



## IAPD Report

# Ricardo Armando Cervantes

CRD# 5406145

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## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### Ricardo Armando Cervantes (CRD# 5406145)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/02/2026**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	JOHN HANCOCK INVESTMENT MANAGEMENT DISTRIBUTORS LLC	CRD# 28262	05/14/2020
<b>IA</b>	JOHN HANCOCK INVESTMENT MANAGEMENT LLC	CRD# 105790	11/06/2020

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **53** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	EDWARD JONES	250	TEMPE, AZ	11/09/2009 - 04/30/2020
<b>B</b>	EDWARD JONES	250	TEMPE, AZ	10/02/2009 - 04/30/2020

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Criminal	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **53** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 2

Firm Name: **JOHN HANCOCK INVESTMENT MANAGEMENT DISTRIBUTORS LLC**  
Main Address: 200 BERKELEY STREET  
BOSTON, MA 02116  
Firm ID#: 28262

	Regulator	Registration	Status	Date
<b>B</b>	FINRA	General Securities Representative	Approved	05/14/2020
<b>B</b>	FINRA	Securities Trader	Approved	05/14/2020
<b>B</b>	FINRA	General Securities Principal	Approved	01/18/2024
<b>B</b>	Alabama	Agent	Approved	01/02/2026
<b>B</b>	Alaska	Agent	Approved	01/06/2026
<b>B</b>	Arizona	Agent	Approved	05/14/2020
<b>B</b>	Arkansas	Agent	Approved	07/12/2022
<b>B</b>	California	Agent	Approved	01/02/2026
<b>B</b>	Colorado	Agent	Approved	07/12/2022
<b>B</b>	Connecticut	Agent	Approved	01/05/2026
<b>B</b>	Delaware	Agent	Approved	01/05/2026
<b>B</b>	District of Columbia	Agent	Approved	01/08/2026
<b>B</b>	Florida	Agent	Approved	01/06/2026



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Georgia	Agent	Approved	01/05/2026
<b>B</b> Hawaii	Agent	Approved	03/04/2026
<b>B</b> Idaho	Agent	Approved	07/12/2022
<b>B</b> Illinois	Agent	Approved	07/21/2022
<b>B</b> Indiana	Agent	Approved	01/21/2026
<b>B</b> Iowa	Agent	Approved	07/12/2022
<b>B</b> Kansas	Agent	Approved	07/13/2022
<b>B</b> Kentucky	Agent	Approved	07/12/2022
<b>B</b> Louisiana	Agent	Approved	07/19/2022
<b>B</b> Maine	Agent	Approved	01/02/2026
<b>B</b> Maryland	Agent	Approved	01/05/2026
<b>B</b> Massachusetts	Agent	Approved	05/14/2020
<b>B</b> Michigan	Agent	Approved	01/06/2026
<b>B</b> Minnesota	Agent	Approved	01/02/2026
<b>B</b> Mississippi	Agent	Approved	01/09/2026
<b>B</b> Missouri	Agent	Approved	07/13/2022
<b>B</b> Montana	Agent	Approved	07/11/2022
<b>B</b> Nebraska	Agent	Approved	07/12/2022
<b>B</b> Nevada	Agent	Approved	07/22/2022



## Qualifications

Regulator	Registration	Status	Date
<b>B</b> New Hampshire	Agent	Approved	01/05/2026
<b>B</b> New Jersey	Agent	Approved	01/26/2026
<b>B</b> New Mexico	Agent	Approved	01/05/2026
<b>B</b> New York	Agent	Approved	01/02/2026
<b>B</b> North Carolina	Agent	Approved	01/05/2026
<b>B</b> North Dakota	Agent	Approved	01/13/2026
<b>B</b> Ohio	Agent	Approved	07/11/2022
<b>B</b> Oklahoma	Agent	Approved	07/11/2022
<b>B</b> Oregon	Agent	Approved	01/12/2026
<b>B</b> Pennsylvania	Agent	Approved	01/05/2026
<b>B</b> Puerto Rico	Agent	Approved	01/23/2026
<b>B</b> Rhode Island	Agent	Approved	01/05/2026
<b>B</b> South Carolina	Agent	Approved	01/02/2026
<b>B</b> South Dakota	Agent	Approved	01/02/2026
<b>B</b> Tennessee	Agent	Approved	01/18/2022
<b>B</b> Texas	Agent	Approved	05/14/2020
<b>B</b> Utah	Agent	Approved	07/12/2022
<b>B</b> Vermont	Agent	Approved	01/02/2026
<b>B</b> Virgin Islands	Agent	Approved	01/05/2026



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Virginia	Agent	Approved	01/02/2026
<b>B</b> Washington	Agent	Approved	01/02/2026
<b>B</b> West Virginia	Agent	Approved	07/14/2022
<b>B</b> Wisconsin	Agent	Approved	01/07/2026
<b>B</b> Wyoming	Agent	Approved	01/02/2026

### Branch Office Locations

197 CLARENDON STREET  
 BOSTON, MA 02116  
 Boston, MA

### Employment 2 of 2

Firm Name: **JOHN HANCOCK INVESTMENT MANAGEMENT LLC**  
 Main Address: 200 BERKELEY ST.  
 BOSTON, MA 02116-5022  
 Firm ID#: 105790

Regulator	Registration	Status	Date
<b>IA</b> Arizona	Investment Adviser Representative	Approved	11/06/2020
<b>IA</b> Massachusetts	Investment Adviser Representative	Approved	11/23/2020

### Branch Office Locations

**JOHN HANCOCK INVESTMENT MANAGEMENT LLC**  
 197 Clarendon St  
 Bosotn, MA 02116



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 1 principal/supervisory exam, 4 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
General Securities Principal Examination (S24)	Series 24	01/17/2024

#### General Industry/Product Exams

Exam	Category	Date
Securities Trader Exam (S57TO)	Series 57TO	01/02/2023
Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
Limited Representative-Equity Trader Exam (S55)	Series 55	04/25/2015
General Securities Representative Examination (S7)	Series 7	09/30/2009

#### State Securities Law Exams

Exam	Category	Date
Uniform Combined State Law Examination (S66)	Series 66	10/28/2009

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	11/09/2009 - 04/30/2020	EDWARD JONES	CRD# 250	TEMPE, AZ
B	10/02/2009 - 04/30/2020	EDWARD JONES	CRD# 250	TEMPE, AZ

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
04/2020 - Present	John Hancock	Internal Business Consultant	N	Tempe, AZ, United States
04/2020 - Present	John Hancock Investment Management Distributors llc	Registered Representative	Y	Boston, MA, United States
08/2007 - 05/2020	EDWARD JONES	OPERATIONS SPECIALIST II	Y	TEMPE, AZ, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
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Criminal	1
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### Criminal

This disclosure event involves a criminal charge against the Investment Adviser Representative that has resulted in a dismissal, plea, acquittal or conviction. The criminal matter may relate to any felony or certain misdemeanor offenses (e.g., bribery, perjury, forgery, counterfeiting, extortion, fraud, wrongful taking of property).

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Individual
<b>If charge(s) were brought against an organization over which individual exercised control:</b>	
<b>Organization Name:</b>	N/A
<b>Investment Related Business:</b>	No
<b>Position:</b>	N/A
<b>Formal Charges were brought in:</b>	State Court
<b>Name of Court:</b>	Maricopa County Superior Court
<b>Location of Court:</b>	Maricopa County, Arizona
<b>Docket/Case #:</b>	CR2014-118482-001 SE
<b>Charge Date:</b>	04/22/2014
<b>Charge(s) 1 of 1</b>	
<b>Formal Charge(s)/Description:</b>	Criminal Trespass in the First Degree, a class 6 felony
<b>No of Counts:</b>	1
<b>Felony or Misdemeanor:</b>	Felony
<b>Plea for each charge:</b>	Amended with Plea agreement
<b>Disposition of charge:</b>	Amended
<b>Date of Amended Charge:</b>	06/24/2014



<b>Charge was Amended or reduced to:</b>	Disorderly Conduct, a Class 1 Misdemeanor Offense
<b>Amended No of Counts:</b>	1
<b>Amended Charge:</b>	Misdemeanor
<b>Amended Plea:</b>	Guilty
<b>Disposition of Amended Charge:</b>	Pled guilty
<b>Current Status:</b>	Final
<b>Status Date:</b>	07/16/2014
<b>Disposition Date:</b>	07/16/2014
<b>Sentence/Penalty:</b>	15 months Unsupervised Probation starting 07/16/2014. Ended 05/15/2015.
<b>Broker Statement</b>	<p>The event in question is NOT securities or investments related, nor did it involve clients or customers of any sort. The event was NOT related to fraud, false statements or omissions, wrongful taking of property, bribery, perjury, forgery, counterfeiting, extortion, or a conspiracy to commit any of these offenses or violence. While I am disclosing this event, I and my attorney disagree with FINRA's requirement to do so. In Arizona, to be formally charged with a felony, the State has to put on a probable cause hearing; either a preliminary hearing before a judicial officer, or a grand jury indictment. Neither of these occurred in my case.</p> <p>Instead, the State filed a direct complaint and requested a preliminary hearing. However, before the hearing the State, my legal counsel, and I agreed to resolve the case with a plea agreement to a misdemeanor. The facts of my case are fairly benign and I am happy to discuss them.</p>



## End of Report

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