



IAPD Report

ERIC LAURIN JOHNSON

CRD# 5416181

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

ERIC LAURIN JOHNSON (CRD# 5416181)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/10/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	TRUIST INVESTMENT SERVICES, INC.	CRD# 17499	02/17/2021
IA	TRUIST ADVISORY SERVICES, INC.	CRD# 283390	02/17/2021

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **24** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	BB&T SECURITIES, LLC	142785	RICHMOND, VA	02/01/2018 - 02/17/2021
IA	BB&T SECURITIES, LLC	142785	RICHMOND, VA	02/01/2018 - 02/17/2021
IA	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	AUSTIN, TX	01/04/2016 - 01/31/2018

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **24** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **TRUIST INVESTMENT SERVICES, INC.**
Main Address: 303 PEACHTREE STREET
2ND FLOOR
ATLANTA, GA 30303
Firm ID#: 17499

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	02/17/2021
B FINRA	Invest. Co and Variable Contracts	Approved	02/17/2021
B Arizona	Agent	Approved	02/17/2021
B California	Agent	Approved	02/17/2021
B Colorado	Agent	Approved	06/08/2023
B Delaware	Agent	Approved	03/01/2024
B Florida	Agent	Approved	02/17/2021
B Illinois	Agent	Approved	08/28/2023
B Kansas	Agent	Approved	02/02/2024
B Louisiana	Agent	Approved	02/17/2021
B Maryland	Agent	Approved	04/05/2024
B Michigan	Agent	Approved	07/21/2022
B Minnesota	Agent	Approved	09/25/2024



Qualifications

Regulator	Registration	Status	Date
B Mississippi	Agent	Approved	03/06/2023
B Missouri	Agent	Approved	02/17/2021
B New Jersey	Agent	Approved	11/03/2023
B New York	Agent	Approved	04/27/2025
B North Carolina	Agent	Approved	02/17/2021
B Pennsylvania	Agent	Approved	02/17/2021
B South Carolina	Agent	Approved	08/10/2023
B Tennessee	Agent	Approved	05/09/2022
B Texas	Agent	Approved	02/17/2021
B Virginia	Agent	Approved	02/17/2021
B Washington	Agent	Approved	02/17/2021
B Wisconsin	Agent	Approved	02/17/2021
B Wyoming	Agent	Approved	02/25/2021

Branch Office Locations

SUNTRUST INVESTMENT SERVICES, INC.
 10900 LAKELINE MALL DR
 STE K
 AUSTIN, TX 78717

SUNTRUST INVESTMENT SERVICES, INC.
 611 W 5TH ST
 FL 1 & 2
 AUSTIN, TX 78701

SUNTRUST INVESTMENT SERVICES, INC.
 12301 BEE CAVE PKWY
 AUSTIN, TX 78738

SUNTRUST INVESTMENT SERVICES, INC.
 7800 N MOPAC EXPY
 AUSTIN, TX 78759

SUNTRUST INVESTMENT SERVICES, INC.
 2110 BOCA RATON DR
 AUSTIN, TX 78747

SUNTRUST INVESTMENT SERVICES, INC.
 2702 BEE CAVE RD
 AUSTIN, TX 78746

SUNTRUST INVESTMENT SERVICES, INC.



Qualifications

3508 S LAMAR BLVD
AUSTIN, TX 78704

SUNTRUST INVESTMENT SERVICES, INC.
110 IH 35 N
ROUND ROCK, TX 78681

SUNTRUST INVESTMENT SERVICES, INC.
1000 E ANDERSON LN
AUSTIN, TX 78752

SUNTRUST INVESTMENT SERVICES, INC.
803 CASTROVILLE RD
STE 322
SAN ANTONIO, TX 78237

SUNTRUST INVESTMENT SERVICES, INC.
1000 NW LOOP 410
SAN ANTONIO, TX 78213

SUNTRUST INVESTMENT SERVICES, INC.
1313 SE MILITARY DR
SAN ANTONIO, TX 78214

SUNTRUST INVESTMENT SERVICES, INC.
5360 FREDERICKSBURG RD
SAN ANTONIO, TX 78229

SUNTRUST INVESTMENT SERVICES, INC.
100 NE LOOP 410
SUITE 165
SAN ANTONIO, TX 78216

SUNTRUST INVESTMENT SERVICES, INC.
1100 ANDREWS HWY
MIDLAND, TX 79701

SUNTRUST INVESTMENT SERVICES, INC.
4220 W WILLIAM CANNON DR
STE 300
AUSTIN, TX 78749

SUNTRUST INVESTMENT SERVICES, INC.
2606 FM 1825
SUITE 200
PFLUGERVILLE, TX 78660

SUNTRUST INVESTMENT SERVICES, INC.
1701 DIRECTORS BLVD
STE 100
AUSTIN, TX 78744

SUNTRUST INVESTMENT SERVICES, INC.
2338 N LOOP 1604 W
SAN ANTONIO, TX 78248

SUNTRUST INVESTMENT SERVICES, INC.
19141 STONE OAK PKWY
SAN ANTONIO, TX 78258

SUNTRUST INVESTMENT SERVICES, INC.
5400 BROADWAY ST
SAN ANTONIO, TX 78209

SUNTRUST INVESTMENT SERVICES, INC.
4900 E 42ND ST
ODESSA, TX 79762

SUNTRUST INVESTMENT SERVICES, INC.
AUSTIN, TX

SUNTRUST INVESTMENT SERVICES, INC.
3131 KERMIT HWY
ODESSA, TX 79764

Employment 2 of 2

Firm Name: **TRUIST ADVISORY SERVICES, INC.**
Main Address: 303 PEACHTREE STREET
2ND FLOOR
ATLANTA, GA 30303
Firm ID#: 283390

Regulator	Registration	Status	Date
IA Texas	Investment Adviser Representative	Approved	02/17/2021



Qualifications

Branch Office Locations

TRUIST ADVISORY SERVICES, INC.

2110 BOCA RATON DR
STE 140
AUSTIN, TX 78747



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
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General Securities Representative Examination (S7)	Series 7	11/05/2013
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Investment Company Products/Variable Contracts Representative Examination (S6)	Series 6	04/28/2008
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State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	11/30/2013
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Uniform Securities Agent State Law Examination (S63)	Series 63	03/28/2008
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	02/01/2018 - 02/17/2021	BB&T SECURITIES, LLC	CRD# 142785	RICHMOND, VA
IA	02/01/2018 - 02/17/2021	BB&T SECURITIES, LLC	CRD# 142785	RICHMOND, VA
IA	01/04/2016 - 01/31/2018	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	AUSTIN, TX
B	12/28/2015 - 01/31/2018	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	AUSTIN, TX
IA	10/22/2014 - 12/01/2015	CUSO FINANCIAL SERVICES, L.P.	CRD# 42132	AUSTIN, TX
B	10/21/2014 - 12/01/2015	CUSO FINANCIAL SERVICES, L.P.	CRD# 42132	AUSTIN, TX
IA	12/02/2013 - 10/13/2014	J.P. MORGAN SECURITIES LLC	CRD# 79	PINELLAS PARK, FL
B	10/01/2012 - 10/13/2014	J.P. MORGAN SECURITIES LLC	CRD# 79	PINELLAS PARK, FL
B	05/27/2011 - 10/01/2012	CHASE INVESTMENT SERVICES CORP.	CRD# 25574	LARGO, FL
B	08/01/2008 - 12/03/2010	ING FINANCIAL PARTNERS, INC.	CRD# 2882	SAINT JOSEPH, MI
B	04/29/2008 - 06/19/2008	NYLIFE SECURITIES LLC	CRD# 5167	WEST DES MOINES, IA

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
02/2021 - Present	TRUIST ADVISORY SERVICES, INC.	Financial Consultant	Y	ATLANTA, GA, United States
02/2021 - Present	TRUIST INVESTMENT SERVICES, INC.	Financial Consultant	Y	HOUSTON, TX, United States
02/2018 - 02/2021	BBTIS	Financial Consultant	Y	Austin, TX, United States



Registration & Employment History

EMPLOYMENT HISTORY

Employment Dates	Employer Name	Position	Investment Related	Employer Location
11/2015 - 01/2018	BANK OF AMERICA, N.A.	FINANCIAL SOLUTIONS ADVISOR	Y	AUSTIN, TX, United States
11/2015 - 01/2018	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	FINANCIAL SOLUTIONS ADVISOR	Y	AUSTIN, TX, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	TRUIST INVESTMENT SERVICES, INC.
Allegations:	Customer emailed instructions to invest funds. Advisor did not act upon emailed trade instructions. Client indicated the failure to invest the funds as requested resulted in \$8,000 loss.
Product Type:	Debt-Government
Alleged Damages:	\$8,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	06/03/2024
Complaint Pending?	No
Status:	Closed/No Action
Status Date:	11/17/2025
Settlement Amount:	

Individual Contribution Amount:



Broker Statement

Claim was made that instructions to purchase fixed income securities were not followed. The instructions came via email. Executing trades received via email is a violation of Truist Investment Services, Inc. policy and were not executed.



End of Report

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