOID THE UNCERTAINTY AND EXPENSE OF LITIGATION, THE FIRM WITHOUT ADMITTING TO THE ALLEGATIONS OR LIABILITY THEREOF, SETTLED THE MATTER WITH THE CUSTOMER.



End of Report

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