



IAPD Report

VALERY VOLKAU

CRD# 5348681

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 4
Registration and Employment History	5
Disclosure Information	6



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

VALERY VOLKAU (CRD# 5348681)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/24/2026**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC	CRD# 20472	12/17/2015
IA	ADVICE AND PLANNING SERVICES	CRD# 20472	12/18/2015

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **23** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	HSBC SECURITIES (USA) INC.	19585	WASHINGTON, DC	02/21/2013 - 12/10/2015
B	HSBC SECURITIES (USA) INC.	19585	WASHINGTON, DC	07/25/2007 - 12/10/2015

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative?

Yes

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **23** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **ADVICE AND PLANNING SERVICES**

Main Address: 730 THIRD AVENUE
NEW YORK, NY 10017-3206

Firm ID#: 20472

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	12/17/2015
B	FINRA	Invest. Co and Variable Contracts	Approved	12/17/2015
B	Alaska	Agent	Approved	04/23/2024
B	Arizona	Agent	Approved	01/09/2026
B	California	Agent	Approved	07/14/2020
B	Connecticut	Agent	Approved	08/05/2022
B	Delaware	Agent	Approved	06/14/2021
B	District of Columbia	Agent	Approved	12/17/2015
IA	District of Columbia	Investment Adviser Representative	Approved	12/18/2015
B	Florida	Agent	Approved	01/08/2018
B	Illinois	Agent	Approved	07/20/2023
B	Maine	Agent	Approved	07/28/2020
B	Maryland	Agent	Approved	07/18/2016



Qualifications

	Regulator	Registration	Status	Date
B	Massachusetts	Agent	Approved	08/05/2016
B	Nevada	Agent	Approved	08/24/2018
B	New Jersey	Agent	Approved	04/24/2026
B	New York	Agent	Approved	08/18/2020
B	North Carolina	Agent	Approved	04/24/2026
B	Pennsylvania	Agent	Approved	12/04/2018
B	Rhode Island	Agent	Approved	04/24/2026
B	South Carolina	Agent	Approved	09/01/2021
B	Texas	Agent	Approved	02/02/2022
IA	Texas	Investment Adviser Representative	Restricted Approval	08/26/2025
B	Vermont	Agent	Approved	09/30/2019
IA	Vermont	Investment Adviser Representative	Approved	08/25/2025
B	Virginia	Agent	Approved	12/17/2015
IA	Virginia	Investment Adviser Representative	Approved	06/26/2024
B	Washington	Agent	Approved	11/24/2023
B	Wisconsin	Agent	Approved	03/18/2023

Branch Office Locations

ADVICE AND PLANNING SERVICES

1300 Eye Street
SUITE 300W
WASHINGTON, DC 20005

ADVICE AND PLANNING SERVICES

West Springfield, VA



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	12/26/2012
B Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	07/23/2007

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination (S65)	Series 65	01/17/2013
B Uniform Securities Agent State Law Examination (S63)	Series 63	07/27/2007



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	02/21/2013 - 12/10/2015	HSBC SECURITIES (USA) INC.	CRD# 19585	WASHINGTON, DC
B	07/25/2007 - 12/10/2015	HSBC SECURITIES (USA) INC.	CRD# 19585	WASHINGTON, DC

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2015 - Present	TIAA	Executive Wealth Management Advisor	Y	Washington, DC, United States
11/2015 - Present	TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC	Registered Representative	Y	Washington, DC, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

SELF/RENTING

POSITION: Self NATURE: We will be renting our townhome INVESTMENT RELATED: Yes NUMBER OF HOURS: 2

SECURITIES TRADING HOURS: 0 START DATE: 09/01/2025

ADDRESS: Home Address, Springfield VA 22152, United States

DESCRIPTION: Being a landlord



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	HSBC Securities (USA) Inc.
Allegations:	customer alleges that he was misled to believe that the mutual funds he purchased were consistent with his aversion to risk
Product Type:	Mutual Fund
Alleged Damages:	\$19,310.80
Alleged Damages Amount Explanation (if amount not exact):	\$19,310.80-Customer alleges that had he never purchased the mutual funds, his account value would be approximately \$114,901.92 GBP or \$166,310.80 USD although the current value of his investment account is approximately \$147,000
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	02/10/2016
Complaint Pending?	No
Status:	Denied
Status Date:	02/18/2016
Settlement Amount:	

**Individual Contribution Amount:****Firm Statement**

CUSTOMER ALLEGATIONS DENIED AFTER FIRM PERFORMED A REVIEW AND NOTED CUSTOMER SIGNED DISCLOSURES AND ACKNOWLEDGEMENT FORMS PRIOR TO PURCHASE. REVIEW ALSO INDICATED THAT THE CUSTOMER WAS PROVIDED WITH MUTUAL FUND FACT SHEETS AND PROSPECTUSES PRIOR TO PURCHASE. FURTHER, THE REVIEW IDENTIFIED THAT AT ACCOUNT OPENING, THERE WAS NO RECORD OF THE CLIENT HAVING A RISK AVERSION AS ALLEGED AND THAT THE CLIENTS RISK TOLERANCE WAS MODERATELY AGGRESSIVE, WHICH THE CLIENT ATTESTED TO ON THEIR SIGNED ACCOUNT OPENING PAPERWORK

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Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

HSBC Securities

Allegations:

Customer alleges that he was misled to believe that the mutual funds he purchased were consistent with his aversion to risk

Product Type:

Mutual Fund

Alleged Damages:

\$19,310.80

Alleged Damages Amount Explanation (if amount not exact):

\$19,310.80-Customer alleges that had he never purchased the mutual funds, his account value would be approximately \$114,901.92 GBP or \$166,310.80 USD although the current value of his investment account is approximately \$147,000

Is this an oral complaint?

No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information**Date Complaint Received:**

02/10/2016

Complaint Pending?

No

Status:

Denied

Status Date:

02/18/2016

Settlement Amount:**Individual Contribution Amount:****Broker Statement**

The client was made aware of the risks associated with investing and was provided with the appropriate fact sheets and prospectuses. The client confirmed that the mutual funds were appropriate for his risk tolerance and time horizon prior to the transactions. After conducting a review of the client-signed account application, disclosures, and acknowledgement forms, HSBC denied the claim.



End of Report

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