



IAPD Report

RICARDO PEREZ-COLLAZO

CRD# 5615557

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

RICARDO PEREZ-COLLAZO (CRD# 5615557)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/12/2022**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	NATIONWIDE PLANNING ASSOCIATES INC.	CRD# 31029	08/23/2016
IA	NPA ASSET MANAGEMENT, LLC	CRD# 131534	01/18/2018

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **4** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	NPA ASSET MANAGEMENT, LLC	131534	San Juan, PR	07/21/2017 - 12/31/2017
B	ORIENTAL FINANCIAL SERVICES CORP.	29753	MAYAGUEZ, PR	12/11/2008 - 08/25/2016

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative?

Yes

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **4** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **NATIONWIDE PLANNING ASSOCIATES INC.**
Main Address: 32-16 BROADWAY AVE, 2ND FLOOR
FAIR LAWN, NJ 07410
Firm ID#: 31029

	Regulator	Registration	Status	Date
B	FINRA	General Securities Representative	Approved	08/23/2016
B	Florida	Agent	Approved	08/23/2016
B	Georgia	Agent	Approved	02/06/2017
B	Puerto Rico	Agent	Approved	08/23/2016
B	Virginia	Agent	Approved	03/18/2020

Branch Office Locations

NATIONWIDE PLANNING ASSOCIATES INC.
Bio Plaza
State Rd PR #2, Bo. Algarrobo
Mayaguez, PR 00682

Employment 2 of 2

Firm Name: **NPA ASSET MANAGEMENT, LLC**
Main Address: 32-16 BROADWAY 2ND FLOOR
FAIR LAWN, NJ 07410
Firm ID#: 131534

	Regulator	Registration	Status	Date
IA	Puerto Rico	Investment Adviser Representative	Approved	01/18/2018

Branch Office Locations



Qualifications

NPA ASSET MANAGEMENT, LLC

268 Muñoz Rivera Ave
World Plaza Suite 805
San Juan, PR 00918



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
B General Securities Representative Examination (S7)	Series 7	12/10/2008

State Securities Law Exams

Exam	Category	Date
IA B Uniform Combined State Law Examination (S66)	Series 66	02/06/2017



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	07/21/2017 - 12/31/2017	NPA ASSET MANAGEMENT, LLC	CRD# 131534	San Juan, PR
B	12/11/2008 - 08/25/2016	ORIENTAL FINANCIAL SERVICES CORP.	CRD# 29753	MAYAGUEZ, PR

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
08/2016 - Present	NATIONWIDE PLANNING ASSOCIATES	REGISTERED REPRESENTATIVE	Y	PARAMUS, NJ, United States
08/2008 - 08/2016	ORIENTAL FINANCIAL SERVICES	2ND VICE PRESIDENT	Y	SAN JUAN, PR, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1. INDEPENDENT INSURANCE AGENT THROUGH VARIOUS AGENCIES.2. ONLINE WOMEN CLOTHING BOUTIQUE, PARTNER, WITH 50% INTEREST, START DATE 11/18/2021, NO COMPENSATION,



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 7

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	ORIENTAL FINANCIAL SERVICES
Allegations:	June 10, 2014. Misrepresentation on JPMorgan CD linked
Product Type:	CD
Alleged Damages:	\$17,290.00
Alleged Damages Amount Explanation (if amount not exact):	No exact number but claims he should received 8% for 6 yrs he had the cd. We have calculated the maximum amount he is equesting.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	07/01/2020
Complaint Pending?	No
Status:	Denied
Status Date:	08/10/2020
Settlement Amount:	

**Individual Contribution Amount:****Firm Statement**

Accounts and documents were reviewed and disclosures were very cleared that interest could be zero in some coupon dates. Claim is denied.

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Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

ORIENTAL FINANCIAL SERVICES

Allegations:

June 10, 2014. Misrepresentation on JPMorgan CD linked

Product Type:

CD

Alleged Damages:

\$17,290.00

Alleged Damages Amount Explanation (if amount not exact):

No exact number but claims he should received 8% for 6 yrs he had the cd. We have calculated the maximum amount he is equesting.

Is this an oral complaint?

No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information**Date Complaint Received:**

07/01/2020

Complaint Pending?

No

Status:

Denied

Status Date:

08/10/2020

Settlement Amount:**Individual Contribution Amount:****Broker Statement**

This complaint was immediately denied by the brokerage firm due that there was full documentation and disclosure that at periods interest rates could be zero.

Disclosure 2 of 7**Reporting Source:**

Firm

Employing firm when activities occurred which led to the complaint:

ORIENTAL FINANCIAL SERVICES

Allegations:

UNSUITABLE,MISREPRESENTATION, CONCENTRATION, NEGLIGENCE, BREACH OF CONTRACT,BREACH FID DUTY

Product Type:

Debt-Municipal
Other: PR OPENED FUND

Alleged Damages:

\$220,000.00

Is this an oral complaint?

No

Is this a written complaint?

Yes



Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-03369

Filing date of arbitration/CFTC reparation or civil litigation: 12/14/2017

Customer Complaint Information

Date Complaint Received: 12/20/2017

Complaint Pending? No

Status: Settled

Status Date: 11/27/2020

Settlement Amount: \$135,000.00

Individual Contribution Amount: \$0.00

Firm Statement CLIENT TRANSFERRED ACCOUNT WITH THIS BROKER TO ANOTHER BROKERAGE HOUSE.

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Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: UNSUITABLE,MISREPRESENTATION, CONCENTRATION, NEGLIGENCE, BREACH OF CONTRACT,BREACH FID DUTY

Product Type: Debt-Municipal
Other: PR OPENED FUND

Alleged Damages: \$220,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-03369

Filing date of arbitration/CFTC reparation or civil litigation: 12/14/2017

Customer Complaint Information

Date Complaint Received: 12/20/2017

Complaint Pending? No

Status: Settled



Status Date: 11/27/2020
Settlement Amount: \$135,000.00
Individual Contribution Amount: \$0.00
Broker Statement CLIENT TRANSFERRED ACCOUNT WITH THIS BROKER TO ANOTHER BROKERAGE HOUSE.

Disclosure 3 of 7

Reporting Source: Firm
Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES
Allegations: UNSUITABLE, CONCENTRATION, BREACH OF CONTRACT , BREACH FID DUTY, FRAUD, NEGLIGENT SUPERVISION.INCLUDES 2 RR's
Product Type: Debt-Municipal
Alleged Damages: \$608,154.00
Is this an oral complaint? No
Is this a written complaint? Yes
Is this an arbitration/CFTC reparation or civil litigation? Yes
Arbitration/Reparation forum or court name and location: FINRA
Docket/Case #: 17-03340
Filing date of arbitration/CFTC reparation or civil litigation: 12/12/2017

Customer Complaint Information

Date Complaint Received: 12/13/2017
Complaint Pending? No
Status: Settled
Status Date: 07/11/2019
Settlement Amount: \$92,500.00
Individual Contribution Amount: \$0.00

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Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES
Allegations: UNSUITABLE, CONCENTRATION, BREACH OF CONTRACT , BREACH FID DUTY, FRAUD, NEGLIGENT SUPERVISION.INCLUDES 2 RR's
Product Type: Debt-Municipal



Alleged Damages: \$608,154.00

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** Yes

**Arbitration/Reparation forum
or court name and location:** FINRA

Docket/Case #: 17-03340

**Filing date of
arbitration/CFTC reparation
or civil litigation:** 12/12/2017

Customer Complaint Information

Date Complaint Received: 12/13/2017

Complaint Pending? No

Status: Settled

Status Date: 07/11/2019

Settlement Amount: \$92,500.00

**Individual Contribution
Amount:** \$0.00

Disclosure 4 of 7

Reporting Source: Firm

**Employing firm when
activities occurred which led
to the complaint:** ORIENTAL FINANCIAL SERVICES

Allegations: MISREPRESENTATION, DECEIVED, NEGLIGENT,

Product Type: Debt-Municipal
Other: PR CLOSED END FUNDS

Alleged Damages: \$71,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 12/14/2017

Complaint Pending? No

Status: Closed/No Action

Status Date: 05/18/2018

Settlement Amount:

**Individual Contribution
Amount:**



Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: MISREPRESENTATION, DECEIVED, NEGLIGENT,

Product Type: Debt-Municipal
Other: PR CLOSED END FUNDS

Alleged Damages: \$71,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 12/14/2017

Complaint Pending? No

Status: Closed/No Action

Status Date: 05/18/2018

Settlement Amount:

Individual Contribution Amount:

Disclosure 5 of 7

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: CLIENT ALLEGES MISREPRESENTATIONS, OMISSIONS, BREACH OF CONTRACT, BREACH FIDUCIARY DUTY, FAILURE TO SUPERVISE, UNSUITABLE RECOMMENDATIONS, FRAUD, NEGLIGENCE. PURCHASE TWO BONDS MAY 2013

Product Type: Debt-Municipal

Alleged Damages: \$160,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-03004



Filing date of arbitration/CFTC reparation or civil litigation: 11/06/2017

Customer Complaint Information

Date Complaint Received: 11/16/2017

Complaint Pending? No

Status: Settled

Status Date: 02/05/2020

Settlement Amount: \$9,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: CLIENT ALLEGES MISREPRESENTATIONS, OMISSIONS, BREACH OF CONTRACT, BREACH FIDUCIARY DUTY, FAILURE TO SUPERVISE, UNSUITABLE RECOMMENDATIONS, FRAUD, NEGLIGENCE. PURCHASE TWO BONDS MAY 2013

Product Type: Debt-Municipal

Alleged Damages: \$160,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-03004

Filing date of arbitration/CFTC reparation or civil litigation: 11/06/2017

Customer Complaint Information

Date Complaint Received: 11/16/2017

Complaint Pending? No

Status: Settled

Status Date: 02/05/2020

Settlement Amount: \$9,000.00

Individual Contribution Amount: \$0.00



Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: THE CUSTOMER ALLEGES UNSUITABLE ADVICE AND INVESTMENT OF THEIR BROKERAGE ACCOUNTS TO PUERTO RICO MUNICIPAL BONDS (PARTICULARLY, PUERTO RICO ELECTRIC & POWER AUTHORITY OR PREPA BONDS), MISREPRESENTATION AND FAILURE TO DISCLOSE THE RISKS OF PUERTO RICO MUNICIPAL BONDS AND BOND FUNDS AND FAILING TO REDUCE THEIR RISK AND EXPOSURE FROM PUERTO RICO BONDS INCLUDING PREPA BONDS, AD THE PUERTO RICAN ECONOMY SUFFERED A SEVERE DOWNTURN AND ITS CREDIT RATINGS COLLAPSED.

Product Type: Debt-Municipal

Alleged Damages: \$100,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 15-01445

Filing date of arbitration/CFTC reparation or civil litigation: 06/19/2015

Customer Complaint Information

Date Complaint Received: 06/30/2015

Complaint Pending? No

Status: Settled

Status Date: 09/20/2016

Settlement Amount: \$15,000.00

Individual Contribution Amount: \$0.00

Disclosure 7 of 7

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: ORIENTAL FINANCIAL SERVICES

Allegations: INITIALLY, CUSTOMER CLAIMED MISREPRESENTATION PRINCIPAL GUARANTEED.
AT STATEMENT OF CLAIM, THE CLAIMANTS ALLEGE UNSUITABLE OVER CONCENTRATION AND EXPOSURE OF THEIR BROKERAGE ACCOUNTS TO PUERTO RICO MUNICIPAL BONDS AND BOND FUNDS, UNSUITABLE INVESTMENTS IN RISKY PUERTO RICAN BONDS AND BOND FUNDS, AND FAILING TO REDUCE THEIR RISK AND EXPOSURE AS THE PUERTO RICAN ECONOMY SUFFERED A SEVERE DOWNTURN AND ITS CREDIT RATINGS



Product Type: COLLAPSED.
Debt-Municipal
Mutual Fund
Unit Investment Trust

Alleged Damages: \$50,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** Yes

**Arbitration/Reparation forum
or court name and location:** FINRA

Docket/Case #: 14-01060

**Filing date of
arbitration/CFTC reparation
or civil litigation:** 04/03/2014

Customer Complaint Information

Date Complaint Received: 05/15/2014

Complaint Pending? No

Status: Settled

Status Date: 07/15/2016

Settlement Amount: \$20,000.00

**Individual Contribution
Amount:** \$0.00

Broker Statement DURING OUR MEETING, PRIOR TO THEM MAKING THE INVESTMENT DECISION, THE CUSTOMERS WERE INSTRUCTED ABOUT THE BENEFITS AND RISK OF EACH OF THE INVESTMENTS ALTERNATIVES. AFTER THE CUSTOMERS HAD AUTHORIZED THE PURCHASES AND THE TRADES WERE EXECUTED, SUBSEQUENT MEETINGS WERE HELD WITH CUSTOMERS TO DISCUSS THE INVESTMENTS. SUBSEQUENTLY, CUSTOMERS REQUESTED NEW INVESTMENT PROPOSALS SEEKING RECOVERY OF PRINCIPAL DUE TO THEIR CONCERN ABOUT THE DECLINE IN VALUE OF THE POSITIONS. VARIOUS INVESTMENT PROPOSALS WERE PRESENTED TO THEM. CUSTOMER CHOSE AN ALTERNATIVE WITH FIXED INCOME TO RECOVER DECLINE IN PRINCIPAL.



End of Report

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